



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

965 South Raisinville Rd.
Monroe, MI 48161
734-240-3290

Fax: 734-240-3286
mccoa@monroemi.org

Mission Statement

The Monroe County Commission on Aging is charged with recommending the prudent spending of public dollars to promote the health, dignity, and independence of Monroe County residents sixty years of age and older.

Jason Berry
Director

Donald Spencer
Chair

Larry Gramlich
Vice-Chair

Mary Ann
Wertenberger
Secretary

Cynthia McIlvain

Wayne Meehean

Mary Gantzios

Madonna Burkit

Pamela Nadeau

Harry Grenawitzke

Monroe County Commission on Aging Regular Board Meeting June 10, 2026 Monroe County Commission on Aging Board Room **AGENDA** **1:00 p.m.**

1. Call to Order
2. Roll Call
3. Pledge of Allegiance
4. Silent Prayer
5. Approval of Agenda
6. Public Comment
7. Special Presentations:
 - A. Monroe County Sheriff's Office (Sheriff Troy Goodnough)
 - a. ConfirmOk
 - B. Lake Erie Transit (JT Hensley & Mariah Wagner)
8. Consent Agenda
 - A. Approval of Minutes of May 13, 2026 Regular Meeting
 - B. Strategic Planning Committee Notes of June 3, 2026
 - C. Finance Reports
 - D. Correspondence- None
 - E. Formal Agency Reports- None
9. Director's Report
10. Old Business:
 - A. Review of 2028 Senior Milage Funding Application
11. New Business
 - A. Commission on Aging 2025 Annual Report Review
 - B. Commission on Aging Outreach for 2026
 - i. 1851 Senior Citizen Addresses Identified in NE County
 1. Ash Township
 2. Berlin Township
12. Public Comment
13. Commission Members' Comments
14. Adjournment

The next Regular Board meeting will be on Wednesday, July 8, 2026, in the Monroe County Commission on Aging Board Room.

The County of Monroe will provide necessary auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials being considered at the meeting to individuals with disabilities at the meeting upon one week's notice to the County of Monroe. Individuals with disabilities requiring auxiliary aids or services should contact the County of Monroe by writing or calling the following: Human Resources 125 East Second Street, Monroe, MI 48161, (734) 240-7295.



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Monroe County Commission on Aging Regular Board Meeting Minutes

May 13, 2026

Commission on Aging Conference Room

Larry Gramlich called the meeting to order at

Members present Wayne Meehean, Harry Grenawitzke
Cynthia McIlvain, Pamela Nadeau,
Mary Ann Wertenberger, Madonna Burkit

Members excused: Mary Gantzoz, Don Spencer

Pledge of Allegiance

Silent Prayer

Approval of the Agenda:

Motion to approve the May 13, 2026 Regular Board Meeting Agenda as presented.

Motion by: Wayne Meehean **Supported by: Mary Ann Wertenberger**
Motion carried.

Public Comment: Sandie Pierce provided their 2025 Annual Report.

Special Presentations:

1. Monroe County Opportunity Program (Stephanie Kasprazk)

Stephanie shared MCOP's latest annual report and announced that the organization is celebrating its 60th anniversary. To mark the occasion, a community celebration and annual report presentation will be held on May 21st at 8:00 AM.

Mary Ann Wertenberger asked for "more information on the tech trainings for the seniors. She was happy to hear about their programs."

Harry Grenawitzki complimented Stephanie regarding the 2027 budget proposals she submitted to the COA.

Consent Agenda:

- A. Approval of the Minutes of the April 8, 2026 Regular Meeting
- B. Strategic Planning Committee Notes of May 6, 2026
- C. Finance Reports -
- D. Correspondence – None.



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E. Formal Agency Reports – None

Motion to approve by: Cynthia McIlvain Supported by: Mary Ann Wertenberger
Motion Carried.

Directors' Report:

➤ Common Measures Report

The Common Measures Reports provide the Commission with the provider's Cumulative Units Reported vs. Maximum, Cumulative Unduplicated Clients Served vs. Anticipated, Actual Expenditures vs. Total Budget, Total Budget Cost per Unduplicated Client, and Actual Revenue vs. Budgeted Revenue.

➤ COA Website Views

The monthly analytics snapshot shows how many hits the COA website received and the categories most visited. During April 2026 there were 610 total Website views. Transportation was the most viewed at 146.

➤ Waitlist/Service Not Provided Summary

Mr. Berry reported that as of April 2026, there are 30 seniors on the Project Ramp waitlist.

Old Business: None.

New Business:

A. 2025 County Survey Comparison

- i. Monroe Center for Healthy Living
- ii. AgeWays Community Needs Survey

Mr. Berry summarized the survey findings and presented key action items for the board's consideration.

B. Monroe County Commission on Aging Funding Process

- i. Application Procedures

Mr. Berry asked board members to review the current application and propose any desired changes. Harry Grenawitzki commented "I would like to see how they programs are coming up with their numbers". Several board members also recommended that the Senior Millage funds be explicitly itemized to show exactly how they are being used.

Public Comments:

Sandie Peirce with Monroe Senior Center commented "three years ago they had to specify where the Commission on Aging funds were being spent."

Nancy Clark from Dundee Senior Center announced an event on June 3rd from 1-2:30 at the Old Mill.



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Commission Members Comments:

Don Spencer: N/A

Larry Gramlich: Be aware, scammers are really working on getting seniors.

Mary Ann Wertenberger: None

Mary Gantz: N/A

Madonna Burkit: None

Cynthia McIlvain: None

Wayne Meehan: None

Harry Grenawitzke: What was the final approved millage? Jason Berry stated that the approved rate was to 0.495 mills for 2027.

Pamela Nadeau: None

Adjournment:

Motion by: Wayne Meehan
Motion Carried.

Supported by: Cynthia McIlvain

The meeting was adjourned at 2:09p.m.

**The next Regular Board meeting takes place on Wednesday,
June 10, 2026 at 1:00 p.m. at the Monroe County Commission on Aging, 965
South Raisinville Road, Monroe, MI 48161.**

Amber Pancone, Recording Secretary



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Harry Grenawitzke

Commission on Aging Strategic Planning Committee Notes June 3, 2026 10a.m. Commission on Aging Office

1. Commission on Aging 2025 Annual Report Review
 - a. Recommendation: The Strategic Planning Committee recommends accepting and approving the 2025 Annual Report
2. Commission on Aging Outreach
 - a. Recommendation: The Strategic Planning Committee recommends proceeding with a cost assessment for a postcard outreach campaign targeting 1,851 identified addresses in the county's northeast region, focused chiefly within Ash and Berlin Townships. Additionally, the committee advises developing a comprehensive, year-over-year outreach plan that encompasses all areas of Monroe County.

MONTHLY REVENUE DETAIL REPORT FOR MONROE COUNTY

GL Number	Description	Balance As Of 05/31/2026					Encumbered YTD 05/31/2026	Available Balance 05/31/2026	% Bdg't Used
		2026 Original Budget	2026 Amended Budget	Activity For 05/31/2026	YTD Balance 05/31/2026				
Fund 279 - WORKFORCE INVESTMENT FUND:									
TOTAL REVENUES									
\$		\$	\$ 478,657.00	\$ 59,596.90	\$ 302,353.36	\$	-	\$ 176,303.64	63.17
Fund: 280 SENIOR CITIZENS FUND									
280-96620-662001									
Total 96620 - FUND BALANCE CARRYFORWARD									
\$		\$	-	\$	-	\$	-	\$	0.00
\$		\$	-	\$	-	\$	-	\$	0.00
FUND BALANCE CARRYFORWARD-REV									
280-96620-662001									
Total 96620 - FUND BALANCE CARRYFORWARD									
\$		\$	-	\$	-	\$	-	\$	0.00
97000 SPECIAL EXP/REV-OTHER AGENCIES									
280-97000-402000	CURRENT PROPERTY TAXES	\$ 4,709,268.00	\$ 4,709,268.00	\$ 197,547.18	\$ 4,702,542.04	\$	-	\$ 6,725.96	99.86
280-97000-415000	PRIOR YEAR TAX ADJUSTMENTS	\$ (27,077.00)	\$ (27,077.00)	\$ (149.34)	\$ (558.25)	\$	-	\$ (26,518.75)	2.06
280-97000-420000	DELINQUENT PROPERTY TAXES	\$ 3,500.00	\$ 3,500.00	\$ 452.01	\$ 1,248.41	\$	-	\$ 2,251.59	35.67
280-97000-426020	OTH TAXES-PYMT IN LIEU OF TAX	\$ 7,500.00	\$ 7,500.00	\$ 207.36	\$ 6,126.66	\$	-	\$ 1,373.34	81.69
280-97000-437000	INDUSTRIAL FACILITY TAX	\$ 15,827.00	\$ 15,827.00	\$ 2,701.25	\$ 27,281.26	\$	-	\$ (11,454.28)	172.37
280-97000-441000	LC STABIL SHARE TAX 2014 PA80	\$ -	\$ -	\$ -	\$ -	\$	-	\$ -	0.00
280-97000-445000	PENALTIES AND INTEREST ON TAXES	\$ 250.00	\$ 250.00	\$ 6.34	\$ 798.74	\$	-	\$ (548.74)	319.50
280-97000-569489	STATE GRANT-SBTE	\$ -	\$ -	\$ 3,380.77	\$ 6,281.30	\$	-	\$ (6,281.30)	100.00
280-97000-573000	LOCAL COMMUNITY STABILIZATION SHARE	\$ 200,000.00	\$ 200,000.00	\$ 213,887.74	\$ 319,229.32	\$	-	\$ (119,229.32)	159.61
280-97000-665000	INTEREST	\$ 2,000.00	\$ 2,000.00	\$ -	\$ 34,164.37	\$	-	\$ (32,164.37)	1,708.22
280-97000-678070	SPECIAL REVENUE-REIMBURSEMENT	\$ 1,000.00	\$ 1,000.00	\$ -	\$ -	\$	-	\$ 1,000.00	0.00
280-97000-677000	OTHER REVENUE-MISCELLANEOUS	\$ -	\$ -	\$ -	\$ -	\$	-	\$ -	0.00
Total 97000 - SPECIAL EXP/REV-OTHER AGENCIES									
\$		\$ 4,912,268.00	\$ 4,912,268.00	\$ 418,033.31	\$ 5,097,113.87	\$	-	\$ (184,845.87)	103.76
Fund 280 - SENIOR CITIZENS FUND:									
TOTAL REVENUES									
\$		\$ 4,912,268.00	\$ 4,912,268.00	\$ 418,033.31	\$ 5,097,113.87	\$	-	\$ (184,845.87)	103.76

MONTHLY EXPENSE DETAIL REPORT FOR MONROE COUNTY

Balance As Of 05/31/2026

Gl Number	Description	2026 Original Budget	2026 Amended Budget	Activity For 05/31/2026	YTD Balance 05/31/2026	Encumbered YTD 05/31/2026	Available Balance 05/31/2026	% Bdg't Used
67200	COMMISSION ON AGING							
101-67200-705000	SALARIES AND WAGES	157,240.00	157,240.00	11,188.01	62,413.86	0.00	94,826.14	39.69
101-67200-707200	BD/COM/AUTH PER DIEM	6,000.00	6,000.00	275.00	1,425.00	0.00	4,575.00	23.75
101-67200-715000	SOCIAL SECURITY	12,488.00	12,488.00	809.56	4,537.20	0.00	7,950.80	36.33
101-67200-716000	EMPLOYERS RETIREMENT	26,147.00	26,147.00	0.00	3,481.67	0.00	22,665.33	13.32
101-67200-716001	DC RETIREMENT	8,773.00	8,773.00	1,006.94	4,688.50	0.00	4,084.50	53.44
101-67200-716012	EMPLOYER-HCS	6,190.00	6,190.00	447.52	2,388.74	0.00	3,801.26	38.59
101-67200-717000	UNEMPLOYMENT INSURANCE	161.00	161.00	11.50	61.28	0.00	99.72	38.06
101-67200-718000	WORKERS COMPENSATION INSURANCE	225.00	225.00	25.73	121.91	0.00	103.09	54.18
101-67200-719000	HEALTH INSURANCE	35,200.00	35,200.00	1,951.80	9,729.04	0.00	25,470.96	27.64
101-67200-720000	LIFE INSURANCE	207.00	207.00	15.34	58.27	0.00	148.73	28.15
101-67200-721000	OPTICAL INSURANCE	371.00	371.00	19.10	95.63	0.00	275.37	25.78
101-67200-722000	DENTAL INSURANCE	1,752.00	1,752.00	103.18	518.14	0.00	1,233.86	29.57
101-67200-723000	DISABILITY INSURANCE	1,058.00	1,058.00	78.41	334.03	0.00	723.97	31.57
101-67200-728000	OFFICE SUPPLIES	1,755.00	1,755.00	38.26	629.97	1.04	1,123.99	35.95
101-67200-730000	POSTAGE AND MAILING FEES	500.00	500.00	0.00	0.97	0.00	499.03	0.19
101-67200-731000	COMPUTER EQUIP & SUPPLIES	1,600.00	1,600.00	0.00	1,851.40	0.00	(251.40)	115.71
101-67200-810020	BOARD MEMBERS TRAVEL	3,250.00	3,250.00	186.11	954.49	0.00	2,295.51	29.37
101-67200-814015	SOFTWARE LICENSE FEE	25,651.00	27,851.00	2,200.00	25,080.00	0.00	2,771.00	90.05
101-67200-814016	PAYROLL SERVICES	1,380.00	1,380.00	0.00	114.52	0.00	1,265.48	8.30
101-67200-818020	REFUSE HAULING & JANITORIAL	0.00	0.00	6.33	31.65	0.00	(31.65)	100.00
101-67200-828000	LEGAL AND PROFESSIONAL SERV	2,400.00	2,400.00	0.00	226.29	0.00	2,173.71	9.43
101-67200-830000	ASSOCIATION & MEMBERSHIP DUES	375.00	375.00	0.00	35.00	0.00	340.00	9.33
101-67200-851000	TELEPHONE	675.00	675.00	0.00	515.89	0.00	159.11	76.43
101-67200-861000	TRAVEL	850.00	850.00	0.00	0.00	0.00	850.00	0.00
101-67200-864000	CONFERENCE AND CONVENTION	300.00	300.00	0.00	0.00	0.00	300.00	0.00
101-67200-864080	CONF/CONVENTION BOARD MEMBERS	100.00	100.00	0.00	0.00	0.00	100.00	0.00
101-67200-900000	PRINTING AND IMAGING	600.00	600.00	0.00	0.00	0.00	600.00	0.00
101-67200-921000	ELECTRICITY	1,852.00	1,852.00	151.35	748.12	0.00	1,103.88	40.40
101-67200-922000	WATER AND SEWAGE	193.00	193.00	0.00	38.83	0.00	154.17	20.12
101-67200-923000	HEATING FUEL	550.00	550.00	14.54	221.74	0.00	328.26	40.32
101-67200-933000	MAINT-OFFICE EQUIP AND FURN	100.00	100.00	0.00	0.00	0.00	100.00	0.00
101-67200-942000	COPPER EXPENSE AND LEASE	1,585.00	1,585.00	62.85	343.70	0.00	1,241.30	21.68
101-67200-960001	GENERAL LIABILITY INSURANCE	2,630.00	2,630.00	190.08	1,014.60	0.00	1,615.40	38.58
101-67200-963000	CENTRAL SERVICES/INDIRECT COST	16,873.00	16,873.00	0.00	0.00	0.00	16,873.00	0.00
101-67200-981600	C.O.-FIXTURES,FURNITURE	0.00	0.00	0.00	101.95	0.00	(101.95)	100.00
Total 67200 - COMMISSION ON AGING		319,031.00	321,231.00	18,781.61	121,762.39	1.04	199,467.57	37.91

MONTHLY EXPENSE DETAIL REPORT FOR MONROE COUNTY

Balance As Of 05/31/2026

GL Number	Description	2026 Original Budget	2026 Amended Budget	Activity/ For 05/31/2026	YTD Balance 05/31/2026	Encumbered YTD 05/31/2026	Available Balance 05/31/2026	% Bgt Used
96600 CONTINGENCIES								
280-96600-969002	CONTINGENCY	213,899.00	180,667.00	0.00	0.00	0.00	180,667.00	0.00
Total 96600 - CONTINGENCIES		213,899.00	180,667.00	0.00	0.00	0.00	180,667.00	0.00
97000 SPECIAL EXP/REV-OTHER AGENCIES								
280-97000-963000	CENTRAL SERVICES/INDIRECT COST	24,076.00	24,076.00	0.00	0.00	0.00	24,076.00	0.00
280-97000-965015	ASH SENIOR CITIZENS CENTER	24,330.00	24,330.00	2,592.16	10,940.44	0.00	13,389.56	44.97
280-97000-965020	RETIRED SENIOR VOLUNTEER PRGMR	99,750.00	99,750.00	7,513.85	32,540.06	0.00	67,209.94	32.62
280-97000-965025	AREA AGENCY ON AGING 1-B	14,160.00	14,160.00	1,180.04	4,720.16	0.00	9,439.84	33.33
280-97000-965031	BEDFORD TRANSPORTATION	60,027.00	60,027.00	4,284.28	15,301.00	0.00	44,726.00	25.49
280-97000-965035	BEDFORD SENIOR CITIZEN CENTER	290,970.00	290,970.00	25,771.32	91,439.21	0.00	199,530.79	31.43
280-97000-965041	BEDFORD VET CENTER PANTRY	6,417.00	6,417.00	390.69	1,700.64	0.00	4,716.36	26.50
280-97000-965045	BERLIN SENIOR CITIZEN CENTER	31,966.00	31,966.00	4,748.49	11,052.72	0.00	20,913.28	34.58
280-97000-965065	DUNDEE SENIOR CITIZEN CENTER	282,000.00	282,000.00	22,687.50	86,427.00	0.00	195,573.00	30.65
280-97000-965071	EMERGENCY NEEDS	14,946.00	14,946.00	0.00	1,793.05	0.00	13,152.95	12.00
280-97000-965075	FRENCHTOWN SR CITIZEN CENTER	392,968.00	392,968.00	48,693.96	182,902.62	0.00	210,065.38	46.54
280-97000-965085	LAKE ERIE TRANSIT	243,100.00	243,100.00	28,723.20	107,319.30	0.00	135,780.70	44.15
280-97000-965088	THE OPPORTUNITY CENTER @ ALCC	117,000.00	117,000.00	9,801.00	38,551.50	0.00	78,448.50	32.95
280-97000-965091	SENIOR LEGAL SERVICES	280,674.00	280,674.00	25,129.88	89,835.80	0.00	190,838.20	32.01
280-97000-965097	CHOICES COUNSELING SOLUTIONS	99,000.00	124,740.00	12,350.25	50,968.50	0.00	73,771.50	40.86
280-97000-965105	M.C.O.P. HOME CARE SERVICE	144,000.00	144,000.00	9,910.00	45,845.00	0.00	98,155.00	31.84
280-97000-965106	RAMP PROGRAM	169,953.00	169,953.00	20,225.62	22,528.65	0.00	147,424.35	13.26
280-97000-965115	M.C.O.P. HOME CHORE	106,296.00	106,296.00	4,338.36	23,252.87	0.00	83,043.13	21.88
280-97000-965121	M.C.O.P. SPEC TRANSPORTATION	110,250.00	110,250.00	3,806.25	14,411.25	0.00	95,838.75	13.07
280-97000-965122	M.C.O.P. HOME INJURY CONTROL	7,000.00	7,000.00	945.80	3,636.66	0.00	3,363.34	51.95
280-97000-965123	M.C.O.P. FOOD DISTRIBUTION	174,270.00	174,270.00	18,747.60	69,830.00	0.00	104,440.00	40.07
280-97000-965125	M.C.O.P. RESOURCE ADVOCATE	182,020.00	182,020.00	19,049.83	55,971.15	0.00	126,048.85	30.75
280-97000-965135	LIFE NUTRITION PROGRAM	596,204.00	596,204.00	45,670.50	180,628.32	0.00	415,575.68	30.30
280-97000-965136	ZION LUTHERAN FOOD ASSISTANCE	0.00	5,292.00	344.70	344.70	0.00	4,947.30	6.51
280-97000-965141	ALZHEIMER PROGRAM	54,120.00	54,120.00	1,435.00	6,560.00	0.00	47,560.00	12.12
280-97000-965165	MONROE SENIOR CITIZEN CENTER	477,000.00	477,000.00	40,264.38	156,538.98	0.00	320,461.02	32.82
280-97000-965201	MILAN SENIOR MEALS ON WHEELS	22,154.00	22,154.00	1,804.38	3,815.82	0.00	18,338.18	17.22
280-97000-965205	EMERGENCY FUEL	15,450.00	15,450.00	1,307.30	5,320.68	0.00	10,129.32	34.44
280-97000-965215	MILAN SENIOR CENTER	79,173.00	79,173.00	11,213.34	19,912.29	0.00	59,260.71	25.15
280-97000-965216	MILAN SENIOR TRANSIT	25,440.00	25,440.00	10,566.00	16,825.88	0.00	8,614.12	66.14
280-97000-965220	MILAN SENIOR RESOURCE	23,150.00	23,150.00	2,425.50	4,399.50	0.00	18,750.50	19.00
280-97000-965221	AUD IN MILAN	31,575.00	31,575.00	3,203.65	11,068.50	0.00	20,486.50	35.12
280-97000-965226	MEMORYLANE ADULT DAY CARE	114,000.00	114,000.00	0.00	0.00	0.00	114,000.00	0.00
280-97000-965340	YMCA CANCER SURVIVOR	9,344.00	9,344.00	849.41	3,397.64	0.00	5,946.36	36.36
280-97000-965380	YMCA	48,627.00	48,627.00	4,328.26	18,408.64	0.00	30,218.36	37.86
280-97000-965381	YMCA WALK WITH EASE	7,928.00	7,928.00	719.42	2,877.06	0.00	5,050.94	36.30
Total 97000 - SPECIAL EXP/REV-OTHER AGENCIES		4,379,338.00	4,410,370.00	385,021.92	1,391,066.19	0.00	3,019,283.81	31.54

COA Director's Report Items (06/10/26)

1. Common Measures Reports – Included in Packet
2. COA Website Views – Included in Packet
3. Waitlist/Service not Provided Summary – Included in Packet

Table A.
Cumulative Units Reported vs. Unit Maximum
(Goal is to be between 28% - 38%)

As of: April

Provider/Program	Cumulative Units	Unit Maximum	Percentage
Aid in Milan	22,177.00	63,150.00	35%
Ash Senior Citizens	1,148.00	2,553.00	45%
Bedford Senior Community Center	18,853.27	59,994.00	31%
Bedford Twp. Veterans Center Pantry	1,828.40	6,900.00	26%
Berlin Township Senior Citizens Group	747.00	2,900.00	26%
Choices Counseling Solutions	308.90	756.00	41%
Dundee Area Senior Citizens Center	14,404.50	47,000.00	31%
Frenchtown Senior Citizens Center	24,683.10	53,000.00	47%
Health Van	650.00	2,550.00	25%
Lake Erie Transportation Commission	5,739.00	13,000.00	44%
Living Independence for Everyone	45,384.00	149,800.00	30%
MCOP-Food Assistance Program	174,575.00	435,675.00	40%
MCOP-Home Care	2,292.25	7,200.00	32%
MCOP-Home Chore	940.65	4,300.00	22%
MCOP-Home Injury Control	3,636.66	7,000.00	52%
MCOP-Opportunity Center at ALCC	4,283.50	13,000.00	33%
MCOP-Resource Advocacy	2,921.25	9,500.00	31%
MCOP-Specialized Transportation	549.00	4,200.00	13%
MCOP-Unmet Emergency Needs	1,793.05	14,946.00	12%
MCOP-Utility Assistance Program	1,307.30	15,450.00	8%
Memory Lane Care Services	80.00	660.00	12%
Milan Seniors for Healthy Living	3,619.50	14,395.00	25%
Milan Seniors Meals on Wheels	545.00	2,246.86	24%
Milan Seniors Transportation	400.00	669.49	60%
Milan Aging in Action - Resource	209.50	1,102.38	19%
Monroe County Senior Legal Services	893.00	2,790.00	32%
Monroe Family YMCA Cancer Survivorship	52.36	144.00	36%
Monroe Family YMCA Enhanced Fitness	413.40	918.00	45%
Monroe Family YMCA Walk With Ease	39.20	108.00	36%
Monroe Senior Citizens Center	33,448.50	101,924.00	33%
RSVP	18,593.75	57,000.00	33%
United Way Project Ramp of MC	22,528.65	169,952.96	13%
Zion Supplemental Food Assistance	383	5,880.00	7%

Table B.
Unduplicated Clients Served vs. Anticipated Clients Served
(Goal is to be at least 28%)

As of: April

Provider/Program	Cumulative Unduplicated Clients	Anticipated Clients Served	Percentage
Aid in Milan	115	200	58%
Ash Senior Citizens	90	140	64%
Bedford Senior Community Center	792	1,130	70%
Bedford Twp. Veterans Center Pantry	42	45	93%
Berlin Township Senior Citizens Group	68	95	72%
Choices Counseling Solutions	66	10	660%
Dundee Area Senior Citizens Center	328	560	59%
Frenchtown Senior Citizens Center	1,376	1,400	98%
Health Van	86	175	49%
Lake Erie Transportation Commission	326	550	59%
Living Independence for Everyone	711	1,160	61%
MCOP-Food Assistance Program	1,233	1,650	75%
MCOP-Home Care	85	150	57%
MCOP-Home Chore	281	400	70%
MCOP-Home Injury Control	36	90	40%
MCOP-Opportunity Center at ALCC	57	300	19%
MCOP-Resource Advocacy	699	1,800	39%
MCOP-Specialized Transportation	74	210	35%
MCOP-Unmet Emergency Needs	5	20	25%
MCOP-Utility Assistance Program	10	25	40%
Memory Lane Care Services	4	22	18%
Milan Seniors for Healthy Living	167	200	84%
Milan Seniors Meals on Wheels	8	35	23%
Milan Seniors Transportation	19	50	38%
Milan Aging in Action - Resource	55	25	220%
Monroe County Senior Legal Services	475	1,100	43%
Monroe Family YMCA Cancer Survivorship	7	18	39%
Monroe Family YMCA Enhanced Fitness	196	300	65%
Monroe Family YMCA Walk With Ease	14	100	14%
Monroe Senior Citizens Center	1,317	1,650	80%
RSVP	226	325	70%
United Way Project Ramp of MC	5	30	17%
Zion Supplemental Food Assistance	9	35	26%

Table C.
Actual Expenditures vs. Total Budget
(Goal is to be between 28% - 38%)
As of: April

Provider/Program	Actual Expenditures	Total Budget	Percentage
Aid in Milan	\$13,319.21	\$50,782.15	26%
Ash Senior Citizens	\$18,634.64	\$57,740.00	32%
Bedford Senior Community Center	\$161,105.58	\$501,960.00	32%
Bedford Twp. Veterans Center Pantry	\$1,442.68	\$6,417.00	22%
Berlin Township Senior Citizens Group	\$11,210.00	\$48,307.00	23%
Choices Counseling Solutions	\$34,499.20	\$99,693.35	35%
Dundee Area Senior Citizens Center	\$132,023.37	\$523,500.00	25%
Frenchtown Senior Citizens Center	\$143,531.00	\$490,918.00	29%
Health Van	\$95,866.88	\$265,968.00	36%
Lake Erie Transportation Commission	\$264,663.00	\$964,232.00	27%
Living Independence for Everyone	\$530,959.99	\$1,474,239.95	36%
MCOP-Food Assistance Program	\$154,415.07	\$347,578.16	44%
MCOP-Home Care	\$111,944.52	\$370,593.00	30%
MCOP-Home Chore	\$67,586.36	\$232,291.95	29%
MCOP-Home Injury Control	\$7,946.69	\$23,500.00	34%
MCOP-Opportunity Center at ALCC	\$51,168.02	\$146,250.00	35%
MCOP-Resource Advocacy	\$98,413.43	\$265,559.94	37%
MCOP-Specialized Transportation	\$98,513.63	\$409,081.00	24%
MCOP-Unmet Emergency Needs	\$3,006.09	\$17,370.08	17%
MCOP-Utility Assistance Program	\$30,442.47	\$32,874.01	93%
Memory Lane Care Services	\$26,378.33	\$83,260.00	32%
Milan Seniors for Healthy Living	\$24,261.51	\$124,245.24	20%
Milan Seniors Meals on Wheels	\$24,571.99	\$89,200.20	28%
Milan Seniors Transportation	\$24,349.84	\$103,588.28	24%
Milan Aging in Action - Resource	\$26,131.40	\$103,433.23	25%
Monroe County Senior Legal Services	\$132,244.84	\$369,999.00	36%
Monroe Family YMCA Cancer Survivorship	\$5,360.00	\$14,635.00	37%
Monroe Family YMCA Enhanced Fitness	\$21,412.00	\$59,094.00	36%
Monroe Family YMCA Walk With Ease	\$4,876.00	\$12,928.00	38%
Monroe Senior Citizens Center	\$244,082.79	\$810,961.94	30%
RSVP	\$57,714.21	\$196,192.00	29%
United Way Project Ramp of MC	\$22,528.35	\$169,952.96	13%
Zion Supplemental Food Assistance	\$0.00	\$7,435.00	0%

Table D.
Total Cost Per Unduplicated Client (Year to Date)
(Goal is to be less than 110% at year end)

As of: April

Provider/Program	Actual Expenses	Y-T-D Unduplicated Clients Served	Cost Per Unduplicated Client	Total Budget	Anticipated Clients Served	Unduplicated Cost Goal	Percent
Aid in Milan	\$13,319.21	115	115.8192174	50782.15	200	\$253.91	46%
Ash Senior Citizens	\$18,634.64	90	\$207.05	\$57,740.00	140	\$412.43	50%
Bedford Senior Community Center	\$161,105.58	792	\$203.42	\$501,960.00	1,130	\$444.21	46%
Bedford Twp. Veterans Center Pantry	\$1,442.68	42	\$34.35	\$6,417.00	45	\$142.60	24%
Berlin Township Senior Citizens Group	\$11,210.00	68	\$164.85	\$48,307.00	95	\$508.49	32%
Choices Counseling Solutions	\$34,499.20	66	\$522.72	\$99,693.35	10	\$9,969.34	5%
Dundee Area Senior Citizens Center	\$132,023.37	328	\$402.51	\$523,500.00	560	\$934.82	43%
Frenchtown Senior Citizens Center	\$143,531.00	1,376	\$104.31	\$490,918.00	1,400	\$350.66	30%
Health Van	\$95,866.88	86	\$1,114.73	\$265,968.00	175	\$1,519.82	73%
Lake Erie Transportation Commission	\$264,663.00	326	\$811.85	\$964,232.00	550	\$1,753.15	46%
Living Independence for Everyone	\$530,959.99	711	\$746.78	\$1,474,239.95	1,160	\$1,270.90	59%
MCOP-Food Assistance Program	\$154,415.07	1,233	\$125.24	\$347,578.16	1,650	\$210.65	59%
MCOP-Home Care	\$111,944.52	85	\$1,316.99	\$370,593.00	150	\$2,470.62	53%
MCOP-Home Chore	\$67,586.36	281	\$240.52	\$232,291.95	400	\$580.73	41%
MCOP-Home Injury Control	\$7,946.69	36	\$220.74	\$23,500.00	90	\$261.11	85%
MCOP-Opportunity Center at ALCC	\$51,168.02	57	\$897.68	\$146,250.00	300	\$487.50	184%
MCOP-Resource Advocacy	\$98,413.43	699	\$140.79	\$265,559.94	1,800	\$147.53	95%
MCOP-Specialized Transportation	\$98,513.63	74	\$1,331.27	\$409,081.00	210	\$1,948.00	68%
MCOP-Unmet Emergency Needs	\$3,006.09	5	\$601.22	\$17,370.08	20	\$868.50	69%
MCOP-Utility Assistance Program	\$30,442.47	10	\$3,044.25	\$32,874.01	25	\$1,314.96	232%
Memory Lane Care Services	\$26,378.33	4	\$6,594.58	\$83,260.00	22	\$3,784.55	174%
Milan Seniors for Healthy Living	\$24,261.51	167	\$145.28	\$124,245.24	200	\$621.23	23%
Milan Seniors Meals on Wheels	\$24,571.99	8	\$3,071.50	\$89,200.20	35	\$2,548.58	121%
Milan Seniors Transportation	\$24,349.84	19	\$1,281.57	\$103,588.28	50	\$2,071.77	62%
Milan Aging in Action - Resource	\$26,131.40	55	\$475.12	\$103,433.23	25	\$4,137.33	11%
Monroe County Senior Legal Services	\$132,244.84	475	\$278.41	\$369,999.00	1,100	\$336.36	83%
Monroe Family YMCA Cancer Survivorship	\$5,360.00	7	\$765.71	\$14,635.00	18	\$813.06	94%
Monroe Family YMCA Enhanced Fitness	\$21,412.00	196	\$109.24	\$59,094.00	300	\$196.98	55%
Monroe Family YMCA Walk With Ease	\$4,876.00	14	\$348.29	\$12,928.00	100	129.28	269%
Monroe Senior Citizens Center	\$244,082.79	1,317	\$185.33	\$810,961.94	1,650	\$491.49	38%
RSVP	\$57,714.21	226	\$255.37	\$196,192.00	325	\$603.67	42%
United Way Project Ramp of MC	\$22,528.35	5	\$2.00	\$169,952.96	30	\$5,665.10	0.0%
Zion Supplemental Food Assistance	\$0.00	9		\$7,435.00	35	\$212.43	0%

Table E.**Actual Revenue vs. Total Budget**

(Goal is to be between 28% - 38%)

As of: April

Provider/Program	Actual Revenue	Total Budget	Percentage
Aid in Milan	\$8,352.59	\$50,782.15	16%
Ash Senior Citizens	\$21,720.10	\$57,740.00	38%
Bedford Senior Community Center	\$134,014.00	\$501,960.00	27%
Bedford Twp. Veterans Center Pantry	\$1,042.44	\$6,417.00	16%
Berlin Township Senior Citizens Group	\$14,001.17	\$48,307.00	29%
Choices Counseling Solutions	\$60,555.00	\$99,693.35	61%
Dundee Area Senior Citizens Center	\$177,123.97	\$523,500.00	34%
Frenchtown Senior Citizens Center	\$225,159.00	\$490,918.00	46%
Health Van	\$44,910.34	\$265,968.00	17%
Lake Erie Transportation Commission	\$294,757.68	\$964,232.00	31%
Living Independence for Everyone	\$347,745.92	\$1,474,239.95	24%
MCOP-Food Assistance Program	\$130,690.93	\$347,578.16	38%
MCOP-Home Care	\$112,684.91	\$370,593.00	30%
MCOP-Home Chore	\$53,982.15	\$232,291.95	23%
MCOP-Home Injury Control	\$10,629.86	\$23,500.00	45%
MCOP-Opportunity Center at ALCC	\$24,164.50	\$146,250.00	17%
MCOP-Resource Advocacy	\$59,379.61	\$265,559.94	22%
MCOP-Specialized Transportation	\$80,126.40	\$409,081.00	20%
MCOP-Unmet Emergency Needs	\$2,186.09	\$17,370.08	13%
MCOP-Utility Assistance Program	\$29,135.15	\$32,874.01	89%
Memory Lane Care Services	\$8,461.55	\$83,260.00	10%
Milan Seniors for Healthy Living	\$41,995.14	\$124,245.24	34%
Milan Seniors Meals on Wheels	\$33,136.83	\$89,200.20	37%
Milan Seniors Transportation	\$43,365.04	\$103,588.28	42%
Milan Aging in Action - Resource	\$28,343.32	\$103,433.23	27%
Monroe County Senior Legal Services	\$89,767.19	\$369,999.00	24%
Monroe Family YMCA Cancer Survivorship	\$1,632.64	\$14,635.00	11%
Monroe Family YMCA Enhanced Fitness	\$3,489.00	\$59,094.00	6%
Monroe Family YMCA Walk With Ease	\$1,666.24	\$12,928.00	13%
Monroe Senior Citizens Center	\$255,347.29	\$810,961.94	31%
RSVP	\$63,969.28	\$196,192.00	33%
United Way Project Ramp of MC	\$2,303.03	\$169,952.96	1%
Zion Supplemental Food Assistance	\$1,000.00	\$7,435.00	13%

Commission on Aging Web Views

Page location	Views
https://www.co.monroe.mi.us/180/Commission-on-Aging	155
https://www.co.monroe.mi.us/204/Transportation-Services	119
https://www.co.monroe.mi.us/205/Volunteer-Services	62
https://www.co.monroe.mi.us/195/In-Home-Services	48
https://www.co.monroe.mi.us/194/Health-Nutrition-Services	47
https://www.co.monroe.mi.us/192/Services	46
https://www.co.monroe.mi.us/199/Resource-Advocacy	20
https://www.co.monroe.mi.us/193/Adult-Day-Services	17
https://www.co.monroe.mi.us/187/Former-Members	13
https://www.co.monroe.mi.us/200/Senior-Counseling-Services	9
https://www.co.monroe.mi.us/203/Senior-Legal-Services	8
https://www.co.monroe.mi.us/197/Multi-Purpose-Senior-Centers	7
https://www.co.monroe.mi.us/201/Senior-Groups	4
https://www.co.monroe.mi.us/182/By-Laws-Policies	1
https://www.co.monroe.mi.us/191/Service-Definitions	1
Total	557



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

965 South Raisinville Rd.
Monroe, MI 48161
734-240-3290

Fax: 734-240-3286
mccoa@monroemi.org

Mission Statement

The Monroe County Commission on Aging is charged with recommending the prudent spending of public dollars to promote the health, dignity, and independence of Monroe County residents sixty years of age and older.

Jason Berry
Director

Donald Spencer
Chair

Larry Gramlich
Vice-Chair

Mary Ann
Wertenberger
Secretary

Mary Gantzios

Cynthia McIlvain

Wayne Meehean

Madonna Burkit

Pamela Nadeau

Harry Grenawitzke

To: Commission on Aging Board Members
From: Jason Berry
Date: June 10, 2026
RE: Waitlist/Requested Service Not Provided- May 2026

The following is a summary of all reported seniors placed or remaining on a waitlist and seniors requesting service that was not provided in May 2026: 35 Senior Citizens

United Way Project Ramp

As of May 2026, 9 ramps have been completed, with 35 more pending for local seniors.



2028 Senior Millage Funding

Official Agency Name

Program/Service

2028 Senior Millage Funding Application

Official Agency Name

Date of Application

Program Type:

Phone Number

Mailing Address

City

Zip

Primary Contact Person

Title

Date organization was established:

Which option below describes your organization?

For-Profit _____

Non-Profit _____

Government _____

Days and hours of service:

Number of paid employees

Full time _____

Part time _____

Does your program have a dedicated board?

Officers / Board Member Information:		
Name	Title	County of Residence

2028 Program Summary

1. Describe the program for which funds are requested (Limit response to space provided):

2. Explain the need for your program and its relevance to improving the quality of life for Monroe County seniors (Limit response to space provided):

2028 Program Summary Continued

3. What measures will you use to evaluate the success of your program (Limit response to space provided)?

4. Do you charge a mandatory direct fee to clients for your services? If yes, please provide details including fee amount (Limit response to space provided).

5. Indicate how many "COA" unduplicated clients you expect to serve in 2027?

6. How many seniors did you have to place on a wait list or were unable to serve in 2025 due to lack of resources? (documentation may be requested for verification purposes)

7. Were any audits or financial reviews conducted in 2026? If so when was the date of your most recent assessment? Yes / No Date:_____

8. How much did the 2025 actual revenue exceed (or fall short of) the 2025 actual expenditures for this program?

2028 Request

1. Number of Units Requested

2. Requested Unit Rate

3. Total Designation Requested (#1 x #2)

\$0.00

Explain any increases or decreases in number of units requested (#1) and/or requested unit rate (#2) from prior year (Limit response to space provided).

Explain any increases or decreases in funding requested for salaries and/or operations from prior year (Limit response to space provided).

Check the appropriate "Unit of Service"

One Day

One Dollar

One Hour

One Meal

One Pound of Food

1 - One-Way-Trip

What is the total cost to you to provide one unit of this service?

4. How much reserve funding (i.e. "fund balance" or "rainy day funds") do you have available for this program at this time?

Organization Director

By signing below, I certify that I am authorized to submit this application on behalf of the organization and that the information contained within is true to the best of my knowledge.

Signature: _____ Date: _____

Printed Name: _____ Title: _____

Board of Directors Approval (if applicable)

By signing below, I certify that the Board of Directors has reviewed and formally approved the submission of this application for Senior Millage Funds.

Signature: _____ Date: _____

Printed Name: _____ Title: Board President

****The Commission on Aging Board may ask for additional supporting documentation****

Proposed Operations Budget for Calendar Year 2028

Provider: _____

Program: _____

Operations	2027	2028	Difference	2028 COA Funds	2028 Other Funds
Advertising					
Central Services/Indirect Cost					
Client Program Supplies					
Client Transportation					
Conference/Training					
Contracted Services					
Direct Financial Assistance					
Dues/Fees/License					
Duplication/Printing					
Electric					
Employee/Volunteer Expenses					
Equipment Lease/Purchase					
Equipment Maintenance					
Facility Maintenance Contracts					
Food Purchase					
Fundraising Activities					
Gas (Facility)					
Home Modification Supplies/Equipment					
Internet					
Janitorial Supplies					
Kitchen Supplies/disposables					
Liability Insurance					
Newsletter Expense					
Office Equip. Repair & Maint.					
Office Supplies					
Postage					
Rent					
Staff travel					
Subscriptions/Manuals					
Telephone					
Trash/Lawn/Snow Care					
Vehicle Gas and Oil					
Vehicle Insurance					
Vehicle Lease/Purchase					
Vehicle Maintenance					
Volunteer Insurance					
Volunteer Meal Reimbursement					
Volunteer Recognition					
Volunteer Transport/Stipend Reimburse					
Water					
Total Operations					

Revenue Sources for Calendar Year 2028

Provider: _____

Program: _____

Revenue Sources	2027	2028	Difference
AgeWays			
Client Cost Share			
Commission on Aging (COA)			
Commodities Supplemental Food Prog			
Community Mental Heath			
Community Service Block Grant			
Corporate Sponsorship			
Corporation National & Community Serv.			
Department of Agriculture			
Department of Human Services			
Donations			
Dues			
Emergency Food Assistance Program			
Employee Ins. Cost share			
Fares			
Federal Section 5311			
Funds Raised			
Hope Network			
Office of Services to the Aging			
Private Pay			
Public Act 51			
SMART			
United Way			
Units of Government			
Van Fees			

Enter other funding source below					
Total Revenue					
In-kind Description:				In-Kind Amount:	

Page 1 of 1

Monroe **C**ounty **C**ommission **O**n **A**ging



Annual Report 2025

June 16, 2026

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Berlin Township Seniors	11	MCOP ~ Home Injury Control	27
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Frenchtown Senior Center	13	MCOP ~ Specialized Transportation	29
The Health Van	14	MCOP ~ The Opportunity Center at ALCC	30
Lake Erie Transit	15	MCOP ~ Unmet Emergency Needs	31
Living Independence for Everyone	16	MCOP ~ Utility Assistance	32
MemoryLane Care Services	17	MCOP ~ Volunteer Caregiver Program	33
Milan Seniors for Healthy Living	18	Monroe County Senior Legal Services	34
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History of the Monroe County Commission on Aging

On June 26, 1973, a nine-member steering committee to organize guidelines for setting up a County Commission on Aging was appointed by the Chairman of the Monroe County Board of Commissioners. The Monroe County Commission on Aging was officially established on November 28, 1973. The original Commission on Aging consisted of eleven (11) members, which corresponded to the number of County Commissioners who represented eleven (11) districts. However, due to action of the Apportionment Committee to reduce the Board of Commissioners districts' to nine (9), The Commission on Aging was likewise automatically decreased to nine (9) members, effective December 31, 1982. Terms of office were established to be the same as the elected members of the Board of Commissioners.

Mission

The Monroe County Commission on Aging is charged with recommending the prudent spending of public dollars to promote the health, dignity and independence of Monroe County residents sixty years of age and older.

Vision

The Monroe County Commission on Aging will strive to provide services to positively impact the quality of life for all residents of Monroe County sixty years of age and older.

2025 Funded Services

- Adult Day Services
- Emergency Needs
- Home Chore
- Resource Advocacy
- Counseling & Behavioral Healthcare
- Homebound Meals
- Transportation Services
- Multi-Purpose Senior Centers
- Utility Assistance
- Home Care
- Home Injury Control
- Legal Services
- Senior Citizen Groups
- Supplemental Food Program
- Congregate Meals
- Volunteer Services
- Residential Ramps
- Enhanced Fitness

2025 Commission on Aging Board Members

Chair, Donald Spencer- District 7

Vice-Chair, Larry Gramlich- District 2

Secretary, Mary Ann Wertenberger - District 1

Cynthia McIlvain – District 9

Wayne Meehean – District 8

Mary Gantzios – District 6

Madonna Burkit – District 3

Pamela Nadeau – District 4

Harry Grenawitzke – District 5

2025 Commission on Aging Contracted Service Providers

AgeWays

MemoryLane Care Services

Ash Senior Citizens

Milan Seniors for Healthy Living

Bedford Senior Community Center

Monroe Center for Healthy Aging

Berlin Senior Citizens

Monroe County Opportunity Program

Dundee Area Senior Citizens Center

Monroe County Senior Legal Services

Frenchtown Center for Active Adults

Monroe Family YMCA

The Health Van

Retired & Senior Volunteer Program

Lake Erie Transit

Choices Counseling Solutions

Living Independence for Everyone

United Way Project Ramp

Bedford Veterans Center

2025 Commission on Aging Staff

Jason Berry, Director Ramona Hall

**The 2025 Monroe County
Senior Millage Ballot Language**



**Monroe County, Michigan
Senior Citizen Millage Renewal Proposal
August 6, 2024 Primary Election**

“Shall the Monroe County Senior Citizen Millage which expires after the tax collections in 2024 be renewed in accordance with the limitations imposed under Article IX, Section 6 of the Michigan Constitution such that the County of Monroe be authorized to levy up to 0.75 mills (\$0.75 per \$1,000.00 of taxable value), which constitutes a renewal of the current millage, upon the taxable real and tangible personal property within the County of Monroe, Michigan, for a period of ten (10) years, commencing in 2025 and continuing through 2034, all inclusive, for the sole and exclusive purpose of providing funds for senior citizens services to the residents (sixty (60) years of age and older) of Monroe County, Michigan? The estimated revenue for the first year of the levy, if the renewal proposition is approved, shall be approximately \$5,305,541.00 (based on 2023 taxable property values).”

2024 County Wide Senior Millage Election Results

Yes – 16,764

No – 4,945

Percent Yes – 77.22%

From the Director

It is a pleasure to present the 2025 Annual Report for the Monroe County Commission on Aging, detailing the high-impact services funded by the Senior Citizen Millage. This document highlights our operational milestones and financial investments over the last year.

In 2025, the Senior Millage supported **8,546** Monroe County residents aged 60 and older. This resource is vital to our community, where U.S. Census Bureau data indicates that 21% of the population is aged 65 or older. To address this growing demographic, the Commission on Aging funded 32 distinct programs across 19 local organizations, all of which successfully maintained excellent service levels despite rising demand.

Our ongoing priority is to eliminate service waitlists. Through mandatory monthly reporting, we closely monitor program capacity, and we successfully ended 2025 with zero waitlists across nearly all sectors. Project Ramp was the sole exception, facing slight delays due to winter weather and a regional shortage of skilled carpenters. Maintaining immediate access to care is a major milestone, especially given that surrounding southeast Michigan counties frequently experience waitlists for critical services like home-delivered meals and in-home care.

A breakdown of the unduplicated number of seniors served by area is provided in the chart below:

Total Participation by Area					
Belleville	1	Luna Pier	88	Temperance	1040
Carleton	457	Maybee	113	Willis	5
Dundee	352	Milan	225	Deerfield	3
Erie	253	Monroe	4385	Ottawa Lake	68
Flat Rock	19	New Boston	3	Petersburg	179
Ida	124	Newport	522	Riga	1
Lambertville	369	Samaria	13		
LaSalle	241	South Rockwood	85		

For more information regarding the Monroe County Commission on Aging, please visit our website at <https://www.co.monroe.mi.us/180/Commission-on-Aging> or call us at (734) 240-3290.

Sincerely,



Jason Berry
Director, Monroe County Community Planning & Engagement Department

2025 Monroe County Commission on Aging Expenditure Summary

Program	Amount Expended
AgeWays (Administrative Match)	\$14,020.32
Ash Senior Citizens	\$32,440.12
Bedford Senior Community Center	\$274,500
Berlin Township Senior Citizens Group	\$32,716.98
Dundee Area Senior Citizens Center	\$265,200
Frenchtown Senior Center	\$381,521.97
The Health Van	\$59,644.50
Lake Erie Transit	\$241,005.60
Living Independence for Everyone	\$555,978.14
MemoryLane Care Services	\$54,400
Milan Seniors for Healthy Living	\$51,000
Milan Seniors for Healthy Living ~ Meals on Wheels	\$12,243
Milan Seniors for Healthy Living ~ Transportation	\$20,096
Milan Senior Resource Advocacy	\$21,840
Monroe Center for Healthy Aging	\$463,500
Monroe County RSVP	\$83,315.25
MCOP ~ Food Assistance	\$184,406
MCOP ~ Home Care	\$125,689.12
MCOP ~ Home Chore	\$103,200
MCOP ~ Home Injury Control	\$6,500
MCOP ~ Resource Advocacy	\$176,700
MCOP ~ Specialized Transportation	\$70,828.75
MCOP ~ The Opportunity Program at ALCC	\$117,000
MCOP ~ Unmet Emergency Needs	\$15,000
MCOP ~ Utility Assistance	\$20,000.02
MCOP ~ Volunteer Caregiver	\$280
Monroe County Senior Legal Services	\$270,614
YMCA~ Enhance Fitness	\$39,660.79
YMCA~ Cancer Survivor	\$6,048
Choices Counseling Solutions	\$78,550
United Way Project Ramp	\$157,614.45
Bedford Veterans Center ~Food Pantry	\$4,939.48
Commission on Aging	\$219,492.39
County of Monroe Central Services	\$35,517
Total Expenditures	\$4,193,095.57

Monroe County Commission on Aging Service Summary

Program	Unduplicated Seniors Served	Millage Funded Units of Service
Ash Senior Citizens	99	3,404
Bedford Senior Community Center	1,016	50,000.05
Berlin Township Senior Citizens Group	98	2845.77
Dundee Area Senior Citizens Center	424	44,200
Frenchtown Senior Center	1,430	42,846.51
The Health Van	148	2,568.70
Lake Erie Transit	482	12,888
Living Independence for Everyone	1,105	139,693
MemoryLane Care Services	13	680
Milan Seniors for Healthy Living	147	8,500
Milan Seniors for Healthy Living ~ Meals on Wheels	20	2,226
Milan Seniors for Healthy Living ~ Transportation	37	1,256
Milan Senior Resource Advocacy	108	1,040
Monroe Center for Healthy Aging	1,776	102,981.75
Monroe County RSVP	291	49,669.65
MCOP ~ Food Assistance	1,595	461,015
MCOP ~ Home Care	124	6,794
MCOP ~ Home Chore	393	4,300
MCOP ~ Home Injury Control	69	6,500
MCOP ~ Resource Advocacy	1,606	9,500
MCOP ~ Specialized Transportation	147	3,208
MCOP ~ The Opportunity Program at ALCC	134	13,000
MCOP ~ Unmet Emergency Needs	27	15,000
MCOP ~ Utility Assistance	379	20,000.02
MCOP ~ Volunteer Caregiver	4	35
Monroe County Senior Legal Services	980	2,690
YMCA~ Enhance Fitness	242	917.44
YMCA~ Cancer Survivor	11	96
Choices Counseling Solutions	68	523.66
United Way Project Ramp	32	157,614.45
Bedford Veterans Center ~Food Pantry	42	5,950.90
Cumulative Total	12,705	1,171,943.90

*Units of service are the measure by which services are reported and reimbursed. Typical examples of units of service include Hours, Rides, and Meals.

2025 Individual Program Details

Provider: Ash Senior Citizens Group

Program: Senior Citizens Group

Program Description- Senior citizens in the community that gather for meals, socialization, and activities for older adults.

Service Unit: One meal

Rate per Service Unit: \$9.53

COA Designated Funding: \$32,440.12

COA Funds Expended: \$32,440.12

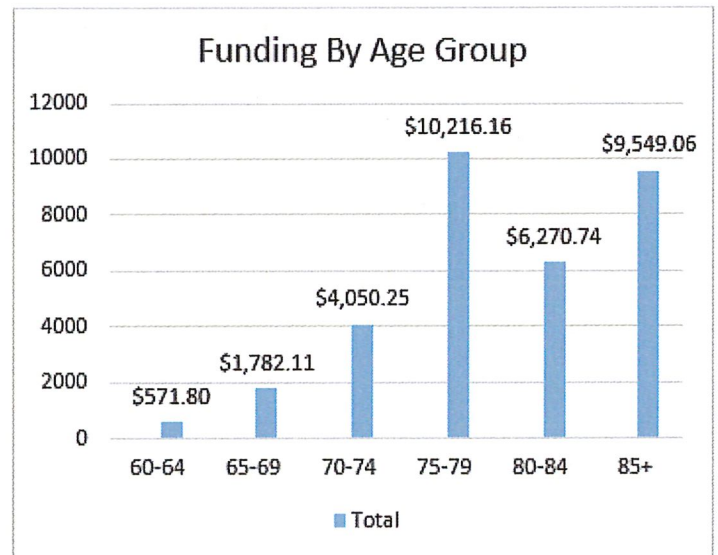
Millage Funded Unduplicated Clients: 99

Cost per Unduplicated Client: \$327.67

Millage Funded Units Served: 3,404.00

Client Age Data

Age	Clients	Units	Total
60-64	3	60.00	\$571.80
65-69	9	187.00	\$1,782.11
70-74	11	425.00	\$4,050.25
75-79	27	1,072.00	\$10,216.16
80-84	20	658.00	\$6,270.74
85+	29	1,002.00	\$9,549.06
Total	99	3,404.00	\$32,440.12



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton	66	Maybee		Willis	
Dundee		Milan	1	Ridgeway	
Erie	2	Monroe	7	Deerfield	
Flat Rock	5	New Boston	1	Ottawa Lake	
Ida		Newport	13	Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood	4		

2025 Individual Program Details

Provider: Bedford Senior Community Center

Program: Senior Activity Center

Program Description- Multi-purpose activity center where individuals gather for activities, congregate meals, Meals on Wheels, health related activities, information and referral and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$5.49

COA Designated Funding: \$274,500

COA Funds Expended: \$274,500

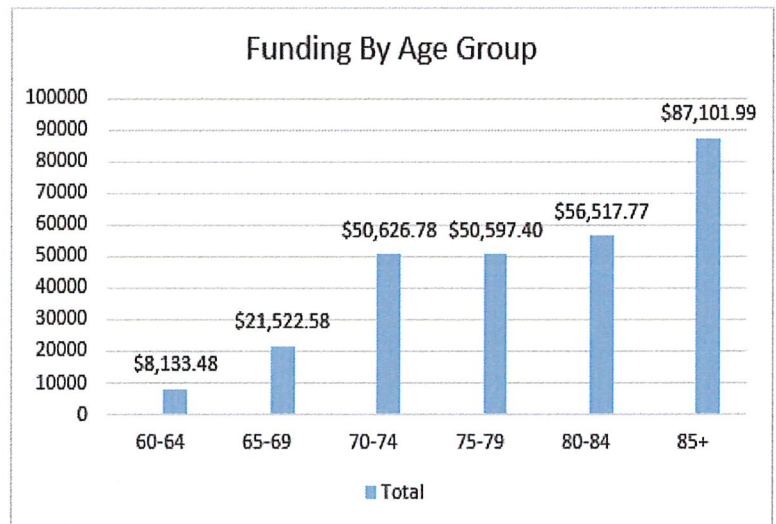
Millage Funded Unduplicated Clients: 1016

Cost per Unduplicated Client: \$270.17

Millage Funded Units Served: 50,000.05

Client Age Data

Age	Clients	Units	Total
60-64	31	1,481.50	\$8,133.48
65-69	115	3,921.00	\$21,522.58
70-74	180	9,221.50	\$50,626.78
75-79	210	9,216.30	\$50,597.40
80-84	206	10,294.50	\$56,517.77
85+	274	15,865.25	\$87,101.99
Total	1,016	50,000.05	\$274,500.00



Client Geographic Data

Belleville		Luna Pier	5	Temperance	598
Carleton	1	Maybee	2	Willis	
Dundee	5	Milan	1	Ridgeway	
Erie	32	Monroe	21	Deerfield	
Flat Rock		New Boston		Ottawa Lake	37
Ida	21	Newport		Petersburg	33
Lambertville	238	Samaria	9	Riga	
LaSalle	13	South Rockwood			

2025 Individual Program Details

Provider: Berlin Senior Citizens Group

Program: Senior Citizens Group

Program Description- Senior citizens in the community that gather for meals, socialization, and activities for older adults.

Service Unit: One meal

Rate per Service Unit: \$11.61

COA Designated Funding: \$57,353.40

COA Funds Expended: \$32,716.98

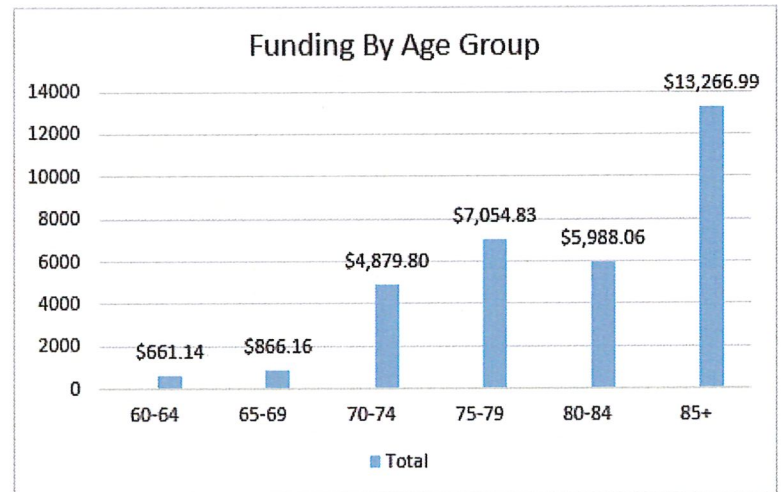
Millage Funded Unduplicated Clients: 98

Cost per Unduplicated Client: \$333.84

Millage Funded Units Served: 2,818

Client Age Data

Age	Clients	Units	Total
60-64	4	58.00	\$661.14
65-69	6	75.00	\$866.16
70-74	16	424.00	\$4,879.80
75-79	21	612.00	\$7,054.83
80-84	17	523.77	\$5,988.06
85+	34	1,153.00	\$13,266.99
Total	98	2,845.77	\$32,716.98



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton	24	Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie		Monroe	6	Deerfield	
Flat Rock	4	New Boston		Ottawa Lake	
Ida		Newport	34	Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood	30		

2025 Individual Program Details

Provider: Dundee Area Senior Citizens Center

Program: Senior Activity Center

Program Description- Multi-purpose activity center where individuals gather for activities, meals, health related activities, information and referral and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$6.00

COA Designated Funding: \$265,200

COA Funds Expended: \$265,200

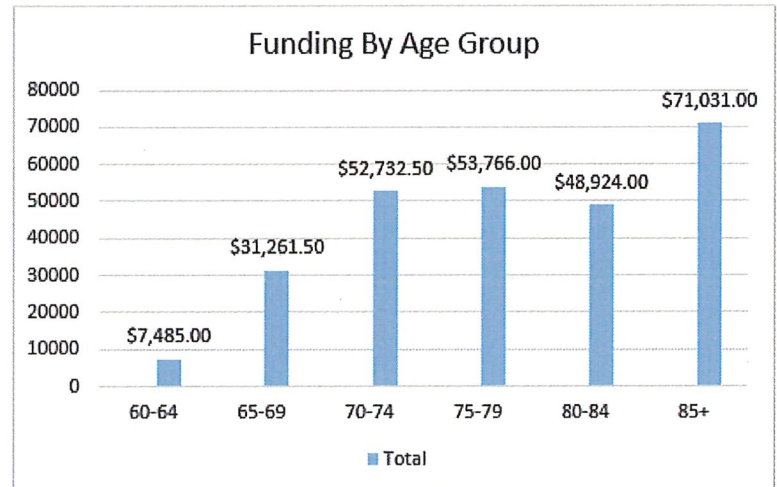
Millage Funded Unduplicated Clients: 424

Cost per Unduplicated Client: \$625.47

Millage Funded Units Served: 44,200.00

Client Age Data

Age	Clients	Units	Total
60-64	16	1,247.50	\$7,485.00
65-69	54	5,210.25	\$31,261.50
70-74	97	8,788.75	\$52,732.50
75-79	90	8,961.00	\$53,766.00
80-84	78	8,154.00	\$48,924.00
85+	89	11,838.50	\$71,031.00
Total	424	44,200.00	\$265,200.00



Client Geographic Data

Belleville		Luna Pier		Temperance	10
Carleton		Maybee	13	Willis	
Dundee	215	Milan	10	Ridgeway	
Erie	4	Monroe	48	Deerfield	1
Flat Rock	1	New Boston		Ottawa Lake	
Ida	40	Newport		Petersburg	78
Lambertville	2	Samaria	1	Riga	
LaSalle	1	South Rockwood			

2025 Individual Program Details

Provider: Frenchtown Senior Center

Program: Senior Activity Center

Program Description: Multi-purpose activity center where individuals gather for activities, meals, and health related activities, information, referral, and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$8.98

COA Designated Funding: \$381,521.97

COA Funds Expended: \$381,521.97

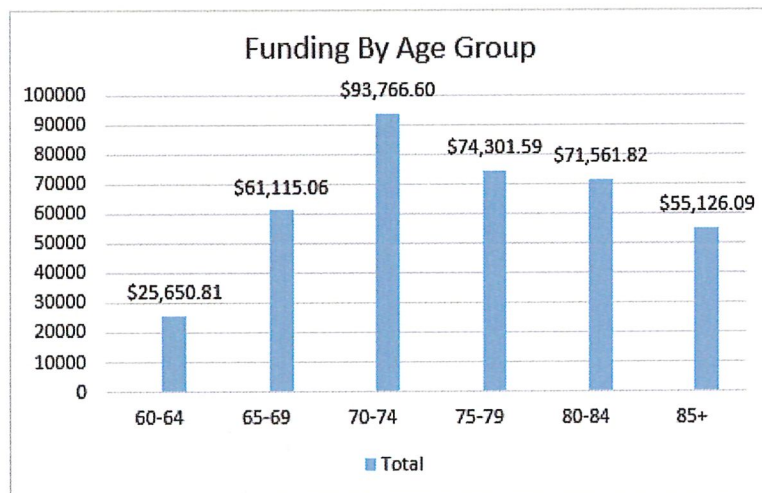
Millage Funded Unduplicated Clients: 1,430

Cost per Unduplicated Client: \$266.79

Millage Funded Units Served: 42,846.51

Client Age Data

Age	Clients	Units	Total
60-64	117	2,877.51	\$25,650.81
65-69	283	6,860.25	\$61,115.06
70-74	333	10,532.25	\$93,766.60
75-79	280	8,341.75	\$74,301.59
80-84	217	8,047.75	\$71,561.82
85+	200	6,187.00	\$55,126.09
Total	1,430	42,846.51	\$381,521.97



Client Geographic Data

Belleville		Luna Pier	1	Temperance	11
Carleton	85	Maybee	17	Willis	
Dundee	6	Milan	7	Ridgeway	
Erie	12	Monroe	1025	Deerfield	
Flat Rock	3	New Boston	2	Ottawa Lake	1
Ida	8	Newport	178	Petersburg	7
Lambertville	7	Samaria		Riga	
LaSalle	43	South Rockwood	17		

2025 Individual Program Details

Provider: The Health Van

Program: Specialized Transportation

Program Description- The use of wheelchair lift-equipped vehicles to provide transportation to and from non-emergency medical appointments.

Service Unit: One one-way trip

Rate per Service Unit: \$21.86

COA Designated Funding: \$59,644.50

COA Funds Expended: \$59,644.50

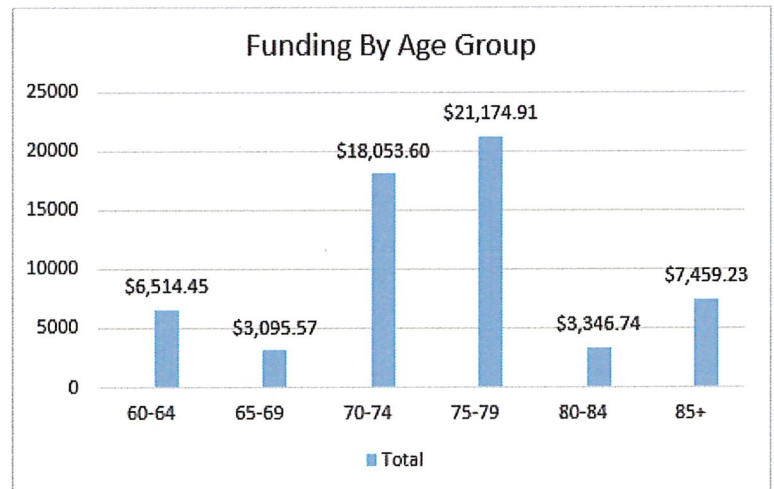
Millage Funded Unduplicated Clients: 148

Cost per Unduplicated Client: \$403.00

Millage Funded Units Served: 2,568.70

Client Age Data

Age	Clients	Units	Total
60-64	8	281.00	\$6,514.45
65-69	15	133.00	\$3,095.57
70-74	31	778.00	\$18,053.60
75-79	28	911.70	\$21,174.91
80-84	27	144.00	\$3,346.74
85+	39	321.00	\$7,459.23
Total	148	2,568.70	\$59,644.50



Client Geographic Data

Belleville		Luna Pier	3	Temperance	61
Carleton	1	Maybee		Willis	
Dundee	3	Milan		Ridgeway	
Erie	6	Monroe	25	Deerfield	
Flat Rock		New Boston		Ottawa Lake	3
Ida	3	Newport	2	Petersburg	2
Lambertville	38	Samaria		Riga	
LaSalle		South Rockwood	1		

2025 Individual Program Details

Provider: Lake Erie Transit

Program: Essential Transit Service

Program Description- The use of wheelchair lift-equipped vehicles to provide transportation to and from non-emergency appointments.

Service Unit: One one-way trip

Rate per Service Unit: \$18.70

COA Designated Funding: \$243,100.00

COA Funds Expended: \$241,005.60

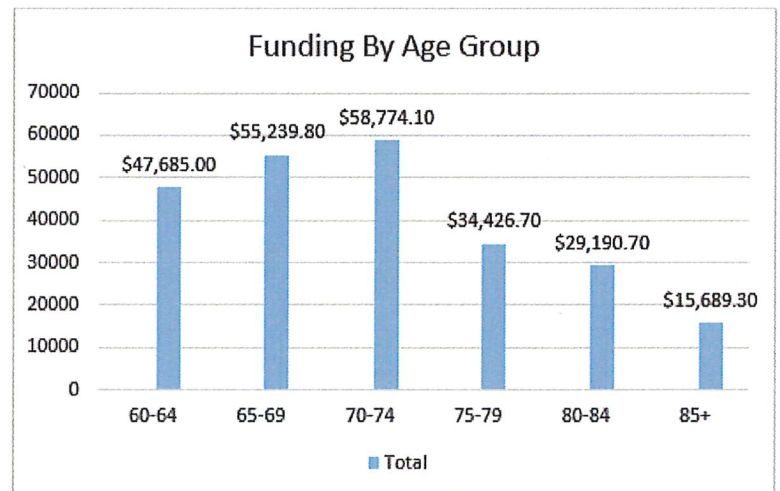
Millage Funded Unduplicated Clients: 482

Cost per Unduplicated Client: \$500.01

Millage Funded Units Served: 12,888

Client Age Data

Age	Clients	Units	Total
60-64	85	2,550.00	\$47,685.00
65-69	122	2,954.00	\$55,239.80
70-74	98	3,143.00	\$58,774.10
75-79	75	1,841.00	\$34,426.70
80-84	41	1,561.00	\$29,190.70
85+	61	839.00	\$15,689.30
Total	482	12,888.00	\$241,005.60



Client Geographic Data

Belleville		Luna Pier	3	Temperance	10
Carleton	5	Maybee		Willis	
Dundee	10	Milan	1	Ridgeway	
Erie	1	Monroe	432	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport	18	Petersburg	
Lambertville	2	Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Living Independence for Everyone

Program: Congregate & Home
Delivered Meals

Program Description- Congregate Meals: The provision of a nutritious meal in a community setting.

Homebound Meals: The provision of a nutritious meal in an individual's home or two cans of Ensure Plus.

Service Unit: One Meal

Rate per Service Unit: \$3.98

COA Designated Funding: \$596,204.00

COA Funds Expended: \$555,978.14

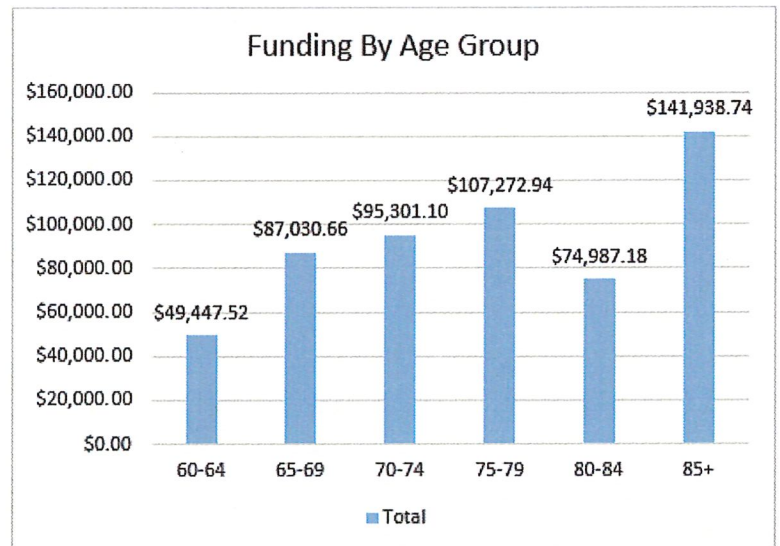
Millage Funded Unduplicated Clients: 1105

Cost per Unduplicated Client: \$503.14

Millage Funded Units Served: 139,693.00

Client Age Data

Age	Clients	Units	Total
60-64	106	12,424.00	\$49,447.52
65-69	161	21,867.00	\$87,030.66
70-74	170	23,945.00	\$95,301.10
75-79	178	26,953.00	\$107,272.94
80-84	170	18,841.00	\$74,987.18
85+	320	35,663.00	\$141,938.74
Total	1,105	139,693.00	\$555,978.14



Client Geographic Data

Belleville		Luna Pier	29	Temperance	119
Carleton	59	Maybee	20	Willis	2
Dundee	30	Milan	14	Ridgeway	
Erie	42	Monroe	571	Deerfield	1
Flat Rock	6	New Boston		Ottawa Lake	10
Ida	15	Newport	77	Petersburg	20
Lambertville	42	Samaria	1	Riga	
LaSalle	28	South Rockwood	19		

2025 Individual Program Details

Provider: MemoryLane Care Services

Program: Adult Day Services

Program Description- Daytime care for a period of 12 hours or less for a functionally or cognitively impaired older individual conducted in a structured manner providing social, rehabilitative and/or maintenance of care services in a supported group setting outside of the client's home.

Service Unit: One day of care

Rate per Service Unit: \$80.00

COA Designated Funding: \$54,400

COA Funds Expended: \$54,400

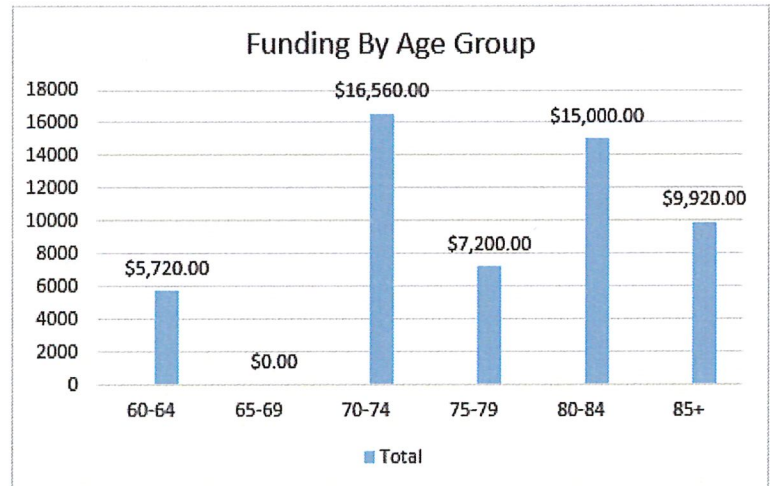
Millage Funded Unduplicated Clients: 13

Cost per Unduplicated Client: \$4,184.61

Millage Funded Units Served: 680

Client Age Data

Age	Clients	Units	Total
60-64	1	71.50	\$5,720.00
65-69	0	-	\$0.00
70-74	3	207.00	\$16,560.00
75-79	1	90.00	\$7,200.00
80-84	4	187.50	\$15,000.00
85+	4	124.00	\$9,920.00
Total	13	680.00	\$54,400.00



Client Geographic Data

Belleville		Luna Pier		Temperance	7
Carleton		Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie		Monroe		Deerfield	
Flat Rock		New Boston		Ottawa Lake	3
Ida		Newport		Petersburg	1
Lambertville	2	Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Milan Seniors for Healthy Living

Program: Senior Activity Center

Program Description- Multi-purpose activity center where individuals gather for activities, meals, health related activities, information and referral and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$6.00

COA Designated Funding: \$51,000

COA Funds Expended: \$51,000

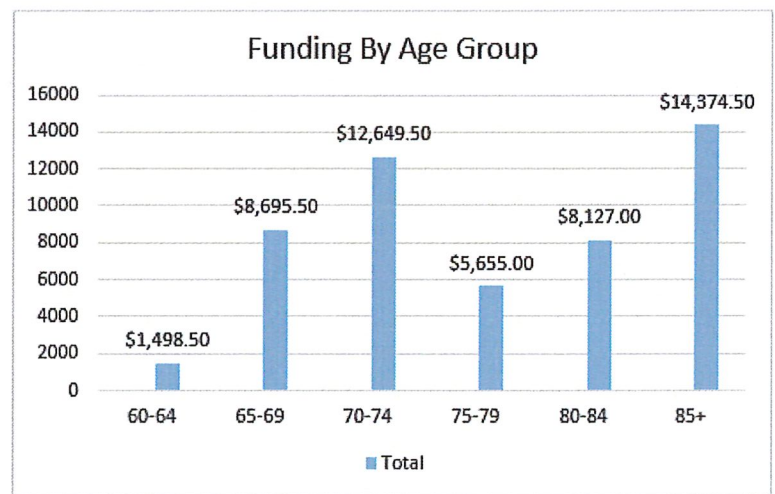
Millage Funded Unduplicated Clients: 147

Cost per Unduplicated Client: \$346.93

Millage Funded Units Served: 8,500

Client Age Data

Age	Clients	Units	Total
60-64	10	249.75	\$1,498.50
65-69	23	1,449.25	\$8,695.50
70-74	20	2,108.25	\$12,649.50
75-79	29	942.50	\$5,655.00
80-84	28	1,354.50	\$8,127.00
85+	37	2,395.75	\$14,374.50
Total	147	8,500.00	\$51,000.00



Client Geographic Data

Belleville		Luna Pier		Temperance	1
Carleton	8	Maybee	5	Willis	1
Dundee	6	Milan	116	Ridgeway	
Erie		Monroe	8	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida	1	Newport		Petersburg	1
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Milan Seniors for Healthy Living

Program: Meals on Wheels

Program Description- The provision of a nutritious meal in an individual's home.

Service Unit: One Meal

Rate per Service Unit: \$5.50

COA Designated Funding: \$20,900

COA Funds Expended: \$12,243

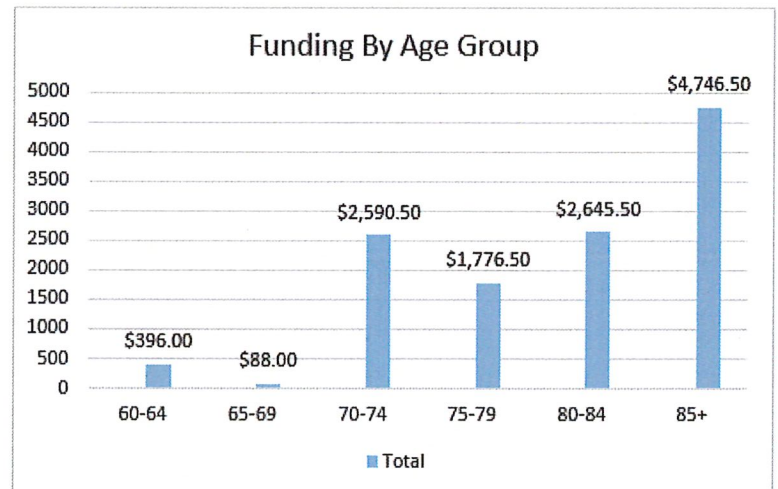
Millage Funded Unduplicated Clients: 20

Cost per Unduplicated Client: \$612.15

Millage Funded Units Served: 2,226

Client Age Data

Age	Clients	Units	Total
60-64	1	72.00	\$396.00
65-69	1	16.00	\$88.00
70-74	4	471.00	\$2,590.50
75-79	3	323.00	\$1,776.50
80-84	3	481.00	\$2,645.50
85+	8	863.00	\$4,746.50
Total	20	2,226.00	\$12,243.00



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton		Maybee		Willis	1
Dundee		Milan	19	Ridgeway	
Erie		Monroe		Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport		Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Milan Seniors for Healthy Living

Program: Transportation

Program Description- The use of wheelchair lift-equipped vehicles to provide transportation to and from non-emergency appointments.

Service Unit: One one-way trip

Rate per Service Unit: \$16.00

COA Designated Funding: \$24,000.00

COA Funds Expended: \$20,096.00

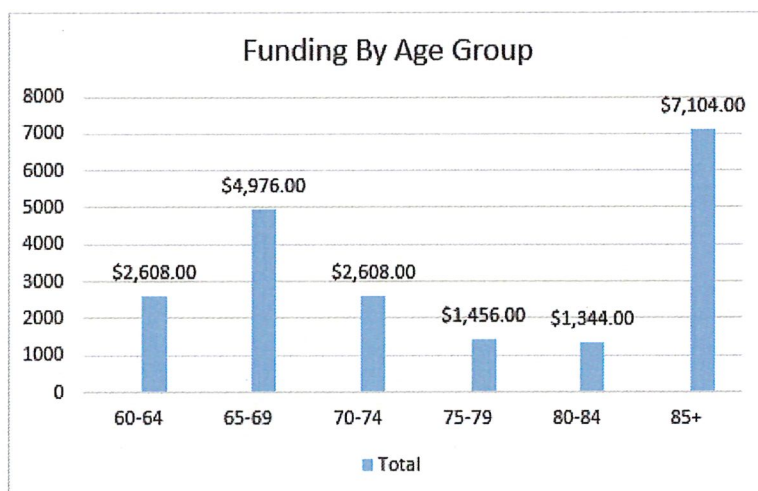
Millage Funded Unduplicated Clients: 37

Cost per Unduplicated Client: \$543.13

Millage Funded Units Served: 1,256

Client Age Data

Age	Clients	Units	Total
60-64	3	163.00	\$2,608.00
65-69	9	311.00	\$4,976.00
70-74	6	163.00	\$2,608.00
75-79	4	91.00	\$1,456.00
80-84	3	84.00	\$1,344.00
85+	12	444.00	\$7,104.00
Total	37	1,256.00	\$20,096.00



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton		Maybee		Willis	
Dundee		Milan	37	Ridgeway	
Erie		Monroe		Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport		Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Milan Seniors for Healthy Living

Program: Resource Advocacy

Program Description- To provide a continuum of support and access to local services: to advocate for the individual needs of older adults.

Service Unit: One-hour

Rate per Service Unit: \$21.00

COA Designated Funding: \$21,840.00

COA Funds Expended: \$21,840.00

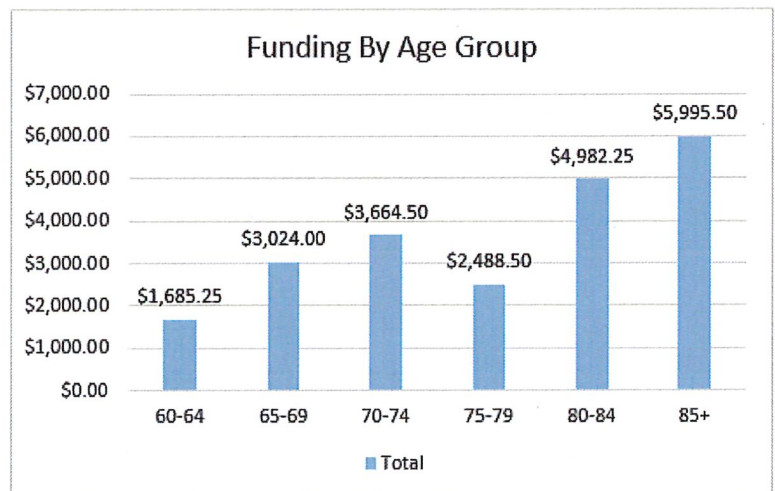
Millage Funded Unduplicated Clients: 108

Cost per Unduplicated Client: \$202.22

Millage Funded Units Served: 1,040

Client Age Data

Age	Clients	Units	Total
60-64	6	80.25	\$1,685.25
65-69	13	144.00	\$3,024.00
70-74	20	174.50	\$3,664.50
75-79	18	118.50	\$2,488.50
80-84	20	237.25	\$4,982.25
85+	31	285.50	\$5,995.50
Total	108	1,040.00	\$21,840.00



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton	1	Maybee	5	Willis	1
Dundee	3	Milan	95	Ridgeway	
Erie		Monroe		Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport		Petersburg	1
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Monroe Center for Healthy Aging

Program: Senior Activity Center

Program Description- Multi-purpose activity center where individuals gather for activities, meals, health related activities, information and referral and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$4.50

COA Designated Funding: \$463,500.00

COA Funds Expended: \$463,500.00

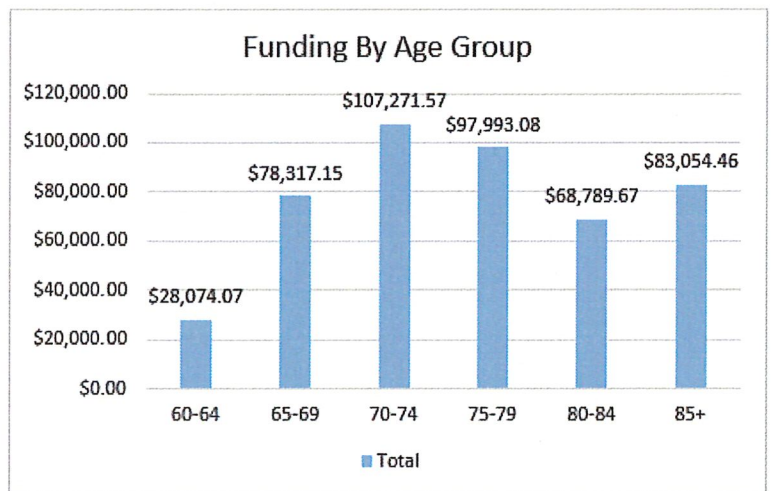
Millage Funded Unduplicated Clients: 1776

Cost per Unduplicated Client: \$260.97

Millage Funded Units Served: 102,981.75

Client Age Data

Age	Clients	Units	Total
60-64	123	6,237.50	\$28,074.07
65-69	267	17,401.00	\$78,317.15
70-74	318	23,834.75	\$107,271.57
75-79	438	21,772.00	\$97,993.08
80-84	282	15,283.50	\$68,789.67
85+	348	18,453.00	\$83,054.46
Total	1,776	102,981.75	\$463,500.00



Client Geographic Data

Belleville		Luna Pier	11	Temperance	33
Carleton	45	Maybee	14	Willis	
Dundee	18	Milan	2	Ridgeway	
Erie	35	Monroe	1401	Deerfield	
Flat Rock	1	New Boston		Ottawa Lake	2
Ida	23	Newport	51	Petersburg	12
Lambertville	10	Samaria	3	Riga	
LaSalle	108	South Rockwood	5		

2025 Individual Program Details

Provider: Monroe County RSVP

Program: Retired Senior Volunteer Program

Program Description- Provision of service by seniors to community related events and programs.

Service Unit: One-hour

Rate per Service Unit: \$1.78

COA Designated Funding: \$101,460.00

COA Funds Expended: \$83,315.25

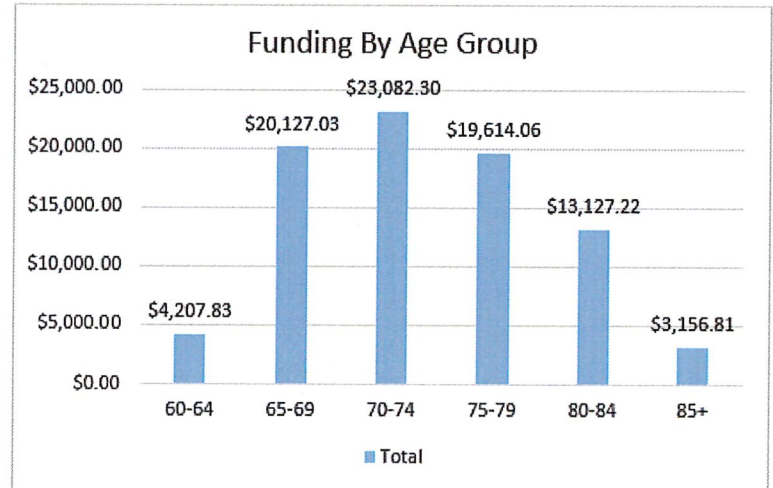
Millage Funded Unduplicated Clients: 291

Cost per Unduplicated Client: \$286.30

Millage Funded Units Served: 49,669.65

Client Age Data

Age	Clients	Units	Total
60-64	17	2,499.50	\$4,207.83
65-69	62	11,999.00	\$20,127.03
70-74	84	13,790.00	\$23,082.30
75-79	67	11,699.65	\$19,614.06
80-84	44	7,793.50	\$13,127.22
85+	17	1,888.00	\$3,156.81
Total	291	49,669.65	\$83,315.25



Client Geographic Data

Belleville		Luna Pier	2	Temperance	39
Carleton	7	Maybee	3	Willis	
Dundee	5	Milan	3	Ridgeway	
Erie	5	Monroe	160	Deerfield	
Flat Rock		New Boston		Ottawa Lake	2
Ida	7	Newport	10	Petersburg	7
Lambertville	25	Samaria	1	Riga	
LaSalle	11	South Rockwood	4		

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Food Program

Program Description- The distribution of USDA and other commodities to income eligible senior citizens.

Service Unit: One Pound of Food

Rate per Service Unit: \$0.40

COA Designated Funding: \$184,406.00

COA Funds Expended: \$184,406.00

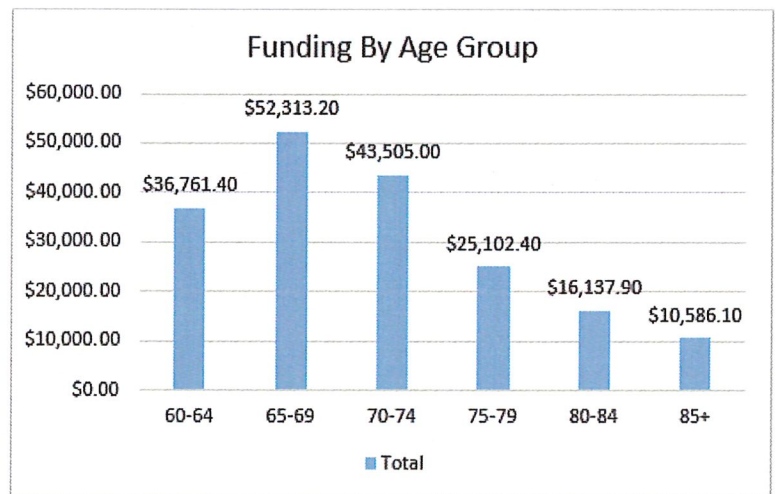
Millage Funded Unduplicated Clients: 1,595

Cost per Unduplicated Client: \$115.61

Millage Funded Units Served: 461,015.00

Client Age Data

Age	Clients	Units	Total
60-64	363	91,903.50	\$36,761.40
65-69	453	130,783.00	\$52,313.20
70-74	344	108,762.50	\$43,505.00
75-79	215	62,756.00	\$25,102.40
80-84	128	40,344.75	\$16,137.90
85+	92	26,465.25	\$10,586.10
Total	1,595	461,015.00	\$184,406.00



Client Geographic Data

Belleville	1	Luna Pier	34	Temperance	162
Carleton	125	Maybee	27	Willis	
Dundee	44	Milan	15	Ridgeway	
Erie	68	Monroe	892	Deerfield	
Flat Rock	3	New Boston		Ottawa Lake	9
Ida	12	Newport	126	Petersburg	9
Lambertville	34	Samaria		Riga	1
LaSalle	27	South Rockwood	6		

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Home Care

Program Description- Direct service to clients performing non-skilled assistance in the forms of light house cleaning, errands, linen changes, vacuuming, floor cleaning, grocery shopping, laundry, cooking, cleaning, Respite Care, and Personal Care.

Service Unit: One hour of direct client contact

Rate per Service Unit: \$18.50

COA Designated Funding: \$148,000.00

COA Funds Expended: \$125,689.12

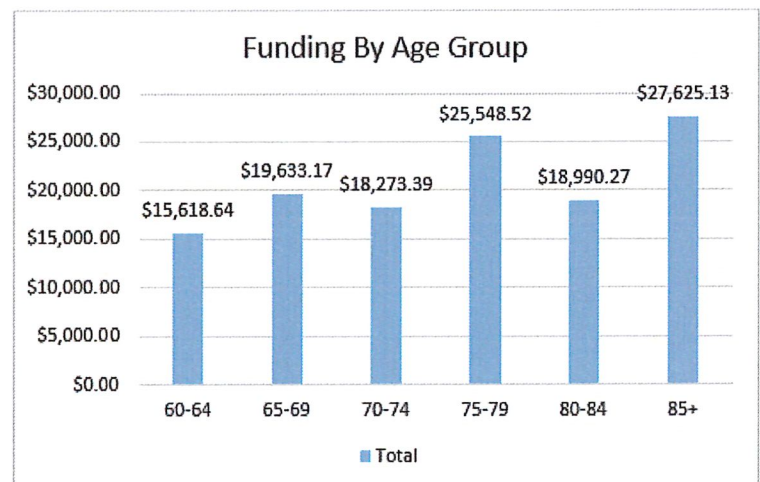
Millage Funded Unduplicated Clients: 124

Cost per Unduplicated Client: \$1,013.62

Millage Funded Units Served: 6,794

Client Age Data

Age	Clients	Units	Total
60-64	9	844.25	\$15,618.64
65-69	14	1,061.25	\$19,633.17
70-74	18	987.75	\$18,273.39
75-79	25	1,381.00	\$25,548.52
80-84	20	1,026.50	\$18,990.27
85+	38	1,493.25	\$27,625.13
Total	124	6,794.00	\$125,689.12



Client Geographic Data

Belleville		Luna Pier	2	Temperance	21
Carleton	5	Maybee		Willis	
Dundee	5	Milan		Ridgeway	
Erie	3	Monroe	67	Deerfield	
Flat Rock		New Boston		Ottawa Lake	1
Ida	5	Newport	2	Petersburg	4
Lambertville	7	Samaria		Riga	
LaSalle	2	South Rockwood			

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Home Chore

Program Description- Provision of household tasks such as: grass mowing, leaf raking or snow removal intended to increase the safety of the individual living at home.

Service Unit: One-hour

Rate per Service Unit: \$24.00

COA Designated Funding: \$103,200.00

COA Funds Expended: \$103,200.00

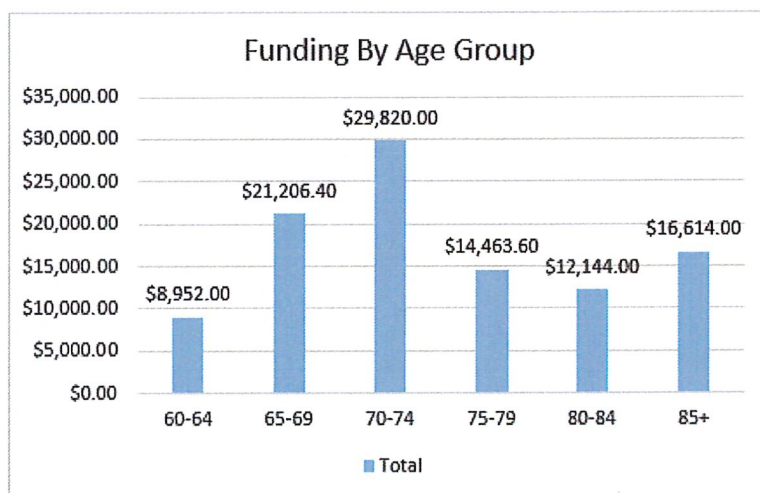
Millage Funded Unduplicated Clients: 393

Cost per Unduplicated Client: \$262.59

Millage Funded Units Served: 4,300

Client Age Data

Age	Clients	Units	Total
60-64	35	373.00	\$8,952.00
65-69	78	883.60	\$21,206.40
70-74	107	1,242.50	\$29,820.00
75-79	63	602.65	\$14,463.60
80-84	49	506.00	\$12,144.00
85+	61	692.25	\$16,614.00
Total	393	4,300.00	\$103,200.00



Client Geographic Data

Belleville		Luna Pier	1	Temperance	35
Carleton	18	Maybee	3	Willis	1
Dundee	4	Milan	6	Ridgeway	
Erie	15	Monroe	231	Deerfield	
Flat Rock	2	New Boston		Ottawa Lake	3
Ida	4	Newport	28	Petersburg	7
Lambertville	10	Samaria		Riga	
LaSalle	20	South Rockwood	2		

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Home Injury Control

Program Description- Installation of home safety modifications that prevent serious injuries and falls and enable individuals to remain safely in their homes.

Service Unit: \$1.00 towards the actual cost

Rate per Service Unit: \$1.00

COA Designated Funding: \$6,500.00

COA Funds Expended: \$6,500.00

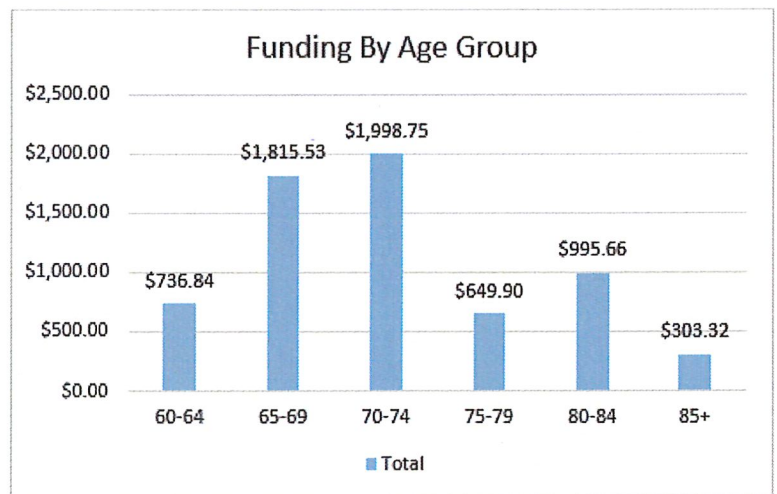
Millage Funded Unduplicated Clients: 69

Cost per Unduplicated Client: \$94.20

Millage Funded Units Served: 6,500

Client Age Data

Age	Clients	Units	Total
60-64	8	736.84	\$736.84
65-69	16	1,815.53	\$1,815.53
70-74	22	1,998.75	\$1,998.75
75-79	7	649.90	\$649.90
80-84	9	995.66	\$995.66
85+	7	303.32	\$303.32
Total	69	6,500.00	\$6,500.00



Client Geographic Data

Belleville		Luna Pier		Temperance	5
Carleton	4	Maybee	1	Willis	
Dundee	6	Milan	1	Ridgeway	
Erie	2	Monroe	40	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport	5	Petersburg	
Lambertville	4	Samaria		Riga	
LaSalle	1	South Rockwood			

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Resource Advocacy

Program Description- To provide a continuum of support and access to local services: to advocate for the individual needs of older adults.

Service Unit: One-hour

Rate per Service Unit: \$18.60

COA Designated Funding: \$176,700.00

COA Funds Expended: \$176,700.00

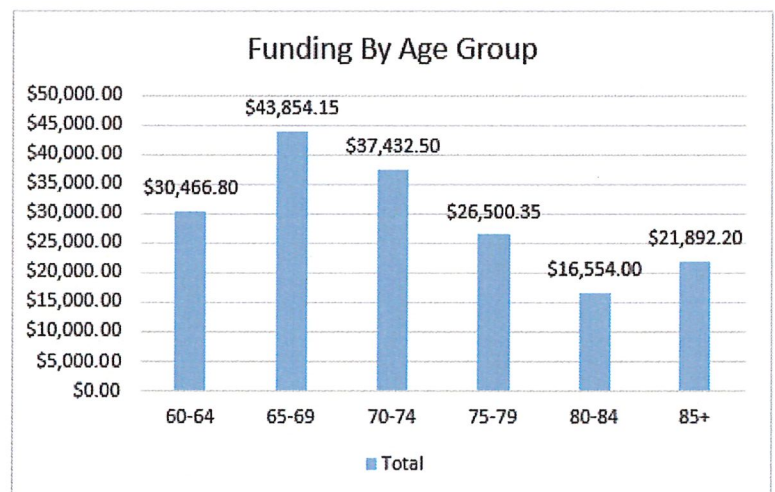
Millage Funded Unduplicated Clients: 1,606

Cost per Unduplicated Client: \$110.02

Millage Funded Units Served: 9,500.00

Client Age Data

Age	Clients	Units	Total
60-64	195	1,638.00	\$30,466.80
65-69	419	2,357.75	\$43,854.15
70-74	374	2,012.50	\$37,432.50
75-79	259	1,424.75	\$26,500.35
80-84	166	890.00	\$16,554.00
85+	193	1,177.00	\$21,892.20
Total	1,606	9,500.00	\$176,700.00



Client Geographic Data

Belleville	1	Luna Pier	26	Temperance	157
Carleton	88	Maybee	18	Willis	1
Dundee	55	Milan	23	Ridgeway	
Erie	54	Monroe	944	Deerfield	
Flat Rock	2	New Boston		Ottawa Lake	11
Ida	11	Newport	101	Petersburg	23
Lambertville	35	Samaria	1	Riga	
LaSalle	44	South Rockwood	11		

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Specialized Transportation

Program Description- The use of wheelchair lift-equipped vehicles to provide transportation to and from non-emergency medical appointments.

Service Unit: One one-way-trip

Rate per Service Unit: \$20.00

COA Designated Funding: \$148,000.00

COA Funds Expended: \$70,828.75

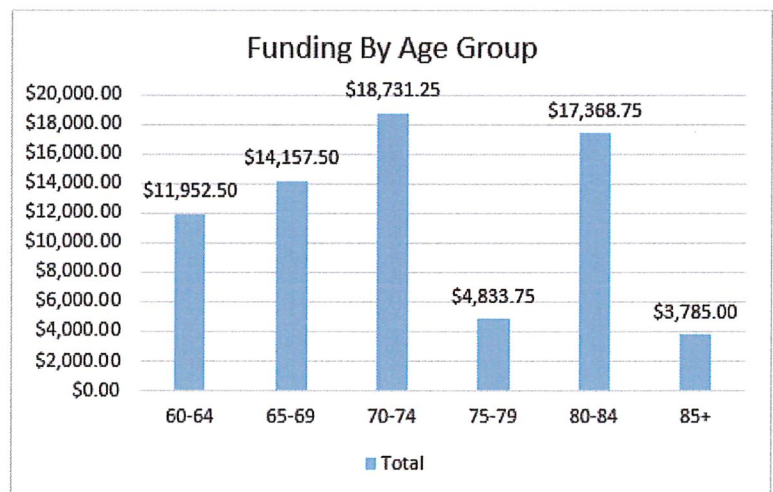
Millage Funded Unduplicated Clients: 147

Cost per Unduplicated Client: \$481.82

Millage Funded Units Served: 3,208

Client Age Data

Age	Clients	Units	Total
60-64	28	527.00	\$11,952.50
65-69	28	661.00	\$14,157.50
70-74	32	860.00	\$18,731.25
75-79	24	212.00	\$4,833.75
80-84	17	775.00	\$17,368.75
85+	18	173.00	\$3,785.00
Total	147	3,208.00	\$70,828.75



Client Geographic Data

Belleville		Luna Pier	6	Temperance	4
Carleton	13	Maybee		Willis	
Dundee	4	Milan	1	Ridgeway	
Erie	1	Monroe	101	Deerfield	
Flat Rock		New Boston		Ottawa Lake	1
Ida	1	Newport	11	Petersburg	1
Lambertville	2	Samaria		Riga	
LaSalle		South Rockwood	1		

2025 Individual Program Details

Provider: MCOP ~ The Opportunity Center at ALCC

Program: Senior Activity Center

Program Description- Multi-purpose activity center where individuals gather for activities, meals, health related activities, information and referral and access to services.

Service Unit: One hour of attendance

Rate per Service Unit: \$9.00

COA Designated Funding: \$117,000.00

COA Funds Expended: \$117,000.00

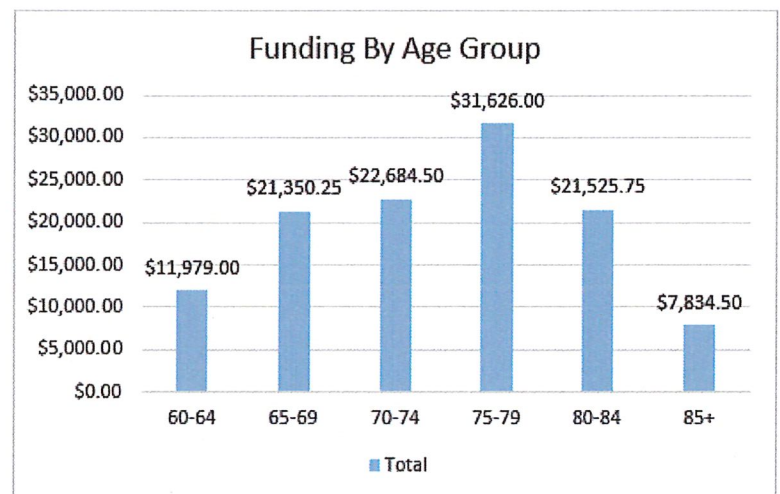
Millage Funded Unduplicated Clients: 134

Cost per Unduplicated Client: \$873.13

Millage Funded Units Served: 13,000

Client Age Data

Age	Clients	Units	Total
60-64	10	1,331.00	\$11,979.00
65-69	23	2,372.25	\$21,350.25
70-74	35	2,520.50	\$22,684.50
75-79	39	3,514.00	\$31,626.00
80-84	19	2,391.75	\$21,525.75
85+	8	870.50	\$7,834.50
Total	134	13,000.00	\$117,000.00



Client Geographic Data

Belleville		Luna Pier		Temperance	4
Carleton		Maybee	3	Willis	
Dundee	2	Milan		Ridgeway	
Erie		Monroe	121	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport	4	Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Unmet Emergency Needs

Program Description- Provision of direct cash assistance to individuals to maintain their independence at home.

Service Unit: \$1.00 towards the actual cost

Rate per Service Unit: \$1.00

COA Designated Funding: \$15,000

COA Funds Expended: \$15,000

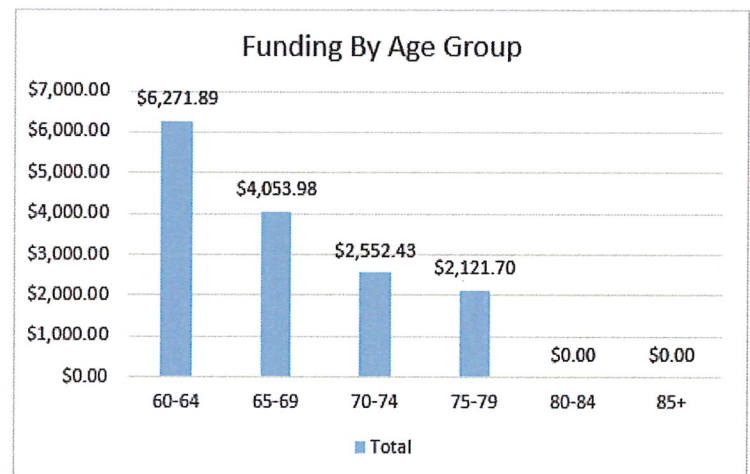
Millage Funded Unduplicated Clients: 27

Cost per Unduplicated Client: \$555.55

Millage Funded Units Served: 15,000

Client Age Data

Age	Clients	Units	Total
60-64	11	6,271.89	\$6,271.89
65-69	7	4,053.98	\$4,053.98
70-74	6	2,552.43	\$2,552.43
75-79	3	2,121.70	\$2,121.70
80-84	0	-	\$0.00
85+	0	-	\$0.00
Total	27	15,000.00	\$15,000.00



Client Geographic Data

Belleville		Luna Pier		Temperance	2
Carleton	5	Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie	1	Monroe	17	Deerfield	
Flat Rock		New Boston		Ottawa Lake	1
Ida		Newport	1	Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Utility Assistance

Program Description- Provision of cash assistance for water, electricity, natural gas, telephone service, and other essential utilities.

Service Unit: \$1.00 towards the actual cost

Rate per Service Unit: \$1.00

COA Designated Funding: \$20,000.00

COA Funds Expended: \$20,000.02

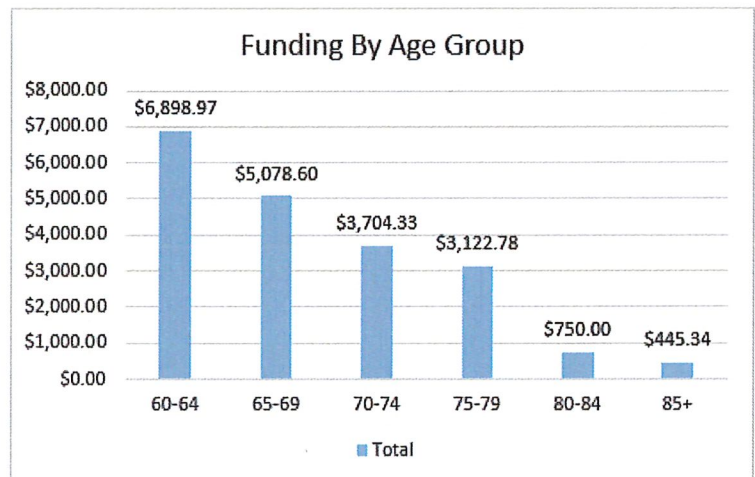
Millage Funded Unduplicated Clients: 39

Cost per Unduplicated Client: \$512.82

Millage Funded Units Served: 20,000.02

Client Age Data

Age	Clients	Units	Total
60-64	13	6,898.97	\$6,898.97
65-69	11	5,078.60	\$5,078.60
70-74	8	3,704.33	\$3,704.33
75-79	5	3,122.78	\$3,122.78
80-84	1	750.00	\$750.00
85+	1	445.34	\$445.34
Total	39	20,000.02	\$20,000.02



Client Geographic Data

Belleville		Luna Pier		Temperance	1
Carleton	5	Maybee		Willis	
Dundee	2	Milan		Ridgeway	
Erie	2	Monroe	24	Deerfield	
Flat Rock		New Boston		Ottawa Lake	1
Ida		Newport	2	Petersburg	2
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Monroe County Opportunity Program

Program: Volunteer Caregiver Program

Program Description- Arrangement and Coordination of volunteer service by adults 60 years of age and above.

Service Unit: 1- hour of volunteer service provided by a senior. **Rate per Service Unit:** \$8.00

COA Designated Funding: \$3,000.00

COA Funds Expended: \$280.00

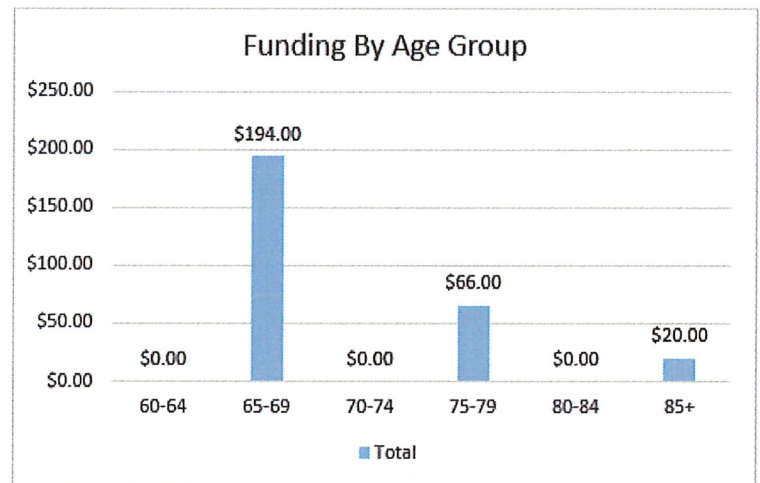
Millage Funded Unduplicated Clients: 4

Cost per Unduplicated Client: \$70.00

Millage Funded Units Served: 35

Client Age Data

Age	Clients	Units	Total
60-64	0	-	\$0.00
65-69	2	24.25	\$194.00
70-74	0	-	\$0.00
75-79	1	8.25	\$66.00
80-84	0	-	\$0.00
85+	1	2.50	\$20.00
Total	4	35.00	\$280.00



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton		Maybee		Willis	
Dundee	2	Milan		Ridgeway	
Erie		Monroe	2	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport		Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Monroe County Senior Legal Services

Program: Legal Assistance

Program Description- The provision of legal counsel to older individuals through counsel, advice, court representation, legal research, document preparation, and general advocacy on an individual's behalf.

Service Unit: One-hour

Rate per Service Unit: \$100.60

COA Designated Funding: \$270,614.00

COA Funds Expended: \$270,614.00

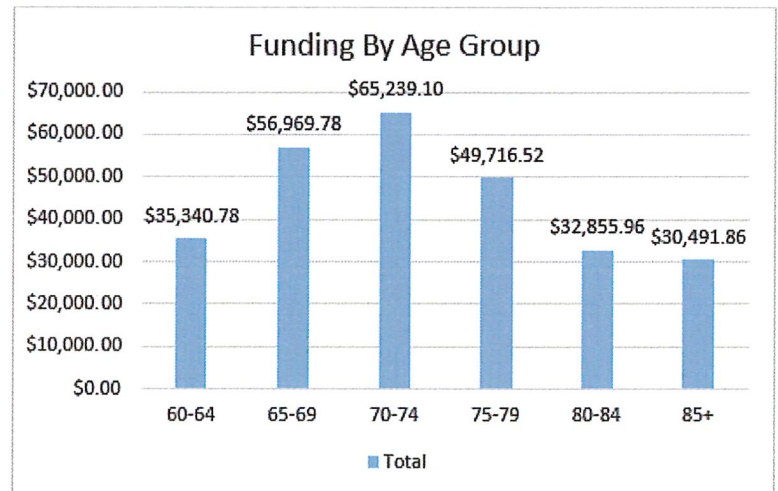
Millage Funded Unduplicated Clients: 980

Cost per Unduplicated Client: \$276.13

Millage Funded Units Served: 2,690

Client Age Data

Age	Clients	Units	Total
60-64	135	351.30	\$35,340.78
65-69	192	566.30	\$56,969.78
70-74	215	648.50	\$65,239.10
75-79	191	494.20	\$49,716.52
80-84	130	326.60	\$32,855.96
85+	117	303.10	\$30,491.86
Total	980	2,690.00	\$270,614.00



Client Geographic Data

Belleville		Luna Pier	18	Temperance	118
Carleton	62	Maybee	16	Willis	
Dundee	39	Milan	15	Ridgeway	
Erie	46	Monroe	484	Deerfield	2
Flat Rock		New Boston		Ottawa Lake	8
Ida	15	Newport	67	Petersburg	21
Lambertville	39	Samaria	2	Riga	
LaSalle	25	South Rockwood	3		

2025 Individual Program Details

Provider: Monroe Family YMCA

Program: Enhance Fitness

Program Description- A service program that provides information and support to older adults with the intent to assist them in avoiding illness and improving health status.

Service Unit: One hour of direct client service

Rate per Service Unit: \$43.23

COA Designated Funding: \$39,685.14

COA Funds Expended: \$39,660.79

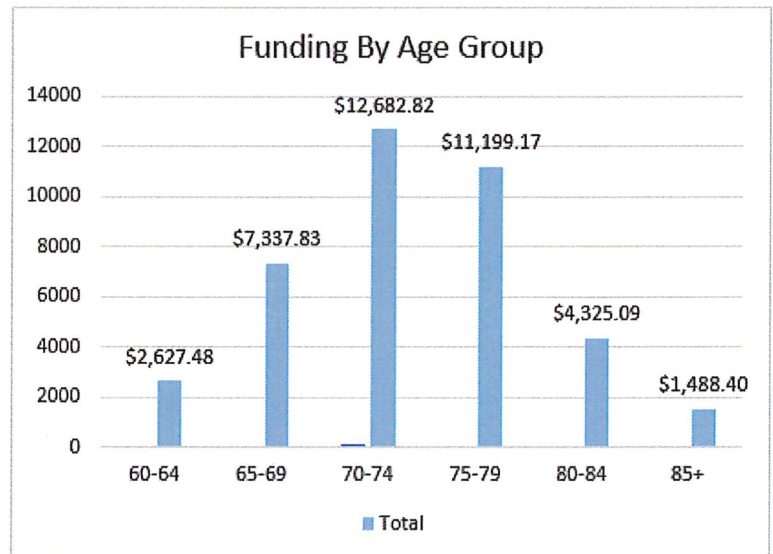
Millage Funded Unduplicated Clients: 243

Cost per Unduplicated Client: \$163.21

Millage Funded Units Served: 917.44

Client Age Data

Age	Clients	Units	Total
60-64	17	60.78	\$2,627.48
65-69	47	169.74	\$7,337.83
70-74	79	293.38	\$12,682.82
75-79	66	259.06	\$11,199.17
80-84	26	100.05	\$4,325.09
85+	8	34.43	\$1,488.40
Total	243	917.44	\$39,660.79



Client Geographic Data

Belleville		Luna Pier	1	Temperance	28
Carleton	7	Maybee	2	Willis	
Dundee	16	Milan	1	Ridgeway	
Erie	4	Monroe	135	Deerfield	
Flat Rock		New Boston		Ottawa Lake	3
Ida	3	Newport	12	Petersburg	9
Lambertville	13	Samaria		Riga	
LaSalle	8	South Rockwood			

2025 Individual Program Details

Provider: Monroe Family YMCA

Program: Cancer Survivorship

Program Description- A service program that provides information and support to older adults with the intent to assist them in avoiding illness and improving health status.

Service Unit: One hour of direct client service

Rate per Service Unit: \$63.00

COA Designated Funding: \$6,048.00

COA Funds Expended: \$6,048.00

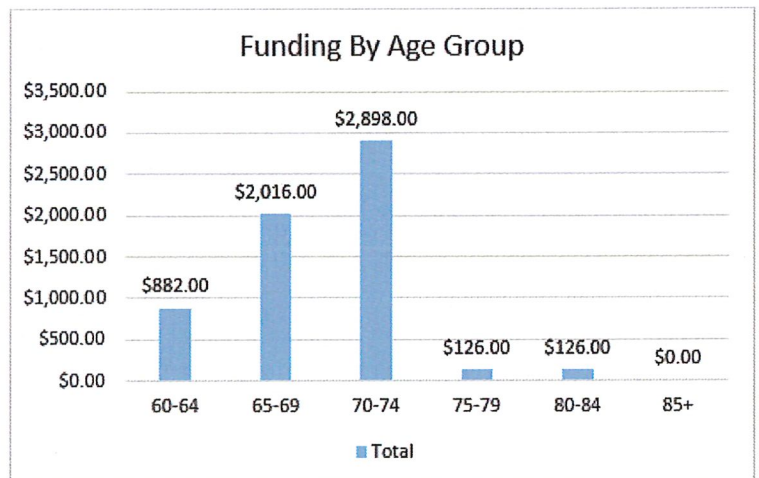
Millage Funded Unduplicated Clients: 11

Cost per Unduplicated Client: \$549.81

Millage Funded Units Served: 96.00

Client Age Data

Age	Clients	Units	Total
60-64	2	14.00	\$882.00
65-69	3	32.00	\$2,016.00
70-74	4	46.00	\$2,898.00
75-79	1	2.00	\$126.00
80-84	1	2.00	\$126.00
85+	0	-	\$0.00
Total	11	96.00	\$6,048.00



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton		Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie		Monroe	11	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport		Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Choices Counseling Solutions

Program: Elder Counseling

Program Description- Activity designed to develop or strengthen individual's health and well-being conducted either individually or in-group setting.

Service Unit: One 60-minute counseling session

Rate per Service Unit: \$150.00

COA Designated Funding: \$78,550.00

COA Funds Expended: \$78,550.00

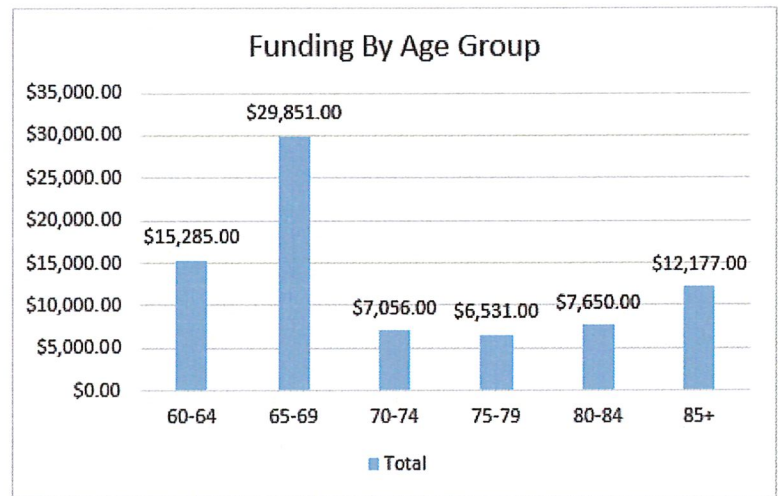
Millage Funded Unduplicated Clients: 68

Cost per Unduplicated Client: \$1,155.14

Millage Funded Units Served: 523.66

Client Age Data

Age	Clients	Units	Total
60-64	15	101.90	\$15,285.00
65-69	23	199.00	\$29,851.00
70-74	10	47.04	\$7,056.00
75-79	9	43.54	\$6,531.00
80-84	4	51.00	\$7,650.00
85+	7	81.18	\$12,177.00
Total	68	523.66	\$78,550.00



Client Geographic Data

Belleville		Luna Pier		Temperance	18
Carleton	5	Maybee	3	Willis	
Dundee	2	Milan		Ridgeway	
Erie	3	Monroe	25	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport	3	Petersburg	
Lambertville	8	Samaria		Riga	
LaSalle		South Rockwood	1		

2025 Individual Program Details

Provider: United Way of Monroe/Lenawee Counties

Program: Barrier Free Access Ramp Program

Program Description- Installation of an external ramp system for an eligible senior.

Service Unit: \$1.00 towards the actual cost

Rate per Service Unit: \$1.00

COA Designated Funding: \$167,955.49

COA Funds Expended: \$157,614.45
(Equipment Costs: \$6,172.18)

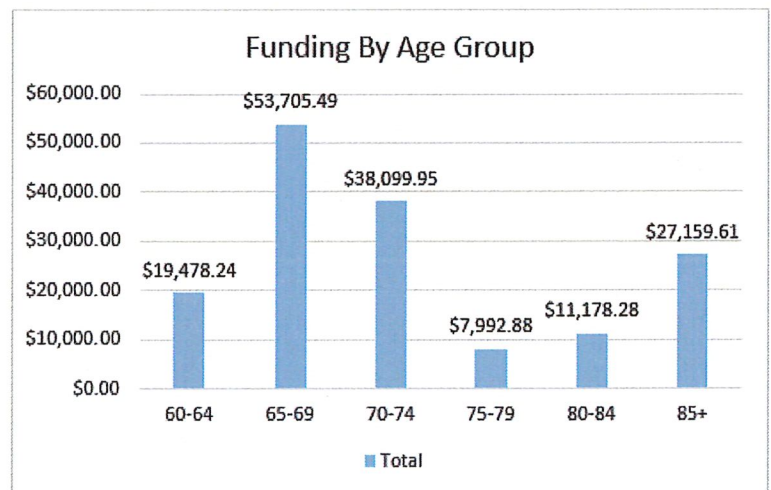
Millage Funded Unduplicated Clients: 32

Cost per Unduplicated Client: \$4,925.45

Millage Funded Units Served: 157,614.45

Client Age Data

Age	Clients	Units	Total
60-64	4	19,478.24	\$19,478.24
65-69	9	53,705.49	\$53,705.49
70-74	8	38,099.95	\$38,099.95
75-79	3	7,992.88	\$7,992.88
80-84	3	11,178.28	\$11,178.28
85+	5	27,159.61	\$27,159.61
Total	32	157,614.45	\$157,614.45



Client Geographic Data

Belleville		Luna Pier		Temperance	
Carleton	2	Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie	3	Monroe	2	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida		Newport	5	Petersburg	
Lambertville		Samaria		Riga	
LaSalle		South Rockwood			

2025 Individual Program Details

Provider: Bedford Veterans Center

Program: Food Program

Program Description- The distribution of USDA and other commodities to income eligible senior citizens.

Service Unit: One Pound of Food

Rate per Service Unit: \$0.83

COA Designated Funding: \$4,950.12

COA Funds Expended: \$4,939.48

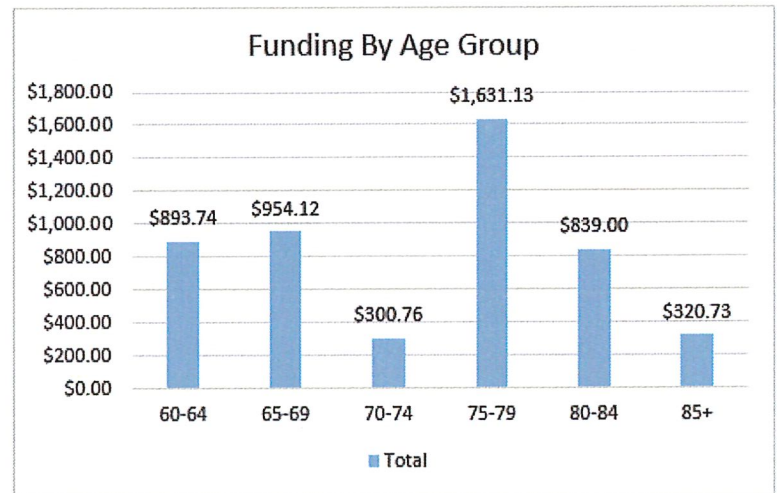
Millage Funded Unduplicated Clients: 42

Cost per Unduplicated Client: \$117.60

Millage Funded Units Served: 5,950.90

Client Age Data

Age	Clients	Units	Total
60-64	7	1,076.75	\$893.74
65-69	7	1,149.50	\$954.12
70-74	4	362.35	\$300.76
75-79	14	1,965.10	\$1,631.13
80-84	6	1,010.80	\$839.00
85+	4	386.40	\$320.73
Total	42	5,950.90	\$4,939.48



Client Geographic Data

Belleville		Luna Pier	2	Temperance	18
Carleton		Maybee		Willis	
Dundee		Milan		Ridgeway	
Erie	7	Monroe	4	Deerfield	
Flat Rock		New Boston		Ottawa Lake	
Ida	2	Newport		Petersburg	3
Lambertville	2	Samaria	1	Riga	
LaSalle	3	South Rockwood			

ConfirmOk

ConfirmOk is a specialized service designed to provide automated, daily wellness check-in calls for seniors, individuals living alone, and other vulnerable populations. The platform aims to bridge the gap in care for those who lack a physical presence in their home but need a reliable way to verify their safety, while simultaneously reducing the burden of non-emergency welfare checks on law enforcement agencies and families.

Core Functionality and Mechanics

The service operates on a simple, hardware-free, and app-free model.

- **The Check-In Process:** The system places an automated, scheduled phone call to the subscriber. The recipient simply presses "1" followed by "#" to confirm they are safe. If they do not answer the first attempt, the system automatically retries up to three times.
- **Escalation Protocols:** If a user fails to confirm their safety after the automated retries, the system triggers an immediate alert. These alerts are sent to the user's designated care group, such as family members, caregivers, or, in the case of institutional partnerships, a dispatch team or sheriff's office.
- **Audit Trails:** The platform maintains comprehensive records of every call, including successful confirmations, missed attempts, and escalations, providing a defensible "duty-of-care" record for both families and organizations.

Target Audiences

ConfirmOk serves two primary groups:

1. **Individuals and Families:** The service offers a direct subscription model for individuals or caregivers who want to ensure a loved one is safe without the logistical challenges of daily manual check-ins. It is designed to provide peace of mind for families who may live far apart.
2. **Law Enforcement and Agencies:** ConfirmOk partners with sheriff's offices and police departments to manage community-based "Telephone Reassurance Programs." By automating routine check-ins, police departments can reduce the number of non-emergency 911 calls and avoid the resource-heavy process of dispatching officers for in-person welfare checks unless they are truly necessary.

Mission and Origin

The company was founded to solve a personal challenge: finding a simple, non-intrusive way to ensure a parent's safety without relying on complex smartphone apps or specialized medical pendants. This mission is underscored by the broader public health context, specifically the rise in senior isolation—often described as an epidemic—and the increasing percentage of the population living alone.

By functioning as a scalable technological safety net, ConfirmOk aims to provide an affordable, effective intervention that helps people maintain their independence at home for as long as possible, while ensuring that if something does go wrong, the appropriate support is alerted promptly.



ConfirmOk

ConfirmOk Welfare Check Program

Monroe County Sheriff's Office — Trial Period Report

Reporting Period: March 9 – May 5, 2026

290

DEPUTY HOURS SAVED

387

CHECK-INS COMPLETED

91%

WELFARE CHECKS
AVOIDED

Executive Summary

During the 8-week trial period, ConfirmOk enabled Monroe County participants to complete **387 automated check-ins**, replacing traditional in-person welfare checks. Of those, only **34 (8.8%) required deputy dispatch** — meaning deputies were freed from 353 unnecessary field responses. This translated directly into an estimated **290.3 hours of recovered deputy time** that could be redirected to higher-priority calls.

Bottom line: For every welfare check that still required a deputy, ConfirmOk resolved more than 10 without one. Two participants proactively requested help through the system, demonstrating that the platform surfaces genuine need while filtering routine confirmations.

Deputy Time Impact

Each avoided welfare check represents approximately 45 minutes of deputy time — including travel, on-scene assessment, and reporting. By handling routine confirmations digitally, ConfirmOk recovered nearly **7.3 full 40-hour work weeks** of deputy capacity during the trial.



Program Utilization



Of 15 enrolled individuals, 13 remained actively engaged throughout the trial — an 86.7% sustained participation rate. This high adoption indicates strong community acceptance of the digital check-in model.

Participant Activity Detail

PARTICIPANT	CHECK-INS COMPLETED	DISPATCHES REQUIRED	LAST CHECK-IN
G. Follbaum	50	1	May 5, 2026
K. Gilbert	50	1	May 5, 2026
D. Coleman	49	2	May 5, 2026
E. Missler	48	2	May 4, 2026
B. Wohlfeil	47	4	May 5, 2026
D. Johnson	47	3	May 4, 2026
D. Francis	45	6	May 5, 2026
K. Dieter	25	4	Apr 13, 2026

PARTICIPANT	CHECK-INS COMPLETED	DISPATCHES REQUIRED	LAST CHECK-IN
S. May	15	6	Apr 5, 2026
C. Wyley	8	0	May 4, 2026
R. Bodette	2	2	Mar 19, 2026
R. Gonzalez	1	2	Mar 18, 2026
D. Kuti	0	1	Mar 10, 2026

Repeat Dispatch Analysis

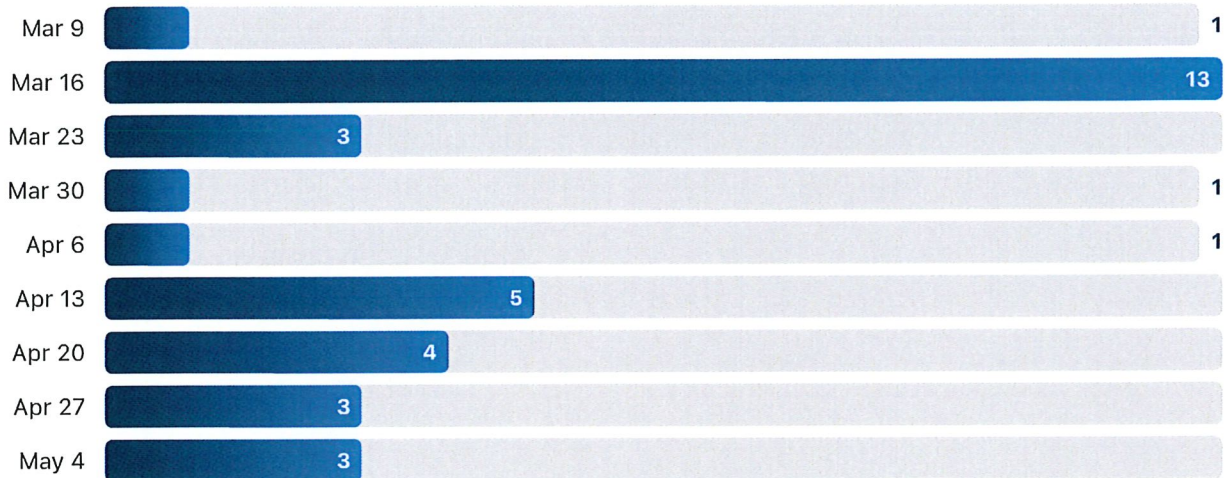
A small number of participants account for the majority of dispatch events. Understanding these patterns helps the department allocate follow-up resources and evaluate whether additional support services may benefit specific individuals.

PARTICIPANT	DISPATCH COUNT	% OF ALL DISPATCHES
D. Francis	6	17.6%
S. May	6	17.6%
B. Wohlfeil	4	11.8%
K. Dieter	4	11.8%
D. Johnson	3	8.8%
R. Bodette	2	5.9%
E. Missler	2	5.9%
D. Coleman	2	5.9%
R. Gonzalez	2	5.9%

Key insight: The top 2 participants (D. Francis, S. May) account for 35% of all dispatches. Targeted intervention for these individuals could further reduce deputy workload while providing them more appropriate support.

Weekly Dispatch Trend

After an initial spike during the first full enrollment week (March 16), dispatch volume settled into a lower, more stable pattern — averaging 2.9 dispatches per week over the final 7 weeks.



Looking Ahead

The trial data demonstrates clear, measurable value. With just 15 enrollees, ConfirmOk recovered 290 deputy hours and maintained an 87% participation rate. Scaling the program to additional welfare check cases would multiply these savings proportionally while continuing to ensure that genuine needs trigger real deputy responses.

Recommended next steps:

- Continue enrollment of new welfare check cases to expand coverage
- Review high-dispatch participants for potential referral to additional support services
- Re-engage the 2 inactive participants to determine if the program remains appropriate
- Extend the time between check-in calls for participants with frequent missed responses — a longer interval can reduce missed check-ins and the unnecessary dispatches they trigger

Appendix: Raw Data

The tables below contain the unprocessed source data used to generate this report.

Welfare Check Activity Summary

COMPLETED	RESULTED IN DISPATCH	HELP REQUESTED
387	34	2

Deputy Time Impact

WELFARE CHECKS AVOIDED	RESULTED IN DISPATCH	HOURS SAVED
387	34	290.3

Program Utilization

TOTAL ENROLLED	ACTIVE IN PERIOD	PARTICIPATION RATE
15	13	86.7%

Dispatch Cases by Participant

NAME	COMPLETED	RESULTED IN DISPATCH	LAST CHECK-IN (EST)
B. Wohlfeil	47	4	2026-05-05 13:03:26
C. Wyley	8	0	2026-05-04 08:57:24
D. Coleman	49	2	2026-05-05 12:57:30
D. Francis	45	6	2026-05-05 11:10:52
D. Johnson	47	3	2026-05-04 15:09:13
D. Kuti	0	1	2026-03-10 13:29:44
E. Missler	48	2	2026-05-04 14:57:16
G. Follbaum	50	1	2026-05-05 08:27:14

NAME	COMPLETED	RESULTED IN DISPATCH	LAST CHECK-IN (EST)
K. Dieter	25	4	2026-04-13 11:10:10
K. Gilbert	50	1	2026-05-05 09:03:07
R. Bodette	2	2	2026-03-19 12:09:36
R. Gonzalez	1	2	2026-03-18 09:09:18
S. May	15	6	2026-04-05 14:57:17

Repeat Dispatch Participants

NAME	DISPATCH COUNT
D. Francis	6
S. May	6
B. Wohlfeil	4
K. Dieter	4
D. Johnson	3
R. Bodette	2
E. Missler	2
D. Coleman	2
R. Gonzalez	2

Weekly Dispatch Trend

WEEK STARTING	DISPATCH COUNT
2026-03-09	1
2026-03-16	13
2026-03-23	3

WEEK STARTING	DISPATCH COUNT
2026-03-30	1
2026-04-06	1
2026-04-13	5
2026-04-20	4
2026-04-27	3
2026-05-04	3

ConfirmOk — Prepared for Monroe County Sheriff's Office — May 2026
Data reflects the trial period from March 9 through May 5, 2026.

CONFIRMOK SOFTWARE AS-A SERVICE AGREEMENT

This Software as a Service Agreement ("Agreement") is entered into as of _____ (the "Effective Date"), by and between the **Monroe County Sheriff's Office**, located at _____ ("Subscriber"), and ConfirmOk, LLC, a CA LLC doing business as ConfirmOk, with its principal place of business at 300 Carlsbad Village Dr #108a, Carlsbad, CA 92008 ("Service Provider"), collectively referred to as the "Parties."

RECITALS

WHEREAS, Subscriber desires to use Service Provider's software and services to enhance community safety and support vulnerable populations through automated daily check-ins; and

WHEREAS, Service Provider agrees to provide such software and services on the terms and conditions set forth in this Agreement.

NOW, THEREFORE, in consideration of the mutual covenants and promises contained herein, the Parties agree as follows:

1. SERVICES

Service Provider agrees to provide Subscriber with access to and use of ConfirmOk, a software-as-a-service (SaaS) that performs automated daily check-ins (the "Services"). The Services include technical support, software updates, and maintenance as described in Exhibit A.

2. AUTHORIZED USERS

Subscriber is authorized to allow its employees, agents, and contractors ("Authorized Users") to access and use the Services in accordance with the terms of this Agreement. Subscriber shall ensure that all Authorized Users comply with the terms and conditions of this Agreement.

3. LICENSE GRANT

Service Provider hereby grants Subscriber a non-exclusive, non-transferable, revocable license to access and use the Services during the term of this Agreement, subject to the terms and conditions herein.

4. TERM AND TERMINATION

4.1. Term

This Agreement shall commence on the Effective Date and shall remain in effect for a period of one (1) year ("Initial Term"), unless terminated earlier in accordance with the terms of this Agreement. Upon the expiration of the Initial Term, this Agreement may be renewed for additional one-year terms upon mutual written agreement by the Parties.

4.2. Termination for Cause

Either Party may terminate this Agreement for cause if the other Party materially breaches any term of this Agreement and fails to cure such breach within thirty (30) days after receiving written notice of the breach.

4.3. Termination for Convenience

Subscriber may terminate this Agreement for convenience upon thirty (30) days' prior written notice to Service Provider.

4.4. Effect of Termination

Upon termination or expiration of this Agreement, Subscriber shall immediately cease using the Services, and Service Provider shall provide Subscriber with a final extract of Subscriber Data in a commonly accessible format within ten (10) business days. Service Provider shall delete or destroy all Subscriber Data from its systems, except as required by law.

5. FEES AND PAYMENT

Subscriber agrees to pay Service Provider the fees described in Exhibit A. Payment is due within thirty (30) days of receipt of an invoice from Service Provider. Fees are non-refundable.

5.1. Free Trial

Service Provider agrees to provide Subscriber with a free trial period beginning on the Effective Date and lasting until the earlier of:

- The date Subscriber begins onboarding real residents into the system, or
- Thirty (30) days from the Effective Date
- During the free trial, Subscriber shall incur no fees. Monthly billing shall commence immediately following the end of the free trial period.

6. SERVICE LEVELS AND SUPPORT

6.1. Service Levels

Service Provider will use commercially reasonable efforts to make the Services available 99.9% of the time, excluding scheduled maintenance and Force Majeure events.

6.2. Support

Service Provider will provide technical support to Subscriber as outlined in Exhibit A.

7. DISCLAIMERS AND LIMITATION OF LIABILITY

7.1. Disclaimer of Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTY OF ANY KIND. SERVICE PROVIDER DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

7.2. Limitation of Liability

IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

7.3. Cap on Liability

SERVICE PROVIDER'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT SHALL NOT EXCEED THE TOTAL AMOUNT OF FEES PAID BY SUBSCRIBER UNDER THIS AGREEMENT IN THE TWENTY FOUR (24) MONTHS IMMEDIATELY PRECEDING THE CLAIM.

7.4. System Failures

SERVICE PROVIDER SHALL NOT BE LIABLE FOR ANY DAMAGES OR LOSSES RESULTING FROM SYSTEM FAILURES, INCLUDING INTERRUPTIONS, DELAYS, OR DATA LOSS, REGARDLESS OF THE CAUSE. SUBSCRIBER ACKNOWLEDGES THAT SERVICE INTERRUPTIONS MAY OCCUR AND AGREES THAT SERVICE PROVIDER SHALL NOT BE LIABLE FOR ANY DAMAGES RESULTING FROM SUCH INTERRUPTIONS.

8. SUBSCRIBER DATA AND CONFIDENTIALITY

8.1. Ownership of Subscriber Data

Subscriber retains all rights, title, and interest in and to the data it provides or generates through the use of the Services ("Subscriber Data"). Service Provider shall have no rights to such data except as necessary to provide the Services under this Agreement.

8.2. Confidentiality

Each Party agrees to maintain the confidentiality of all Confidential Information (as defined below) and to use such information solely for the purposes of this Agreement. "Confidential Information" means any information disclosed by one Party to the other that is designated as confidential or that reasonably should be understood to be confidential.

9. INDEMNIFICATION

9.1. By Service Provider

Service Provider shall defend, indemnify, and hold harmless Subscriber and its employees, officers, and agents from and against any claims, liabilities, damages, and expenses (including reasonable attorneys' fees) arising from any third-party claim that the Services infringe or misappropriate any intellectual property rights of a third party.

9.2. By Subscriber

To the extent allowed by law, Subscriber will defend, indemnify, and hold harmless Service Provider and its employees, officers, and agents from and against any claims, liabilities, damages, and expenses (including reasonable attorneys' fees) arising from Subscriber's willful, reckless, or intentionally unlawful use of the Services in violation of this Agreement.

10. MISCELLANEOUS

10.1. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Michigan, without regard to its conflict of law principles.

10.2. Entire Agreement

This Agreement, including all exhibits and addenda hereto, constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior or contemporaneous understandings or agreements, whether written or oral, regarding such subject matter.

10.3. Amendments

This Agreement may only be amended by a written agreement signed by authorized representatives of both Parties.

10.4. Assignment

Neither Party may assign this Agreement or any of its rights or obligations hereunder without the prior written consent of the other Party, except in connection with a merger, acquisition, or sale of all or substantially all of its assets.

10.5. Notices

All notices under this Agreement shall be in writing and shall be deemed to have been duly given when delivered personally, sent by certified mail, or sent by email with confirmation of receipt.

10.6. Display of ConfirmOk Link

Subscriber agrees to display a clear reference to "ConfirmOk" on its website, with a hyperlinked text or logo directing users back to the ConfirmOk website (currently located at <https://www.confirmok.com> or another URL designated by Service Provider). The size, placement, and format of this reference shall be mutually agreed upon by the Parties, but it shall be sufficient to clearly indicate that Subscriber is utilizing the ConfirmOk service. Subscriber shall implement this reference within thirty (30) days of the Effective Date of this Agreement.

10.7. Force Majeure

Neither Party shall be liable for any failure or delay in performing its obligations under this Agreement where such failure or delay results from a Force Majeure Event. "Force Majeure Event" means any event beyond the reasonable control of a Party, including but not limited to natural disasters, acts of war or terrorism, pandemics, government actions, labor disputes, or widespread internet or infrastructure failures. The affected Party shall provide prompt written notice to the other Party and use commercially reasonable efforts to resume performance as soon as practicable.

EXHIBIT A

Service Provider's Software-as-a-Service Statement of Services

Exhibit A is incorporated into the ConfirmOk Software as a Service Agreement between Monroe County Sheriff's Office and ConfirmOk, LLC, dated on the Effective Date. This is the same agreement that Exhibit A is attached to — they are one unified contract. Exhibit A defines the specific services, fees, and delivery schedule, while the main agreement covers the general terms including data privacy, liability, termination, and confidentiality.

1. Services Description

Service Provider shall provide a web-based check-in reassurance Software-as-a-Service system that includes the following functionality:

- Automated Check-Ins: Daily automated check-ins for seniors and vulnerable residents.
- Immediate Alerts: Notifications to designated contacts or departments if check-ins are missed.
- User Management: Tools for managing subscribers, including adding, editing, or removing users.

2. Delivery Schedule

The following shall constitute the delivery schedule for the Services under this Exhibit A:

- Phase I – Initial Setup and Customization:
Completion within fourteen (14) days of the Effective Date.
- Phase II – Full Implementation and Training:
Completion within twenty-one (21) days of the Effective Date.

3. Fees

Subscriber shall pay the following monthly fees based on the number of active residents:

Tier	Users	Monthly Fee	Approx. Per User
Tier 1	Up to 50	\$300	\$6.00
Tier 2	Up to 150	\$600	\$4.00
Tier 3	Up to 300	\$900	\$3.00
Tier 4	300+	Custom Pricing	Approx. \$2.50

Tier changes take effect at the start of the next billing cycle following the applicable user threshold is exceeded.

3.1 Taxes

All fees are exclusive of any applicable federal, state, local, or other governmental taxes, fees, or charges. Subscriber shall be responsible for any such taxes associated with the services provided under this Agreement, excluding taxes based on ConfirmOK's net income.

4. Term

The term of the Services under this Exhibit A shall be one (1) year commencing upon completion of Phase II implementation.

5. Hosting and Support

Service Provider shall provide the following hosting and support services:

- Hosting: Cloud hosting with a minimum of ninety-nine point nine percent (99.9%) system uptime.
- Support: Unlimited email and phone support during business hours (8:00 AM – 6:00 PM PT), with limited emergency support outside business hours.
- Training: Initial training sessions and additional training upon request.

6. Additional Terms

The following additional terms apply to this Exhibit A:

- Supported browsers include current versions of Chrome, Firefox, Safari, and Microsoft Edge.
- No software installation is required; access is provided via a modern web browser.
- Each Party shall designate a single point of contact with authority to make decisions on behalf of that Party.

IN WITNESS WHEREOF, the Parties hereto have executed this Software as a Service Agreement as of the Effective Date.

Monroe County Sheriff's Office (SUBSCRIBER)

By: _____

Name: _____

Title: _____

Date: _____

ConfirmOk, LLC (SERVICE PROVIDER)

By: _____

Name: _____

Title: _____

Date: _____