

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
MAY 27, 2026

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, May 27, 2026. Chairman Brown called the meeting to order at 6:02 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: David Brown, Sara Kandler, Michael Demski, Bruce Kral, R.J. Schall, Brian Paules, and Keith Masserant

Absent: Misty Green and James Bennett (both excused)

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE — Chairman David Brown led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Bruce Kral, supported by R.J. Schall to approve the May 27, 2026, Regular Meeting Agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (1/28/2026 Organizational Meeting)

Vice-Chairman Schall explained two corrections in the minutes.

Motion by Brian Paules, supported by Keith Masserant to approve the November 19, 2025 Regular Meeting minutes with stated corrections and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT — Donna Kuti gave report.

- Call Volume is from January to April 30th of this year
 - Total Calls for both 911 and non-emergency = 48,157 with 58% being non-emergency and 41% 911 calls.
 - Dispatched Calls for Service for all Departments = 33,546
 - Fire Calls for Service = 7,521 (includes mutual aid responses)

- Staffing
 - Still hiring, went from 5 openings to 3
 - 2 personnel starting in June
 - In the process of filling 3 remaining openings
- Emergency Fire Dispatch Protocol
 - Updated the policy to add a pre-alert to fire dispatching
 - Explained what the pre-alert was and how it should improve dispatch time
- Wayne State University - Behavioral Health Emergency Response Initiative (BHERi)
 - Workgroup that our QA Coordinator Mike Cochran is attending.
 - The focus of the group is to assist in identifying mental health callers, triaging, and incorporating our mental health resources; determining where we might be able to improve our processes.
- Other
 - EMD Protocol: March and April were reported at an 88% compliant rate
 - EFD: 74% compliant rate
 - Calls evaluated are from randomly pulled calls. The number is based on call volume
 - Ms. Kuti explained what is considered compliant and what is not.

Discussion was held regarding the number of calls per protocol.

VII. PUBLIC COMMENT — None.

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS — None.

IX. COMMUNICATIONS — None.

X. OLD BUSINESS —

1. Update on Contract

Chairman Brown explained there are issues with the entire EMS System. Explained he wants meaningful metrics in the contract and they are continuing to work on it. Mr. Brown stated the goal is to have it by the end of the year.

XI. NEW BUSINESS —

1. Presentation of Medical Director's Award

Dr. Kemple explained there was a call for a female in active labor in a hotel room. Shared they delivered the baby successfully and brought the mom and baby to the hospital. Stated

brining new life into the world is a very low use high risk skill that deserves acknowledgment. Shared how two different agencies came together to make this happen. Dr. Kemple complimented, congratulated, and awarded paramedic Erin Robinson and Firefighter Paramedic Tom Hughes.

2. Presentation of MCA's 2025 Annual report by Mr. Ron Slagell, President & CEO

Mr. Slagell explained the history and updated the board on MCA's challenges as well as statistics from 2025.

Discussion was held.

Brian Paules congratulated their team for increasing the focus towards patient care. Stated this is extremely critical and they're doing a great job.

Chairman Brown discussed the ownership of MCA and explained the situation they are facing. Asked members for authorization, once the attorney has signed off, for him to sign the amended contract.

Further discussion was held.

Motion by Keith Masserant, supported by Michael Demski to authorize the board Chairman to execute the resolution and the amended contract once approved by legal counsel.

Roll Call by Deputy Clerk as follows:

AYE			NAY	EXCUSED
David Brown	Sara Kandler	R.J. Schall		Misty Green
Michael Demski	Bruce Kral			James Bennett
Keith Masserant	Brian Paules			

Motion carried.

3. Update by MCA– Karl Rock gave the report.

- Informed the Board of EMS week last week
- Explained Annual Professional Development which is a required employee training.
- Shared a main focus this year is public outreach. Elaborated on examples.
- Explained they have had and will continue to have coverage for the special summer events in the County.
- Participating with Fermi Nuclear Power Plant for exercises and drills. Shared this drill is once every 10 years or so.

4. Bedford Township Fire Department Transport Report

Bob Vanklingeren, Bedford Chief, advised there is nothing to report.

5. Frenchtown Fire Department Transport Report

Wendy Stevens, Frenchtown Chief, advised there is nothing to report.

6. Fire Chiefs Association Report

Vice-Chairman R.J. Schall explained their meeting was cancelled due to a lack of a quorum and agenda items.

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT —

1. January & February 2026 Operations Reports

January 2026	
Priority 1-3 Calls	1,351
Priority 1-3 Calls Patient Transports	1,116
Priority 1 Fractile %	80.54%
Average Response Time	10.14 minutes
Responses > 25 minutes w/o exception (Letter to Clerk)	3
Mutual Aid Received	106
Mutual Aid Given	28

February 2026	
Priority 1-3 Calls	1,087
Priority 1-3 Calls Patient Transports	905
Priority 1 Fractile %	79.81%
Average Response Time	10.02 minutes
Responses > 25 minutes w/o exception (Letters to Clerk)	1
Mutual Aid Received	80
Mutual Aid Given	35

2. March & April 2026 Operations Reports

March 2026	
Priority 1-3 Calls	1,286
Priority 1-3 Calls Patient Transports	1,053
Priority 1 Fractile %	81.69%
Average Response Time	9.49 minutes
Responses > 25 minutes w/o exception (Letter to Clerk)	6
Mutual Aid Received	110
Mutual Aid Given	N/A

April 2026	
Priority 1-3 Calls	1,229
Priority 1-3 Calls Patient Transports	1,007
Priority 1 Fractile %	86.31%
Average Response Time	9.35 minutes
Responses > 25 minutes w/o exception (Letters to Clerk)	4
Mutual Aid Received	101
Mutual Aid Given	N/A

Vice-Chairman Schall informed the Board Operations will meet at 4:30 p.m. before the EMA Meetings from now on.

3. Medical Control Board Report – Dr. Kemple gave the report
 - Explained they combined their advisory committee and their board to be within state requirements.
 - Rewrote by-laws, separated boards again.
 - Explained if a new entity joins Monroe, they would have a seat on the Board.
 - Board approved Emerging Health Partners as an ALS Entity.
 - Board delegated protocol approval authority to Advisory Body.
 - At Advisory Body meeting the Fall 2025 protocols from the State were approved.
 - One of the protocols is moving towards ketamine as the first line pain medication.
 - Explained they submitted a protocol to the State and are waiting for approval.

- The goal to implement the submitted protocol change is the end of the first quarter.

Motion by Michael Demski, supported by Bruce Kral to accept the Operations Committee and Medical Control Reports as referenced above and place them on file.

Voice vote taken. Motion carried.

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS —

Michael Demski - Hats off to all EMS groups. Stated they are doing a wonderful job.

R.J. Schall - Thanked Operations Committee. Stated keep up the good work and he is looking forward to see what comes up at the next meeting.

Chairman Brown - Gave a shoutout to paramedics Alex Hood and Abigail Gaye. Shared he had to call them and they responded kindly and with the upmost care and professionalism. Stated they're great people as well as all of the crew.

XV. NEXT MEETING — July 22, 2026 at 6:00 p.m.

XVI. ADJOURNMENT

Motion to adjourn by R.J. Schall, supported by Keith Masserant. Voice vote taken. Motion carried.

Chairman Brown adjourned the meeting at 6:51 p.m. with no further business.

Respectfully submitted by:



Grace Miles
Deputy Clerk/Administrative Assistant
Monroe County Board of Commissioners