



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

965 South Raisinville Rd.
Monroe, MI 48161
734-240-3290

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Jeff McBee
Director

Cheryl Rivard
Chair

Martin Kaufman
Vice-Chair

Mary Ann
Wertenberger
Secretary

Mary Gantz

Larry Gramlich

Cynthia McIlvain

Wayne Meehan

Paul Simonton

Donald Spencer

Monroe County Commission on Aging Regular Board Meeting June 8, 2022

Monroe County Commission on Aging Board Room
1:00 p.m.

AGENDA

1. Call to Order
2. Roll Call
3. Pledge of Allegiance
4. Silent Prayer
5. Approval of Agenda
6. Public Comment
7. Special Presentations- None
8. Consent Agenda
 - A. Approval of the Minutes of the April 13, 2022 Regular Meeting
 - B. Strategic Planning Committee Notes of June 2, 2022
 - C. Finance Reports
 - D. Correspondence- None
 - E. Formal Agency Reports- None
9. Director's Report
10. Old Business
11. New Business
 - A. Monroe Center for Healthy Aging Request for Funding for a Replacement Refrigerator.
12. Public Comment
13. Commission Members' Comments
14. Adjournment

The next Regular Board meeting is scheduled for Wednesday, July 13, 2022, in the Monroe County Commission on Aging Board Room.

The County of Monroe will provide necessary auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials being considered at the meeting to individuals with disabilities at the meeting upon one week's notice to the County of Monroe. Individuals with disabilities requiring auxiliary aids or services should contact the County of Monroe by writing or calling the following: Human Resources
125 East Second Street, Monroe, MI 48161, Voice (734) 240-7295, and TDD (734) 240-7301



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Monroe County Commission on Aging

Regular Board Meeting Minutes

April 13, 2022

Commission on Aging Conference Room

Secretary Wertenberger called the meeting to order at 1:03 p.m.

Members present Mary Ann Wertenberger, Larry Gramlich, Cynthia McIlvain, Donald Spencer, Wayne Meehean, and Paul Simonton.

Approval of the Agenda:

Paul Simonton made a motion to approve *April 13, 2022*, Regular Board Meeting Agenda as presented. Support by Donald Spencer. **Motion carried.**

Public Comment: Sandie Pierce passed out the Annual Report for the Monroe Center for Healthy Aging and gave an update. Collin Keehn provided an update regarding Project Ramp.

Special Presentations: None

Consent Agenda:

- A. Approval of Regular Meeting Minutes of March 9, 2022, Budget Workshop of March 16, 2022 and March 23, 2022 Budget Hearing
- B. Strategic Planning Committee Notes of April 7, 2022.
- C. Finance Reports of March 2022
- D. Correspondence Report – None
- E. Formal Agency Reports – AAA 1-B Year End Final Report

Wayne Meehean made a motion to approve the Consent Agenda as presented and placed on file. Supported by Cynthia McIlvain **Motion carried.**

Directors' Report:

Jeff McBee reported the following:

➤ **Common Measures Report**

The February 2022 Common Measures Reports provide the Commission with the provider's Cumulative Units Reported vs. Maximum, Cumulative Unduplicated Clients Served vs. Anticipated, Actual Expenditures vs. Total Budget, Total Budget Cost per Unduplicated Client, and Actual Revenue vs. Budgeted Revenue.

➤ **COA Website Views**

The monthly analytics snapshot shows how many hits the COA website received and the category most visited. During March 2022, 808 individuals visited the site, with Services as the most visited category.

➤ **Waitlist/Service Not Provided Summary**

Mr. McBee reported that from February 25, 2022, through March 25, 2022, there are 38 reported seniors on the Project Ramp waitlist and 4 seniors on the YMCA Enhance Fitness waitlist.



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Donald Spencer

Old Business: None.

New Business:

A. Revised 2023 Senior Millage Amount Recommendation

Jeff McBee reviewed changes from the original expenditures and revenues utilized to determine the 2023 senior millage funding recommendations and provided the updated amounts.

Paul Simonton made a motion to approve the adjusted recommendation. Supported by Cynthia McIlvain.

Roll call

Mary Ann Wertenberger– Yes	Larry Gramlich – Yes	Cheryl Rivard - Absent
Martin Kaufman – Absent	Paul Simonton – Yes	Mary Gantzogs – Absent
Donald Spencer – Yes	Wayne Meehean – Yes	Cynthia McIlvain – No

Motion Carried

B. 2021 Program Compliance Evaluation Discussion

Jeff McBee reviewed the Program Compliance Evaluation policy and inquired as to whether the Board would like any changes for 2021 evaluations. No changes were suggested.

C. 2021 Annual Report

Jeff McBee reviewed the draft 2021 Annual Report and requested any input. No input was provided.

Don Spencer made a motion to approve the 2021 Annual Report. Supported by Wayne Meehean. **Motion carried.**

Public Comment: None.

Commission Members Comments:

None

Adjournment:

Wayne Meehean made a motion to adjourn. Supported by Larry Gramlich. **Motion carried.** Meeting adjourned at 1:36 p.m.

The next Regular Board meeting takes place on Wednesday, May 11, 2022, at 1:00 p.m. at the Monroe County Commission on Aging, 965 South Raisinville Road, Monroe, MI 48161.

Ramona Hall, Recording Secretary

Monroe County Commission on Aging Strategic Planning Committee Meeting Notes

June 2, 2022

Present: Martin Kaufman, Cheryl Rivard, Paul Simonton, Ramona Hall and Jeff McBee.

Jeff McBee began the meeting at 2:00 p.m.

1. Monroe Center for Healthy Aging Request for a Replacement Refrigerator:

The Committee reviewed the request and came to the consensus that more information would be needed in order to make a recommendation including:

- Was current refrigerator purchased by the COA in 2013?
- What were the three service calls for?
- How much each service call cost?

The questions will be submitted to the Monroe Center for Healthy Aging Director prior to the Board meeting for further discussion at the meeting.

2. Board Member Mileage Reimbursement Question:

Martin Kaufman inquired as to whether there was a process to address increased mileage to get to meetings due to unforeseen circumstances, in particular, needing to take an alternate route due to a stopped train. Following discussion, Jeff McBee suggested that documentation indicating the issue being included with the mileage reimbursement form would likely be sufficient.

The meeting adjourned at 2:16 p.m.

The next meeting is scheduled for July 7, 2022 at 2:00 p.m. at the Commission on Aging.

Jeff McBee, Recording Secretary

RUN DATE: 06/01/22 10:45
APPR

County of Monroe
Appropriation Report

PAGE: 00173
FISCAL DATE: 05/31/22 22/MAY

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	% Exp
280-97000-965141	ALZHEIMER PROGRAM	22,848.00	0.00	0.00	918.00	1,666.00	21,182.00	7.29
280-97000-965163	MONROE SENIOR CITIZEN	408,510.00	0.00	0.00	38,682.35	133,653.86	274,856.14	32.72
280-97000-965175	ARTHUR LISLOW COMMUNIT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965185	FOSTER GRANDPARENT TRP	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965186	AREA AGENCY ON AGING-M	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965191	DEAF & HEARING IMPAIRED	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965201	MILAN SENIOR MEALS ON	9,900.00	0.00	0.00	1,926.00	7,596.00	2,304.00	76.73
280-97000-965205	EMERGENCY FUEL	15,000.00	0.00	0.00	826.80	2,860.80	12,139.20	19.07
280-97000-965213	MILAN SENIOR CENTER	48,000.00	0.00	0.00	2,435.00	9,875.50	38,124.50	20.57
280-97000-965216	MILAN SENIOR TRANSIT	8,100.00	0.00	0.00	742.50	3,631.50	4,468.50	44.83
280-97000-965220	MILAN SENIOR RESOURCE	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965225	ADULT DAY CARE SERVICE	61,165.00	0.00	0.00	3,915.79	12,288.73	48,876.27	20.09
280-97000-965340	YMCA DIABETES PREVENTI	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965380	YMCA	37,795.00	0.00	0.00	3,226.50	12,764.74	25,030.26	33.77
280-97000-965380	MCOP VOLUNTEER CAREGIV	3,000.00	0.00	0.00	692.00	1,104.00	1,896.00	36.80
280-97000-965380	AREA AG ON AGING-PURCH	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL SPECIAL EXP/REV-OTHER		3,313,061.00	0.00	0.00	347,765.58	1,153,205.75	2,159,855.25	34.81

97001 BOARD PROJECTS-OTHER AGENCIES								
280-97001-830060	BOARD PROJECTS	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965035	BEDFORD SENIOR CITIZEN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965065	DUNDEE SENIOR CITIZEN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965075	FRENCHTOWN SR CITIZEN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965085	LAKE ERIE TRANSIT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965091	SENIOR LEGAL SERVICES	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965140	MONROE COUNTY OPOROTUN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965165	MONROE SENIOR CITIZEN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965191	DEAF & HEARING IMPAIRED	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965215	MILAN SENIOR CENTER	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965226	WATER TOWER PARK SENIO	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965261	MONROE HOUSING COMMISS	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97001-965310	LIVING INDEP FOR EVERY	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL BOARD PROJECTS-OTHER A		0.00	0.00	0.00	0.00	0.00	0.00	0.00
97500 SPECIAL APPROP TO OTHER FUNDS								
280-97500-999101	TRANSFER OUT - GENERAL	231,995.00	0.00	0.00	0.00	61,767.67	170,227.33	26.62
TOTAL SPECIAL APPROP TO OTHE		231,995.00	0.00	0.00	0.00	61,767.67	170,227.33	26.62

RUN DATE: 06/01/22 10:45
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County of Monroe
Appropriation Report

PAGE: 00174
FISCAL DATE: 05/31/22 22/MAY

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	Exp %
TOTAL 280 SENIOR CITIZENS FUND		3,615,056.00	0.00	0.00	347,765.58	1,214,973.42	2,400,082.58	33.61

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APPR

County of Monroe
Appropriation Report

PAGE: 00061
FISCAL DATE: 05/31/22 22/MAY

** 101 GENERAL FUND 67200 COMMISSION ON AGING

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	Exp %
101-67200-705000	SALARIES AND WAGES	86,968.00	0.00	0.00	6,378.40	39,766.35	47,201.65	45.73
101-67200-706500	SICK PAY BANK	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707100	PART TIME EMPLOYERS	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707200	ED/COM/ALPH PER DIEM	6,000.00	0.00	0.00	0.00	1,450.00	4,550.00	24.17
101-67200-715000	SOCIAL SECURITY	7,112.00	0.00	0.00	472.16	3,017.91	4,094.09	42.43
101-67200-716000	EMPLOYERS-RETIREMENT	26,525.00	0.00	0.00	1,945.42	11,416.77	15,108.23	43.04
101-67200-716001	DC RETIREMENT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-716010	EMPLOYERS-RET HEALTH C	24,814.00	0.00	0.00	0.00	6,157.31	18,656.69	24.81
101-67200-716012	EMPLOYER-HCS	764.00	0.00	0.00	127.56	506.45	257.55	66.29
101-67200-717000	UNEMPLOYMENT INSURANCE	93.00	0.00	0.00	6.38	39.13	53.87	42.08
101-67200-718000	WORKERS COMPENSATION I	60.00	0.00	0.00	4.08	24.39	35.61	41.65
101-67200-719000	HEALTH INSURANCE	17,878.00	0.00	0.00	697.26	5,961.71	11,916.29	33.35
101-67200-720000	LIFE INSURANCE	143.00	0.00	0.00	10.94	61.41	81.59	42.94
101-67200-721000	OPTICAL INSURANCE	122.00	0.00	0.00	4.62	40.30	81.70	33.03
101-67200-722000	DENTAL INSURANCE	842.00	0.00	0.00	40.26	300.11	541.89	35.64
101-67200-723000	DISABILITY INSURANCE	797.00	0.00	0.00	58.44	342.93	454.07	43.03
101-67200-725000	ACCURED WAGES AND FRIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-728000	OFFICE SUPPLIES	2,000.00	0.00	0.00	0.00	0.00	2,000.00	0.00
101-67200-729000	PRINTING AND IMAGING	600.00	0.00	0.00	0.00	0.00	600.00	0.00
101-67200-730000	POSTAGE AND MAILING FE	1,500.00	0.00	0.00	0.00	8.95	1,491.05	0.60
101-67200-731000	COMPUTER & DATA PROC S	1,600.00	0.00	0.00	0.00	0.00	1,600.00	0.00
101-67200-803000	PRE-EMPLOYMENT PHYSICA	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810000	BOARD PER DIEM	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810020	BOARD MEMBERS TRAVEL	3,250.00	0.00	0.00	0.00	715.03	2,534.97	22.00
101-67200-814015	SOFTWARE LICENSE FEE	20,651.00	0.00	0.00	0.00	19,218.62	1,432.38	93.06
101-67200-814016	PAYROLL SERVICES	815.00	0.00	0.00	93.39	489.73	325.27	60.09
101-67200-826000	LEGAL AND PROFESSIONAL	2,400.00	0.00	0.00	0.00	0.00	2,400.00	0.00
101-67200-830000	ASSOCIATION & MEMBERSH	225.00	0.00	0.00	0.00	25.00	200.00	11.11
101-67200-831000	TELEPHONE	515.00	0.00	0.00	27.66	325.30	189.70	63.17
101-67200-861000	TRAVEL	850.00	0.00	0.00	0.00	0.00	850.00	0.00
101-67200-864000	CONFERENCE AND CONVENT	300.00	0.00	0.00	0.00	0.00	300.00	0.00
101-67200-864080	CONF/CONVENTION BOARD	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-911000	GENERAL LIABILITY INSU	1,478.00	0.00	0.00	108.36	635.96	842.04	43.03
101-67200-921000	ELECTRICITY	1,500.00	0.00	0.00	125.00	490.92	1,009.08	32.73
101-67200-922000	WATER AND SEWAGE	200.00	0.00	0.00	71.74	226.51	-26.51	113.26
101-67200-923000	HEATING FUEL	600.00	0.00	0.00	34.65	414.50	185.50	66.08
101-67200-933000	MAINT-OFFICE EQUIP AND	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-942000	COPIER EXPENSE/LEASE	2,000.00	0.00	0.00	90.81	446.26	1,553.74	22.31
101-67200-963000	CENTRAL SERVICES/INDIR	19,193.00	0.00	0.00	0.00	0.00	19,193.00	0.00
101-67200-980575	C.O.-COMPUTER SOFTWARE	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL COMMISSION ON AGING		231,995.00	0.00	0.00	10,297.73	92,082.15	139,912.85	39.69

RUN DATE: 06/01/22 10:47

County of Monroe

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REVEN

Revenue Report

FISCAL DATE: 05/31/22

22/MAY

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	MTD Receipts	YTD Receipts	Balance	% Coll
89800 FUND BALANCE CARRYFORWARD						
280-89800-695001 FUND BALANCE CARRYFORWARD-REV		-429,548.00	0.00	0.00	-429,548.00	0.00
TOTAL FUND BALANCE CARRYFORWARD		-429,548.00	0.00	0.00	-429,548.00	0.00
97000 SPECIAL EXP/REV-OTHER AGENCIES						
280-97000-402000 CURRENT PROPERTY TAXES		-3,082,508.00	-95,821.13	-2,892,108.35	-190,399.65	93.82
280-97000-415000 PRIOR YEAR TAX ADJUSTMENTS		22,750.00	428.39	467.11	22,282.89	2.05
280-97000-420000 DELINQUENT PERSONAL PROP TAXES		-3,500.00	-167.61	-2,725.77	-3,774.23	77.88
280-97000-434020 OTH TAXES-PYMT IN LIEU OF TAX		-7,500.00	0.00	-3,893.79	-3,606.21	51.92
280-97000-437000 INDUSTRIAL FACILITY TAX		-11,500.00	0.00	-11,196.80	-303.20	97.36
280-97000-445000 TAXES-PENALTIES & INT ON TAXES		-250.00	0.00	-84.35	-165.65	33.74
280-97000-573000 LC STABIL SHARE TAX 2014 PA80		-100,000.00	-69,516.31	-118,862.35	18,862.35	118.86
280-97000-576000 STATE GRANT-REIME INV LOSS		0.00	0.00	0.00	0.00	0.00
280-97000-576000 INTEREST INCOME		-2,000.00	0.00	-141.42	-1,858.58	7.07
280-97000-665000 SPECIAL REVENUE-REIMBURSEMENT		-1,000.00	0.00	0.00	-1,000.00	0.00
280-97000-676070 OTHER REVENUE-MISCELLANEOUS		0.00	0.00	0.00	0.00	0.00
280-97000-687000 RATES-PRESCRIPTION		0.00	0.00	0.00	0.00	0.00
TOTAL SPECIAL EXP/REV-OTHER AGENCIES		-3,185,508.00	-165,076.66	-3,028,545.72	-156,962.28	95.07
99999 FUND LEVEL						
280-99999-688000 DEFAULT DISCOUNT		0.00	0.00	0.00	0.00	0.00
TOTAL FUND LEVEL		0.00	0.00	0.00	0.00	0.00
TOTAL 280 SENIOR CITIZENS FUND		-3,615,056.00	-165,076.66	-3,028,545.72	-586,510.28	83.78

COA Director's Report Items (6/8/22)

1. Common Measures Reports – Included in Packet
2. COA Website Views – Included in Packet
3. Waitlist/Service not Provided Summary – Included in Packet
4. RSVP Sunshine Driving Data Report – Included in Packet
5. Monroe County 2022 Aging Services Survey Data Report – Included in Packet

Table A.

Cumulative Units Reported vs. Unit Maximum

(Goal is to be between 28% - 38%)

As of: April

Provider/Program	Cumulative Units	Unit Maximum	Percentage
United Way Project Ramp of MC	34.72	122,382.00	0%
Memory Lane Care Services	24.50	336.00	7%
Self and Family Behavioral Healthcare	31.50	180.00	18%
MCOP-Utility Assistance Program	2,860.80	15,000.00	19%
Milan Seniors for Healthy Living	1,896.50	9,600.00	20%
Frenchtown Adult Day Services	1,532.25	7,626.00	20%
Berlin Township Senior Citizens Group	1,075.00	4,940.00	22%
Lake Erie Transportation Commission	3,734.00	15,625.00	24%
MCOP-Home Chore	1,065.75	4,300.00	25%
MCOP-Resource Advocacy	2,831.75	9,430.00	30%
MCOP-Specialized Transportation	2,530.00	8,000.00	32%
Monroe Senior Citizens Center	24,520.00	74,956.00	33%
RSVP	18,324.72	55,556.00	33%
MCOP-Opportunity Center at ALCC	2,587.50	7,800.00	33%
Monroe Family YMCA Enhanced Fitness	310.05	918.00	34%
Bedford Senior Community Center	13,648.45	40,014.00	34%
Living Independence for Everyone	49,388.00	140,014.00	35%
Ash Senior Citizens	922.00	2,553.00	36%
MCOP-Volunteer Caregiver Program	138.00	375.00	37%
Health Van	994.00	2,700.00	37%
MCOP-Home Injury Control	2,535.35	6,500.00	39%
MCOP-Home Care	2,795.75	7,000.00	40%
Dundee Area Senior Citizens Center	12,862.50	31,950.00	40%
MCOP-Food Assistance Program	129,365.00	314,285.00	41%
Milan Seniors Transportation	269.00	600.00	45%
MCOP-Unmet Emergency Needs	3,907.56	8,500.00	46%
Monroe County Senior Legal Services	984.60	1,995.00	49%
Frenchtown Senior Citizens Center	13,156.50	23,345.00	56%
Milan Seniors Meals on Wheels	1,688.00	2,200.00	77%

Table B.

Unduplicated Clients Served vs. Anticipated Clients Served

(Goal is to be at least 28%)

As of: April

Provider/Program	Cumulative Unduplicated Clients	Anticipated Clients Served	Percentage
Memory Lane Care Services	1	10	10%
United Way Project Ramp of MC	2	20	10%
MCOP-Utility Assistance Program	8	41	20%
MCOP-Volunteer Caregiver Program	2	10	20%
Frenchtown Adult Day Services	10	35	29%
Monroe Family YMCA Enhanced Fitness	137	400	34%
Lake Erie Transportation Commission	263	750	35%
Frenchtown Senior Citizens Center	360	1,000	36%
Health Van	65	175	37%
Milan Seniors for Healthy Living	100	250	40%
MCOP-Unmet Emergency Needs	8	19	42%
MCOP-Home Injury Control	37	85	44%
MCOP-Resource Advocacy	854	1,800	47%
Monroe County Senior Legal Services	398	737	54%
Ash Senior Citizens	67	120	56%
MCOP-Specialized Transportation	118	210	56%
RSVP	208	350	59%
Bedford Senior Community Center	688	1,150	60%
MCOP-Opportunity Center at ALCC	56	90	62%
Living Independence for Everyone	783	1,200	65%
Monroe Senior Citizens Center	1,047	1,600	65%
MCOP-Home Care	98	143	69%
Berlin Township Senior Citizens Group	93	130	72%
MCOP-Home Chore	319	430	74%
Milan Seniors Transportation	15	20	75%
MCOP-Food Assistance Program	1,037	1,350	77%
Self and Family Behavioral Healthcare	23	25	92%
Dundee Area Senior Citizens Center	374	350	107%
Milan Seniors Meals on Wheels	27	20	135%

Table C.

Actual Expenditures vs. Total Budget

(Goal is to be between 28% - 38%)

As of: April

Provider/Program	Actual Expenditures	Total Budget	Percentage
MCOP-Utility Assistance Program	\$3,595.76	\$30,924.88	12%
United Way Project Ramp of MC	\$18,427.95	\$144,766.84	13%
Self and Family Behavioral Healthcare	\$14,999.00	\$84,206.00	18%
MCOP-Specialized Transportation	\$103,013.28	\$450,269.77	23%
Frenchtown Senior Citizens Center	\$77,706.00	\$323,805.00	24%
MCOP-Home Injury Control	\$4,472.51	\$18,525.96	24%
Monroe Family YMCA Enhanced Fitness	\$10,541.80	\$41,469.00	25%
Berlin Township Senior Citizens Group	\$12,372.00	\$48,605.00	25%
Milan Seniors Transportation	\$29,682.86	\$115,719.00	26%
Milan Seniors for Healthy Living	\$26,450.16	\$101,252.00	26%
Memory Lane Care Services	\$11,127.42	\$42,587.61	26%
MCOP-Home Chore	\$54,502.42	\$205,424.39	27%
Bedford Senior Community Center	\$103,872.00	\$380,484.00	27%
RSVP	\$49,712.75	\$171,442.00	29%
Frenchtown Adult Day Services	\$55,922.00	\$192,014.00	29%
Health Van	\$74,104.00	\$247,186.00	30%
Ash Senior Citizens	\$12,396.59	\$39,925.00	31%
Living Independence for Everyone	\$411,221.14	\$1,288,670.25	32%
Monroe Senior Citizens Center	\$197,924.89	\$617,176.00	32%
Lake Erie Transportation Commission	\$191,322.53	\$596,260.00	32%
Monroe County Senior Legal Services	\$106,370.68	\$331,304.00	32%
Milan Seniors Meals on Wheels	\$26,500.86	\$82,394.00	32%
MCOP-Resource Advocacy	\$76,037.18	\$233,886.46	33%
MCOP-Opportunity Center at ALCC	\$20,078.34	\$60,618.00	33%
Dundee Area Senior Citizens Center	\$111,553.94	\$323,180.00	35%
MCOP-Volunteer Caregiver Program	\$9,856.54	\$24,165.08	41%
MCOP-Unmet Emergency Needs	\$4,622.46	\$10,674.88	43%
MCOP-Home Care	\$112,047.79	\$258,063.08	43%
MCOP-Food Assistance Program	\$124,457.57	\$247,876.19	50%

Table D.

Total Cost Per Unduplicated Client (Year to Date)

(Goal is to be less than 110% at year end)

As of: April

Provider/Program	Actual Expenses	Y-T-D Unduplicated Clients Served	Cost Per Unduplicated Client	Total Budget	Anticipated Clients Served	Unduplicated Cost Goal	Percent
Self and Family Behavioral Healthcare	\$14,999.00	23	\$652.13	\$84,206.00	25	\$3,368.24	19%
Milan Seniors Meals on Wheels	\$26,500.86	27	\$981.51	\$82,394.00	20	\$4,119.70	24%
Monroe Senior Citizens Center	\$197,924.89	1,047	\$121.96	\$617,176.00	1,600	\$385.74	32%
Dundee Area Senior Citizens Center	\$111,553.94	374	\$298.27	\$323,180.00	350	\$923.37	32%
Milan Seniors Transportation	\$29,682.86	15	\$1,978.86	\$115,719.00	20	\$5,785.95	34%
Berlin Township Senior Citizens Group	\$12,372.00	93	\$133.03	\$48,605.00	130	\$373.88	36%
MCOP-Home Chore	\$54,502.42	319	\$170.85	\$205,424.39	430	\$477.73	36%
MCOP-Specialized Transportation	\$103,013.28	118	\$872.99	\$450,269.77	210	\$2,144.14	41%
Bedford Senior Community Center	\$103,872.00	688	\$150.98	\$380,484.00	1,150	\$330.86	46%
RSVP	\$49,712.75	208	\$239.00	\$171,442.00	350	\$489.83	49%
Living Independence for Everyone	\$411,221.14	783	\$525.19	\$1,288,670.25	1,200	\$1,073.89	49%
MCOP-Opportunity Center at ALCC	\$20,078.34	56	\$358.54	\$60,618.00	90	\$673.53	53%
MCOP-Home Injury Control	\$4,472.51	37	\$120.88	\$18,525.96	85	\$217.95	55%
Ash Senior Citizens	\$12,396.59	67	\$185.02	\$39,925.00	120	\$332.71	56%
Monroe County Senior Legal Services	\$106,370.68	398	\$267.26	\$331,304.00	737	\$449.53	59%
MCOP-Utility Assistance Program	\$3,595.76	8	\$449.47	\$30,924.88	41	\$754.27	60%
MCOP-Home Care	\$112,047.79	98	\$1,143.34	\$258,063.08	143	\$1,804.64	63%
Milan Seniors for Healthy Living	\$26,450.16	100	\$264.50	\$101,252.00	250	\$405.01	65%
MCOP-Food Assistance Program	\$124,457.57	1,037	\$120.02	\$247,876.19	1,350	\$183.61	65%
Frenchtown Senior Citizens Center	\$77,706.00	360	\$215.85	\$323,805.00	1,000	\$323.81	67%
MCOP-Resource Advocacy	\$76,037.18	854	\$89.04	\$233,886.46	1,800	\$129.94	69%
Monroe Family YMCA Enhanced Fitness	\$10,541.80	137	\$76.95	\$41,469.00	400	\$103.67	74%
Health Van	\$74,104.00	65	\$1,140.06	\$247,186.00	175	\$1,412.49	81%
Lake Erie Transportation Commission	\$191,322.53	263	\$727.46	\$596,260.00	750	\$795.01	92%
Frenchtown Adult Day Services	\$55,922.00	10	\$5,592.20	\$192,014.00	35	\$5,486.11	102%
MCOP-Unmet Emergency Needs	\$4,622.46	8	\$577.81	\$10,674.88	19	\$561.84	103%
United Way Project Ramp of MC	\$18,427.95	2	\$9,213.98	\$144,766.84	20	\$7,238.34	127%
MCOP-Volunteer Caregiver Program	\$9,856.54	2	\$4,928.27	\$24,165.08	10	\$2,416.51	204%
Memory Lane Care Services	\$11,127.42	1	\$11,127.42	\$42,587.61	10	\$4,258.76	261%



Commission On Aging

www.co.monroe.mi.us/commonaging

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Wayne Meehan

Paul Simonton

Donald Spencer

To: Commission on Aging Board Members
From: Jeff McBee
Date: June 1, 2022
RE: Waitlist/Requested Service Not Provided- May 2022

The following is a summary of all reported seniors placed or remaining on a waitlist and seniors requesting service that was not provided from April 25th of 2022 through May 25th of 2022:

United Way Project Ramp

- There are currently 39 reported seniors awaiting a ramp.

The Monroe Family YMCA Enhance Fitness

- Reported 1 senior on a waitlist due to too many participants for a single instructor (45 maximum).

The Retired & Senior Volunteer Program

- Reported 2 seniors were unable to be provided rides due to the unavailability of drivers at the time of request.

Sunshine Driving Statistics January-December 2022

	# of Rides	# of Repeat Clients	# of Unduplicated Clients	Total Number of Drivers Used	# of Unduplicated Drivers	Rides in Monroe County	Rides Outside of Monroe County
January	36	0	14	12	12	33	3
February	48	9	10	12	1	37	11
March	40	11	7	14	5	30	10
April	26	12	3	11	2	19	7
Totals	150		34		20		

2022 Monroe County Aging Services Survey (updated)

Surveys were returned from

- Bedford Senior Center (48)
- Bedford MOW (42)
- Bedford Health Van (5)
- Self and Behavioral Health (2)
- RSVP (47)
- Monroe Center (81)
- Frenchtown Senior Center (67)
- Dundee Senior Center (84)

Frequency Table

		Service Type			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Senior Center	280	74.5	74.5	74.5
	HDM	42	11.2	11.2	85.6
	RSVP	47	12.5	12.5	98.1
	Counseling	2	.5	.5	98.7
	Transportation	5	1.3	1.3	100.0
	Total	376	100.0	100.0	

		How Did You Learn			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Friend of Neighbor	175	46.5	48.5	48.5
	Family Member	60	16.0	16.6	65.1
	Doctor or Nurse	13	3.5	3.6	68.7
	United Way 2-1-1	1	.3	.3	69.0
	Newspaper	29	7.7	8.0	77.0
	Senior Source Magazine	16	4.3	4.4	81.4
	Agency Staff	24	6.4	6.6	88.1
	Other	43	11.4	11.9	100.0
	Total	361	96.0	100.0	
Missing	System (Answer left blank)	15	4.0		
Total		376	100.0		

Did You Know the Service Received Funding from the Senior Millage?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	301	80.1	80.5	80.5
	No	73	19.4	19.5	100.0
	Total	374	99.5	100.0	
Missing	System	2	.5		
Total		376	100.0		

How Satisfied are You with the Service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Dissatisfied	1	.3	.3	.3
	Neutral	8	2.1	2.2	2.5
	Satisfied	60	16.0	16.9	19.4
	Very Satisfied	287	76.3	80.6	100.0
	Total	356	94.7	100.0	
Missing	System	20	5.3		
Total		376	100.0		

97.5%
reported
being
Satisfied
or Very
Satisfied.

How Much Did the Service Impact Your Life?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Little Impact	4	1.1	1.2	1.2
	Neutral	37	9.8	10.7	11.8
	Good Impact	108	28.7	31.1	42.9
	Life Significantly Improved	198	52.7	57.1	100.0
	Total	347	92.3	100.0	
Missing	System	29	7.7		
Total		376	100.0		

88.2%
reported
a
positive

Transportation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I am unable to get where I need to go	4	1.1	1.3	1.3
	I am often unable to get to where I need to go	14	3.7	4.5	5.8
	Neutral	26	6.9	8.4	14.1
	I am usually able to get to where I need to go	35	9.3	11.3	25.4
	I am always able to get to where I need to go	232	61.7	74.6	100.0
	Total	311	82.7	100.0	
Missing	System (	65	17.3		
Total		376	100.0		

Gender

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	90	23.9	24.8	24.8
	Female	270	71.8	74.4	99.2
	Prefer not to answer	3	.8	.8	100.0
	Total	363	96.5	100.0	
Missing	System	13	3.5		
Total		376	100.0		

Age

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	55 to 59	4	1.1	1.1	1.1
	60 to 64	18	4.8	4.9	5.9
	65 to 69	55	14.6	14.9	20.8
	70 to 74	95	25.3	25.7	46.5
	75 to 79	76	20.2	20.5	67.0
	80 to 84	69	18.4	18.6	85.7
	85 to 89	30	8.0	8.1	93.8
	90 and over	23	6.1	6.2	100.0
	Total	370	98.4	100.0	
Missing	System	6	1.6		
Total		376	100.0		

Race

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	White	348	92.6	97.5	97.5
	Black	3	.8	.8	98.3
	Hispanic	2	.5	.6	98.9
	Two or More Races	2	.5	.6	99.4
	Prefer Not to Answer	2	.5	.6	100.0
	Total	357	94.9	100.0	
Missing	System	19	5.1		
Total		376	100.0		

Housing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Live in my own home	276	73.4	74.2	74.2
	Live in an apartment	72	19.1	19.4	93.5
	Live with family and friends at their place	15	4.0	4.0	97.6
	Live with others in my home	9	2.4	2.4	100.0
	Total	372	98.9	100.0	
Missing	System	4	1.1		
Total		376	100.0		

Level of Independence

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Independent	261	69.4	70.7	70.7
	Assistance with Some Chores	80	21.3	21.7	92.4
	Assistance with Most Chores	14	3.7	3.8	96.2
	Assistance with Chores and HDM	13	3.5	3.5	99.7
	Not Independent	1	.3	.3	100.0
	Total	369	98.1	100.0	
Missing	System	7	1.9		
Total		376	100.0		

Marital Status

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Married	159	42.3	42.9	42.9
	Widowed	136	36.2	36.7	79.5
	Separated	3	.8	.8	80.3
	Divorced	55	14.6	14.8	95.1
	Never Married	18	4.8	4.9	100.0
	Total	371	98.7	100.0	
Missing	System	5	1.3		
Total		376	100.0		

Work Status

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Work Full-Time	7	1.9	1.9	1.9
	Work Part-Time	25	6.6	6.9	8.8
	Retired	303	80.6	83.2	92.0
	Homemaker	15	4.0	4.1	96.2
	Disabled / SSI	12	3.2	3.3	99.5
	Never Worked	2	.5	.5	100.0
	Total	364	96.8	100.0	
Missing	System	12	3.2		
Total		376	100.0		

Income Level

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	\$12,060 or less	14	3.7	4.8	4.8
	\$12,061 to \$16,640	28	7.4	9.6	14.4
	\$16,641 to \$18,090	22	5.9	7.5	21.9
	\$18,091 to \$24,120	66	17.6	22.6	44.5
	\$24,121 or greater	162	43.1	55.4	100.0
	Total	292	77.7	100.0	
Missing	System	84	22.3		
Total		376	100.0		

Bedford Comments:

- Good food. Center hasn't made a significant impact on my life. Still shop and cook. Volunteer with MOW so I eat lunch when I am at the Center.
- Dianne Carroll helps me to enjoy all the different activities and I enjoy quilting and our charity activities. We have lost all of our trips which I enjoyed because I cannot drive to these destinations and it was all done for me. I enjoy getting together with people my own age and am still active. Food is cold and not very good. I can open a can for dessert. I hope we are able to get someone to run our Center who has some experience with people of my age.
- Everyone there is helpful and food is good. The Center is nice and clean. Everything is fine as is! I'd like bus transportation to dialysis other than the Bedford Health Van; it's too expensive.
- Great people. I like the lunches and the company.
- I'd like to see more outside sources involved. Do a volunteer program that we sponsor. I was looking forward to doing more things, but of course Covid has impacted all our lives. It's not the Center's fault. They do the best they can. Keep practicing safe practices and when Covid is over. Offer meet ups at the Center to car pool. Try to get speakers to talk about a variety of topics. Maybe gardening, walking, travel, places to visit within an hour's drive. Maybe start a Book Club.
- I like the meals and that I'm able to socialize. Offer more exercise.
- The Center provides meals and a place to socialize. Offer more games and exercise.
- The Center provides meals and a place to be able to socialize. Offer more games.
- The Center has helped me maintain my physical capabilities for daily living.
- Life is good.
- The Center helps me keep moving with exercise. Missed the exercise classes when the Center was closed.
- I like the exercise classes and friendship of people who come to the Center. Exercises keep me moving.
- Advertise the Center more.
- The Center serves the needs I want. Advertise more in the local papers.
- I like the people at the Center. It gives me someone to talk to. We used to have a van to pick me up (I live in Whiteford).
- Bring back the trips.
- The exercise class helps me from getting so stiff. Also helps my attitude.
- I enjoy the things the Center has to offer and the people. Love the exercise program. I would like to see the trips come back.
- I only go to the Center once a week.
- The Center is a very good facility for seniors.
- The organization has met my needs.
- Good food.
- I have lunch at the Center.
- We are very satisfied with the services available. There are lots of activities to participate in. Belonging has given me lots more friends. I don't get to go where I want to go sometimes because I don't drive and my husband is a stay at home type person.

- The people who run the Center are great, friendly, caring people. I like them very well. Nice people. The Center helps me a great deal. I enjoy the people who work here and am glad I can come here.
- The Center keeps me active.
- Offer more fitness classes at different times.
- I feel healthier. Trips, classes.
- They have everything I need.
- I enjoy meeting people, the lunches and activities. I look forward to going each week.
- Good food. Very helpful. Everything (trips) is well organized. Keep doing the good work! You're great!
- Everything can be improved. I like to see more services offered in cooperation with YMCA and/or school district. I'd like to see this be a volunteer hub. Improve / create new activities. Increase transportation buses.
- I enjoy it. Offer travel trips. It helps me keep moving.
- I enjoy the exercise class. Start the exercise class about 10:00 instead of 8:15 a.m.

Bedford Meals on Wheels Comments:

- I am unable to eat some foods and sometimes the menu will be changed. I give away quite a few meals I can't eat but pay for. It is difficult for me to stand and cook so having the meals is a real help and also not to have to do the shopping.
- Delivery is very prompt with very friendly drivers. It really helps in preparing several meals a week.
- It's great. Let drivers leave the meals if no one is home. I don't drive at night.
- The food received is so good and nice variety. It's delivered on time by such friendly people. I wasn't eating properly before.
- The meals help both of us. It helps my appetite. Keep the home-style meals. I could use a driver to take me to my appointments. I could also use snow removal, yard work, eaves cleaned.
- When started, services were more days and in rain and snow. Now they're cut back less days and limited by weather. Can't fix government B.S. My quality of daily living has improved and has kept me independent.
- You do a very good job and your meals are good. The people who deliver to me are always smiling and gracious. My life is good. I believe the Lord takes care of me.
- I'm always greeted with a warm, friendly smile and a little conversation. Until 2018, I was fairly active. After my accident, cooking was more difficult for me. I now eat more balanced meals and the conversations are nice. Milk is wonderful and salads and fresh vegetables are appreciated. I've been on a waiting list at MCOP for some home repairs since January 6, 2021. I need some repairs.
- Food tastes good; people are nice who deliver. The food is healthier for us.
- It's hard for me to stand in the kitchen to prepare meals.
- It is very difficult to get to the store or even prepare my meals. The food is always good and I like the variety. The delivery people are always friendly. These meals have lessened my burden after I went blind over the last few years and cannot do very many things on my own any more.

- The staff seem efficient enough.
- I don't like some meals. I find I have more energy to take care of the apartment and me.
- Leave the gravy off the mashed potatoes. The meals help with meal prep.
- Good food. Friendly service and delivery persons and convenience. I can't cook so this is a Godsend blessing.
- The meals are good. Now I get my vegetables!
- The meals are usually good. Delivery people are really nice. I've enjoyed more meals. Less green beans.
- No more carrots.
- All volunteers are the best. God bless all of you. It's nice to know someone cares. I need grass cutting and snow removal, and someone to clean my house.
- Some meals are not so good. Sorry. I would love cleaning help all around. Reliable and trustworthy.
- The food is good; I am ensured of a hot meal. I am blind and have to arrange transportation. A trip to a Meijer store in Toledo would be nice; the one in Monroe is too far away.
- The drivers are always on time.
- I'm very satisfied.
- I have less stress.
- The meals are worth it.
- Timely delivery of meals. I don't have to worry about food costs.
- 100% great job. Great service,
- I believe the service is excellent. I don't like to drive at my age (85). I'd like to know more about the available transportation services.
- I don't like fish, liver and crab cakes. More beef and coleslaw. It is difficult for me to stand to prepare food. You're doing a good job. I need to have a driver sometimes for doctors' appointments.
- The food is good and all the driver are very nice. I have a good meal every day.
- Very friendly. Meals are there when they're supposed to be.
- I met many wonderful people. The people who deliver the meals are wonderful.

RSVP Comments: (What is the most important part of volunteering with RSVP?)

- Socializing, activity, helping others
- I volunteer because as a Christian, I want to serve as Christ served.
- As I delivered meals on wheels, I became aware of how strong those MOW people were and how fortunate I was. Sometimes I feel that I should pay for this opportunity – not be paid. I volunteer to help others.
- Helping people.
- Getting out of the house and seeing other people.
- This gives me a sense of purpose. The program keeps me engaged with others. It allows me to plan projects.
- Happy to help people that need food. The satisfaction of helping.
- Meet a lot of nice people, volunteers and clients at MCOP. Fills the need to feel needed.

- I look forward to my volunteer time. Safe environment.
- I've met many new people and made new friends. It helps to build self esteem. It makes me feel useful and not alone.
- I wish I could have done more. I'm only in Michigan for six months of the year. There seem to be many opportunities available. To feel like I made a difference.
- People compliment me on my work. It keeps me busy and it's something I can do.
- Helping someone less fortunate.
- Always has good communication to volunteers through emails and newsletters. Helping others, builds confidence and knowledge, involvement with strengthening the community. RSVP is continuing to update stations and opportunities for service. Good communication; held a drive through event; held recognition dinner. Helping others in the community. New Director has brought new life into RSVP.
- I received more than I receive in helping others. Mileage reimbursement helps with the cost of gas. Helping others.
- Meeting people.
- I felt I was doing something both unique and useful. Service areas are located primarily in Monroe and Bedford. I live outside of these areas. Working with other professionals serving a unique population.
- I love volunteering – good experiences, good communication. All good! I enjoy helping. I enjoy being with people; it makes me feel like I'm doing something good and helpful. All good! Wonderful staff – Beth, Taylor and Joe. RSVP adds a good purpose to my life; I feel good helping others.
- Gets me out of the house to help people and do productive work that helps people and organizations. To be helpful and productive rather than just taking care of myself.
- Reach out to more volunteers. I enjoy the time, but I'm only skilled in a few things. The program adding construction in the Center limited what they could do. It gives me a reason to get up!
- Being reliable, people we serve need to know that we are always there for them.
- I like the thought of helping someone who needs it. I'm 89 years old. Two days a week is plenty. Feeling I'm useful.
- I have a purpose.
- Giving back to the community.
- I like to help where I can. Having friendly people.
- Playing with the cats at FOCA.
- We feel part of a good team.
- RSVP seems pleasantly active and very accessible. We can always get the facts to our RSVP group.
- Serving Christ through serving others.
- Makes me feel good to help people. I was volunteering before I knew about RSVP. I enjoy helping others.
- Fun work. Free shows at RRCA.
- Doing Meals on Wheels I very fulfilling for me. I wish there were opportunities about historic interpretation. Assisting my community and being there for those in need.

- I do as needed. I like to see happy faces of the people I deliver to.
- The mileage sure helps!
- Gives me something to do, helps others.
- People!
- Friends.
- I knew I was make a difference and life is short. I maximize by contribution to the community. I'd like semi part-time office work (to volunteer). Social interaction and feeling good that I helped a little to make our community a better place.
- I love to volunteer because I feel that I make a difference in the other people's lives. The gift bags were a nice touch and very much appreciated. It gives me a purpose in life and helping others gives me joy.
- Just keep offering opportunities to volunteer. It opened my eye to other areas of my life that I didn't know existed. Helping others.

Monroe Center for Healthy Aging Comments:

- You offer so many opportunities for us. I love Health Odyssey. I learned I had high blood pressure from a program you held. It's not being treated. Monthly diabetic support classes would be nice. We used to meet at Monroe Home Care Shoppe put on by the Health Department. It's virtual now. I like face-to-face. Perhaps a specialist would donate their time.
- I like the hours that the Center is open and service offered.
- Except for doctors' appointments, I don't go anywhere.
- I like the exercising programs.
- I enjoy the things that are offered and the people. Love the exercise program to strengthen my body and the programs.
- I wish it was easier to park closer when picking up meals (takeout). Hard to get a spot when it's raining or icy. The meals are balanced. I appreciate the legal service also. I would like senior priced services like snow removal and grass mowing. A licensed handyman for minor repairs that I'm unable to do would be helpful.
- Staff are very helpful and courteous. The exercise classes are great. Keeping me active is a big part of good health.
- There are good people there. My bike is my transportation. Taking the bus won't be easy.
- Food is good. Wife would like to walk on treadmill, but is leery of residents without masks since she is immune suppressed.
- The events I attend are well organized and informative. The exercise classes have helped me walk.
- Nice place and building and people. Continue to offer classes and different activities. It's a nice place to socialize.
- The Senior Center in Monroe is wonderful. We haven't used many services, but it's nice to know that they're there.
- People waiting tables need manners, clean aprons, and good appearance. Soiled T-shirts, long uncovered hair, not nice. Bingo and cards clash with parking and people coming for meals. Do they work in the kitchen? Some of the food is not worth fifty cents. Handicap parking is very bad. Threaten to tow cars away. Where are we to park??? Front Counter people should wait on people first. Phone orders should wait. Give me a rebate on the bus tax so I have more

money for high priced gasoline. Train the kitchen help. Also, how can the good be cold right from the kitchen most of the time? Masks don't work. Get rid of the masks. The automatic doors are great.

- I receive a lot of help anytime I call. It's nice to be able to purchase stamps, meals, and other things.
- I love the people and so much activities to participate in if you so desire. Clean and bright. Smiling faces. The Center is a great place to go for friendly, smiling faces. I'm extremely satisfied – that's why I keep coming back.
- Very satisfied.
- The Monroe Center is a great place. I can watch TV and do fun things. Open 365 days a year!! Lots of good programs. Put in an ATM machine for people who don't have banking close by.
- Love the fitness classes and monthly health education. I could use rides to the U of M.
- Enjoy exercise programs. Offer cardio drumming. The Center is just what the doctor ordered.
- Good food, nice selection of activities.
- More salads or relishes.
- Service is great. Prices are good. Most people seem to be happy. Keep doing what you are doing. It works. Being around good and happy people makes a big difference. From what I see, most people seem to be okay with the way things are going now.
- Don't really need much more – it's a great place, great people, etc. I am in a difficult position, but thanks to the senior center, I am doing just fine. Stay open and friendly. Smile at everyone coming through the door.
- Kind service. Friendships. Good food.
- I enjoy EnhanceFitness three times a week.
- This is my first month into this. I working to get my strength back in legs and arms.
- I take advantage of the exercise options offered. Exercise and companionship are highly beneficial.
- Everyone is friendly and helpful. The Center helps provide meals and services.
- I'm well pleased. You all do a wonderful job.
- Everyone at the Center gives 100%. If we didn't have the Center, I am unsure of how seniors would age. I like it the way it is. I would be bored and depressed without the Center. It's great.
- I like the Monday and Wednesday exercise teacher. I am independent.
- The Monroe Center is a wonderful resource.
- Food price control is appreciated, as are the Covid protections and guidelines. It's good quality and convenient. Find the Fountain of Youth! Social contacts are important.
- Great classes. I stay active and have new friends. More classes and events would be added
- The Center keeps me active.
- Stop wasting time and money on surveys. Just keep up your good work for those with needs.
- I'm at the Center four and five times a week. Vary the menu a little more. Exercise classes have helped with mobility.
- I could use lawn care.
- It's difficult to sign in. There isn't enough room at the Front Desk with people signing in and those paying for meals.
- I can't find transportation to the VA in Ann Arbor.

- I've participated in the events for years because I enjoy the activities and relationships. The Center brightens my day and keeps me informed. Night driving is an issue for me.
- Staff is great! Creative – always willing to help. Just keep thinking out of the box. My jobs are easy and fulfilling. I love talking with people. The Center is a happy place. Serve more potato salad. More picnics in the summer. Consider hiring part-time drivers to help the Sunshine Program. Offer some sort of art class.
- Wonderful variety of events and services.
- I like the people. Good food. Great activities. Keep up the good work.
- Great place. Hire Michelle as the Assistant Director.
- Food is good. Very cheap. Volunteers are patient, dedicated and friendly. Thank you. Keep doing it; it works! I don't have to cook. People are nice.
- Love the Center. I enjoy the food and activities. Continue to serve us.
- The people help you anyway you need, if possible. It provides a place to see other people.
- Lots of nice people, activities, meals, and volunteer opportunities. It gets me out of the house. Friendships.
- I don't like to drive at night. Bring sing-a-longs back.
- Great services and they are available to many who have few options.
- Helps my aching body. Exercise has removed my pain.
- I have a place to go and socialize.

Bedford Health Van Comments:

- The service has relieved family members from the burden of medical transportation.
- Robin is great about communicating. Drivers are all very courteous.
- It gives me extra free time. (Service is for my husband.)
- All of your drivers are so kind. You help me get where I need to go.
- Kindness. Without the service, I would not go where I need to go.
- Everything is okay as it is.

Self and Behavioral Health Comments:

- Obviously, it's working. I miss Gwen. I'm learning to take care of myself.
- The service is so helpful. I'm able to live my life again. I survived some hard times. I'm doing so much better.

Frenchtown Center for Active Adults Comments:

- I enjoy the activities provided. I also enjoy it whenever the dogs can come in. I get out of the house and get to socialize with others.
- Everything they offer has been up to or better than expected. The people are helpful and are always welcoming. Meeting new people, old friends again. Moving, exercising, dancing, and learning new things. Bingo. Thank you for keeping this Center open! It's easy to get to. Wonderful staff there and variety of things to do!!
- I like the activities, the staff and the facility. The class I take and the people I've met are my main social contact for each week. It would be great if you had a way to take people to out-patient surgeries and wait while they have their procedure and then take them back home. I

can't drive a long distance and avoid driving at night; it seems to be one more thing we have to give up as we age. I miss the odd job service that used to be available. It was very helpful.

- I'm here every Monday for quilting and lunch; it has always been satisfactory. A great opportunity to meet with friends and be creative.
- The EnhanceFitness® program led by Jackie is fun and motivational. It has helped me to be stronger, more flexible and healthier. I am satisfied with the program and the Center.
- During shutdown, seniors who depended on meals were abandoned. Arbitrary decisions determining the number of people in the building were punishing. Now resolved. Individuals decide on their level of risk. I would retire elsewhere if service like this were not available. Fund a van or bus to Frenchtown Place. The EnhanceFitness® class sponsored by the YMCA is crucial to my health.
- I have been very satisfied with the classes I have taken and that are offered.
- Exercise is fabulous. Getting me moving.
- Very competent, friendly staff, many activities. My wife and I utilize many of the Center's activities and services.
- I'm receiving little to no service. Impact is a poor question. Stop wasting money on surveys. Just keep serving the needs.
- Great place to socialize.
- Good selection of outings / trips. Add more exercise programs, especially for winter. Once a month offer chair massages. I'm able to get out to meet new friends after retiring.
- I love this place. Lunches are great, like Fun Tuesdays. Workers are very friendly. Very clean and cheery. Have more free activities.
- I have enjoying playing bridge at Frenchtown. I would like to see opportunities to play Mahi Jong. I would help if a teacher could be found to introduce people to the game.
- When I attended the Center, I was satisfied. I don't go due to medical reason. I was able to meet people, do things and just relax in the friendly atmosphere.
- There used to be more services and now it seems the established activities are being pushed out. Encourage people to start activities dealing with books or collections. We are able to travel and are involved in volunteering. Improve the staff to include more friendly people.
- Staff are very friendly. The EnhanceFitness® program has made a big impact on my physical health. I would like to see a chair yoga class a few times a week.
- Very friendly and helpful.
- I appreciate EnhanceFitness®. It seems that the Advisory Board has a lot of turnover which seems counter-productive to program enhancement and growth. Could you initiate a membership renewal program – send me a renewal in the mail or in the newsletter. Focus on high achieving seniors. Community engagement. Walking program. More active volunteer recruitment.
- Gives me something to do with friends.
- I like the Center and services. Keep doing the "same".
- EnhanceFitness® class is by far the best exercise class for seniors. Jacqueline is the best instructor. My energy level, cognitive health and overall feeling great.
- There are many activities and programs.
- I get the lunches to go; I'm still working full-time.

- Staff and Director are very friendly, helpful and caring. Nobody's perfect, however. Just keep up the good work. I have made new friends, kept up with old friends and am enjoying new activities. You're doing a great job. Lunches are very good and nutritious. Activities are varied.
- Jackie, the EnhanceFitness® instructor does an excellent job. I feel so much better when I'm done. Not tired when I leave. I'd like Cardio Drumming.
- I enjoy attending and am satisfied. Keep doing what you're doing. I've had expanded activities and friends.
- I enjoy the Center and things it offers. It is a great way to meet new people. It really hasn't impacted my life.
- I take one class a week; it doesn't impact my life significantly.
- The Center is the perfect place for the service I receive because of its many amenities. I have made several friends and acquaintances through the service to help with my life situation.
- I have received therapy which I really need.
- Love the food and different activities. I enjoy meeting new friends.
- The food I have received is very good; well worth the money.
- Services are varied and age appropriate; fun activities are enjoyable. The Center is a very convenient and safe place to spend an enjoyable day. Weather is a big factor for me; I don't drive in snowy weather. I could make arrangements with LET. Offer activities specific for single people to meet other (same sex) people.
- I really enjoy cardio drumming. I'm getting exercise in a fun manner.
- People are friendly. I'm very satisfied.
- We used to go to the casino. My life would be impacted if I won money.
- I am satisfied.
- I don't go there very often, but when I do everything seems to be going well. It's okay the way it is.
- Great travel opportunities.
- I enjoy the bingo, lunch and fun nights. I get to meet other people and do things.
- I'm completely satisfied.
- I think the staff are extremely friending and accommodating. I love the art class and the friendly people. I don't like to drive in the dark.
- Great place with a lot of resources.

Dundee Area Senior Center Comments:

- Makes it easier on my wife – gives her a break from cooking
- Dundee Senior Center is always helpful, kind, and all around wonderful. Food and socialization, information, helpful
- People contact is always a good thing. Stay happy and friendly.
- Great people, friendly. Ability to get lunch helps when I'm able to get out to pick it up. I have transportation, but some days my legs don't cooperate.
- Staff is always friendly and seem genuinely caring about everyone who comes to the Center. They offer a lot of different activities. Meals are good. They provide activities that are fun and their exercise program is wonderful.
- Nancy and the staff do an amazing job. It allows you to see different people.

- They do their very best, and it shows. I enjoy interacting and the people.
- Love the lunches.
- They have a varied selection of programs, plus travel. I'd like to have tech teachings for cell phone and Internet. The Center got me out of my home and added to my social life.
- We need more help with driving senior citizens to their appointments.
- The senior center meets my expectations. I like for them to offer more craft workshops. We met new people from the community and we went on nice trips. We'd like for lower priced trips, but not casinos.
- Enjoy the dinners and breakfasts. I'd like breakfasts to go. Meals on wheels after my surgery were a life saver.
- The Dundee Senior Center is very active. I enjoy their three day a week exercise program. We do meals on wheels one day a week. What you have done so far is great and you are always improving. Meals on wheels have been good for us as volunteers. We have met many great seniors and it gives us a good feeling to help out. What the Center is doing for the community is perfect.
- There is always help with information, exercise classes, activities, food, trips, library service and friendships formed, plus events with the local high school. A retired person needs activity and social events. We have a great Executive Director and staff here in Dundee, MI!
- Services are great, professional and friendly. Always good food. I exercise there and if I go regularly, my body feels it. I'm very happy with these services.
- Some people love to argue. Inform those people that we don't deserve this behavior. We could use a gas supplement. I'd like a pool table and horseshoes.
- Dundee Area Senior Center offers a good variety of services and programs, trips and perks along with handling Covid protocol. Personable staff. We think they're doing a great job considering the ups and downs with Covid.
- Socialization.
- The services, trips and meals provided are great. So are other activities to help us get out and about. Staff does a great job. Having the senior center is important to us.
- They are very helpful, considerate and friendly group.
- You are doing a great job!!
- Friendly Director of senior center. Caring seniors.
- It would be great to receive more funding for the Dundee Area Senior Center. I know the services impact the lives of our members greatly!
- Good quality food, convenience. Increase access; extend hours. Nutrition level improved. A community van or bus would be wonderful! Social gatherings are a plus, as variables allow. Pair children with elders. Use the Foster Grandparent Programs.
- Very good. Life alone; help me live day by day.
- Reasonable healthy lunches, several activities, make new friends, trips. More variety in lunches. Do activities at the Center; enjoy the staff and friends; eat lunches together.
- Place is clean; food is great. I enjoy getting to meet new people.
- The staff is always ready to help and are very pleasant.
- Exercise class is really good. It has helped by endurance, arthritis and balance.
- Easy access, fun, social activities. Encouraged me to be physically active and involved.

- It is very rewarding to be able to do exercise with such nice people and socialize after a workout. It is wonderful the way it is. I'm feeling much happier and working out has made a lot of difference in my outlook on life. I think the senior center is a great and wonderful to meet new people and socialize with everyone.
- You are consistent. Keep up the good work. You are helpful. Keeping doing what you do.
- I think they do a good job here. Keep it up. I was able to meet new friends being here.
- Love the Senior Center. Good friends. Fun activities.
- Everyone here works so hard to improve the lives and health of the members.
- It's a good service. I'd like different food. I needed to get out among people.
- I love the Center.
- I love the Dundee Center and everyone in it. Nancy is a wonderful Director. So much fun. Missy is so dedicated and efficient. I suffered a loss and joined the Center to reconnect with old friends and to make new ones. I love the exercise classes. Maybe add Tai Chi for seniors. I don't gamble so other trip options would be nice. Other activities: kick boxing, pickle ball, bus trips to botanical gardens or greenhouses, or even the zoo would be fun.
- We are very happy with them. I am very happy to have the Senior Center in Dundee. Dundee needs them. It will be better when things get back to normal.
- Some of the food – yuck. Not so many repeats. It does help me eat; otherwise I wouldn't.
- The Dundee Center does a great job, including staff and activities.
- Serve soup as an alternate to the main dish.
- I always enjoy coming to the Center. Great people. Gives retired seniors a place to go to meet new friends.
- I enjoy visiting with other seniors. Everyone is nice. The Center gives me company. Keep up the good work.
- Enjoy every minutes I spend there. Very well run. Try to get more seniors to attend. I've gotten new friends. Keeps me busy. The Dundee Center has done a good job during these pandemic times. Staying open, serving meals and activities.
- Dundee is the best senior center in the county. People are friendly, the food is far superior compared to other centers. Keep up the good work! Since your Covid restrictions, I haven't been able to come as often as I would like. Remove restrictions and get rid of masks rules. Follow the science. Masks don't work. I refuse to live in fear.
- The service offered by the Dundee Senior Center has impacted my life positively. More money to help would be good.
- Friendly people. Close location to my home. Good food and service. Find an activity for Thursday. Some of the wonderful seniors come and pick me up to get out of the house. It'd be nice if you have a shuttle bus. Maybe get one donated from one of the local car dealers. I would pay for transportation service.
- Friendly, caring and a variety of activities. I enjoy exercise class, trips, bingo. It gets me out of the house to see other people.
- I have enjoyed the exercise program and the meals. I have seen an improvement in my ease of movement. Still working on my balance.
- Exercise three times a week has improved my health. Also I know if I need a meal I can always order one every week, Monday through Friday. I feel more energetic; I've lost weight. I have met a lot of wonderful people. It's good to have friends. I enjoy the bus trips.

- I enjoy the activities and the opportunity to mingle with other people, get out and socialize.
- They have all I want and need at the Center.
- I enjoy the friendship and food and activities. Do NOT close!! I enjoy getting out of the apartment. Keep funding the Dundee Area Senior Center. It is vital to many seniors.
- Excellent “workout” class which includes stretching and balance. It keeps my body moving.
- The effort by the staff to provide quality service and product is exceptional and done so with a smile. I was new to the area, and it provided not only activities/product, but also an array of friendship opportunities.
- I hate surveys.
- Friendly, knowledgeable staff. Enjoy the social aspect.
- I love the exercise and meals since I don’t like cooking for just myself. I also love the trips. I feel better after exercise.
- People are friendly. I enjoy the exercise class and Christmas party. I exercise more at the Center than I would by myself at home.
- I’m satisfied because of all the many activities offered. Wonderful meals are served and the friendly staff is always helpful in so many ways. Exercise is provided three times a week; I wouldn’t do this by myself at home. Also, the good meals – I don’t have to cook for one person or eat by myself.
- I am always satisfied. Each meal is a help.
- The staff is awesome. I take care of ailing parents.
- I’d like to meet a nice widow for companionship.
- It’s run by great people. Exercise, paying cards, Christmas functions – very welcoming.



15275 South Dixie Highway · Monroe, MI 48161

734.241.0404 · FAX 734.241.5302

www.monroectr.org

May 25, 2022

Monroe Commission on Aging
and Jeff McBee, Director
965 South Raisinville Road
Monroe, MI 48161

Dear Commissioners:

RE: Refrigerator Replacement Funding

The Monroe Center *for Healthy Aging* is in need of a commercial refrigerator for our kitchen, and we are asking your consideration of funding of \$4,180 to purchase a True T-23 Reach In. Our current refrigerator was purchased in 2013 and has been repaired three times in the past six months. It simply is not reasonable to put any more money into it. Price quotations for a new refrigerator are summarized below. Copies are attached.

- | | |
|---|-------------|
| • Katon Restaurant Supply | \$ 4,179.01 |
| • Grainger | 4,979.04 |
| • Burkett Restaurant Equipment (Toledo) | 5,222.26 |

The Center's meal program served meals to older adults throughout the pandemic, and we have now been seeing pre-pandemic numbers. In April, we provided 1,715 noon meals, in addition to 391 breakfasts and 575 evening meals. Our meals are affordable and nutritious. In addition to meeting individuals' nutritional needs, older adults are afforded the opportunity for socialization. A copy of our meal count report is also attached.

We would appreciate time at the Commission on Aging's June 8 meeting to formally present this request. Thank you in advance for your consideration. Please let me know if you have any questions or need additional information.

In community service,

A handwritten signature in black ink, appearing to read "Sandra M. Pierce".

Sandra M. Pierce
Executive Director

Attachments

*The Monroe Center for Healthy Aging
is committed to improving the quality of life
for older adults in Monroe County.*



Jeff McBee <jeff_mcbee@monroemi.org>

Re: SPC Refrigerator Questions

1 message

Sandie Pierce <sandie@monroectr.org>
To: Jeff McBee <jeff_mcbee@monroemi.org>

Thu, Jun 2, 2022 at 2:57 PM

The Community Foundation purchased the refrigerator.

November 5 -- Repair switch \$156
February 1 -- Replace thermostat \$793.30
April 22 -- Replaced compressor start components \$422.82

Please let me know if you need anything else.

- Sandie

From: Jeff McBee <jeff_mcbee@monroemi.org>
Sent: Thursday, June 2, 2022 2:45 PM
To: Sandie Pierce <sandie@monroectr.org>
Subject: SPC Refrigerator Questions

Hi Sandie,

There were a few questions coming out of the Strategic Planning Committee that they requested to be addressed at the meeting:

- Did the Commission purchase the 2013 refrigerator?
- What were the 3 service calls for and how much did they cost each for the repairs?

--

Jeff McBee, Director
Monroe County Community Planning & Engagement Department
E-mail: jeff_mcbee@monroemi.org
Commission on Aging Division
Phone: (734) 240-3288
965 South Raisinville Road, Monroe, MI, 48161
Planning Division
Phone: (734) 240-7383
125 East 2nd Street (4th Floor), Monroe, MI 48161

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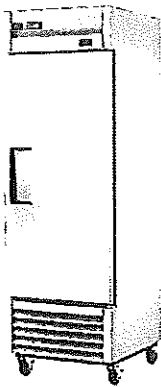
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TRUE Refrigerator/Freezers Merchandise Freezer, sorted by Refrigerator Capacity, ascending

Refrigerator Capacity	Overall Height	Overall Width	Overall Depth	Color	Freezer Capacity	Brand	Price
_____	78-5/8 in	27 in	29-7/8 in	Black	23 cu ft	TRUE	\$10,955.1
_____	78-5/8 in	54-1/8 in	29-7/8 in	Black	49 cu ft	TRUE	\$14,909.8
_____	78-5/8 in	78-1/8 in	29-7/8 in	Black	72 cu ft	TRUE	\$21,533.6

Merchandise Refrigerator

TRUE Refrigerator/Freezers Merchandise Refrigerator, sorted by Refrigerator Capacity, ascending

Refrigerator Capacity	Overall Height	Overall Width	Overall Depth	Color	Freezer Capacity	Brand	Price
7 cu ft	39-5/8 in	23-7/8 in	26-1/8 in	White	_____	TRUE	Sign in for pricing
12 cu ft	62-1/4 in	24-3/4 in	30 in	White	_____	TRUE	Sign in for pricing
23 cu ft	78-5/8 in	27 in	29-3/4 in	White	_____	TRUE	Sign in for pricing
23 cu ft	78-5/8 in	27 in	29-7/8 in	Black	_____	TRUE	\$4,979.04



23 cu ft Refrigerator Capacity, 78 5/8 in Overall Ht, 27 in Overall Wd, 29 7/8 in Overall Dp

Item 787PG1

Mfr. Model GDM-23-HC-TSL01-Black

[View Product Details](#)

Web Price

\$4,979.04/ each

This item requires special shipping, additional charges may apply.

Ships from supplier. Expected to arrive on or before Mon, Jun 20.

Ship to 48161

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\$5,222.26

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2019 Meals	Breakfast	Evening Meals	Lunch	Health Odyssey	Sunday Dinner	Total Noon Meals
January	565	346	1,416	0	232	1,648
February	509	322	1,330	111	243	1,684
March	507	341	1,508	80	299	1,887
April	560	289	1,428	83	231	1,742
May	730	336	1,476	107	223	1,806
June	623	294	1,345	114	267	1,726
July	686	488	1,466	94	248	1,808
August	670	478	1,539	101	258	1,898
September	555	463	1,269	91	314	1,674
October	620	593	1,414	99	261	1,774
November	477	408	1,544	0	235	1,779
December	514	382	1,339	0	237	1,576
YTD Totals	7,016	4,740	17,074	880	3,048	21,002
Change from 2018	-4.5%	+21.5%	-6.1%	-6.3%	-2.7%	-5.6%

2020 Meals	Breakfast	Evening Meals	Lunch	Health Odyssey	Sunday Dinner	Total Noon Meals
January 2020	507	486	1,430	0	200	1,630
February 2020	437	416	1,412	97	284	1,793
March 2020	263	255	905	0	232	1,137
April 2020	0	0	662	0	230	892
May 2020	0	94	800	0	311	1,111
June 2020	75	280	801	26	225	1,052
July 2020	158	352	882	34	201	1,117
August 2020	162	329	984	0	272	1,256
September 2020	190	410	836	28	220	1,084
October 2020	243	454	1,003	47	222	1,272
November 2020	205	318	881	0	264	1,145
December 2020	135	291	789	0	197	986
Totals	2,375	3,685	11,385	232	2,858	14,475
Change from 2019	-66.2%	-22.3%	-33.4%	-73.7%	-6.3%	-31.1%

Breakfast resumed with a limited menu on June 15, 2020.

On November 16, 2020 we went back to carry-out

2021 Meals	Breakfast	Evening Meals	Lunch	Health Odyssey	Sunday Dinner	Total Noon Meals
January 2021	150	305	722	29	255	1,006
February 2021	186	369	779	44	227	1,050
March 2021	336	504	1,030	49	240	1,319
April 2021	304	481	962	38	232	1,232
May 2021	250	550	1,061	49	273	1,383
June 2021	283	567	1,127	41	241	1,409
July 2021	366	534	1,179	46	246	1,471
August 2021	399	572	1,251	53	280	1,584
September 2021	401	591	1,237	50	233	1,520
October 2021	339	554	1,189	47	322	1,558
November 2021	331	572	1,235	66	238	1,539
December 2021	346	565	1,234	62	238	1,535
Totals	3,691	6,164	13,006	574	3,025	16,606
Change from 2020	55.4%	67.2%	14.2%	147%	5.8%	14.7%

In-Door Dining resumed on February 1, 2021

2022 Meals	Breakfast	Evening Meals	Lunch	Health Odyssey	Sunday Dinner	Total Noon Meals
January 2022	218	456	1,110	29	259	1,398
February 2022	219	413	994	46	200	1,240
March 2022	347	624	1,371	60	227	1,658
April 2022	391	576	1,423	64	228	1,715
May 2022						
June 2022						
July 2022						

Carry-Out Meals only were provided January 24 through February 6, 2022