



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

965 South Raisinville Rd.
Monroe, MI 48161
734-240-3290

Fax: 734-240-3286
mccoa@monroemi.org

Jason Berry
Director

Donald Spencer
Chair

Martin Kaufman
Vice-Chair

Mary Ann
Wertenberger
Secretary

Mary Gantz

Larry Gramlich

Cynthia McIlvain

Wayne Meehan

Paul Simonton

Dave Emmerich

Monroe County Commission on Aging Regular Board Meeting July 10, 2024

Monroe County Commission on Aging Board Room
1:00 p.m.

AGENDA

1. Call to Order
2. Roll Call
3. Pledge of Allegiance
4. Silent Prayer
5. Approval of Agenda
6. Public Comment
7. Special Presentations- Dundee Area Senior Citizen Center & MCOP
8. Consent Agenda
 - A. Approval of the Minutes of the June 12, 2024 Regular Meeting
 - B. Strategic Planning Committee Notes of July 1, 2024
 - C. Finance Reports
 - D. Correspondence- None
 - E. Formal Agency Reports- None
9. Director's Report
10. Old Business
 - A. None
11. New Business
 - A. Monroe Senior Citizens Center funding request for cooler repair
 - a. Supporting documentation for replacement of evaporator in the walk in cooler: \$4,980
 - B. Frenchtown Senior Center Adult Day Service Appeal to Contract Termination
 - a. Appeal Letter
 - b. Certified Dementia Practitioner booking
 - c. Updated Strategic Plan
12. Public Comment
13. Commission Members' Comments
14. Adjournment

The next Regular Board meeting is scheduled for Wednesday, August 14, 2024, in the Monroe County Commission on Aging Board Room.

The County of Monroe will provide necessary auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials being considered at the meeting to individuals with disabilities at the meeting upon one week's notice to the County of Monroe. Individuals with disabilities requiring auxiliary aids or services should contact the County of Monroe by writing or calling the following: Human Resources
125 East Second Street, Monroe, MI 48161, Voice (734) 240-7295, and TDY (734) 240-7301



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Monroe County Commission on Aging

Regular Board Meeting Minutes

June 12, 2024

Commission on Aging Conference Room

Don Spencer called the meeting to order at 1:02 p.m.

Members present Don Spencer, Martin Kaufman,
Cynthia McIlvain, Dave Emmerich,
Mary Ann Wertenberger, Wayne Meehean,
Paul Simonton, Mary Gantzoz, Larry Gramlich

Members excused: None

Approval of the Agenda:

Motion to approve the June 12, 2024 Regular Board Meeting Agenda as presented.

Motion by: Wayne Meehean **Supported by: Mary Ann Wertenberger**
Motion carried.

Public Comment: Colin Keehn, AFL-CIO Community Services Liaison,

United Way Project Ramp

St. Joseph Church is adding expandable temporary folding ramps. Safety concerns regarding these ramps will be checked.

Special Presentations: Salli Bollin, Executive Director Memory Lane

The facility can serve up to 50 people. There are two Registered Nurses, one Licensed Practical Nurse, Dementia Specialist and a Social Worker on staff daily. A Caregiver educational program is held each month by phone or Zoom.

Salli passed out a summary sheet and activity schedule. From 7:30 am to 5:30pm, transportation is available. There is a light breakfast, large lunch, snacks and showers provided. Light exercise two times per day and mental, physical and social interactions are also provided. Memory Lane is an activity-based model. Pricing is based on a sliding scale to make the program affordable.

Memory Lane numbers are almost back to pre-pandemic levels and they are grateful for Monroe County funding. The facility appreciates feedback.

Consent Agenda:

- A. Approval of the Minutes of the May 8, 2024 Regular Meeting.
- B. Strategic Planning Committee notes of June 6, 2024.



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Paul Simonton

Dave Emmerich

- C. Finance Reports
- D. Correspondence – None.
- E. Formal Agency Reports – None

Motion to approve by: Wayne Meehean
Motion Carried.

Supported by: Cynthia McIlvain

Directors' Report:

Jason Berry reported the following:

➤ **Common Measures Report**

The May Common Measures Reports provide the Commission with the provider's Cumulative Units Reported vs. Maximum, Cumulative Unduplicated Clients Served vs. Anticipated, Actual Expenditures vs. Total Budget, Total Budget Cost per Unduplicated Client, and Actual Revenue vs. Budgeted Revenue.

➤ **COA Website Views**

The monthly analytics snapshot shows how many hits the COA website received and the categories most visited. Transportation was the most viewed at 138. During May 2024 there were 477 total views.

➤ **Waitlist/Service Not Provided Summary**

Mr. Berry reported that from April 25, 2024, through May 25, 2024, there are 40 reported seniors on the Project Ramp waitlist.

Old Business:

A. Frenchtown Senior Citizens Adult Day Services Program

Motion to terminate the 2024 fiscal year contract and rescind the approval of the 2025 contract to The Frenchtown Center for Active Adults Inc., Adult Day Care Service due to its failure to comply with the contractual and probationary requirements of the Monroe County Commission on Aging and the County of Monroe, MI. This action will take effect on July 10, 2024, allowing, in accordance with the Commission on Aging Policy and Procedures, The Frenchtown Senior Center Administration to appeal the termination. The appeal must be in writing and clearly state the reason(s) for the appeal. The appeal must be received by June 26, 2024, at 5pm by Jason Berry, Director of Community Planning and Engagement, 965 S. Raisinville Road, Monroe, MI 48161.

Motion by: Don Spencer

Supported by: Paul Simonton

Roll Call Vote Taken:

Don Spencer - Yes

Martin Kaufman - Yes

Wayne Meehean - Yes

Dave Emmerich - Yes

Mary Ann Wertenberger – Yes

Cynthia McIlvain - Yes



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Dave Emmerich

Dave Emmerich – Yes
Mary Gantzoz - Yes
Motion Carried.

Larry Gramlich – Yes

New Business: None.

Public Comment:

Paul Iacoangeli, Executive Director Frenchtown Senior Center:

Suggested bringing in impartial Day Care Specialists for an unbiased decision about the Director's qualifications. The request was denied by Don Spencer, the COA board chairman.

Sandie Pierce, Director Monroe Senior Center:

There will be a meeting on 06/14/2024 to review the last Needs Assessment.

Commission Members Comments:

Martin Kaufman would like to thank the Ad Hoc Committee.

Larry Gramlich agreed with Martin Kaufman regarding the Ad Hoc Committee.

Dave Emmerich would like to incorporate State requirements also.

Adjournment:

Motion by: Paul Simonton Supported by: Dave Emmerich
Motion Carried.

The meeting was adjourned at 2:26 p.m.

The next Regular Board meeting takes place on Wednesday, July 10, 2024, at 1:00 p.m. at the Monroe County Commission on Aging, 965 South Raisinville Road, Monroe, MI 48161.

Ramona Hall, Recording Secretary



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Paul Simonton

Commission on Aging Strategic Planning Committee Agenda July 1, 2024 9am Commission on Aging Office

1. Frenchtown Adult Day Service Appeal to Contract Termination Letter
 - i. Frenchtown ADS Strategic Plan Reviewed by Strategic Planning Committee
2. Certified Dementia Practitioner Documentation
 - i. Documents Evaluated by Strategic Planning Committee
3. Strategic Planning Committee Recommendations:
 - i. The Strategic Planning Committee members unanimously recommended the denial of the Frenchtown Adult Day Service appeal to the contract termination.

RUN DATE: 07/01/24 12:33

County of Monroe
Revenue Report

PAGE: 00080
FISCAL DATE: 06/30/24 24/JUN

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	MTD Receipts	YTD Receipts	Balance	Coll
89800	FUND BALANCE CARRYFORWARD					
280-89800-695001	FUND BALANCE CARRYFORWARD-REV	-544,539.00	0.00	0.00	-544,539.00	0.00
TOTAL FUND BALANCE CARRYFORWARD		-544,539.00	0.00	0.00	-544,539.00	0.00
97000	SPECIAL EXP/REV-OTHER AGENCIES					
280-97000-402000	CURRENT PROPERTY TAXES	-3,600,988.00	0.00	-3,707,899.24	106,911.24	102.97
280-97000-415000	PRIOR YEAR TAX ADJUSTMENTS	22,750.00	1,677.27	2,242.95	20,507.05	9.86
280-97000-420000	DELINQUENT PERSONAL PROP TAXES	-3,500.00	-1,026.01	-3,781.75	281.75	108.05
280-97000-434020	OTH TAXES-PYMT IN LIEU OF TAX	-7,500.00	-987.90	-6,889.11	-610.89	91.85
280-97000-437000	INDUSTRIAL FACILITY TAX	-11,500.00	-2,247.64	-14,998.45	3,498.45	130.42
280-97000-445000	TAXES-PENALTIES & INT ON TAXES	-250.00	-0.89	-48.34	-201.66	19.34
280-97000-573000	IC STABIL SHARE TAX 2014 PA80	-100,000.00	0.00	-182,411.64	82,411.64	182.41
280-97000-576000	STATE GRANT-REIMB INV LOSS	0.00	0.00	0.00	0.00	0.00
280-97000-665000	INTEREST INCOME	-2,000.00	0.00	-45,989.83	43,989.83	299.49
280-97000-676070	SPECIAL REVENUE-REIMBURSEMENT	-1,000.00	0.00	0.00	-1,000.00	0.00
280-97000-677000	OTHER REVENUE-MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00
280-97000-687030	REBATES-PRESCRIPTION	0.00	0.00	0.00	0.00	0.00
TOTAL SPECIAL EXP/REV-OTHER AGENCIES		-3,703,988.00	-2,585.17	-3,959,775.41	255,787.41	106.91
99999	FUND LEVEL					
280-99999-688000	DEFAULT DISCOUNT	0.00	0.00	0.00	0.00	0.00
TOTAL FUND LEVEL		0.00	0.00	0.00	0.00	0.00
TOTAL 280 SENIOR CITIZENS FUND		-4,248,527.00	-2,585.17	-3,959,775.41	-288,751.59	93.20

RUN DATE: 07/01/24 12:31

County of Monroe

PAGE: 00062

APPR

Appropriation Report

FISCAL DATE: 06/30/24

24/JUN

** 101 GENERAL FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	Exp
TOTAL MEDICAL EXAMINER		437,309.00	0.00	0.00	27,839.76	149,814.45	287,494.55	34.26
67200 COMMISSION ON AGING								
101-67200-705000	SALARIES AND WAGES	93,374.00	0.00	0.00	7,175.20	44,409.68	48,964.32	47.56
101-67200-706500	SICK PAY BANK	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707100	PART TIME EMPLOYEES	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707200	BD/COM/AUTH PER DIEM	6,000.00	0.00	0.00	0.00	2,225.00	3,775.00	37.08
101-67200-715000	SOCIAL SECURITY	7,603.00	0.00	0.00	513.96	3,372.55	4,230.45	44.36
101-67200-716000	EMPLOYERS-RETIREMENT	17,752.00	0.00	0.00	1,370.48	8,795.41	8,966.59	49.55
101-67200-716001	DC RETIREMENT	2,487.00	0.00	0.00	189.94	1,120.64	1,366.36	45.06
101-67200-716010	EMPLOYERS-RET HEALTH C	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-716012	EMPLOYER-HCS	1,868.00	0.00	0.00	143.52	888.26	979.74	47.55
101-67200-717000	UNEMPLOYMENT INSURANCE	100.00	0.00	0.00	7.16	46.64	53.36	46.64
101-67200-718000	WORKERS COMPENSATION I	80.00	0.00	0.00	5.74	37.72	42.28	47.15
101-67200-719000	HEALTH INSURANCE	14,825.00	0.00	0.00	1,292.16	7,241.95	7,583.05	48.85
101-67200-720000	LIFE INSURANCE	143.00	0.00	0.00	10.99	65.99	77.11	46.08
101-67200-721000	OPTICAL INSURANCE	143.00	0.00	0.00	12.42	69.34	73.66	48.49
101-67200-722000	DENTAL INSURANCE	633.00	0.00	0.00	65.77	365.92	267.08	57.81
101-67200-723000	DISABILITY INSURANCE	937.00	0.00	0.00	71.98	353.38	583.62	37.71
101-67200-725000	ACCURED WAGES AND FRIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-728000	OFFICE SUPPLIES	1,755.00	0.00	142.21	0.00	339.15	1,273.64	27.43
101-67200-729000	PRINTING AND IMAGING	600.00	0.00	0.00	0.00	0.00	600.00	0.00
101-67200-730000	POSTAGE AND MAILING FE	1,500.00	0.00	0.00	0.00	1.25	1,498.75	0.08
101-67200-731000	COMPUTER EQUIP & SUPPL	1,500.00	0.00	0.00	0.00	0.00	1,500.00	0.00
101-67200-803000	PRE-EMPLOYMENT PHYSICA	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810000	BOARD PER DIEM	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810020	BOARD MEMBERS TRAVEL	3,250.00	0.00	0.00	0.00	1,226.39	2,023.61	37.74
101-67200-814015	SOFTWARE LICENSE FEE	25,651.00	0.00	0.00	0.00	18,050.84	7,600.16	70.37
101-67200-814016	PAYROLL SERVICES	945.00	0.00	0.00	77.16	506.01	438.99	53.55
101-67200-826000	LEGAL AND PROFESSIONAL	2,400.00	0.00	0.00	133.11	745.42	1,654.58	51.06
101-67200-830000	ASSOCIATION & MEMBERSH	375.00	0.00	0.00	75.00	210.00	165.00	56.00
101-67200-851000	TELEPHONE	675.00	0.00	0.00	25.04	411.57	263.43	60.97
101-67200-861000	TRAVEL	850.00	0.00	0.00	0.00	0.00	850.00	0.00
101-67200-864000	CONFERENCE AND CONVENT	300.00	0.00	0.00	0.00	0.00	300.00	0.00
101-67200-864080	CONF/CONVENTION BOARD	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-911000	GENERAL LIABILITY INSU	1,587.00	0.00	0.00	121.90	754.47	832.53	47.54
101-67200-921000	ELECTRICITY	1,652.00	0.00	0.00	141.13	855.31	796.69	51.77
101-67200-922000	WATER AND SEWAGE	193.00	0.00	0.00	0.00	44.00	149.00	22.80
101-67200-923000	HEATING FUEL	550.00	0.00	0.00	7.37	222.77	327.23	40.50
101-67200-933000	MAINT-OFFICE EQUIP AND	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-942000	COPIER EXPENSE/LEASE	2,000.00	0.00	0.00	0.00	996.38	1,003.62	49.82
101-67200-963000	CENTRAL SERVICES/INDIR	15,950.00	0.00	0.00	15,950.00	15,950.00	0.00	100.00
101-67200-973000	C.O.-BUILDING IMPROVEM	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-975300	C.O.-BUILDINGS AND GRO	13,628.00	2,743.00	10,885.00	0.00	0.00	0.00	100.00
101-67200-980575	C.O.-COMPUTER SOFTWARE	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL COMMISSION ON AGING		221,606.00	2,743.00	11,027.21	27,390.03	109,305.94	98,529.85	55.54

RUN DATE: 07/01/24 12:31

County of Monroe

PAGE: 00213

APPR

Appropriation Report

FISCAL DATE: 06/30/24 24/JUN

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	% Exp
89000 CONTINGENCIES								
280-89000-969001	CONTINGENCY-RESTRICTED	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-89000-969002	CONTINGENCY	131,462.00	0.00	0.00	0.00	0.00	131,462.00	0.00
	TOTAL CONTINGENCIES	131,462.00	0.00	0.00	0.00	0.00	131,462.00	0.00
89800 FUND BALANCE CARRYFORWARD								
280-89800-969501	FUND BALANCE CARRYFORW	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	TOTAL FUND BALANCE CARRYFORW	0.00	0.00	0.00	0.00	0.00	0.00	0.00
97000 SPECIAL EXP/REV-OTHER AGENCIES								
280-97000-801280	CONTRACT SERV-OLDER NE	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-830060	BOARD PROJECTS	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-963000	CENTRAL SERVICES/INDIR	24,076.00	0.00	0.00	24,076.00	24,076.00	0.00	100.00
280-97000-965015	ASH SENIOR CITIZENS CE	24,331.00	0.00	0.00	1,972.71	11,178.69	13,152.31	45.94
280-97000-965020	RETIRED SENIOR VOLUNTE	81,000.00	0.00	0.00	6,949.66	33,314.96	47,685.04	41.13
280-97000-965025	AREA AGENCY ON AGING 1	13,614.00	0.00	0.00	1,134.50	5,672.50	7,941.50	41.67
280-97000-965031	BEDFORD TRANSPORTATION	54,650.00	0.00	0.00	5,027.80	25,007.84	29,642.16	45.76
280-97000-965035	BEDFORD SENIOR CITIZEN	277,498.00	0.00	0.00	35,739.18	145,869.66	131,628.34	52.57
280-97000-965041	BEDFORD VET CENTER PAN	4,396.00	0.00	0.00	0.00	748.06	3,647.94	17.02
280-97000-965042	BEDFORD VET CENTER VAN	13,250.00	0.00	0.00	2,288.16	318.00	12,932.00	2.40
280-97000-965045	BERLIN SENIOR CITIZEN	49,796.00	0.00	0.00	0.00	11,864.16	37,931.84	23.83
280-97000-965055	CATHOLIC SOCIAL SERVIC	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965065	DUNDEE SENIOR CITIZEN	245,705.00	0.00	0.00	24,899.59	125,674.61	120,030.39	51.15
280-97000-965071	EMERGENCY NEEDS	8,500.00	0.00	0.00	0.00	3,555.59	4,944.41	41.83
280-97000-965075	FRENCHTOWN SR CITIZEN	334,799.00	0.00	0.00	46,257.61	223,742.45	111,056.55	66.83
280-97000-965087	LAKE ERIE TRANSIT	239,200.00	0.00	0.00	18,860.00	93,343.20	145,856.80	39.02
280-97000-965087	MILAN PUBLIC TRANSIT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965088	THE OPPORTUNITY CENTER	81,000.00	0.00	0.00	0.00	57,739.50	23,260.50	71.28
280-97000-965091	SENIOR LEGAL SERVICES	261,560.00	0.00	0.00	27,051.34	120,679.76	140,880.24	46.14
280-97000-965097	CHOICES COUNSELING SOL	10,050.00	0.00	0.00	0.00	0.00	10,050.00	0.00
280-97000-965098	PURE PSYCHIATRY OF MIC	100.00	0.00	0.00	0.00	2,100.00	-2,000.00	100.00
280-97000-965105	M.C.O.P. HOME CARE SER	148,000.00	0.00	0.00	0.00	46,578.63	101,421.37	31.47
280-97000-965106	RAMP PROGRAM	122,500.00	0.00	0.00	25,075.68	50,844.59	71,655.41	41.51
280-97000-965115	M.C.O.P. HOME CHORE	103,200.00	0.00	0.00	0.00	16,308.00	86,892.00	15.80
280-97000-965121	M.C.O.P. SPEC TRANSPOR	148,000.00	0.00	0.00	0.00	46,550.00	101,450.00	31.45
280-97000-965122	M.C.O.P. HOME INJURY C	6,500.00	0.00	0.00	0.00	3,157.70	3,342.30	48.58
280-97000-965123	M.C.O.P. FOOD DISTRIBU	150,000.00	0.00	0.00	19,290.90	84,516.00	65,484.00	56.34
280-97000-965125	M.C.O.P. RESOURCE ADVO	171,000.00	0.00	0.00	0.00	48,424.50	122,575.50	28.32
280-97000-965135	LIFE NUTRITION PROGRAM	530,062.00	0.00	0.00	53,187.12	254,176.02	275,885.98	47.95
280-97000-965136	CARING ALTERNATIVES-ME	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965137	HOME INSTEAD SENIOR CA	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965141	ALZHEIMER PROGRAM	41,800.00	0.00	0.00	3,952.00	18,962.00	22,838.00	45.36
280-97000-965165	MONROE SENIOR CITIZEN	450,000.00	0.00	0.00	40,052.60	189,416.31	260,583.69	42.09
280-97000-965175	ARTHUR LESLOW COMMUNIT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965185	FOSTER GRANDPARENT TRP	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965186	AREA AGENCY ON AGING-M	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965191	DEAF & HEARING IMPAIR	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965201	MILAN SENIOR MEALS ON	25,300.00	0.00	0.00	1,837.00	7,694.50	17,605.50	30.41
280-97000-965205	EMERGENCY FUEL	15,000.00	0.00	0.00	0.00	5,627.29	9,372.71	37.52

280-97000-965215 MILAN SENIOR CENTER	40,000.00	0.00	0.00	0.00	4,620.00	21,997.50	18,002.50	54.99
280-97000-965216 MILAN SENIOR TRANSIT	15,200.00	0.00	0.00	0.00	1,968.00	10,752.00	4,448.00	70.74
280-97000-965220 MILAN SENIOR RESOURCE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
280-97000-965225 ADULT DAY CARE SERVICE	159,785.00	0.00	0.00	0.00	10,025.87	44,903.72	114,881.28	28.10
280-97000-965340 YMCA CANCER SURVIVOR	5,760.00	0.00	0.00	0.00	720.00	3,600.00	2,160.00	62.50
280-97000-965380 YMCA	37,795.00	0.00	0.00	0.00	3,453.36	17,384.59	20,410.41	46.00
280-97000-965390 MCOP VOLUNTEER CAREGIV	3,000.00	0.00	0.00	0.00	0.00	548.00	2,452.00	18.27
280-97000-965400 AREA AG ON AGING-PURCH	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL SPECIAL EXP/REV-OTHER	3,896,427.00	0.00	0.00	0.00	358,439.08	1,756,326.33	2,140,100.67	45.08
97500 SPECIAL APPROP TO OTHER FUNDS								
280-97500-999101 TRANSFER OUT - GENERAL	220,638.00	0.00	0.00	0.00	0.00	56,123.14	164,514.86	25.44
TOTAL SPECIAL APPROP TO OTHE	220,638.00	0.00	0.00	0.00	0.00	56,123.14	164,514.86	25.44
TOTAL 280 SENIOR CITIZENS FUND	4,248,527.00	0.00	0.00	0.00	358,439.08	1,812,449.47	2,436,077.53	42.66

COA Director's Report Items (7/10/24)

1. Common Measures Reports – Included in Packet
2. COA Website Views – Included in Packet
3. Waitlist/Service not Provided Summary – Included in Packet

Table A.
Cumulative Units Reported vs. Unit Maximum

(Goal is to be between 36% - 47%)

As of: May

Provider/Program	Cumulative Units	Unit Maximum	Percentage
Ash Senior Citizens	1,173.00	2,553.00	46%
Bedford Senior Community Center	23,641.70	45,000.00	53%
Bedford Twp. Veterans Center Pantry	2,725.60	1,320.00	206%
Bedford Twp. Veterans Center Van	6.00	250.00	2%
Berlin Township Senior Citizens Group	1,177.00	4,940.00	24%
Choices Counseling Solutions	24.00	238.00	10%
Dundee Area Senior Citizens Center	20,075.50	39,250.00	51%
Frenchtown Adult Day Services	1,980.75	4,500.00	44%
Frenchtown Senior Citizens Center	26,664.25	42,000.00	63%
Health Van	1,144.00	2,500.00	46%
Lake Erie Transportation Commission	5,073.00	13,000.00	39%
Living Independence for Everyone	69,447.00	145,000.00	48%
MCOP-Food Assistance Program	167,508.50	375,000.00	45%
MCOP-Home Care	3,146.50	8,000.00	39%
MCOP-Home Chore	1,946.00	4,300.00	45%
MCOP-Home Injury Control	5,738.79	6,500.00	88%
MCOP-Opportunity Center at ALCC	8,030.50	9,000.00	89%
MCOP-Resource Advocacy	3,285.75	9,500.00	35%
MCOP-Specialized Transportation	2,982.00	7,789.00	38%
MCOP-Unmet Emergency Needs	4,305.59	8,500.00	51%
MCOP-Utility Assistance Program	5,934.97	15,000.00	40%
MCOP-Volunteer Caregiver Program	97.50	375.00	26%
Memory Lane Care Services	249.50	550.00	45%
Milan Seniors for Healthy Living	4,399.50	8,000.00	55%
Milan Seniors Meals on Wheels	1,399.00	4,600.00	30%
Milan Seniors Transportation	672.00	950.00	71%
Monroe County Senior Legal Services	1,199.60	2,600.00	46%
Monroe Family YMCA Cancer Survivorship	60.00	96.00	63%
Monroe Family YMCA Enhanced Fitness	422.26	918.00	46%
Monroe Senior Citizens Center	42,084.00	100,000.00	42%
RSVP	24,677.25	60,000.00	41%
United Way Project Ramp of MC	50,844.59	122,500.00	42%

Table B.
Unduplicated Clients Served vs. Anticipated Clients Served
(Goal is to be at least 36%)

As of: May

Provider/Program	Cumulative Unduplicated Clients	Anticipated Clients Served	Percentage
Ash Senior Citizens	86	120	72%
Bedford Senior Community Center	909	1,200	76%
Bedford Twp. Veterans Center Pantry	35	37	95%
Bedford Twp. Veterans Center Van	3	21	14%
Berlin Township Senior Citizens Group	99	130	76%
Choices Counseling Solutions	6	8	75%
Dundee Area Senior Citizens Center	439	425	103%
Frenchtown Adult Day Services	15	20	75%
Frenchtown Senior Citizens Center	1,331	1,150	116%
Health Van	94	175	54%
Lake Erie Transportation Commission	335	750	45%
Living Independence for Everyone	868	1,200	72%
MCOP-Food Assistance Program	1,337	1,400	96%
MCOP-Home Care	110	155	71%
MCOP-Home Chore	350	430	81%
MCOP-Home Injury Control	48	90	53%
MCOP-Opportunity Center at ALCC	68	300	23%
MCOP-Resource Advocacy	854	1,800	47%
MCOP-Specialized Transportation	163	210	78%
MCOP-Unmet Emergency Needs	5	19	26%
MCOP-Utility Assistance Program	13	41	32%
MCOP-Volunteer Caregiver Program	2	8	25%
Memory Lane Care Services	9	20	45%
Milan Seniors for Healthy Living	154	250	62%
Milan Seniors Meals on Wheels	47	40	118%
Milan Seniors Transportation	23	30	77%
Monroe County Senior Legal Services	586	1,000	59%
Monroe Family YMCA Cancer Survivorship	5	12	42%
Monroe Family YMCA Enhanced Fitness	195	200	98%
Monroe Senior Citizens Center	1,251	1,650	76%
RSVP	263	330	80%
United Way Project Ramp of MC	11	20	55%

Table C.

Actual Expenditures vs. Total Budget

(Goal is to be between 36% - 47%)

As of: May

Provider/Program	Actual Expenditures	Total Budget	Percentage
Ash Senior Citizens	\$14,862.61	\$39,925.00	37%
Bedford Senior Community Center	\$189,926.15	\$431,223.00	44%
Bedford Twp. Veterans Center Pantry	\$3,518.79	\$4,395.00	80%
Bedford Twp. Veterans Center Van	\$2,096.99	\$13,215.00	16%
Berlin Township Senior Citizens Group	\$15,451.05	\$71,046.00	22%
Choices Counseling Solutions	\$3,600.00	\$10,050.00	36%
Dundee Area Senior Citizens Center	\$209,032.32	\$384,555.00	54%
Frenchtown Adult Day Services	\$87,240.00	\$102,008.30	86%
Frenchtown Senior Citizens Center	\$156,459.00	\$352,429.50	44%
Health Van	\$88,939.00	\$298,489.00	30%
Lake Erie Transportation Commission	\$317,605.00	\$859,787.00	37%
Living Independence for Everyone	\$649,975.39	\$1,416,941.00	46%
MCOP-Food Assistance Program	\$135,882.79	\$261,194.00	52%
MCOP-Home Care	\$148,677.78	\$376,239.00	40%
MCOP-Home Chore	\$93,698.30	\$221,078.00	42%
MCOP-Home Injury Control	\$9,705.75	\$22,990.00	42%
MCOP-Opportunity Center at ALCC	\$41,526.96	\$83,275.00	50%
MCOP-Resource Advocacy	\$107,701.31	\$249,886.00	43%
MCOP-Specialized Transportation	\$149,437.55	\$484,441.00	31%
MCOP-Unmet Emergency Needs	\$5,985.64	\$10,785.00	55%
MCOP-Utility Assistance Program	\$6,887.02	\$31,035.00	22%
MCOP-Volunteer Caregiver Program	\$9,020.60	\$21,808.00	41%
Memory Lane Care Services	\$10,502.24	\$76,515.00	14%
Milan Seniors for Healthy Living	\$32,773.04	\$86,458.00	38%
Milan Seniors Meals on Wheels	\$41,389.34	\$87,816.00	47%
Milan Seniors Transportation	\$50,632.62	\$110,913.00	46%
Monroe County Senior Legal Services	\$131,022.79	\$359,060.00	36%
Monroe Family YMCA Cancer Survivorship	\$3,125.00	\$13,260.00	24%
Monroe Family YMCA Enhanced Fitness	\$19,800.00	\$41,469.00	48%
Monroe Senior Citizens Center	\$302,061.52	\$710,492.00	43%
RSVP	\$74,984.56	\$177,442.00	42%
United Way Project Ramp of MC	\$50,789.59	\$122,500.00	41%

Table D.

Total Cost Per Unduplicated Client (Year to Date)

(Goal is to be less than 110% at year end)

As of: May

Provider/Program	Actual Expenses	Y-T-D Unduplicated Clients Served	Cost Per Unduplicated Client	Total Budget	Anticipated Clients Served	Unduplicated Cost Goal	Percent
Ash Senior Citizens	\$14,862.61	86	\$172.82	\$39,925.00	120	\$332.71	52%
Bedford Senior Commu	\$189,926.15	909	\$208.94	\$431,223.00	1,200	\$359.35	58%
Bedford Twp. Veterans	\$3,518.79	35	\$100.54	\$4,395.00	37	\$118.78	85%
Bedford Twp. Veterans	\$2,096.99	3	\$699.00	\$13,215.00	21	\$629.29	111%
Berlin Township Senior	\$15,451.05	99	\$156.07	\$71,046.00	130	\$546.51	29%
Choices Counseling Solu	\$3,600.00	6	\$600.00	\$10,050.00	8	\$1,256.25	48%
Dundee Area Senior Cit	\$209,032.32	439	\$476.16	\$384,555.00	425	\$904.84	53%
Frenchtown Adult Day S	\$87,240.00	15	\$5,816.00	\$102,008.30	20	\$5,100.42	114%
Frenchtown Senior Citiz	\$156,459.00	1,331	\$117.55	\$352,429.50	1,150	\$306.46	38%
Health Van	\$88,939.00	94	\$946.16	\$298,489.00	175	\$1,705.65	48%
Lake Erie Transportatio	\$317,605.00	335	\$948.07	\$859,787.00	750	\$1,146.38	83%
Living Independence fo	\$649,975.39	868	\$748.82	\$1,416,941.00	1,200	\$1,180.78	63%
MCOP-Food Assistance	\$135,882.79	1,337	\$101.63	\$261,194.00	1,400	\$186.57	54%
MCOP-Home Care	\$148,677.78	110	\$1,351.62	\$376,239.00	155	\$2,427.35	56%
MCOP-Home Chore	\$93,698.30	350	\$267.71	\$221,078.00	430	\$514.13	52%
MCOP-Home Injury Cor	\$9,705.75	48	\$202.20	\$22,990.00	90	\$255.44	79%
MCOP-Opportunity Cen	\$41,526.96	68	\$610.69	\$83,275.00	300	\$277.58	220%
MCOP-Resource Advoca	\$107,701.31	854	\$126.11	\$249,886.00	1,800	\$138.83	91%
MCOP-Specialized Trans	\$149,437.55	163	\$916.79	\$484,441.00	210	\$2,306.86	40%
MCOP-Unmet Emergen	\$5,985.64	5	\$1,197.13	\$10,785.00	19	\$567.63	211%
MCOP-Utility Assistance	\$6,887.02	13	\$529.77	\$31,035.00	41	\$756.95	70%
MCOP-Volunteer Careg	\$9,020.60	2	\$4,510.30	\$21,808.00	8	\$2,726.00	165%
Memory Lane Care Serv	\$10,502.24	9	\$1,166.92	\$76,515.00	20	\$3,825.75	31%
Milan Seniors for Health	\$32,773.04	154	\$212.81	\$86,458.00	250	\$345.83	62%
Milan Seniors Meals on	\$41,389.34	47	\$880.62	\$87,816.00	40	\$2,195.40	40%
Milan Seniors Transport	\$50,632.62	23	\$2,201.42	\$110,913.00	30	\$3,697.10	60%
Monroe County Senior	\$131,022.79	586	\$223.59	\$359,060.00	1,000	\$359.06	62%
Monroe Family YMCA C	\$3,125.00	5	\$625.00	\$13,260.00	12	\$1,105.00	57%
Monroe Family YMCA E	\$19,800.00	195	\$101.54	\$41,469.00	200	\$207.35	49%
Monroe Senior Citizens	\$302,061.52	1,251	\$241.46	\$710,492.00	1,650	\$430.60	56%
RSVP	\$74,984.56	263	\$285.11	\$177,442.00	330	\$537.70	53%
United Way Project Ran	\$50,789.59	11	\$4,617.24	\$122,500.00	20	\$6,125.00	75%

Table E.**Actual Revenue vs. Total Budget**

(Goal is to be between 36% - 47%)

As of: May

Provider/Program	Actual Revenue	Total Budget	Percentage
Ash Senior Citizens	\$22,356.53	\$39,925.00	56%
Bedford Senior Community Center	\$187,513.82	\$431,223.00	43%
Bedford Twp. Veterans Center Pantry	\$2,467.49	\$4,395.00	56%
Bedford Twp. Veterans Center Van	\$706.00	\$13,215.00	5%
Berlin Township Senior Citizens Group	\$17,602.59	\$71,046.00	25%
Choices Counseling Solutions	\$3,600.00	\$10,050.00	36%
Dundee Area Senior Citizens Center	\$258,298.87	\$384,555.00	67%
Frenchtown Adult Day Services	\$115,762.00	\$102,008.30	113%
Frenchtown Senior Citizens Center	\$284,135.00	\$352,429.50	81%
Health Van	\$97,316.00	\$298,489.00	33%
Lake Erie Transportation Commission	\$217,741.80	\$859,787.00	25%
Living Independence for Everyone	\$596,184.35	\$1,416,941.00	42%
MCOP-Food Assistance Program	\$169,834.35	\$261,194.00	65%
MCOP-Home Care	\$134,123.17	\$376,239.00	36%
MCOP-Home Chore	\$51,274.65	\$221,078.00	23%
MCOP-Home Injury Control	\$12,195.82	\$22,990.00	53%
MCOP-Opportunity Center at ALCC	\$87,217.50	\$83,275.00	105%
MCOP-Resource Advocacy	\$81,376.15	\$249,886.00	33%
MCOP-Specialized Transportation	\$151,626.38	\$484,441.00	31%
MCOP-Unmet Emergency Needs	\$5,530.05	\$10,785.00	51%
MCOP-Utility Assistance Program	\$7,001.70	\$31,035.00	23%
MCOP-Volunteer Caregiver Program	\$7,890.00	\$21,808.00	36%
Memory Lane Care Services	\$38,123.85	\$76,515.00	50%
Milan Seniors for Healthy Living	\$60,112.45	\$86,458.00	70%
Milan Seniors Meals on Wheels	\$25,842.39	\$87,816.00	29%
Milan Seniors Transportation	\$56,286.15	\$110,913.00	51%
Monroe County Senior Legal Services	\$130,626.02	\$359,060.00	36%
Monroe Family YMCA Cancer Survivorship	\$6,725.00	\$13,260.00	51%
Monroe Family YMCA Enhanced Fitness	\$17,874.19	\$41,469.00	43%
Monroe Senior Citizens Center	\$311,999.31	\$710,492.00	44%
RSVP	\$91,852.21	\$177,442.00	52%
United Way Project Ramp of MC	\$48,373.09	\$122,500.00	39%

Page location	Views	↓ Views
Totals	385 100.0% of total	385 100.0% of total
1 https://www.co.monroe.mi.us/180/Commission-on-Aging	127	127
2 https://www.co.monroe.mi.us/204/Transportation-Services	73	73
3 https://www.co.monroe.mi.us/205/Volunteer-Services	35	35
4 https://www.co.monroe.mi.us/201/Senior-Groups	27	27
5 https://www.co.monroe.mi.us/195/In-Home-Services	23	23
6 https://www.co.monroe.mi.us/192/Services	19	19
7 https://www.co.monroe.mi.us/199/Resource-Advocacy	18	18
8 https://www.co.monroe.mi.us/200/Senior-Counseling-Services	15	15
9 https://www.co.monroe.mi.us/187/Former-Members	12	12
10 https://www.co.monroe.mi.us/193/Adult-Day-Services	10	10
11 https://www.co.monroe.mi.us/191/Service-Definitions	7	7
12 https://www.co.monroe.mi.us/194/Health-Nutrition-Services	7	7
13 https://www.co.monroe.mi.us/197/Multi-Purpose-Senior-Centers	6	6
14 https://www.co.monroe.mi.us/203/Senior-Legal-Services	4	4
15 https://www.co.monroe.mi.us/182/By-Laws-Policies	2	2



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

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Monroe, MI 48161
734-240-3290

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Director

Donald Spencer
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Wertenberger
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Mary Gantzios

Larry Gramlich

Cynthia McIlvain

Wayne Meehean

Paul Simonton

To: Commission on Aging Board Members

From: Jason Berry

Date: July 10, 2024

RE: Waitlist/Requested Service Not Provided- May/June 2024

The following is a summary of all reported seniors placed or remaining on a waitlist and seniors requesting service that was not provided from May 25th of 2024 through June 25th of 2024: 39

United Way Project Ramp

- At the time of last report, there were 39 seniors awaiting a ramp.

Heatcraft BEL0105AS6AMAB0300 UC B LP AIR 2F 115 1PH M QRC B 6



Ship It!

Out of stock, but not out of mind! Place your order now and we'll get it to you ASAP.

My Price: \$ 4,728.34

1

Log in to enable Quick Order

☒ Let me know when this is back in stock

Share this Part

Quantity Available: 0

Manufacturer: [Heatcraft](#)

Manufacturer #: BEL0105AS6AMAB0300

Parts Town #: HTCRBEL0105AS6AMAB0300

Units: Each

Fits Models: [View Models List](#)

HEATCRAFT BEL0105AS6AMAB0300 GENUINE OEM REPLACEMENT PART

UC B LP AIR 2F 115 1PH M QRC B 6

FITS MODELS

SPECS

Fits models information for this part is currently not available.

Unit Coolers > Low Profile

BOHN MODEL : BEL0095AS6AMAB0000

CURRENT

List Price: **US\$ 5,052**

Heatcraft Low Profile Unit Coolers have been engineered for efficiency and improved air circulation. Features such as hinged and removable access panels, a hinged drain pan and an easy service motor mount reduce maintenance time and cost.

		R-404A	R-407A	R-407C	R-407F	R-448A	R-449A	R-507A
Application Capacity		8,000	10,000	10,000	10,000	10,000	10,000	8,000
Cooler	AWEF	9	9	9	9	9	9	9
Meets Minimum AWEF		✓	✓	✓	✓	✓	✓	✓



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Monroe, MI 48162

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Fax (734) 243-5761
piacoangeli@frenchtownsenior.com

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Executive Director

Paul Iacoangeli



Commission On Aging



Member Agency



June 26, 2024

Monroe County Commission on Aging
Jason Berry, Director
965 South Raisinville Road
Monroe, MI 48161

RE: Frenchtown Center of Active Adults, Adult Day Service appeal of termination of funding for the remainder of 2024 and 2025 budget.

Dear Mr. Berry:

Please consider this a request to be placed on the agenda for the July meeting to discuss our appeal of the termination of funding.

The strategic plan is in the final stage of completion.

While the current program director lacks a bachelor's degree we will ensure that the person has a professional certification.

Our 2024 budget approved by the commission established 20 unduplicated clients serving 4,500 units. As of this writing we have served 15 unduplicated clients and provided 2,368 units of service.

As our volunteer consultant Lance A. Slatton is a certified dementia care manager with over 20 years of experience. Facilitated dozens of Dementia Seminars throughout Southeastern Michigan at churches, senior centers, and senior living communities. Leads a coalition of National and International thought leaders, academics, researchers, and a multitude of other renowned healthcare professionals working to create policies to protect those living with dementia and other cognitive issues. Been recognized nationally and internationally as a leading voice in the long-term care, senior care, and dementia sector. Earned multiple awards for his work in senior care & dementia – these awards are “50 Under 50” in 2023 by the NYC Journal, the Caring Advocate for 2023 by the Caregiving Years Training Academy.

Thank you for your time and consideration of this matter.

Respectfully submitted

Paul Iacoangeli
Executive Director

Thanks for booking

Hi Jean,

Your booking for "Alzheimer's Disease & Dementia Care" is all set. If you have any questions, feel free to reach out.

Alzheimer's Disease & Dementia Care

Date:

July 2, 2024 at 7:30 AM EDT

Location:

Online Via Zoom

Staff:

Robin Walters

Price:

\$185.00

Join online

Link:

<https://us06web.zoom.us/j/87156563135>

Clients details

Name:

Jean Siemik

Contact number:

7342436210

Amount of participants:

1

This Alzheimer's Disease and Dementia Care Seminar is REQUIRED for those who are qualified to apply for the Designation of Certified Dementia Practitioner (CDP) or Certified Dementia Volunteer through NCCDP. To see if you qualify please contact <https://www.nccdp.org>:
true

Introductory

The strategic plan was part of a recommendation by the Commission on Aging Ad Hoc Committee to prepare an action plan to assist in developing goals for the Adult Day Service program. The plan's time frame includes FY 2023 – 2025 and was prepared by Frenchtown Senior Citizens, Inc. Executive Director Paul Iacoangeli.

Organization Background Information

Frenchtown Center for Active Adults (DBA) is a private, nonprofit Corporation with a long-standing commitment to providing programs and activities for Senior citizens. In 1998, the Adult Day Service program was established with a clear goal: to provide a safe, secure, and welcoming environment for those with dementia, thereby offering respite for the caregiver.

Organization Structure

An 11-member board of directors oversees the corporation's property, affairs, and business. The Board appoints an Executive Director as the chief operating officer and holds them accountable for administrative compliance with the Board's policies and rules and the fiscal integrity of the organization. The Adult Day Service program is managed by a Program Manager, who oversees the clerical staff and Nurses' Aides.

Vision

Our vision continues to be a place for caregivers to have a place providing respite services that keep them mentally and physically healthy, allowing them to spend time with friends, run errands, and relax. For those living with dementia, our vision remains to provide a safe environment where they can participate in activities designed to match their abilities and interact with others with similar experiences.

The Mission

The Frenchtown Adult Day Service program promotes independence, enhances dignity, and advocates for older people, their families, and caregivers. This unique mission is achieved through effective collaboration and the establishment of mature networks and relationships across institutions and agencies. The program aims to provide caregivers with a much-needed break from their day-to-day duties while ensuring the person with dementia receives care from qualified individuals.

Strategic Planning Process:

The Adult Day Care Service program was tasked with identifying the issues and opportunities we will face through 2025 and developing set goals and strategies. Three critical themes in trends and forecasts emerged as the backdrop of the planning process:

- Recent decrease in demand for our services
- Long-term financial viability
- Keeping the program fresh on the minds of our partners

Long-Term Impact of Coronavirus Pandemic:

Due to the pandemic, the public health and economic landscape has dramatically altered, especially for nonprofit organizations. While we have continued to move forward in these challenging times, we must remember that we are in a starkly different universe now. Given the uncertainties ahead and the impact on the nonprofit world in ways we thought unimaginable just a few years ago, we must be flexible and adaptable. Furthermore, the economy could still plunge into a recession, significantly impacting the program.

Methodologies and Background Research:

The strategic planning process prioritized giving our constituencies—caregivers, staff, and the Board—a voice. The work began with a SWOT analysis (Strengths, Weaknesses, Opportunities, and Threats) for caregivers, direct service staff, and the Board. Certain commonalities emerged across all three groups, and we have highlighted some of the top responses.

A caregiver support group sponsored by Gabby's Ladder Grief Center meets bimonthly at the Center. Many of the participants are caregivers for a loved one currently using the Day Service program, while others have lost someone to the debilitating disease. I joined the group in February to get their opinion about the program. Everyone is familiar with the program and the staff. Having such a close relationship presents an extremely biased group of individuals. While they had positive remarks and stressed its importance, all came to the program through word of mouth.

Recognizing that many senior services in Monroe County are a well-kept secret, I felt cold-calling a random group of citizens could prove very beneficial. I contacted a Beckett & Raeder, Inc. (BRI) team member in Ann Arbor, Michigan, for assistance. Since they specialize in municipal planning, they have the technology and expertise to provide the required information. The plan entailed calling five random numbers in each of the 17 townships and cities in Monroe County.

BRI provided a list of 10 numbers for each area. Between 3/4/24 and 3/25/24, five calls were made to each area until a person answered the phone. They were asked if they could spare a moment to answer five questions about a dementia adult day program. A series of five prepared questions were asked in a consistent order. Most people contacted were gracious and took the time to answer the questions. The call lasted less than a minute unless respondents were familiar with the program.

The municipalities included the City of Monroe and Luna Pier, the Townships of Ash, Bedford, Berlin, Dundee, Erie, Exeter, Frenchtown, Ida, LaSalle, London, Milan, Monroe, Raisinville, Summerfield, and Whiteford.

At the beginning of the call, all respondents were asked to respond Yes, No, or NA if they didn't know enough about the subject.

Below is the order of the questions asked and the results. There were 85 responses to each question.

- 1) Are you familiar with the Adult Day Service program in Frenchtown Township?
 - a. 34 responded yes, or 40 percent were familiar with the program.
- 2) Do you have a general idea of the benefits of the service I mentioned?
 - a. 66 responded yes, or 78 percent had a general idea.
- 3) Are you aware that the service provides respite for the caregiver and a safe place for a person with dementia?
 - a. 40 responded yes, or 48 percent were aware of respite for the caregiver
- 4) Do you perceive a need for the service in this area?
 - a. 55 responded yes, or 65 percent felt a need, 27 responded na or 32 percent felt they didn't know enough
- 5) Would you refer your clients/family members/friends to this service?
 - a. 54 responded yes, or 64 percent felt they would, 30 responded na or 30 percent felt they didn't know enough

I must note that the survey was performed to provide an idea of the community's recognition or understanding of the program. This survey does not meet the three typical parameters: *the size of the population, the margin of error, and the confidence level*. As a result, it should not be viewed as an accurate representation of the population and should not be considered reliable for statistical analysis.

I consider the information collected extremely useful, even though it may not reliably capture the population in general. The data shows that many people contacted are at least familiar with the program. The data also shows that in the outer regions of Monroe County, the chance of people's familiarity diminishes.

The remaining four questions indicate awareness of what Adult Day Service programs provide and the benefits associated with such programs.

Strengths:

Social model

Family-centered, compassionate/individualized care

Only adult day care option available in the greater community

Caring culture of Frenchtown Adult Day Service

Affordability

Availability for the entire day or any portion of the day on short notice

Weaknesses:

Transportation
Limited enrollment
Lack of Identity

Opportunities:

Increase capacity
Expanded outreach efforts to community partners and local businesses
Promote the program to raise visibility attracting caregivers/participants through various social media platforms

Threats:

Current funding is threatened by a lack of participants
Long-term future viability
Competition for staff
State and local funding critical to sustainability

The State of Aging — Trends and Forecasts:

While these are state and national statistics, we decided to examine issues and challenges in the broadest possible context to inform and confirm our decisions at the local level.

According to the National Institutes of Health people live longer and have more compromised health, a trend we see at Frenchtown. As a result, the role of social models for senior care exists. The need for medical models is due to the higher standard of care needed to serve the complex needs of advanced age. Medical models are all-encompassing, providing a specified level of medical care.

In comparison, the social model serves people who require supervision and some form of activity to reduce social isolation. Generally, program participants do not need medical monitoring or extensive personal care. Frenchtown focuses on the social model, providing socialization and opportunities for recreation.

Key observations:

1. The current growth of the population ages 65 and older, driven by the large baby boom generation, is unprecedented in US history.
As they have passed through each major stage of life, baby boomers (between ages 55 and 73 in 2019) have brought challenges and opportunities to the economy, infrastructure, and institutions.
 - The number of Americans ages 65 and older is projected to nearly double from 52 million in 2018 to 95 million by 2060, and the 65-and-older age group's share of the total population will rise from 16 percent to 23 percent.
 - Average US life expectancy increased from 68 years in 1950 to 78.6 years in 2017, mainly due to reduced mortality at older ages. People are living longer, but they are more compromised

- The aging of the baby boom generation could fuel more than a 50 percent increase in the number of Americans ages 65 and older requiring nursing home care, to about 1.9 million in 2030 from 1.2 million in 2017.
 - Demand for elder care will also be driven by a steep rise in the number of Americans living with Alzheimer's disease, which could more than double by 2050 to 13.8 million from 5.8 million today.
2. The pool of traditional family caregivers for older Americans is shrinking. Spouses and adult children provide most of the care that enables older people to live independently and avoid costly nursing homes. But declines in marriage, increases in divorce, and lower fertility mean that more baby boomers will reach age 65 without a spouse or adult child to rely on for care, reports Emily M. Agree of Johns Hopkins.
3. Alzheimer's disease is the 6th leading cause of death in our country, with multiple impacts
- 203,000 diagnosed in MI, 380,000 caregivers' in MI
 - 5.8 million diagnosed in the country- these numbers are expected to triple by 2050 due to no treatment or cure.
 - 1 in 3 seniors dies with Alzheimer's. Every 65 seconds, someone develops the disease.
 - 2019 estimates indicate that it will cost \$290 billion to care for Americans with Alzheimer's disease. By 2050, these costs could rise to 1.1 trillion.

Source: Population Reference Bureau's Population Bulletin, "Aging in the United States," examines recent trends and disparities among adults ages 65 and older and how baby boomers born between 1946 and 1964 are reshaping America's older population. The report's key findings were updated in June 2019 with the latest available data.

Frenchtown Trends and Statistics - Five-year Look: FY2024-FY2029:

In addition to seeking input from our various constituencies and looking at broad trends in aging, the following assessment of trends and statistics. Frenchtown provides a unique role in the Monroe community for eldercare:

- We are currently the only nonprofit social model option in the Monroe area
- In Michigan, the average monthly cost of adult day care is \$1,733 — making adult day care the most affordable option
- Full-time home care is between \$4,385 - \$5,529 per month
- Average Nursing care cost per month is \$9,095
- Continuing Care Retirement Community — Entry fees range in the low to mid six figures with monthly charges ranging from \$2,000 to \$4,000 a month

Due to the number of participants served with dementia and other dementia-related diseases, the level of care given at Frenchtown continues to increase and intensify. Participants are spending more days, and their need for personal care (showers, toileting, feeding, and personal grooming) has increased.

We anticipate this more significant level of care will increase each year because the aging population in our community will also increase each year. The average hours attended by participants increased by 32% from 6,634 in 2018 to 8,817 in 2019. In 2020, the pandemic caused economic and social disruption, which impacted the program and forced it to close. As a result, many participants' conditions deteriorated, forcing them into long-term care or worse. Once the program was able to open, it was on a limited basis, and due to vaccination and mask requirements, this frail population was reluctant to return. Although our industry remains significantly more affordable than home care or residential care, day service remains an uninsured expense that some families opt out of because they lack the financial means. We rely on our funders to heavily subsidize the cost to enable most participants to attend our program.

Long-Term Issues Facing Frenchtown:

As a result of our research, we have defined the following key issues Frenchtown must address:

Financial:

Our financial situation is based on the number of participants and the number of hours participants use the service. Since the pandemic, our participant and hour goals have not been met, resulting in uncaptured revenue.

Limitations on revenue generation include the unpredictability of government and private grants, limits on fees, and intense competition for philanthropic dollars.

Facilities:

The building and property are owned by Frenchtown Charter Township and leased to Frenchtown for \$1.00 per year. We are fortunate that the Township is responsible for all maintenance, repairs, and capital improvements. As a result of a Michigan Community Center grant, the building should see significant rehabilitation. Unexpected closures due to power losses severely disrupt our participants' daily routines. Installing a building generator should eliminate or at least minimize these closures.

Marketing:

Our recent marketing strategies, including an increased social media presence, television advertisements, and community outreach, are underway and have not had an opportunity to prove themselves. Our previous marketing campaigns, which included placemats in local eateries and community bench ads, have had little success, while our public transit bus ad has drawn more attention. Competition for funds is intense within the Monroe community because many nonprofits pursue the same donor base. This is mainly attributed to the significant loss of manufacturing in the Monroe area.

Staffing/Services

Staff:

- Frenchtown is in an enviable position to attract and retain highly qualified personnel; however, the staff is lean. We must watch for employee burnout and

focus on retention. We must provide fair market salaries/benefits and listen to the needs of our employees.

Services:

- Frenchtown is distinguished in the adult day service field by the high level of care provided. Our unique value in our community is defined by our professional staff mentioned above, our social model, and the comprehensive program tailored to each participant's needs.
- Transportation continues to be identified by staff and families as problematic and a high operating cost. The staff constantly searches for alternative services, but there is no easy answer. We must continue to investigate more options.

Proposed Goals for 2024-2025:

I. Deploy new development efforts to increase participant levels.

Refine a Frenchtown development program to provide a critical path to community awareness.

Strategy:

Each development strategy listed below will have a target and an identifiable time frame. Strategies will be evaluated at defined periods to refine strategy or reprioritize resources.

- Expand marketing platforms to educate more community members about the value and the need for continued support.
- Develop a Facebook page devoted to the Adult Day Care Service program and use the platform to promote the program using their paid marketing tools. Completed in April 2024. The first ad reached over 5,700 people.
- We will continue our outreach efforts by rotating visits to local healthcare facilities, doctors' offices, churches, and businesses. A staff member will do outreach on an as-needed basis but no less than eight hours per week on average. Staff will submit a list of their visits monthly. This has been ongoing since January.
- Create and distribute a video highlighting the program so caregivers unfamiliar with an Adult Day Service program can see its impact on the loved ones already participating in it. This has been completed and has been viewed by 149,000 people.

II. Provide on-going professional staff development

Maintain adequate staffing to deliver superior care and retain our qualified staff continuously.

Strategy:

- Evaluate skill type and number of staff needed to care for older and more health-compromised participants.
- Develop recruitment and retention methods to attract and retain high performers.
- Deploy employee satisfaction initiatives and measurements to ensure employees feel engaged and supported.

- Staff will be required to complete quarterly training from various educational resources on caring for people with cognitive impairments. Educational and training material will come from the Alzheimer's Association or the National Council on Certified Dementia Practitioners.

III. Prioritize services targeted to client families' current and future needs

Frenchtown excels at customized client service. We need to be nimble to adjust to the evolving needs of our participants and their families.

Strategy:

- Prioritize critical services that our current client base needs and can be accommodated within our current budget.
- Identify potential service changes and the program's ideal scope (size) that could become actionable.
Example: distance care program
- Evaluate the facility's capability to deliver required care to participants and recommend enhancements/changes.
- Continue to seek out grants and work with our public transportation provider and our state partners to secure an affordable transportation option.

Evaluation for 2024-2025:

The data collected indicates that more needs to be done to spread the word about the program. This is especially critical because a sizable number of people using the service have been attracted to it by word of mouth. Our efforts to educate community members will continue by documenting our personal outreach efforts. Forming a new partnership with Exhale at the beginning of the year gave us a new direction. Our outreach efforts were focused on doctors' offices and senior care facilities. As a result of the 2023 Caregiver Intensity Index Research in Southeastern Michigan developed by Archangels, our strategy shifted. The research collected from the caregivers showed that they have a high level of trust in the places they worship. Caregiver doctors were the next useful level of trust. More emphasis was given to our areas' places of worship.

Our social media advertising efforts give us the ability to target an assortment of demographic options. Geographically, targeting and being able to select a specific age bracket seems to be key. We already know there is some success with this method since we have had inquiries and a visit from a prospective caregiver. We found this method to be very cost-effective, and as a result, we intend to push out a different bimonthly ad. Not only is it cost-effective if it provides a host of statistical information so we can gauge the results of this method.

The work with our voluntary consultant has already reaped many benefits. Mr. Slatton has access to various training information he has made available to the staff. He will also continue to

review our efforts and will meet bimonthly with the staff. His plans include working closely with us to develop new and creative advertising promotions. He is also a tremendous resource for caregivers. As the creator of Dementia TLC, this site links caregivers to activities, caregiver forums, and helpful articles. He is known internationally as "The Senior Care Influencer." His experience has already led to the creation of a stand-alone Facebook page. The publishing of our first social media advertisement campaign was a success based on the number of people viewing the ad. He created a short documentary highlighting the program, which appears on our website, Facebook, and his YouTube channel, *All Home Care Matters*.

Our participation in the Exhale initiative, combined with our outreach efforts, provided some unexpected results. Using the 2023 Caregiver Intensity Index Research in Southeastern Michigan developed by Archangels, a deficiency was pointed out: affordable and dependable transportation. While many understand this is an issue, it is currently out of the program's control. Even though the community does offer a public transportation system, it is limited to certain geographical areas.

For several years, work has been ongoing with The Suburban Mobility Authority for Regional Transportation (SMART) to secure a transportation vehicle. Unable to get a commitment from SMART only because of how the budgetary and allocation process works, I sought another source. Exhale – The Family Caregiver Initiative expanded its program to include Monroe County. Exhale is dedicated to offering innovative solutions that allow caregivers to breathe a little easier. It is important to be able to provide a means of transportation for caregivers who may not have reliable means or don't have the physical capabilities to assist their loved ones in their own vehicles safely. Operating our own vehicle with properly licensed and trained volunteers would be a cost-effective alternative to what is currently available. In addition, it would be used for day trips.

As a result of attending those meetings, not only were we introduced to a group of different providers, but we also met the requirement to submit a Letter of Intent to apply for a grant. I have confidence that Exhale will recognize this as an innovative solution to help the caregiver. Less than an hour's drive, zoos, orchards, museums, and movie theaters exist. Our partner in Toledo has offered Dementia Friendly Movie days and outings to an Art Museum designed for those with dementia. Our caregivers and participants missed some extraordinary social experiences because an affordable alternative did not exist.

Executive Summary:

Despite our challenges, we are committed to improving the program's visibility and staff training. We have a capable staff and provide quality service for the participants. Attendance in the program has suffered significantly since COVID. There appears to be a community disconnect between the program's existence and what it has to offer. We have an opportunity to make our presence known, and we do not intend to squander that chance. We fell short in many aspects, such as outreach and a modernized marketing campaign. The program has a

capable staff, but their training could use a refresher to stay current with the advancements made for people with cognitive impairments.

Our main objectives include participating in more community health-sponsored events, weekly visits to places of worship, businesses, facilities, and governmental units within the County to keep us fresh in their minds, and modernizing our marketing campaign, which has already started. We have created a dedicated Facebook page, a documentary posted on a successful YouTube channel, and targeted campaigns with a fresh perspective. Staff training will involve various subject matter materials to keep them current. This will result in a competent staff continuing to provide quality service for the participants.

The primary outcome of our efforts is to make more caregivers aware of the program's existence. The measurable results are easily documented as we must count the number of participants and the hours they utilize the program. Unlike other means of our advertising efforts, there was no measurable ability to track its effectiveness. Using social media platforms, this information, such as age, gender, and region, is readily available.

