



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
Community Planning & Engagement Department

965 South Raisinville Rd.
Monroe, MI 48161
734-240-3290

Fax: 734-240-3286
mccoa@monroemi.org

Mission Statement

The Monroe County Commission on Aging is charged with recommending the prudent spending of public dollars to promote the health, dignity, and independence of Monroe County residents sixty years of age and older.

Jason Berry
Director

Donald Spencer
Chair

Larry Gramlich
Vice-Chair

Mary Ann
Wertenberger
Secretary

Mary Gantzoz

Cynthia McIlvain

Wayne Meehean

Paul Simonton

Madonna Burkit

Pamela Nadeau

Monroe County Commission on Aging

Regular Board Meeting

October 8, 2025 1:00 p.m.

Monroe County Commission on Aging Board Room

AGENDA

1. Call to Order
2. Roll Call
3. Pledge of Allegiance
4. Silent Prayer
5. Approval of Agenda
6. Public Comment
7. Special Presentations:
 - A. Lake Erie Transit (Mariah Wagner)
 - B. Milan Seniors for Healthy Living (MaryAnn Opal)
 - C. Berlin Senior Group (Mike & Wanda Bomia)
8. Consent Agenda
 - A. Approval of Minutes of September 10, 2025 Regular Meeting
 - B. Strategic Planning Committee Minutes of October 2, 2025
 - C. Finance Reports
 - D. Correspondence-None
 - E. Formal Agency Reports-None
9. Director's Report
10. Old Business
 - a. None
11. New Business
 - A. Monroe County Ageways Community Needs Assessment Report (Katie Scharf)
 - a. Conducted June 2-17, 2025 by Mitchell Research & Communications (Katie Scharf)
 - B. Bedford Health Van (Becki Neimiec)
 - a. 2025 and 2026 Application Revision
 - i. Service Definition: Transportation
 1. Requested to add language of essential Services
12. Public Comment
13. Commission Members' Comments
14. Adjournment

The next Regular Board meeting will be on Wednesday, November 12, 2025, in the Monroe County Commission on Aging Board Room.

The County of Monroe will provide necessary auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials being considered at the meeting to individuals with disabilities at the meeting upon one week's notice to the County of Monroe. Individuals with disabilities requiring auxiliary aids or services should contact the County of Monroe by writing or calling the following:

Human Resources 125 East Second Street, Monroe, MI 48161, Voice (734) 240-7295, and TDY (734) 240-7301



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Paul Simonton

Pamela Nadeau

Monroe County Commission on Aging

Regular Board Meeting Minutes

September 10, 2025

Commission on Aging Conference Room

Don Spencer called the meeting to order at 1:04 p.m.

Members present Don Spencer, Pamela Nadeau, Madonna Burkit,
Wayne Meehan, Cynthia McIlvain, Larry Gramlich,
Paul Simonton

Members excused: Mary Gantz, Mary Ann Wertenberger

Pledge of Allegiance

Silent Prayer

Review of Organizational Meeting Procedures – Jason Berry

Election of Vice Chairperson: Larry Gramlich

Motion by: Cynthia McIlvain **Supported by:** Paul Simonton
Motion Carried

Approval of the Agenda:

Motion to approve the August 13, 2025 Regular Board Meeting Agenda as presented.

Motion by: Wayne Meehan **Supported by:** Larry Gramlich
Motion carried.

Public Comment: Sandie Pierce, Monroe Center for Healthy Aging

A handout was distributed. A Calendar will be the new fundraiser this year. The calendar features 14 of the Center's members posing naturally. The Center hopes to spark additional interest and money. This is in an effort to help offset the cost of food, maintenance and insurance.

Special Presentations:

A. Berlin Senior Group: Michael and Wanda Bomia

Absent

B. Ash Senior Citizens Group: Agnes Gutierrez

The Center meets from 12:00 noon until 3:00pm, every Monday with lunch. Meetings are held at the Carleton VFW Hall in Carleton, Michigan. Members have



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fun and are easy-going. The Center will have a rent increase next month. Agnes will speak to Jason Berry regarding this next month.

C. Bedford Health Van: Becki Niemiec

Distributed a financial chart. The Policy and Procedures information have been re-done. The vans travel approximately 900 miles per week. There are twelve drivers, including Becki. Most drivers are retirees and part-time employees.

Policy issues were addressed. A 15-day notice is given for employee time off. By 2027, everyone will receive a pay raise. There is no funding from Bedford Public Schools. Trips outside of our base area will be charged a per mile fee of \$1.15. This will be added to the base rate. Trips longer than 3 hours are charged an additional \$10.00 per hour regardless of age.

Becki shows appreciation to the drivers and staff.

Consent Agenda:

- A. Approval of the Minutes of the August 13, 2025 Regular Meeting
- B. Strategic Planning Committee Minutes of September 4, 2025
- C. Finance Reports – None.
- D. Correspondence – None.
- E. Formal Agency Reports – None

Motion to approve by: Paul Simonton Supported by: Cynthia McIlvain
Motion Carried.

Directors' Report:

➤ Common Measures Report

The Common Measures Reports provide the Commission with the provider's Cumulative Units Reported vs. Maximum, Cumulative Unduplicated Clients Served vs. Anticipated, Actual Expenditures vs. Total Budget, Total Budget Cost per Unduplicated Client, and Actual Revenue vs. Budgeted Revenue.

➤ COA Website Views

The monthly analytics snapshot shows how many hits the COA website received and the categories most visited. During August 2025 there were 638 total views. Transportation was the most viewed at 172.

➤ Waitlist/Service Not Provided Summary

Mr. Berry reported that from July 2025 through August 2025, there were 4 wheelchair ramps built. There are 27 seniors on the Project Ramp waitlist.



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Old Business:

- A. Commission on Aging Transportation Meeting on 08/29/2025 – Jason Berry
- B. Monroe County Opportunity Program, Specialized Transportation – Stephanie Kasprzak
- C. Motion to approve a rate increase to the Monroe County Opportunity Program Specialized Transportation from \$20.00 to \$26.25 (which will also be the 2026 rate).

Motion by: Madonna Burkit
Motion Carried.

Supported by: Wayne Meehan

Roll Call Vote Taken:

Pamela Nadeau- Yes
Larry Gramlich - Yes
Paul Simonton - No
Madonna Burkit - Yes
Wayne Meehan - Yes

Cynthia McIlvain - Yes
Don Spencer - Yes

New Business:

- A. Motion to give Martin Kaufman a Letter of Recognition to honor his 29 years of service to the Commission on Aging.

Motion by: Paul Simonton
Motion Carried.

Supported by: Cynthia McIlvain

- B. Larry Gramlich was appointed to the Strategic Planning Committee

- C. Motion to request approval to expend up to \$2,500.00 for postcards and postage to aid in Outreach efforts.

Motion by: Paul Simonton
Motion Carried.

Supported by: Cynthia McIlvain

Roll Call Vote Taken:

Pamela Nadeau- Yes
Larry Gramlich - Yes
Paul Simonton - Yes
Madonna Burkit - Yes
Wayne Meehan - Yes

Cynthia McIlvain - Yes
Don Spencer - Yes

- D. Motion to approve an additional funding request for the Monroe County Opportunity Program – Food Assistance in the amount of \$20,000.00 equaling 50,000 units.



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Paul Simonton

Pamela Nadeau

Roll Call Vote Taken:

Pamela Nadeau- Yes
Larry Gramlich - Yes
Paul Simonton - Yes
Madonna Burkit - Yes
Wayne Meehan - Yes

Cynthia McIlvain - Yes
Don Spencer - Yes

Motion by: Paul Simonton
Motion Carried.

Supported by: Larry Gramlich

Public Comment: None

Commission Members Comments:

Don Spencer: Would like to keep track of Transportation meeting when they occur.

Pamela Nadeau: Happy to meet everyone.

Larry Gramlich: Welcome Pamela Nadeau

Madonna Burkit: Welcome Pamela Nadeau

Cynthia McIlvain: Welcome Pamela Nadeau

Wayne Meehan: Congratulations to Larry Gramlich and Pamela Nadeau

Paul Simonton: Welcome Pamela Nadeau

Adjournment:

Motion by: Wayne Meehan
Motion Carried.

Supported by: Don Spencer

The meeting was adjourned at 2:37 p.m.

**The next Regular Board meeting takes place on Wednesday,
October 8, 2025 at 1:00 p.m. at the Monroe County Commission on Aging, 965
South Raisinville Road, Monroe, MI 48161.**

Ramona Hall, Recording Secretary



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Pamela Nadeau

Commission on Aging Strategic Planning Committee Notes October 2, 2025 2p.m. Commission on Aging Office

1. AgeWays 2025 Survey of Monroe County: The committee reviewed the results of a survey conducted by Mitchell Research & Communications from June 2-17, 2025. It was requested by Chairman Don Spencer that AgeWays present this survey at the next Commission on Aging board meeting.
2. Bedford Health Van Application Revision (2025 & 2026): The Bedford Health Van requested a revision to their funding application for both 2025 and 2026. This revision sought to update the Service Definition: Transportation section by adding language related to "essential Services."

Recommendation: The Strategic Planning Committee recommended approving the requested language changes for the Bedford Health Van's 2025 and 2026 Commission on Aging applications.

The next strategic planning committee meeting is scheduled for Thursday, November 6, 2025, in the Monroe County Commission on Aging Board Room.

RUN DATE: 10/01/25 11:43
REVEN

County of Monroe
Revenue Report

FISCAL DATE: 09/30/25
PAGE: 00087
25/SEP

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	MTD Receipts	YTD Receipts	Balance	% Coll
89800 FUND BALANCE CARRYFORWARD						
280-89800-695001	FUND BALANCE CARRYFORWARD-REV	-348,203.00	0.00	0.00	-348,203.00	0.00
TOTAL FUND BALANCE CARRYFORWARD						
280-89800-695001	FUND BALANCE CARRYFORWARD	-348,203.00	0.00	0.00	-348,203.00	0.00
97000 SPECIAL EXP/REV-OTHER AGENCIES						
280-97000-402000	CURRENT PROPERTY TAXES	-3,899,708.00	0.00	-4,232,165.17	332,457.17	108.53
280-97000-415000	PRIOR YEAR TAX ADJUSTMENTS	21,077.00	-56.39	775.20	26,301.80	2.86
280-97000-420000	DELINQUENT PERSONAL PROP TAXES	-3,500.00	0.00	-4,025.11	525.11	115.00
280-97000-434020	OTH TAXES-FMT IN LIEU OF TAX	-7,500.00	0.00	-11,574.00	4,074.00	154.32
280-97000-437000	INDUSTRIAL FACILITY TAX	-15,827.00	0.00	-28,177.21	12,350.21	178.03
280-97000-445000	TAXES-PENALTIES & INT ON TAXES	-250.00	0.00	-142.33	107.67	56.93
280-97000-573000	LOC COMM STABILIZATION SHARE	-175,000.00	0.00	-295,322.68	120,322.68	168.76
280-97000-576000	STATE GRANT-REIMB INV LOSS	0.00	0.00	0.00	0.00	0.00
280-97000-665000	INTEREST INCOME	-2,000.00	0.00	-86,841.58	84,841.58	342.08
280-97000-676070	SPECIAL REVENUE-REIMBURSEMENT	-1,000.00	0.00	-1,419.85	419.85	141.99
280-97000-677000	OTHER REVENUE-MISCELLANEOUS	0.00	0.00	-293.00	293.00	0.00
280-97000-687030	REBATES-PRESCRIPTION	0.00	0.00	0.00	0.00	0.00
TOTAL SPECIAL EXP/REV-OTHER AGENCIES						
280-97000-687030	REBATES-PRESCRIPTION	-4,077,708.00	-56.39	-4,659,185.73	581,477.73	114.26
99999 FUND LEVEL						
280-99999-688000	DEFAULT DISCOUNT	0.00	0.00	0.00	0.00	0.00
TOTAL FUND LEVEL						
280-99999-688000	DEFAULT DISCOUNT	0.00	0.00	0.00	0.00	0.00
TOTAL 280 SENIOR CITIZENS FUND						
280-99999-688000	DEFAULT DISCOUNT	-4,425,911.00	-56.39	-4,659,185.73	233,274.73	105.27

** 101 GENERAL FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	% Exp
67200 COMMISSION ON AGING								
101-67200-705000	SALARIES AND WAGES	106,702.00	0.00	0.00	7,810.42	79,023.59	27,678.41	74.06
101-67200-706500	SICK PAY BANK	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707100	FART TIME EMPLOYEES	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-707200	BD/COM/AUTH PER DIEM	6,000.00	0.00	0.00	275.00	2,375.00	3,625.00	39.58
101-67200-715000	SOCIAL SECURITY	8,622.00	0.00	0.00	572.49	5,767.50	2,854.50	66.89
101-67200-716000	EMPLOYERS-RETIREMENT	20,744.00	0.00	0.00	1,535.68	15,896.98	4,847.02	76.63
101-67200-716001	DC RETIREMENT	3,804.00	0.00	0.00	282.70	2,808.38	995.62	73.83
101-67200-716010	EMPLOYERS-RET HEALTH C	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-716012	EMPLOYER-HCS	3,095.00	0.00	0.00	234.30	2,331.21	763.79	75.32
101-67200-717000	UNEMPLOYMENT INSURANCE	110.00	0.00	0.00	8.12	29.82	72.89	26.21
101-67200-718000	WORKERS COMPENSATION I	77.00	0.00	0.00	5.70	56.34	20.66	73.17
101-67200-719000	HEALTH INSURANCE	17,874.00	0.00	0.00	1,374.88	13,789.29	4,084.71	77.15
101-67200-720000	LIFE INSURANCE	125.00	0.00	0.00	9.54	29.44	95.56	23.52
101-67200-721000	OPTICAL INSURANCE	153.00	0.00	0.00	11.72	117.56	35.44	76.84
101-67200-722000	DENTAL INSURANCE	882.00	0.00	0.00	73.94	140.28	741.72	15.81
101-67200-723000	DISABILITY INSURANCE	695.00	0.00	0.00	52.64	523.74	171.26	75.36
101-67200-725000	ACRUED WAGES AND FRIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-728000	OFFICE SUPPLIES	1,755.00	0.00	157.00	0.00	180.13	1,417.87	19.21
101-67200-729000	PRINTING AND IMAGING	0.00	0.00	0.00	0.00	0.00	600.00	0.00
101-67200-730000	POSTAGE AND MAILING FE	4,000.00	0.00	0.00	1,915.48	1,915.48	2,084.52	47.89
101-67200-731000	COMPUTER EQUIP & SUPPL	1,600.00	0.00	0.00	0.00	0.00	1,600.00	0.00
101-67200-803000	PRE-EMPLOYMENT PHYSICA	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810000	BOARD PER DIEM	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-810020	BOARD MEMBERS TRAVEL	3,250.00	0.00	0.00	167.93	1,502.83	1,747.17	46.24
101-67200-814015	SOFTWARE LICENSE FEE	25,651.00	0.00	0.00	0.00	20,352.83	5,298.17	79.35
101-67200-814016	PAYROLL SERVICES	1,380.00	0.00	0.00	75.80	623.17	756.83	45.16
101-67200-818020	REFUSE HAULING & JANIT	0.00	0.00	0.00	6.33	56.97	-56.97	0.00
101-67200-826000	LEGAL AND PROFESSIONAL	2,400.00	0.00	0.00	0.00	133.11	2,266.89	5.55
101-67200-830000	ASSOCIATION & MEMBERSH	375.00	0.00	0.00	0.00	220.00	155.00	58.67
101-67200-851000	TELEPHONE	675.00	0.00	0.00	20.71	544.24	130.76	80.63
101-67200-861000	TRAVEL	850.00	0.00	0.00	0.00	0.00	850.00	0.00
101-67200-864000	CONFERENCE AND CONVENT	300.00	0.00	0.00	0.00	0.00	300.00	0.00
101-67200-864080	CONF/CONVENTION BOARD	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-911000	GENERAL LIABILITY INSU	1,753.00	0.00	0.00	132.70	1,320.32	432.68	75.32
101-67200-921000	ELECTRICITY	1,652.00	0.00	0.00	250.45	1,617.95	34.05	97.94
101-67200-922000	WATER AND SEWAGE	193.00	0.00	0.00	8.04	82.99	110.01	43.00
101-67200-923000	HEATING FUEL	550.00	0.00	0.00	0.00	327.04	222.96	59.46
101-67200-933000	MAINT-OFFICE EQUIP AND	100.00	0.00	0.00	0.00	0.00	100.00	0.00
101-67200-942000	COPIER EXPENSE/LEASE	1,585.00	0.00	0.00	44.71	1,657.83	-72.83	104.60
101-67200-963000	CENTRAL SERVICES/INDIR	15,854.00	0.00	0.00	0.00	15,854.00	0.00	100.00
101-67200-975000	C.O.-BUILDING IMPROVEM	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-975300	C.O.-BUILDINGS AND GRO	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-980575	C.O.-COMPUTER SOFTWARE	0.00	0.00	0.00	0.00	0.00	0.00	0.00
101-67200-981600	C.O.-FIXTURES,FURNITUR	11,500.00	0.00	0.00	0.00	0.00	8,940.03	22.26
TOTAL COMMISSION ON AGING								
		245,006.00	0.00	157.00	14,929.28	172,555.91	72,293.09	70.49

** 280 SENIOR CITIZENS FUND

Account #	Description	Amended Budget	Committed	Encumbered	MTD Expenditures	YTD Expenditures	Balance	\$ Exp
89000	CONTINGENCIES							
280-89000-969002	CONTINGENCY	27,266.00	0.00	0.00	0.00	0.00	27,266.00	0.00
	TOTAL CONTINGENCIES	27,266.00	0.00	0.00	0.00	0.00	27,266.00	0.00
97000	SPECIAL EXP/REV-OTHER AGENCIES							
280-97000-963000	CENTRAL SERVICES/INDIR	35,517.00	0.00	0.00	0.00	35,517.00	0.00	100.00
280-97000-965015	ASH SENIOR CITIZENS CE	24,330.00	0.00	0.00	3,116.31	21,928.53	2,401.47	90.13
280-97000-965020	RETIRED SENIOR VOLUNTE	93,000.00	0.00	0.00	7,410.66	55,601.42	37,398.58	59.79
280-97000-965025	AREA AGENCY ON AGING 1	14,020.00	0.00	0.00	1,168.36	10,515.24	3,504.76	75.00
280-97000-965031	BEDFORD TRANSPORTATION	59,645.00	0.00	0.00	6,455.64	48,043.06	11,601.94	80.55
280-97000-965035	BEDFORD SENIOR CITIZEN	274,500.00	0.00	0.00	33,783.80	242,542.32	31,957.68	88.36
280-97000-965041	BEDFORD VET CENTER PAN	4,950.00	0.00	0.00	906.95	3,163.39	1,786.61	63.91
280-97000-965045	BERLIN SENIOR CITIZEN	57,353.00	0.00	0.00	2,774.79	21,304.35	36,048.65	37.15
280-97000-965065	DUNDEE SENIOR CITIZEN	265,200.00	0.00	0.00	24,061.50	188,823.00	76,377.00	71.20
280-97000-965071	EMERGENCY NEEDS	15,000.00	0.00	0.00	3,498.34	14,971.10	28.90	99.81
280-97000-965075	FRENCHTOWN SR CITIZEN	381,522.00	0.00	0.00	10,174.20	381,521.97	0.03	100.00
280-97000-965085	LAKE ERIE TRANSIT	243,100.00	0.00	0.00	20,196.00	157,341.80	85,758.20	64.72
280-97000-965088	THE OPPORTUNITY CENTER	117,000.00	0.00	0.00	9,535.50	83,439.00	33,561.00	71.32
280-97000-965091	SENIOR LEGAL SERVICES	270,614.00	0.00	0.00	22,685.50	193,594.64	77,019.36	71.34
280-97000-965097	CHOICES COUNSELING SOL	78,550.00	0.00	0.00	7,786.50	44,515.50	34,034.50	56.67
280-97000-965105	M.C.O.P. HOME CARE SER	148,000.00	0.00	0.00	11,058.38	81,742.34	66,257.66	55.23
280-97000-965106	RAMP PROGRAM	167,955.00	0.00	0.00	38,936.88	112,604.75	55,350.25	67.04
280-97000-965115	M.C.O.P. HOME CHORE	103,200.00	0.00	0.00	14,172.00	81,756.00	21,444.00	79.22
280-97000-965121	M.C.O.P. HOME INJURY C	148,000.00	0.00	0.00	7,691.25	50,511.25	97,488.75	34.13
280-97000-965122	M.C.O.P. HOME INJURY C	6,500.00	0.00	0.00	0.00	6,459.15	40.81	99.37
280-97000-965123	M.C.O.P. FOOD DISTRIBU	184,406.00	0.00	0.00	17,075.80	147,795.00	36,611.00	80.15
280-97000-965125	M.C.O.P. RESOURCE ADVO	176,700.00	0.00	0.00	10,978.65	112,497.44	64,202.56	63.67
280-97000-965135	LIFE NUTRITION PROGRAM	596,204.00	0.00	0.00	46,542.12	372,746.90	223,457.10	62.52
280-97000-965141	ALZHEIMER PROGRAM	38,400.00	0.00	0.00	5,080.00	38,400.00	0.00	100.00
280-97000-965165	MONROE SENIOR CITIZEN	463,500.00	0.00	0.00	41,508.92	305,303.96	158,196.04	65.87
280-97000-965201	MILAN SENIOR MEALS ON	20,900.00	0.00	0.00	907.50	8,651.50	12,248.50	41.39
280-97000-965205	EMERGENCY FUEL	20,000.00	0.00	0.00	1,751.39	20,000.02	-0.02	100.00
280-97000-965215	MILAN SENIOR CENTER	51,000.00	0.00	0.00	3,955.50	37,723.50	13,276.50	73.97
280-97000-965216	MILAN SENIOR TRANSIT	24,000.00	0.00	0.00	1,520.00	13,680.00	10,320.00	57.00
280-97000-965220	MILAN SENIOR RESOURCE	21,840.00	0.00	0.00	1,459.50	16,002.00	5,838.00	73.27
280-97000-965340	YMCA CANCER SURVIVOR	6,048.00	0.00	0.00	0.00	3,780.00	2,268.00	62.50
280-97000-965380	YMCA	39,685.00	0.00	0.00	3,674.52	28,790.76	10,894.24	72.55
280-97000-965390	MCOP VOLUNTEER CAREGIV	3,000.00	0.00	0.00	100.00	280.00	2,720.00	9.33
	TOTAL SPECIAL EXP/REV-OTHER	4,153,639.00	0.00	0.00	360,072.26	2,941,546.93	1,212,092.07	70.82
97500	SPECIAL APPROP TO OTHER FUNDS							
280-97500-999101	TRANSFER OUT - GENERAL	245,006.00	0.00	0.00	0.00	122,416.09	122,589.91	49.96
	TOTAL SPECIAL APPROP TO OTHE	245,006.00	0.00	0.00	0.00	122,416.09	122,589.91	49.96
	TOTAL 280 SENIOR CITIZENS FUND	4,425,911.00	0.00	0.00	360,072.26	3,063,963.02	1,361,947.98	69.23

COA Director's Report Items (10/8/25)

1. Common Measures Reports – Included in Packet
2. COA Website Views – Included in Packet
3. Waitlist/Service not Provided Summary – Included in Packet

Table A.
Cumulative Units Reported vs. Unit Maximum
(Goal is to be between 61% - 71%)

As of: August

Provider/Program	Cumulative Units	Unit Maximum	Percentage
Ash Senior Citizens	2,301.00	2,553.00	90%
Bedford Senior Community Center	44,178.30	50,000.00	88%
Bedford Twp. Veterans Center Pantry	3,811.10	5,964.00	64%
Berlin Township Senior Citizens Group	1,835.00	4,940.00	37%
Choices Counseling Solutions	296.77	523.66	57%
Dundee Area Senior Citizens Center	31,470.50	44,200.00	71%
Frenchtown Senior Citizens Center	47,223.26	42,500.00	111%
Health Van	2,054.00	2,550.00	81%
Lake Erie Transportation Commission	8,414.00	13,000.00	65%
Living Independence for Everyone	93,655.00	149,800.00	63%
MCOP-Food Assistance Program	369,487.50	461,015.00	80%
MCOP-Home Care	4,418.50	8,000.00	55%
MCOP-Home Chore	3,406.50	4,300.00	79%
MCOP-Home Injury Control	9,223.48	6,500.00	142%
MCOP-Opportunity Center at ALCC	9,271.00	13,000.00	71%
MCOP-Resource Advocacy	6,048.25	9,500.00	64%
MCOP-Specialized Transportation	2,434.00	7,400.00	33%
MCOP-Unmet Emergency Needs	14,971.10	15,000.00	100%
MCOP-Utility Assistance Program	20,000.02	20,000.00	100%
MCOP-Volunteer Caregiver Program	35.00	375.00	9%
Memory Lane Care Services	494.50	480.00	103%
Milan Seniors for Healthy Living	6,287.25	8,500.00	74%
Milan Seniors Meals on Wheels	1,573.00	3,800.00	41%
Milan Seniors Transportation	855.00	1,500.00	57%
Milan Aging in Action - Resource	764.00	1,040.00	73%
Monroe County Senior Legal Services	1,924.40	2,690.00	72%
Monroe Family YMCA Cancer Survivorship	72.00	96.00	75%
Monroe Family YMCA Enhanced Fitness	665.99	918.00	73%
Monroe Senior Citizens Center	67,832.50	103,000.00	66%
RSVP	34,110.66	57,009.00	60%
United Way Project Ramp of MC	93,316.73	122,500.00	76%

Table B.
Unduplicated Clients Served vs. Anticipated Clients Served
(Goal is to be at least 61%)

As of: August

Provider/Program	Cumulative Unduplicated Clients	Anticipated Clients Served	Percentage
Ash Senior Citizens	94	120	78%
Bedford Senior Community Center	990	1,150	86%
Bedford Twp. Veterans Center Pantry	42	40	105%
Berlin Township Senior Citizens Group	98	130	75%
Choices Counseling Solutions	43	8	538%
Dundee Area Senior Citizens Center	416	425	98%
Frenchtown Senior Citizens Center	1,443	1,150	125%
Health Van	132	175	75%
Lake Erie Transportation Commission	409	550	74%
Living Independence for Everyone	952	1,160	82%
MCOP-Food Assistance Program	1,522	1,600	95%
MCOP-Home Care	113	150	75%
MCOP-Home Chore	353	430	82%
MCOP-Home Injury Control	100	90	111%
MCOP-Opportunity Center at ALCC	65	350	19%
MCOP-Resource Advocacy	1,229	1,800	68%
MCOP-Specialized Transportation	120	250	48%
MCOP-Unmet Emergency Needs	25	22	114%
MCOP-Utility Assistance Program	38	30	127%
MCOP-Volunteer Caregiver Program	4	8	50%
Memory Lane Care Services	10	18	56%
Milan Seniors for Healthy Living	143	250	57%
Milan Seniors Meals on Wheels	20	30	67%
Milan Seniors Transportation	33	20	165%
Milan Aging in Action - Resource	90	200	45%
Monroe County Senior Legal Services	767	1,097	70%
Monroe Family YMCA Cancer Survivorship	5	12	42%
Monroe Family YMCA Enhanced Fitness	222	200	111%
Monroe Senior Citizens Center	1,589	1,650	96%
RSVP	273	325	84%
United Way Project Ramp of MC	20	30	67%

Table C.**Actual Expenditures vs. Total Budget**

(Goal is to be between 61% - 71%)

As of: August

Provider/Program	Actual Expenditures	Total Budget	Percentage
Ash Senior Citizens	\$29,401.85	\$41,978.00	70%
Bedford Senior Community Center	\$306,825.11	\$452,536.00	68%
Bedford Twp. Veterans Center Pantry	\$3,172.70	\$4,950.12	64%
Berlin Township Senior Citizens Group	\$25,844.50	\$79,826.00	32%
Choices Counseling Solutions	\$41,163.80	\$301,354.29	14%
Dundee Area Senior Citizens Center	\$268,896.48	\$399,200.00	67%
Frenchtown Senior Citizens Center	\$276,274.00	\$451,221.97	61%
Health Van	\$162,679.82	\$261,844.08	62%
Lake Erie Transportation Commission	\$522,586.00	\$902,120.00	58%
Living Independence for Everyone	\$1,029,517.15	\$1,474,239.95	70%
MCOP-Food Assistance Program	\$305,501.88	\$352,064.85	87%
MCOP-Home Care	\$180,307.33	\$397,440.00	45%
MCOP-Home Chore	\$139,459.61	\$224,646.58	62%
MCOP-Home Injury Control	\$14,940.81	\$23,000.00	65%
MCOP-Opportunity Center at ALCC	\$89,706.61	\$121,000.00	74%
MCOP-Resource Advocacy	\$153,897.56	\$258,141.76	60%
MCOP-Specialized Transportation	\$242,813.11	\$484,441.00	50%
MCOP-Unmet Emergency Needs	\$15,939.15	\$17,353.48	92%
MCOP-Utility Assistance Program	\$27,273.03	\$36,103.48	76%
MCOP-Volunteer Caregiver Program	\$12,978.89	\$18,608.00	70%
Memory Lane Care Services	\$40,969.68	\$58,426.00	70%
Milan Seniors for Healthy Living	\$44,337.81	\$91,844.10	48%
Milan Seniors Meals on Wheels	\$49,137.93	\$89,744.00	55%
Milan Seniors Transportation	\$60,401.17	\$121,241.00	50%
Milan Aging in Action - Resource	\$61,100.46	\$149,851.00	41%
Monroe County Senior Legal Services	\$234,547.88	\$359,939.00	65%
Monroe Family YMCA Cancer Survivorship	\$5,865.00	\$13,446.19	44%
Monroe Family YMCA Enhanced Fitness	\$35,471.00	\$46,308.50	77%
Monroe Senior Citizens Center	\$499,099.15	\$756,635.00	66%
RSVP	\$140,974.54	\$191,942.00	73%
United Way Project Ramp of MC	\$93,316.63	\$167,995.49	56%

Table D.

Total Cost Per Unduplicated Client (Year to Date)

(Goal is to be less than 110% at year end)

As of: August

Provider/Program	Actual Expenses	Y-T-D Unduplicated Clients Served	Cost Per Unduplicated Client	Total Budget	Anticipated Clients Served	Unduplicated Cost Goal	Percent
Ash Senior Citizens	\$29,401.85	94	\$312.79	\$41,978.00	120	\$349.82	89%
Bedford Senior Community Center	\$306,825.11	990	\$309.92	\$452,536.00	1,150	\$393.51	79%
Bedford Twp. Veterans Center Pantry	\$3,172.70	42	\$75.54	\$4,950.12	40	\$123.75	61%
Berlin Township Senior Citizens Group	\$25,844.50	98	\$263.72	\$79,826.00	130	\$614.05	43%
Choices Counseling Solutions	\$41,163.80	43	\$957.30	\$301,354.29	8	\$37,669.29	3%
Dundee Area Senior Citizens Center	\$268,896.48	416	\$646.39	\$399,200.00	425	\$939.29	69%
Frenchtown Senior Citizens Center	\$276,274.00	1,443	\$191.46	\$451,221.97	1,150	\$392.37	49%
Health Van	\$162,679.82	132	\$1,232.42	\$261,844.08	175	\$1,496.25	82%
Lake Erie Transportation Commission	\$522,586.00	409	\$1,277.72	\$902,120.00	550	\$1,640.22	78%
Living Independence for Everyone	\$1,029,517.15	952	\$1,081.43	\$1,474,239.95	1,160	\$1,270.90	85%
MCOP-Food Assistance Program	\$305,501.88	1,522	\$200.72	\$352,064.85	1,600	\$220.04	91%
MCOP-Home Care	\$180,307.33	113	\$1,595.64	\$397,440.00	150	\$2,649.60	60%
MCOP-Home Chore	\$139,459.61	353	\$395.07	\$224,646.58	430	\$522.43	76%
MCOP-Home Injury Control	\$14,940.81	100	\$149.41	\$23,000.00	90	\$255.56	58%
MCOP-Opportunity Center at ALCC	\$89,706.61	65	\$1,830.34	\$121,000.00	350	\$345.71	529%
MCOP-Resource Advocacy	\$153,897.56	1,229	\$125.22	\$258,141.76	1,800	\$143.41	87%
MCOP-Specialized Transportation	\$242,813.11	120	\$2,023.44	\$484,441.00	250	\$1,937.76	104%
MCOP-Unmet Emergency Needs	\$15,939.15	25	\$637.57	\$17,353.48	22	\$788.79	81%
MCOP-Utility Assistance Program	\$27,273.03	38	\$717.71	\$36,103.48	30	\$1,203.45	60%
MCOP-Volunteer Caregiver Program	\$12,978.89	4	\$3,244.72	\$18,608.00	8	\$2,326.00	139%
Memory Lane Care Services	\$40,969.68	10	\$4,096.97	\$58,426.00	18	\$3,245.89	126%
Milan Seniors for Healthy Living	\$44,337.81	143	\$310.05	\$91,844.10	250	\$367.38	84%
Milan Seniors Meals on Wheels	\$49,137.93	20	\$2,456.90	\$89,744.00	30	\$2,991.47	82%
Milan Seniors Transportation	\$60,401.17	33	\$1,830.34	\$121,241.00	20	\$6,062.05	30%
Milan Aging in Action - Resource	\$61,100.46	90	\$678.89	\$149,851.00	200	\$749.26	91%
Monroe County Senior Legal Services	\$234,547.88	767	\$305.80	\$359,939.00	1,097	\$328.11	93%
Monroe Family YMCA Cancer Survivorshi	\$5,865.00	5	\$1,173.00	\$13,446.19	12	\$1,120.52	105%
Monroe Family YMCA Enhanced Fitness	\$35,471.00	222	\$159.78	\$46,308.50	200	\$231.54	69%
Monroe Senior Citizens Center	\$499,099.15	1,589	\$314.10	\$756,635.00	1,650	\$458.57	68%
RSVP	\$140,974.54	273	\$516.39	\$191,942.00	325	\$590.59	87%
United Way Project Ramp of MC	\$93,316.63	20	\$4,665.83	\$167,995.49	30	\$5,599.85	83%

Table E.

Actual Revenue vs. Total Budget

(Goal is to be between 61% - 71%)

As of: August

Provider/Program	Actual Revenue	Total Budget	Percentage
Ash Senior Citizens	\$42,279.46	\$41,978.00	101%
Bedford Senior Community Center	\$381,847.68	\$452,536.00	84%
Bedford Twp. Veterans Center Pantry	\$3,989.22	\$4,950.12	81%
Berlin Township Senior Citizens Group	\$30,031.18	\$79,826.00	38%
Choices Counseling Solutions	\$52,155.00	\$301,354.29	17%
Dundee Area Senior Citizens Center	\$326,513.54	\$399,200.00	82%
Frenchtown Senior Citizens Center	\$451,897.00	\$451,221.97	100%
Health Van	\$179,223.98	\$261,844.08	68%
Lake Erie Transportation Commission	\$415,528.16	\$902,120.00	46%
Living Independence for Everyone	\$968,222.51	\$1,474,239.95	66%
MCOP-Food Assistance Program	\$288,046.14	\$352,064.85	82%
MCOP-Home Care	\$194,343.28	\$397,440.00	49%
MCOP-Home Chore	\$134,154.93	\$224,646.58	60%
MCOP-Home Injury Control	\$18,571.55	\$23,000.00	81%
MCOP-Opportunity Center at ALCC	\$116,325.28	\$121,000.00	96%
MCOP-Resource Advocacy	\$187,018.73	\$258,141.76	72%
MCOP-Specialized Transportation	\$201,104.04	\$484,441.00	42%
MCOP-Unmet Emergency Needs	\$20,520.57	\$17,353.48	118%
MCOP-Utility Assistance Program	\$36,512.48	\$36,103.48	101%
MCOP-Volunteer Caregiver Program	\$12,029.00	\$18,608.00	65%
Memory Lane Care Services	\$130,606.13	\$58,426.00	224%
Milan Seniors for Healthy Living	\$92,068.97	\$91,844.10	100%
Milan Seniors Meals on Wheels	\$61,009.63	\$89,744.00	68%
Milan Seniors Transportation	\$96,250.00	\$121,241.00	79%
Milan Aging in Action - Resource	\$51,279.28	\$149,851.00	34%
Monroe County Senior Legal Services	\$248,234.59	\$359,939.00	69%
Monroe Family YMCA Cancer Survivorship	\$7,601.00	\$13,446.19	57%
Monroe Family YMCA Enhanced Fitness	\$31,790.76	\$46,308.50	69%
Monroe Senior Citizens Center	\$504,111.67	\$756,635.00	67%
RSVP	\$161,330.49	\$191,942.00	84%
United Way Project Ramp of MC	\$94,639.50	\$167,995.49	56%

Monroe County Commission on Aging Page Views

https://www.co.monroe.mi.us/204/Transportation-Services	175
https://www.co.monroe.mi.us/180/Commission-on-Aging	155
https://www.co.monroe.mi.us/194/Health-Nutrition-Services	63
https://www.co.monroe.mi.us/205/Volunteer-Services	63
https://www.co.monroe.mi.us/195/In-Home-Services	57
https://www.co.monroe.mi.us/192/Services	42
https://www.co.monroe.mi.us/193/Adult-Day-Services	29
https://www.co.monroe.mi.us/201/Senior-Groups	22
https://www.co.monroe.mi.us/199/Resource-Advocacy	15
https://www.co.monroe.mi.us/197/Multi-Purpose-Senior-Centers	12
https://www.co.monroe.mi.us/182/By-Laws-Policies	8
https://www.co.monroe.mi.us/200/Senior-Counseling-Services	7
https://www.co.monroe.mi.us/191/Service-Definitions	5
https://www.co.monroe.mi.us/203/Senior-Legal-Services	5
https://www.co.monroe.mi.us/187/Former-Members	4
Grand total	662



Commission On Aging

www.co.monroe.mi.us/commonaging

A Division of the Monroe County
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Madonna Burkit

Pamela Nadeau

To: Commission on Aging Board Members

From: Jason Berry

Date: October 8, 2025

RE: Waitlist/Requested Service Not Provided- October 2025

The following is a summary of all reported seniors placed or remaining on a waitlist and seniors requesting service that was not provided in October of 2025: 24 Senior Citizens

United Way Project Ramp

As of October 2025, there are 24 seniors awaiting a ramp. There were 4 wheelchair ramps built in September of 2025, total 26 for the year, for Monroe County senior citizens.



**Executive Analysis
AgeWays Survey of Monroe County
Conducted June 2-17, 2025
(N=252)**

Executive Analysis of Monroe County for AgeWays

This executive analysis summarizes key findings from a survey conducted on behalf of AgeWays, targeting adults aged 60 and over in Monroe County, Michigan. The total population aged 60+ in Monroe County is 43,638.

The survey responses highlight critical health, social, and economic needs, offering actionable insights for AgeWays to enhance services for older adults in this county. Below are the key findings, organized by thematic areas, with recommendations for service prioritization. The analysis draws comparisons to the overall sample (787,098) where relevant to contextualize Monroe County's unique needs.

1. Demographic Profile

- Gender: 50% female (21,819), 50% male (21,819), more balanced than the overall sample (56% female, 44% male).
- Age: Average age is 69 years, slightly younger than the overall sample's 70 years, with respondents born around 1955.
- Marital Status: 50% married (21,819), 23% divorced (10,037), 20% widowed (8,728), 7% never married (3,055), and 0% separated (0). Widowed and never-married rates are higher than the overall sample (17% widowed, 8% never married).
- Education: 16% have a post-graduate/advanced degree (6,982), 13% a bachelor's degree (5,673), 39% some college (17,019), 28% high school diploma (12,218), and 3% less than high school (1,309), less educated than the overall sample (25% post-graduate, 19% bachelor's).
- Race/Ethnicity: 92% White/Caucasian (40,146), 3% Black/African American (1,459), 2% American Indian/Alaskan Native (972), and 3% Hispanic/Latino (1,309), more diverse than the overall sample (84% White, 9% Black).

**AgeWays Executive Analysis
Monroe County (N=252)
Conducted June 2-17, 2025**

-
- Location: 40% suburban (17,455), 36% rural (15,710), 24% urban (10,473), with a higher rural proportion than the overall sample (24% rural).

Insight: Monroe County's senior population is balanced by gender, slightly younger, and less educated than the overall sample, with a significant rural presence. Services should target widowed and never-married seniors, who may lack support, and address rural access challenges.

2. Health and Healthcare Access

- Health Concerns:
 - Top Concerns: Coping with pain (30%, 13,091), inability to do enjoyable activities (28%, 12,218), weight (26%, 11,346), managing chronic conditions (24%, 10,473), and fear of falling (23%, 10,037). These are slightly higher than the overall sample (27%, 25%, 27%, 25%, 26%).
 - 25% report no health concerns (10,910), similar to the overall sample (26%).
- Pain Management:
 - 51% use prescription/over-the-counter drugs (22,255), 37% use lifestyle changes (16,146), 29% use ice/heat (12,655), and 8% use marijuana (3,491), with lower drug use than the overall sample (57%).
 - 55% are very unlikely to use marijuana for pain (24,001), similar to the overall sample (56%).
- Healthcare Access:
 - 28% did not see a doctor when needed (12,218), higher than the overall sample (23%), due to cost (8%, 3,491), transportation (5%, 2,182), or other reasons (11%, 4,800).
 - 58% seek medical attention at a doctor's office (25,310), 17% at emergency rooms (7,418), and 16% at urgent care (6,982), aligning with the overall sample.
- Dental and Hearing Care:
 - 38% report dental problems (16,582), higher than the overall sample (34%), with 28% not seeing a dentist when needed (12,218) due to cost (16%, 6,982) or insurance issues (10%, 4,364).

- 19% did not get hearing checked when needed (8,291), higher than the overall sample (14%), with cost (8%, 3,491) and insurance (7%, 3,055) as barriers.
- Mental Health:
 - 18% report excellent mental/emotional health (7,855), 35% very good (15,273), 33% good (14,400), 11% fair (4,800), and 2% poor (873), similar to the overall sample (20% excellent, 34% very good).
 - 12% report worse memory compared to last year (5,237), slightly lower than the overall sample (13%).

Insight: Monroe County seniors face greater health challenges than the overall sample, particularly in dental and hearing care access, with cost and transportation as significant barriers. Pain and activity limitations are prevalent, necessitating targeted health programs.

3. Social Needs and Support

- Social Isolation:
 - 32% report insufficient social contact (13,964), higher than the overall sample (30%), with barriers including financial constraints (18%, 7,855), mobility issues (8%, 3,491), and lack of transportation (11%, 4,800).
 - 89% have nearby family/friends for help (38,837), and 88% have someone to confide in (38,401), matching the overall sample (89% and 88%).
- Caregiving:
 - 4% provide unpaid care (1,746), with 53% spending 1-5 hours/week (23,128) and 15% spending 16+ hours/week (6,546), slightly less intensive than the overall sample (20% 16+ hours).
 - 18% of caregivers lack sufficient support (7,855), lower than the overall sample (21%), needing resource navigation (22%, 9,600), financial assistance (10%, 4,364), or respite care (3%, 1,309).
- Abuse and Neglect:
 - 92% report no abuse/neglect concerns (40,147), higher than the overall sample (89%). Low incidences of safety concerns (e.g., 1% fear of someone, 437) suggest minimal elder abuse issues.

Insight: Social isolation is a greater concern than in the overall sample, driven by transportation and financial barriers. Caregiving burdens are slightly less intensive, but support needs remain. Low elder abuse concerns suggest a focus on social engagement rather than safety interventions.

4. Home and Safety Concerns

- Home Environment:
 - 61% report no home/neighborhood concerns (26,619), lower than the overall sample (68%). 19% need minor repairs (8,291), 11% lack handrails/grab bars (4,800), and 10% need major repairs (4,364).
 - Main reasons for not addressing issues: cost (39%, 17,019), landlord responsibility (19%, 8,291), or procrastination (16%, 6,982), with cost a larger barrier than the overall sample (20%).
- Safety Features:
 - 20% need additional safety features (8,728), higher than the overall sample (17%), with needs for railings near stairs (9%, 3,927), grab bars (10%, 4,364), or carbon monoxide detectors (8%, 3,491).
- Neighborhood Safety:
 - 82% feel very safe in their neighborhood during the day (35,783), slightly lower than the overall sample (84%), with 1% feeling somewhat unsafe (437) and 0% very unsafe (0).

Insight: Home repair and safety needs are more pronounced than in the overall sample, with cost as a major barrier. Neighborhood safety perceptions are strong, but safety feature installations are a priority.

5. Transportation and Mobility

- Transportation Barriers:
 - 9% have trouble getting transportation (3,927), higher than the overall sample (8%), and 8% missed medical appointments due to lack of transportation (3,491), higher than the overall sample (7%).
 - 10% used ride-sharing services like Uber/Lyft (4,364), and 6% used public transportation (2,618), both lower than the overall sample (17% and 7%).
- Mobility Challenges:

- 29% find walking or climbing stairs challenging (12,655), higher than the overall sample (28%), and 27% face challenges with snow removal (11,782).

Insight: Transportation barriers are more significant than in the overall sample, impacting healthcare access. Low ride-sharing and public transit use suggest limited access or awareness, particularly in rural areas (36%). Mobility challenges indicate a need for home modifications.

6. Financial and Economic Needs

- Income and Debt:
 - 31% have household incomes below \$31,175 (13,528), higher than the overall sample (29%), with 24% below \$6,000 annually (10,473).
 - 69% have incomes above \$31,175 (30,110), with 55% above \$50,000 (24,001), lower than the overall sample (63%).
 - 50% report no personal debt (21,819), matching the overall sample, with 19% having debt over \$10,000 (8,291).
 - 17% are behind on credit card payments (7,418), 15% on medical bills (6,546), and 22% on other loans (9,600), slightly higher than the overall sample (18%, 14%, 20%).
- Financial Situation:
 - 41% can comfortably pay bills (17,891), lower than the overall sample (43%), 48% are careful about spending (20,946), and 11% have trouble paying bills (4,800), slightly lower than the overall sample (13%).
- Benefit Utilization:
 - 47% are confident they receive all eligible benefits (20,510), lower than the overall sample (50%), with 34% unsure (14,837) and 19% believing they are not (8,291).
 - Potential unclaimed benefits include veterans' benefits (10%, 4,364), home energy weatherization (12%, 5,237), and free cell phones (14%, 6,109).

Insight: Financial strain is slightly higher than in the overall sample, with lower incomes and significant debt. Benefit awareness gaps are notable, particularly for veterans' benefits and energy assistance, requiring targeted outreach.

7. Service Utilization and Needs

- Service Usage:
 - 78% used the internet (34,038), 61% used social media (26,619), 16% used fitness centers (6,982), and 12% used senior centers (5,237), with lower internet and fitness center use than the overall sample (82% and 24%).
 - 49% reported no need for listed services (21,382), higher than the overall sample (37%), with 21% needing chore services (9,164), 13% needing exercise programs (5,673), and 11% needing information/assistance (4,800).
- Unmet Needs:
 - 11% cite affordable housing as the biggest unmet need (4,800), lower than the overall sample (15%), followed by home maintenance assistance (15%, 6,546) and information about senior services (7%, 3,055).
 - 28% are unsure of the biggest unmet need (12,218), similar to the overall sample (30%).

Insight: Lower internet and fitness center use suggest potential barriers to digital and physical engagement. High demand for chore services and home maintenance indicates practical support needs. Uncertainty about unmet needs highlights the need for education.

Recommendations for AgeWays in Monroe County

1. Healthcare Access:

- Prioritize affordable dental and hearing care programs, addressing high unmet needs (28% and 19%) due to cost and insurance barriers.
- Implement pain management and chronic condition support programs, given their prevalence (30% and 24%).
- Expand fall prevention initiatives for the 23% concerned about falling, tailored for rural and suburban settings.

2. Social and Caregiving Support:

- Develop social engagement programs for the 32% experiencing insufficient social contact, addressing transportation (11%) and financial (18%) barriers, particularly in rural areas (36%).
- Provide caregiver support, focusing on resource navigation (22%) and financial assistance (10%), for the 18% lacking adequate support.

- Maintain vigilance for elder abuse, despite low reported concerns, to ensure safety.
3. Home and Safety Improvements:
- Offer subsidized home modification programs for grab bars (10%) and railings (9%), addressing the 20% needing safety features and 39% citing cost as a repair barrier.
 - Partner with local organizations for affordable home repair services, focusing on minor (19%) and major (10%) repairs.
4. Transportation Solutions:
- Enhance door-to-door transportation options for the 9% with transportation barriers, particularly in rural areas (36%), to address the 8% missing medical appointments.
 - Increase awareness and access to ride-sharing (10% usage) and public transit (6% usage) to improve healthcare access.
5. Financial and Benefit Support:
- Strengthen outreach for benefit enrollment, targeting veterans' benefits (10%), home energy weatherization (12%), and free cell phones (14%), given the 53% unsure or not receiving eligible benefits.
 - Provide financial counseling for the 11% struggling to pay bills and 22% behind on other loan payments.
6. Digital and Community Engagement:
- Leverage internet (78%) and social media (61%) usage for digital campaigns to raise awareness of AgeWays services, while addressing lower digital engagement compared to the overall sample.
 - Expand senior center programming (12% usage) to include exercise programs (13% need) and health/wellness classes (9% need), tailored for rural and suburban seniors.

Conclusion

Monroe County's 43,638 seniors aged 60+ face greater health and transportation challenges than the overall sample, with significant dental/hearing care needs and financial strain. Home maintenance, affordable housing, and benefit enrollment are critical unmet needs.

The rural (36%) and suburban (40%) settings require targeted outreach, and digital platforms offer potential despite lower internet use. AgeWays should prioritize cost-effective healthcare, home

modifications, transportation, and financial support to improve quality of life for Monroe County's older adults.



Bedford Community Education Health Van

9/18/25

COA Committee

I am writing this wording change for Program Description for the COA Funding for the year of 2025. I have highlighted the sentence that was changed. I do hope the Board will approve this change.

Thankyou.

Becki Niemiec





2025 Senior Millage Funding

Bedford Public Schools/Health Van

Official Agency Name

Transportation

Program/Service

2025 Senior Millage Funding Application

<u>Bedford Public Schools/Health Van</u> Official Agency Name		<u>March 26, 2024</u> Date of Application
<u>Transportation</u> Program Type:		<u>734-850-6045</u> Phone Number
<u>1135 Smith Rd</u> Mailing Address	<u>Temperance</u> City	<u>48182</u> Zip
<u>Becki Niemiec</u> Primary Contact Person		<u>Director</u> Title
Date organization was established:		<u>6-11-89</u>

Which option below describes your organization?

For-Profit _____

Non-Profit X

Government _____

Days and hours of service:

Offc: 8am-4pm Van Service 24/7 depending on driver availability

Number of paid employees

Full time 1

Part time 9

Officers Information:		
Name	Title	County of Residence
<u>Lisa McCaig</u>	<u>President</u>	<u>Monroe</u>
<u>Amy Driehorst</u>	<u>Vice President</u>	<u>Monroe</u>
<u>Griffin Kirsch</u>	<u>Secretary</u>	<u>Monroe</u>
<u>Amy Bissell</u>	<u>Treasurer</u>	<u>Monroe</u>
<u>Megan Kaun</u>	<u>Trustee</u>	<u>Monroe</u>
<u>Cole Elsworth</u>	<u>Trustee</u>	<u>Monroe</u>
<u>Todd Hotchkiss</u>	<u>Trustee</u>	<u>Monroe</u>

2025 Program Summary

1. Describe the program for which funds are requested (Limit response to space provided):

The Health Van provides a vast array of non-emergency and essential services transportation services for Monroe county Senior residents. The COA funding provides rides for clients 60 and older to medical appointments. Additional funding from Suburban Mobility Authority for Regional Transportation (SMART), Department of Human Services (DHS), nursing homes and Health Van fees allows the program to transport disabled and 'under 60' clients also. These non-emergency appointments may include outpatient tests at hospitals, visits to doctor's offices, dialysis appointments, dental visits, veteran check-ups in Ann Arbor and any other appointments that require the need of a lift van. The Health Van provides door-to-door services to all surrounding areas. Transportation is scheduled by appointment only with one-week advance notice requested, although same day service may be accommodated if a driver is available. The transportation includes the above service but is not limited to those situations. The vans may also be hired to provide transportation for clients to social and/or personal needs such as grocery shopping, hair appointments, family gatherings, church services, etc.

2. Explain the need for your program and its relevance to improving the quality of life for Monroe County seniors (Limit response to space provided):

The Health Van offers 24/7 wheelchair equipped transportation (depending on driver availability). This service aids clients in retaining their independence. They have the means to provide for themselves without the support of family and friends. This gives many a feeling of satisfaction knowing they are not a burden to others. An example is transporting for dialysis. These runs begin as early as 4:30am. Many clients have the support of family members, but in turn those members may work. Along with the clients knowing that they can maintain their independence by using the Health Van, the program also offers a side benefit of socialization and mental health. Our drivers maintain a professional yet personal service.

2025 Program Summary Continued

3. What measures will you use to evaluate the success of your program (Limit response to space provided)?

Communication starts in the office evaluating the client's needs. The office staff speaks with the clients one-on-one on a regular basis. Driver's meetings are held quarterly and regular communication with drivers, clients and providers keeps us informed of issues and problems and are then quickly resolved.

4. Do you charge a mandatory direct fee to clients for your services? (If yes, please provide details including fee amount (Limit response to space provided).

A round trip is \$40.00 within the base area. Distances out of the county are charged an additional \$1.15 per mile. This does not apply going into Toledo, Ohio. A one way trip in the Bedford Twp. area is \$20.00 unless it is a non-medical run. The vans are housed at the Bedford Public Schools bus garage.

5. Indicate how many "COA" unduplicated clients you expect to serve in 2025?	<u>175.00</u>
6. How many seniors did you have to place on a wait list or were unable to serve in 2023 due to lack of resources? (documentation may be requested for verification purposes)	<u>0</u>
7. How much reserve funding (i.e. "fund balance" or "rainy day funds") do you have available for this program at this time?	<u>\$142,728.00</u>
8. How much did the 2023 actual revenue exceed (or fall short of) the 2023 actual expenditures for this program?	<u>-\$20,874.00</u>

2025 Request

1. Number of Units Requested

2,550.00

2. Requested Unit Rate

\$23.39

3. Total Designation Requested (#1 x #2)

\$59,644.50

Explain any increases or decreases in number of units requested (#1) and/or requested unit rate (#2) from prior year (Limit response to space provided).

We increased our units and unit rates. We find we are taking more people in the rural area. We also no longer are doing full service for Medilodge or Wellspring now that they are using their own vans again for transportation.

Explain any increases or decreases in funding requested for salaries and/or operations from prior year (Limit response to space provided).

We have not asked for an increase since I have been with the program. We are only asking for an additional 4994.50 in funding due to increase in fuel and maintenance costs as well as operational costs. We also lost 2 nursing homes now handling their own transportation needs. We are only providing service to them when their van is being used and they need assistance.

Check the appropriate "Unit of Service"

One Day

One Dollar

One Hour

One Meal

One Pound of Food

1 - One-Way-Trip

X

What is the total cost to you to provide one unit of this service?

\$102.68

I assure the Monroe County Commission on Aging that all the information provided herein is current and accurate, and any Senior Millage Funds designated will be used expressly for the purposes requested, and that all services and activities will be operated in accordance with State and Federal Laws, Monroe County Commission on Aging Regulations, Policies and Procedures.

Becki Niemiec

Print Name

Director

Title

Becki Niemiec

Signature

January 13, 2025

Date

Proposed Operations Budget for Calendar Year 2025

Provider: Bedford Public Schools/Health Van

Program: Transportation

Operations	2024	2025	Difference	Revised 2025	Revised Difference
Advertising	\$1,000.00	\$1,200.00	\$200.00		
Central Services/Indirect Cost	\$12,000.00	\$15,000.00	\$3,000.00		
Client Program Supplies					
Client Transportation					
Conference/Training	\$400.00	\$400.00			
Contracted Services	\$5,000.00	\$1,900.00	(\$3,100.00)		
Direct Financial Assistance					
Dues/Fees/License	\$200.00	\$100.00	(\$100.00)		
Duplication/Printing					
Electric					
Employee/Volunteer Expenses					
Equipment Lease/Purchase	\$500.00	\$100.00	(\$400.00)		
Equipment Maintenance					
Facility Maintenance Contracts					
Food Purchase					
Fundraising Activities					
Gas (Facility)					
Home Modification Supplies/Equipment					
Internet					
Janitorial Supplies					
Kitchen Supplies/disposables					
Liability Insurance					
Newsletter Expense					
Office Equip. Repair & Maint.	\$1,250.00	\$250.00	(\$1,000.00)		
Office Supplies	\$2,000.00	\$2,000.00			
Postage					
Rent					
Staff travel	\$1,650.00	\$1,650.00			
Subscriptions/Manuals					
Telephone	\$3,000.00	\$2,700.00	(\$300.00)		
Trash/Lawn/Snow Care					
Vehicle Gas and Oil	\$28,000.00	\$25,000.00	(\$3,000.00)		
Vehicle Insurance					
Vehicle Lease/Purchase					
Vehicle Maintenance	\$8,000.00	\$8,000.00			
Volunteer Insurance					
Volunteer Meal Reimbursement					
Volunteer Recognition					
Volunteer Transport/Stipend Reimburse.					
Water					
Total Operations	\$63,000.00	\$58,300.00	(\$4,700.00)		

Provider:	Bedford Public Schools/Health Van
Program:	Transportation

Revenue Sources for Calendar Year 2025

Provider: Bedford Public Schools/Health Van

Program: Transportation

Revenue Sources	2024	2025	Difference	Revised 2025	Revised Difference
Area Agency on Aging 1-B					
Client Cost Share	\$52,308.00	\$50,000.00	(\$2,308.00)		
Commission on Aging (COA)	\$54,650.00	\$59,644.50	\$4,994.50		
Commodities Supplemental Food Prog					
Community Mental Health					
Community Service Block Grant					
Corporate Sponsorship					
Corporation National & Community Serv.					
Department of Agriculture					
Department of Human Services	\$6,304.00	\$11,005.50	\$4,701.50		
Donations					
Dues					
Emergency Food Assistance Program					
Employee Ins. Cost share					
Fares					
Federal Section 5311					
Funds Raised					
Hope Network					
Office of Services to the Aging					
Private Pay	\$105,723.00	\$71,194.08	(\$34,528.92)		
Public Act 51					
SMART	\$36,669.00	\$70,000.00	\$33,331.00		
United Way					
Units of Government					
Van Fees					
Enter other funding source below					
Fund Balance	\$42,835.00		(\$42,835.00)		
SMART PAYOUT FOR EXCESS FY23				\$7,584.00	
Total Revenue	\$298,489.00	\$261,844.08	(\$36,644.92)	\$7,584.00	
In-kind Description:	Rent - \$1800.00			In-Kind Amount:	\$1,800.00

Transportation



Bedford Community Education Health Van

9/15, 2025

COA Committee

I am writing this wording change for Program Description for the COA Funding for the year of 2026. I have highlighted the sentence that was changed. I do hope the Board will approve this change

Thankyou.

Becki Niemiec





2026 Senior Millage Funding

Bedford Public Schools/Health Van

Official Agency Name

Transportation

Program/Service

2026 Senior Millage Funding Application

Bedford Public Schools/Health Van March 26, 2025
Official Agency Name **Date of Application**

Transportation 734-850-6045
Program Type: **Phone Number**

1135 Smith Rd. Temperance 48182
Mailing Address **City** **Zip**

Becki Niemiec Director
Primary Contact Person **Title**

Date organization was established: 06/11/89

Which option below describes your organization?

For-Profit Non-Profit x Government

Days and hours of service: Office 8 Am-4Pm van service 24/7 depending on driver availability

Number of paid employees Full time 1 Part time 7

Officers Information:		
Name	Title	County of Residence
<u>Lisa McCaig</u>	<u>President</u>	<u>Monroe</u>
<u>Amy Driehorst</u>	<u>Vice President</u>	<u>Monroe</u>
<u>Griffin Kirsch</u>	<u>Secretary</u>	<u>Monroe</u>
<u>Amy Bissell</u>	<u>Treasurer</u>	<u>Monroe</u>
<u>Megan Kaun</u>	<u>Trustee</u>	<u>Monroe</u>
<u>Cole Elsworth</u>	<u>Trustee</u>	<u>Monroe</u>
<u>Todd Hotchkiss</u>	<u>Trustee</u>	<u>Monroe</u>
<u> </u>	<u> </u>	<u> </u>

2026 Program Summary

1. Describe the program for which funds are requested (Limit response to space provided):

The Health Van provides a vast array of non-emergency and essential services transportation for Monroe county Senior residents. The COA funding provides rides for clients 60 and older to medical appointments. Additional funding from Suburban Mobility Authority for Regional Transportation (SMART), Department of Human Services (DHS), nursing homes and Health Van fees allows the program to transport disabled and 'under 60' clients also. These non-emergency appointments may include outpatient testing at hospitals, visits to the doctor's offices, dialysis appointments, dental visits, veteran check-ups Ann Arbor and any other appointments that require the need of a lift van. The Health Van provides door-to-door services to all surrounding areas. Transportation is scheduled by appointment only with one-week advance notice requested, although same day service may be accommodated if a driver is available. The transportation includes the above service but is not limited to those situations. The vans may also be hired to provide transportation for clients and/or personal needs such as grocery shopping, hair appointments, family gatherings church services, etc.

2. Explain the need for your program and its relevance to improving the quality of life for Monroe County seniors (Limit response to space provided):

The Health Van offers 24/7 wheelchair equipped transportation (depending on driver availability) This service aids clients in retaining their independence. They have the means to provide for themselves without the support of family and friends. This gives many a feeling of satisfaction knowing they are not a burden to others. An example is transporting to dialysis. These runs begin as early as 5:00 am. Many clients have the support of family members, but in turn those members may work. Along with the clients knowing that they can maintain their independence by using the Health Van, the program also offers a side benefit of socialization and mental health. Our drivers maintain a professional yet personal service.

2026 Program Summary Continued

3. What measures will you use to evaluate the success of your program (Limit response to space provided)?

communication starts in the office evaluating the client's needs. The office staff speaks with the clients one-on-one on a regular basis. Driver's meetings are held quarterly and regular communication with drivers, clients and providers keeps us informed of issues and problems and are then quickly resolved.

4. Do you charge a mandatory direct fee to clients for your services? If yes, please provide details including fee amount (Limit response to space provided).

A round trip is \$40.00 within the base area. Distances out of the county are charged an additional \$1.15 per mile. This doesn't apply going into Toledo, Ohio. A new way trip in the Bedford Township area is \$20.00 unless it is a non-medical run. The vans are housed at the Bedford Public Schools bus garage.

5. Indicate how many "COA" unduplicated clients you expect to serve in 2026?	<u>175.00</u>
6. How many seniors did you have to place on a wait list or were unable to serve in 2024 due to lack of resources? (documentation may be requested for verification purposes)	<u>0</u>
7. How much reserve funding (i.e. "fund balance" or "rainy day funds") do you have available for this program at this time?	<u>\$136,643.00</u>
8. How much did the 2024 actual revenue exceed (or fall short of) the 2024 actual expenditures for this program?	<u>-\$15,437.89</u>

2026 Request

1. Number of Units Requested

2,550.00

2. Requested Unit Rate

\$23.54

3. Total Designation Requested (#1 x #2)

\$60,027.00

Explain any increases or decreases in number of units requested (#1) and/or requested unit rate (#2) from prior year (Limit response to space provided).

Explain any increases or decreases in funding requested for salaries and/or operations from prior year (Limit response to space provided).

I have increased the unit rate by .15 cents due to the increase in minimum wage in the state of Michigan going to \$15.78. I have also increased the smart money and client private pay to help with this increase. Only my drivers and secretaries will be getting an increase in salary. I will not getting betting an increase in salary.

Check the appropriate "Unit of Service"

One Day

One Dollar

One Hour

One Meal

One Pound of Food

1 - One-Way-Trip

X

What is the total cost to you to provide one unit of this service?

\$102.83

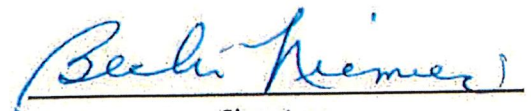
I assure the Monroe County Commission on Aging that all the information provided herein is current and accurate, and any Senior Millage Funds designated will be used expressly for the purposes requested, and that all services and activities will be operated in accordance with State and Federal Laws, Monroe County Commission on Aging Regulations, Policies and Procedures.

Becki Niemiec

Print Name

Director

Title



Signature

September 15, 2025

Date

Proposed Operations Budget for Calendar Year 2026

Provider: Bedford Public Schools/Health Van

Program: Transportation

Operations	2025	2026	Difference	Revised 2026	Revised Difference
Advertising	\$1,200.00	\$1,200.00			
Central Services/Indirect Cost	\$15,000.00	\$15,000.00			
Client Program Supplies					
Client Transportation:					
Conference/Training	\$400.00	\$500.00	\$100.00		
Contracted Services	\$1,900.00	\$1,900.00			
Direct Financial Assistance					
Dues/Fees/License	\$100.00	\$200.00	\$100.00		
Duplication/Printing					
Electric					
Employee/Volunteer Expenses					
Equipment Lease/Purchase	\$100.00	\$100.00			
Equipment Maintenance					
Facility Maintenance Contracts					
Food Purchase:					
Fundraising Activities					
Gas (Facility)					
Home Modification Supplies/Equipment					
Internet					
Janitorial Supplies					
Kitchen Supplies/disposables					
Liability Insurance					
Newsletter Expense					
Office Equip. Repair & Maint.	\$250.00	\$300.00	\$50.00		
Office Supplies	\$2,000.00	\$2,000.00			
Postage					
Rent					
Staff travel	\$1,650.00	\$1,800.00	\$150.00		
Subscriptions/Manuals					
Telephone	\$2,700.00	\$2,700.00			
Trash/Lawn/Snow Care:					
Vehicle Gas and Oil	\$25,000.00	\$27,000.00	\$2,000.00		
Vehicle Insurance					
Vehicle Lease/Purchase					
Vehicle Maintenance	\$8,000.00	\$10,000.00	\$2,000.00		
Volunteer Insurance					
Volunteer Meal Reimbursement					
Volunteer Recognition					
Volunteer Transport/Stipend Reimburse.					
Water					
Total Operations	\$58,300.00	\$62,700.00	\$4,400.00		

Proposed Annual Wages/Benefits Budget for Calendar Year 2026

Provider: Bedford Public Schools/Health Van

Program: Transportation

[illegible]

Revenue Sources for Calendar Year 2026

Provider: Bedford Public Schools/Health Van

Program: Transportation

Revenue Sources	2025	2026	Difference	Revised 2026	Revised Difference
AgeWays					
Client Cost Share	\$50,000.00	\$50,189.00	\$189.00		
Commission on Aging (COA)	\$59,645.00	\$60,027.00	\$382.00		
Commodities Supplemental Food Prog.					
Community Mental Health					
Community Service Block Grant					
Corporate Sponsorship					
Corporation National & Community Serv.					
Department of Agriculture					
Department of Human Services	\$11,005.00	\$11,005.00			
Donations					
Dues					
Emergency Food Assistance Program					
Employee Ins. Cost share					
Fares					
Federal Section 5311					
Funds Raised					
Hope Network					
Office of Services to the Aging					
Private Pay.	\$71,194.00	\$71,897.00	\$703.00		
Public Act 51					
SMART	\$70,000.00	\$72,850.00	\$2,850.00		
United Way					
Units of Government					
Van Fees					
Enter other funding source below					
Total Revenue	\$261,844.00	\$265,968.00	\$4,124.00		
In-Kind Description:	Rent-\$1800.0			In-Kind Amount:	\$1,800.00

Transportation