

AGENDA
MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING
WEDNESDAY, MAY 25, 2022 – 6:00 P.M.
125 EAST SECOND STREET, MONROE, MI 48161
(734) 240-7003

- I. CALL TO ORDER
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE
- IV. APPROVAL OF AGENDA (05/25/2022 Regular Meeting)
- V. APPROVAL OF MINUTES (01/26/2022 Organizational Meeting)
- VI. CENTRAL DISPATCH REPORT
- VII. PUBLIC COMMENT
- VIII. LOCAL GOVERNMENT MEMBERS COMMENTS
- IX. COMMUNICATIONS
- X. OLD BUSINESS
- XI. NEW BUSINESS
 - 1. Annual Report of MCA by Mr. Ron Slagell
 - 2. Bedford Township Fire Department Transport Reports
 - 3. Discussion of new member to fill the seat vacated by James Neorr
- XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT
 - 1. January, February, March and April 2022, Operation Reports
 - 2. Medical Control Board Report
- XIII. PUBLIC COMMENT
- XIV. OTHER ITEMS FROM MEMBERS
- XV. NEXT MEETING—July 27, 2022
- XVI. ADJOURNMENT

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
ORGANIZATIONAL MEETING MINUTES
JANUARY 26, 2022

I. CALL TO ORDER

At an Organizational Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, January 26, 2022. Deputy Clerk, Lisa Sanders, called meeting to order at 6:08 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, David Brown, Michael Demski, Sara Kandler, Keith Masserant, Robin Miller, James Neorr, R.J. Schall and Douglas Steinman

Absent: None

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—Deputy Clerk, Lisa Sanders, led the Pledge of Allegiance.

IV. ELECTION OF CHAIRPERSON—Deputy Clerk, Lisa Sanders, opened the floor for nominations for Chairperson.

James Neorr nominated David Brown for Chairperson.

No other nominations were offered. Mr. Brown accepted the nomination.

Deputy Clerk closed the nominations.

Motion by Michael Demski, supported by R.J. Schall to cast a unanimous vote for David Brown as Chairperson.

Roll call by Deputy Clerk as follows:

AYE		NAY	ABSTAIN	EXCUSED
James Bennett	Robin Miller			
David Brown	James Neorr			
Michael Demski	R.J. Schall			
Keith Masserant	Douglas Steinman			
Sara Kandler				

Motion carried.

Chairman David Brown presided over the meeting at this point.

V. ELECTION OF VICE-CHAIRMAN—Chairman Brown opened the floor for nominations for Vice-Chairman

Douglas Steinman nominated R.J. Schall for Vice-Chairman. Mr. Schall accepted the nomination.

James Neorr nominated Michael Demski for Vice-Chairman. Mr. Demski declined the nomination.

No other nominations were offered. Chairman Brown closed the nominations.

Motion by Michael Demski, supported by Robin Miller to cast a unanimous vote for R.J. Schall for Vice-Chairman.

Roll call by Deputy Clerk as follows:

AYE		NAY	ABSTAIN	EXCUSED
James Bennett	Robin Miller			
David Brown	James Neorr			
Michael Demski	R.J. Schall			
Keith Masserant	Douglas Steinman			
Sara Kandler				

Motion carried.

VI. ELECTION OF SECRETARY—Chairman opened the floor for nominations for Secretary.

Douglas Steinman nominated James Neorr for Secretary. Mr. Neorr declined the nomination.

James Neorr nominated Robin Miller for Secretary. Ms. Miller accepted the nomination.

No other nominations were offered. Chairman Brown closed the nominations.

Motion by Michael Demski, supported by R.J. Schall to cast a unanimous vote for Robin Miller for Secretary.

Roll call by Deputy Clerk as follows:

AYE		NAY	ABSTAIN	EXCUSED
James Bennett	Robin Miller			
David Brown	James Neorr			
Michael Demski	R.J. Schall			

Keith Masserant	Douglas Steinman			
Sara Kandler				

Motion carried.

VII. ELECTION OF TREASURER—Chairman opened the floor for nominations for Treasurer.

R.J. Schall nominated Keith Masserant for Treasurer. Mr. Masserant accepted the nomination.

No other nominations were offered. Chairman Brown closed nominations.

Motion by Robin Miller, supported by R.J. Schall to cast a unanimous vote for Keith Masserant for Treasurer.

Roll call by Clerk as follows:

AYE		NAY	ABSTAIN	EXCUSED
James Bennett	Robin Miller			
David Brown	James Neorr			
Michael Demski	R.J. Schall			
Keith Masserant	Douglas Steinman			
Sara Kandler				

Motion carried

VIII. ELECTION OF MEDICAL CONTROL REPRESENTATIVE—Chairman opened nominations for Medical Control Representative

James Neorr nominated Douglas Steinman as the Medical Control Representative. Mr. Steinman accepted the nomination.

No further nominations were offered. Chairman Brown closed nominations.

Motion by R.J. Schall, supported by Sara Kandler to cast a unanimous vote for Douglas Steinman as Medical Control Representative.

Roll call by Deputy Clerk as follows:

AYE		NAY	ABSTAIN	EXCUSED
James Bennett	Sara Kandler		Douglas Steinman	
David Brown	Robin Miller			
Michael Demski	James Neorr			
Keith Masserant	R.J. Schall			

Motion carried.

Chairman Brown asked James Bennett to be the alternate Medical Control Representative if Douglas Steinman can't attend the meeting. Mr. Bennett accepted.

IX. APPOINTMENT OF OPERATIONS COMMITTEE MEMBERS BY CHAIRPERSON

Chairman Brown appointed R.J. Schall-Chair, James Neorr and Keith Masserant to the Operations Committee.

X. APPROVAL OF AGENDA

Motion by Robin Miller, supported by R.J. Schall to approve the January 26, 2022, Organizational Meeting agenda as presented.

Voice vote taken. Motion carried.

XI. APPROVAL OF MINUTES (11/17/2021 Regular Meeting)

Motion by Michael Demski, supported by Keith Masserant to approve the November 17, 2021 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

XII. CENTRAL DISPATCH REPORT—Director Donna Kuti updated members on the new position of Quality Improvement Coordinator that was approved by the Board of Commissioners. Isaiah Turner has been promoted to this position and is starting March 13. If he is available he will attend the next EMA meeting.

Question by Jim Neorr regarding delays by Central Dispatch and if this new QA position will assist with reducing those times. Donna Kuti responded that over time it will but at first Mr. Turner will be reviewing medical calls, how those are being dispatched and if they are in compliance.

XIII. PUBLIC COMMENT—None

XIV. LOCAL GOVERNMENT MEMBERS COMMENTS—None

XV. COMMUNICATIONS—

1. Meeting schedule for 2022 for discussion and vote.

A. Meeting schedule for 2022:

January 26, 2022

March 23, 2022

May 25, 2022

July 27, 2022

September 28, 2022

November 23, 2022 (Amended to November 16, 2022)

Discussion of changing the November 23, 2022 meeting date to November 16 or November 30 due to the proximity of the Thanksgiving holiday. Members agreed to change the November 23, 2022 meeting to November 16, 2022.

Motion by Douglas Steinman, supported by Keith Masserant to adopt the 2022 Meeting schedule as amended.

Voice vote taken. Motion carried.

XVI. OLD BUSINESS—

1. Articles of Incorporation update—

Attorney Phil Goldsmith explained the various changes to the Articles of Incorporation that have been discussed. Article 7 will be left as is because it mimics the language of the Public Act and therefore, does not need to be changed.

Discussion commenced regarding streamlining administration of the Authority by admission or re-admission of new members, withdrawal from the Authority and possible creation of a local government members advisory board. Mike Demski commented that they did have an advisory board years ago, but at this time there really is no need for one.

Motion by Robin Miller, supported by Keith Masserant to approve keeping the Articles of Incorporation as is, close the issue of changes, and take no further action.

Voice vote taken. All members voted AYE except James Neorr who voted NAY. Motion carried.

2. Air Ambulance Policy—

Donna Kuti explained the changes that were made to the Air Ambulance policy. Discussion commenced and Air LZ 1 & 2 will be added as a backup talk group.

Motion by James Neorr, supported by R.J. Schall to approve the Air Ambulance Policy as presented with the notation that was discussed regarding the Air LZ 1 & 2 talk group(s).

Voice vote taken. Motion carried.

XVII. NEW BUSINESS—

1. Updated Report—MCA

Karl Rock gave the report:

- Annual Fermi compliance training done online

- Participated in Shop with a Hero event at Christmas and Christmas in Ida parade
 - Paramedics collected donations amongst themselves and donated K9 gifts to K9 officers
 - Large EMT class graduated in December
 - Staffing shortages still plague the nation—MCA hired 5 new EMTs and 2 part-time paramedics. 1 junior paramedic promoted to senior paramedic.
 - Plagued with injuries and Covid lately. Received aid from Bedford Township to help while MCA had multiple absences.
 - CEO, Ron Slagell, would like to present the Annual Report in March.
2. Bedford Township Fire Department Transport Report—Lt. VanKlingerin gave the report. They have been very busy. Illness is keeping people at home. James Neorr wants to have the BTFD Transport Report to look like MCA's reports, especially in regard to delays.

Bedford Township Fire Department Transport Report		
Month/Year	November 2021	December 2021
Total Medical Calls	228	286
BTFD First on Scene	115	170
Total Transports	40	52
Mutual Aid Requests	6	10

XVIII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT—

1. R.J. Schall explained the November and December 2021 Operation Reports.

November 2021	
Priority 1-3 Calls	1289
Priority 1-3 Calls Patient Transports	947
Fractile %	88.44%
Average Response Time	8.33 minutes
Responses > 25 minutes w/o exception (Letters to Clerk)	2

Mutual Aid Received	41
Mutual Aid Given	21

December 2021	
Priority 1-3 Calls	1432
Priority 1-3 Calls Patient Transports	1075
Fractile %	88.07%
Average Response Time	9.17 minutes
Responses > 25 minutes w/o exception (Letters to Clerk)	6
Mutual Aid Received	50
Mutual Aid Given	36

Motion by Robin Miller, supported by James Neorr to accept and place both Operations reports on file.

Voice vote taken. Motion carried.

2. Medical Control Board Report—Dr. Kemple gave the report.

- Assistant Medical Director resigned. EMS Fellow might take his place.
- Dr. Kemple discussed the email that he sent in December about some initiatives PMRH and Monroe County MCA are making in order to preserve EMS functions and availability within the county.
- Lucas County ERs were on Emergency Bypass for weeks, but things have been improving
- National Guard opened a 75-bed Covid unit at Toledo
- Seeing a higher number of emergent, Non-Covid patients

XIX. PUBLIC COMMENT –

Ms. Sadie Duncan of Life Flight has calendars and other items to pass out if anyone is interested.

R.J. Schall--Call volume has been up Summerfield and everywhere across the county.

Keith Masserant made some blank certificate samples for the Everyday Heroes program. Discussion commenced about where to put the program on the agenda because the Bylaws dictate the agenda items. Keith will take care of the program and any associated cost.

XX. OTHER ITEMS FROM MEMBERS—None

XXI. NEXT MEETING—March 23, 2022 at 6:00 p.m.

XXII. ADJOURNMENT

Motion to adjourn by Robin Miller, supported by R. J. Schall. Voice vote taken. Motion carried. Meeting adjourned at 7:31 p.m. with no further business.

Monroe County Emergency Medical Authority

ANNUAL UPDATE

May 25, 2022

Ron Slagell, President & CEO

Brief History

- HVA began serving north half Monroe County on a temporary basis in 2005 when Hart Medical closed. ProMedica Mobile began serving the south half.
- We put together a consortium made up of HVA, Mercy Memorial Hospital, ProMedica and St. Vincent Mercy Hospital in 2006. We submitted proposal to the EMA in response to your RFP. The EMA selected us from among 3 bidders.
- MCA began serving the county in May 2006, except for the City of Monroe which began in July 2010.

Brief History

- In 2013, Emergent Health Partners formed by HVA as the parent organization for all our ambulance services.
- In 2015, Mercy Memorial Hospital was merged into the ProMedica Health System.
- Both of these changes have been accepted by the other partner organizations and there have been no other changes.



Deployment Changes Over Time

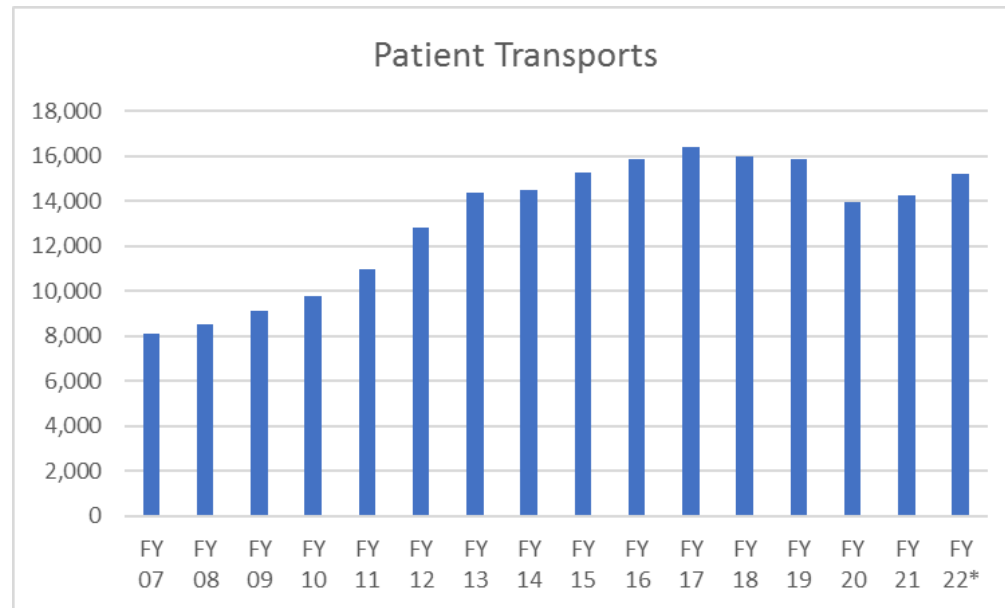
- In 2006, we originally had four MCA, 24-hour units around the clock – plus two provided by LifeStar & ProMedica from Toledo.
- We progressively have added additional resources.
- Today, we operate five MCA around-the-clock ambulances plus two 12-hour 7-day ALS units.
- MCA stations are in Monroe City, Monroe Township, Ash Township, Bedford Township and Dundee. Our 12-hour units operate from Bedford and Monroe Twp.
- Our HVA units provide back-up coverage, as well as our mutual aid agreement with Bedford Township FD.

Recap of past 18 months

- Impacts of COVID
 - On patients
 - Delayed or avoided medical care
 - On our staff
 - Impact professionally & personally
 - Effects continue to linger
- Initial drop in call volumes followed by increase
- Increased acuity of patients

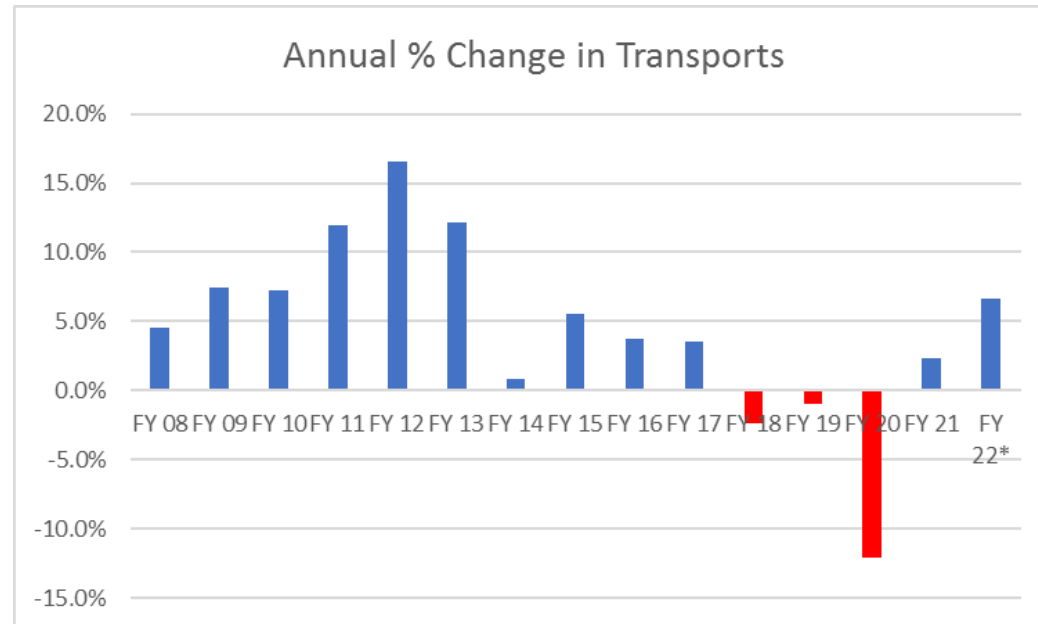
Transports by Ambulance

- 14,290 ambulance transports by MCA in FY21
- Over 15,000 projected for the current year
- 2007-2013 69% growth
- 2014-2019 11% growth
- 2021-2021 6% growth



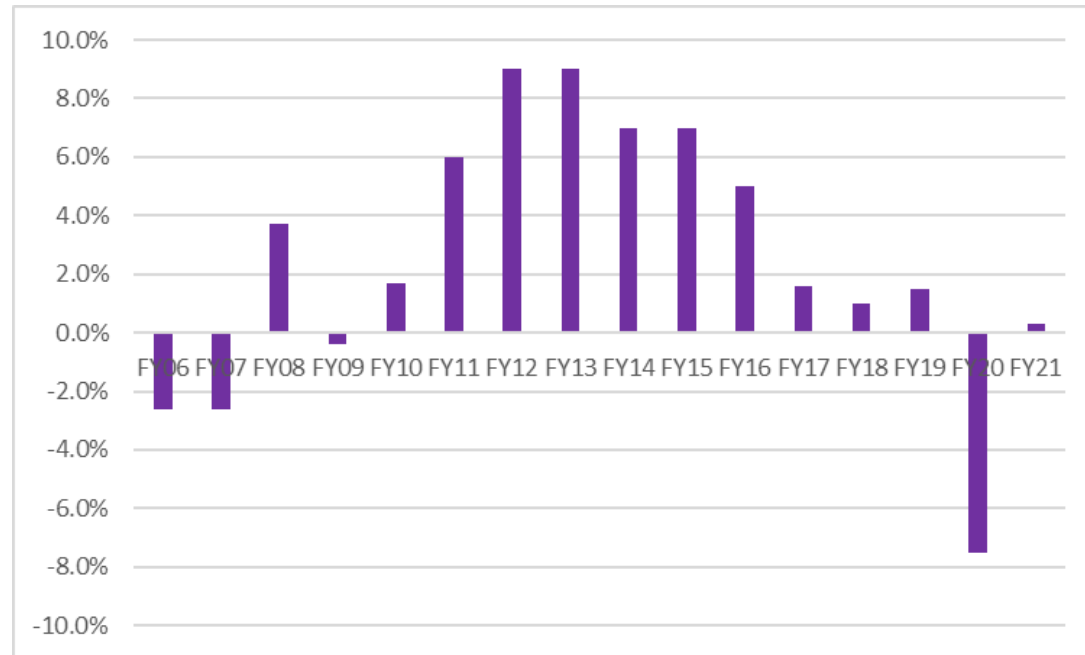
Transports by Ambulance

- Impact of COVID-19
- More patients are seriously ill



MCA Financial Performance

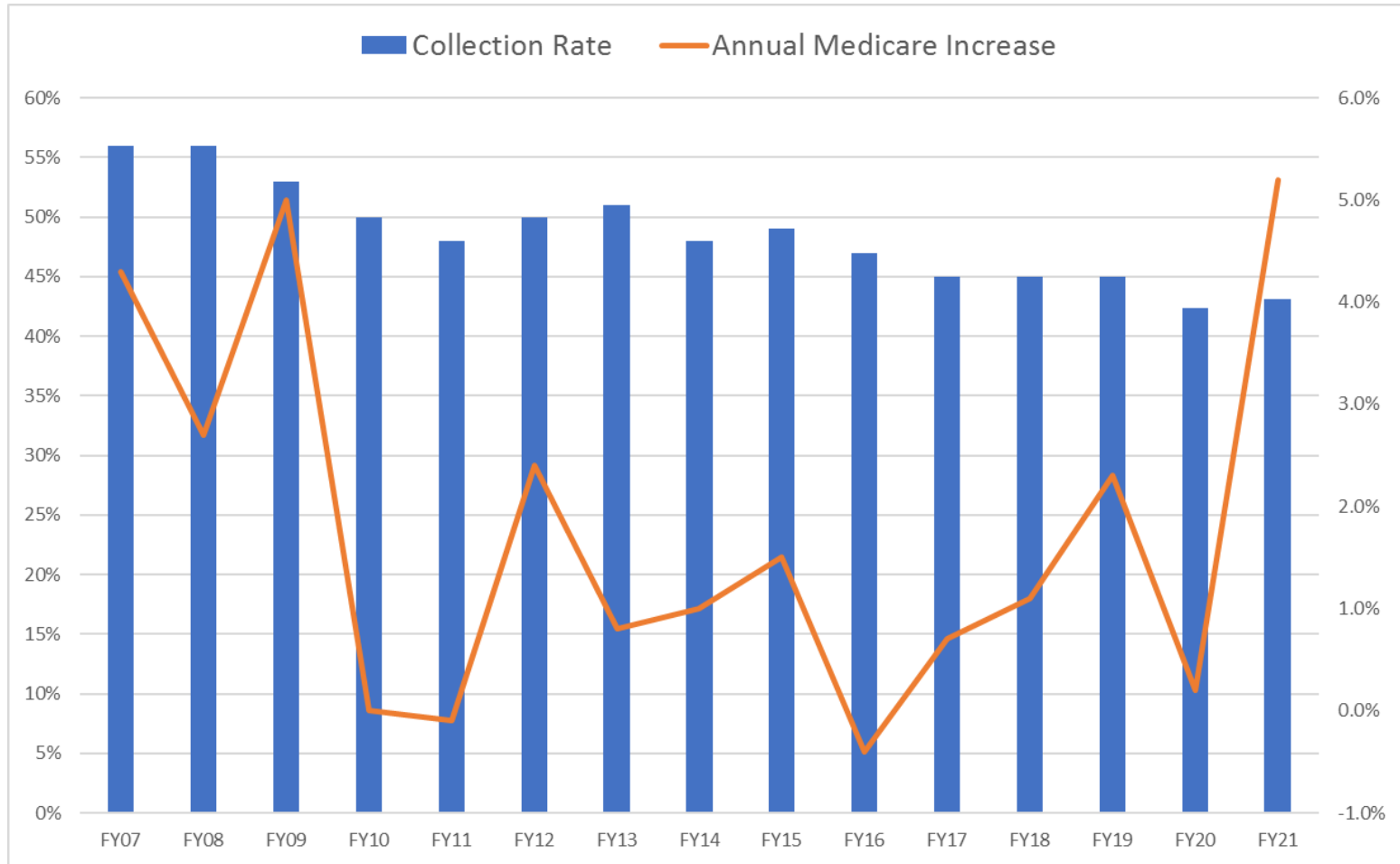
- On track for a 1% Net Income for FY 20 until the pandemic
- FY21 recovered but still slim margins
- Increasing pressures to find ways to be more efficient



Financial Performance of MCA

- Annual Surplus Goal is 2-3%. Why?
 - Ability to purchase replacement equipment and cover growth without additional borrowing
 - Ability to increase wages for staff
 - Maintenance and upkeep of stations
 - Build fund balance to cover future uncertain years (like 2020!).
- Medicare inflationary increases not keeping up with costs
 - Increase for 2022 was 5.2% (highest in decades)
- Medicaid gave first increase in 20 years
 - Fully took effect January 1, 2022
- Cost of a 24-hour ambulance/station: \$ 750,000
- Cost of a 12-hour/7-day ambulance: \$ 475,000

Collection Percentage



Current challenges

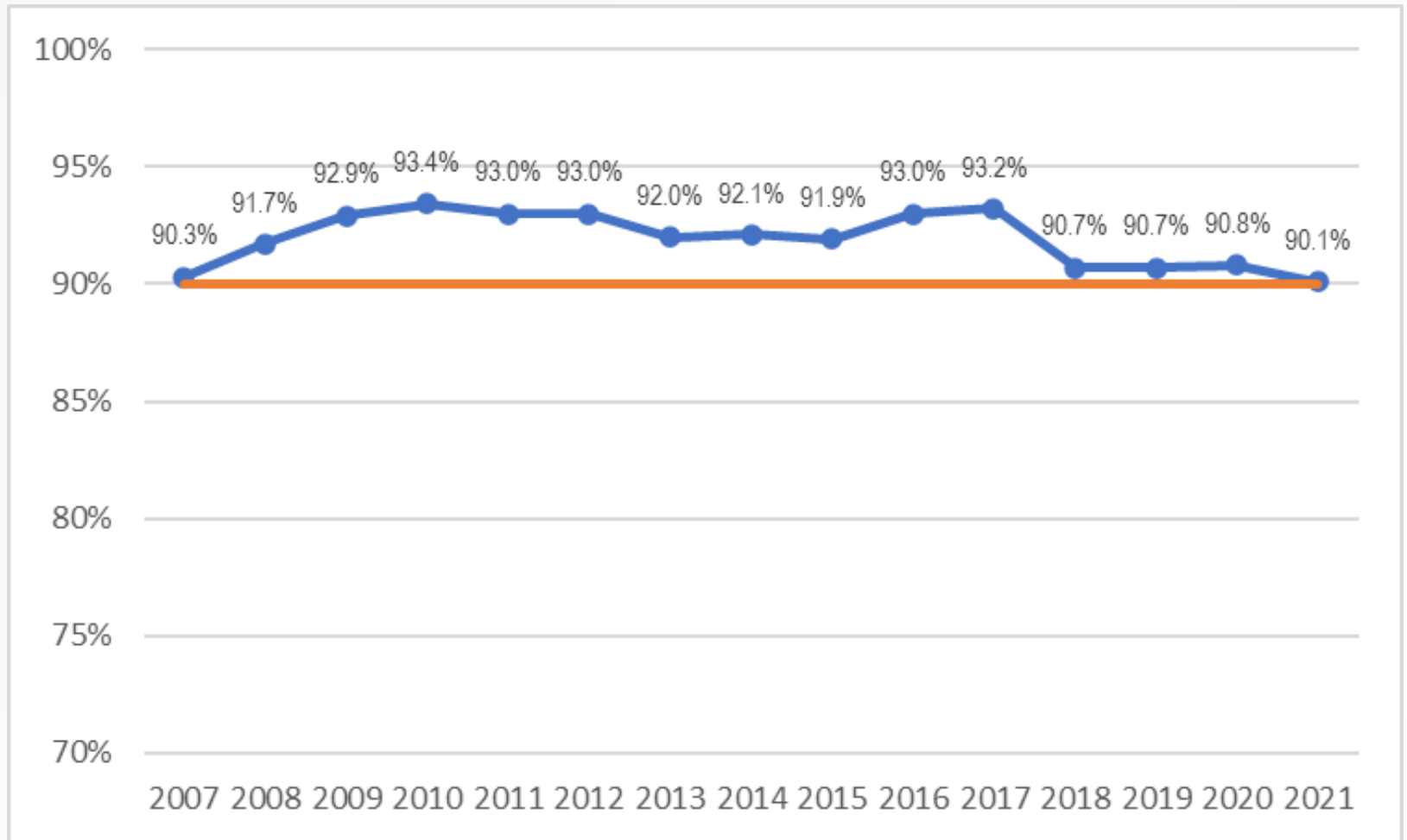
- Staffing shortage
- Inflation
- Fuel costs
- Inadequate reimbursement
 - Federal & State
 - Insurance Companies
 - No fault
 - Balance billing

Emergency Response Times

- Our response time standard is 10 minutes or less, 90% in urban areas, and 15 minutes or less, 90% in rural areas.
- Same standard used in nearby counties.
- We have been regularly meeting this standard.
 - 2021 – 90.1% compliance, 8:24 average



Emergency Priority 1 Response Times



EMS Trends

- Decreasing red lights & siren responses when responding to 9-1-1 calls and from the scene-National Joint Statement
- Changing measurement of successful EMS system away from response time to clinical quality measures
- Changes in EMS care
 - ET3
 - Community Paramedic

Clinical Care Improvements

PAST IMPROVEMENTS

- We meet medical control credentialing requirements
- Added 12-lead ECG in 2006, CPAP therapy in 2008
- Added a shared Quality Improvement supervisor in 2013
- Upgraded Lifepak 12 to Lifepak 15 in 2014
- 2017 - Trained our paramedics in advanced stroke assessments, as well as the ability to maintain tPA (clot busting medication) during transport from a primary stroke center to a comprehensive stroke center.

Clinical Care Improvements

RECENT IMPROVEMENTS

- 2018 - Trained all staff as "stop the bleed" instructors
- 2019 - Upgraded portable oxygen tanks to include integrated regulators to minimize disruption during CPAP administration
- 2019 - Upgraded to power lift stretchers

Commitment to Quality

- Remain nationally accredited by CAAS – one of only 180 services in the country
- In addition to medical control, we have a Board Committee devoted to system quality improvement.

Quality Measures

- Treatment checklist for patients with chest pain – 91.3%
- Treatment checklist for patients experience a stroke – 94.7%
- Treatment to correct hypoglycemia – MCA 83% vs National 40%
- Pediatric patient respiratory assessment – MCA 100% vs National 86%
- % of lights & siren response while transporting patient – MCA 6% vs National 54%

Customer Satisfaction

- Emergent Health surveys over 38,000 patients annually
- About 6,300 surveys returned company-wide (16% return rate)
- Nationally over 180 services' data create the benchmark
- National Benchmark: 93.3 Emergent Health System: 93.4
- MCA Survey Results: **91.6 for 2021**; 91.1 last year, and 90.3 in 2019



Customer Satisfaction

- MCA Overall Survey Results: 91.6 score
- MCA's strengths:
 - Degree to which the medics took your problem seriously – 96.1
 - Care shown by the medics who arrived with the ambulance – 95.5
 - Skill of the medics – 95.3
 - Cleanliness of the ambulance – 94.7
 - Helpfulness of the person you called for ambulance service – 93.5

Customer Satisfaction

- MCA Overall Survey Results: 91.6 score
- Lowest scores:
 - Comfort of the ride – 83.3 (Nationally 88.6)
 - Willingness of billing staff to address your needs - 85.7 (Nationally 89.4)
 - Professionalism of the staff in our billing office – 85.7 (Nationally 89.6)
 - Extent to which the services received were worth the fees charges – 86.4 (Nationally 89.6)

Staffing

- 38 full time equivalent positions at MCA
- About 55 full- and part-time employees
- 2 full-time supervisors
- Annual turnover of MCA full time paramedics: 8%



Community Benefit

- \$25,000 in community benefits and community education programs, community event coverage, and standbys at structure fires and other fire department training exercises at no charge.
- \$ 537,000 written off for charity care and indigent care.



Priorities for Upcoming Years

- Prepare for changes in health care delivery
 - Retention & recruiting staff
 - Transition from pandemic to endemic mode for COVID-19
- Identify opportunities to add value for our customers
- Work to maintain a financially stable EMS system for the community



Questions?



Your nonprofit community ambulance service



Monthly Fractile Report for Monroe County

01/01/2022 - 01/31/2022

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp	20	2	00:10:10	90	1
Bedford Twp	149	4	00:06:18	97.32	7
Berlin Twp	32	5	00:11:33	84.38	2
Carleton Village	18	3	00:11:09	83.33	1
Dundee Twp	18	2	00:07:27	88.89	1
Dundee Village	45	6	00:07:48	86.67	2
Erie Twp	30	4	00:10:22	86.67	0
Estral Beach Village	0	0	00:00:00		0
Exeter Twp	11	4	00:15:22	63.64	0
Frenchtown Twp	194	20	00:07:15	89.69	6
Ida Twp	18	1	00:10:45	94.44	0
LaSalle Twp	15	2	00:11:52	86.67	0
London Twp	14	7	00:15:22	50	3
Luna Pier City	4	0	00:09:39	100	0
Maybee Village	1	1	00:15:28	0	0
Milan City - Monroe County	12	1	00:13:40	91.67	1
Milan Twp	12	3	00:13:29	75	2
Monroe City	174	10	00:05:14	94.25	6
Monroe Twp	108	9	00:07:12	91.67	2
Petersburg City	3	1	00:14:52	66.67	0
Raisinville Twp	17	1	00:09:18	94.12	2
South Rockwood Village	4	1	00:09:32	75	1
Summerfield Twp	10	1	00:14:00	90	0
Whiteford Twp	19	1	00:10:41	94.74	0

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response
Ash Twp	16	0	100	00:13:41
Bedford Twp	71	3	95.77	00:10:54
Berlin Twp	16	0	100	00:17:10
Carleton Village	18	0	100	00:14:25
Dundee Twp	7	0	100	00:08:45
Dundee Village	8	0	100	00:08:47

Erie Twp	12	0	100	00:12:36
Estral Beach Village	3	0	100	00:21:01
Exeter Twp	3	0	100	00:18:04
Frenchtown Twp	73	2	97.26	00:09:49
Ida Twp	4	0	100	00:03:09
LaSalle Twp	5	0	100	00:13:31
London Twp	3	0	100	00:25:52
Luna Pier City	2	0	100	00:12:05
Maybee Village	4	0	100	00:19:35
Milan City - Monroe County	3	0	100	00:21:16
Milan Twp	5	1	80	00:20:19
Monroe City	134	0	100	00:07:35
Monroe Twp	59	2	96.61	00:10:46
Petersburg City	2	0	100	00:23:37
Raisinville Twp	3	0	100	00:12:18
South Rockwood Village	6	0	100	00:12:03
Summerfield Twp	4	0	100	00:18:58
Whiteford Twp	7	1	85.71	00:16:08

Monroe County Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response
927	701	89	00:08:49	90.4	98.07	00:12:17

Monroe County General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1396	405	1	986	37

Patient Transport Destinations (>3 Dropoffs)	Total Transports	% of Total
	3	0.43%
HAEE - St Anne- ER	20	2.85%
HFLE - Promedica Flower- ER	23	3.28%
HMME - Promedica Monroe- ER	383	54.64%

HOSE - Beaumont Trenton- ER	93	13.27%
HSJE - St Joseph Ypsilanti- ER	34	4.85%
HSLH - St Lukes Maumee	4	0.57%
HSVE - St Vincent- ER	33	4.71%
HTHE - Promedica Toledo- ER	84	11.98%
HTHP - Promedica Toledo-Pediatric ER	3	0.43%
HUME - University of Michigan- ER	9	1.28%
HUMP - University of Michigan - Mott- ER	3	0.43%
HUTE - University of Toledo- ER	5	0.71%
Total (including hidden)	702	

Monthly Fractile Report for Monroe County

02/01/2022 - 02/28/2022

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp	30	1	00:09:12	96.67	2
Bedford Twp	108	1	00:05:46	99.07	7
Berlin Twp	28	3	00:11:29	89.29	2
Carleton Village	13	1	00:09:49	92.31	0
Dundee Twp	10	0	00:11:03	100	2
Dundee Village	31	4	00:07:00	87.1	2
Erie Twp	14	1	00:10:01	92.86	2
Estral Beach Village	2	1	00:17:15	50	0
Exeter Twp	5	3	00:13:28	40	0
Frenchtown Twp	140	18	00:07:01	87.14	6
Ida Twp	9	0	00:11:03	100	0
LaSalle Twp	17	0	00:09:42	100	2
London Twp	14	4	00:15:07	71.43	3
Luna Pier City	6	2	00:13:20	66.67	0
Maybee Village	0	0	00:00:00		0
Milan City - Monroe County	3	0	00:11:57	100	0
Milan Twp	7	1	00:13:35	85.71	0
Monroe City	139	9	00:04:10	93.53	9
Monroe Twp	87	7	00:07:01	91.95	1
Petersburg City	3	0	00:10:46	100	1
Raisinville Twp	23	1	00:08:42	95.65	0
South Rockwood Village	3	0	00:10:16	100	0
Summerfield Twp	5	2	00:17:07	60	0
Whiteford Twp	16	3	00:07:30	81.25	1

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response
Ash Twp	21	0	100	00:11:56
Bedford Twp	63	1	98.41	00:08:28
Berlin Twp	17	1	94.12	00:15:58
Carleton Village	11	0	100	00:13:11
Dundee Twp	4	0	100	00:09:10
Dundee Village	16	1	93.75	00:12:37

Erie Twp	17	4	76.47	00:17:51
Estral Beach Village	1	0	100	00:25:28
Exeter Twp	5	0	100	00:09:30
Frenchtown Twp	75	1	98.67	00:11:48
Ida Twp	4	0	100	00:16:41
LaSalle Twp	6	1	83.33	00:11:08
London Twp	5	0	100	00:12:43
Luna Pier City	1	0	100	00:14:49
Maybee Village	1	0	100	00:17:30
Milan City - Monroe County	3	0	100	00:24:20
Milan Twp	4	0	100	00:13:17
Monroe City	91	2	97.8	00:07:55
Monroe Twp	47	0	100	00:08:21
Petersburg City	1	0	100	00:16:16
Raisinville Twp	12	0	100	00:13:37
South Rockwood Village	4	0	100	00:17:47
Summerfield Twp	5	0	100	00:15:25
Whiteford Twp	5	0	100	00:15:18

Monroe County Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response
713	566	62	00:09:25	91.3	97.37	00:11:46

Monroe County General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1132	285	0	845	40

Patient Transport Destinations (>3 Dropoffs)	Total Transports	% of Total
HAEE - St Anne- ER	21	3.71%
HFLE - Promedica Flower- ER	28	4.95%
HMME - Promedica Monroe- ER	336	59.36%
HOSE - Beaumont Trenton- ER	44	7.77%

HSJE - St Joseph Ypsilanti- ER	28	4.95%
HSVE - St Vincent- ER	16	2.83%
HTHE - Promedica Toledo- ER	78	13.78%
HUME - University of Michigan- ER	7	1.24%
Total (including hidden)	566	

Monthly Fractile Report for Monroe County

03/01/2022 - 03/31/2022

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp	24	5	00:12:04	79.17	2
Bedford Twp	146	3	00:05:48	97.95	10
Berlin Twp	25	4	00:10:55	84	2
Carleton Village	8	0	00:09:33	100	0
Dundee Twp	6	0	00:04:10	100	0
Dundee Village	37	4	00:07:43	89.19	0
Erie Twp	17	0	00:08:40	100	2
Exeter Twp	7	1	00:13:02	85.71	0
Frenchtown Twp	167	17	00:07:04	89.82	7
Ida Twp	20	3	00:12:09	85	1
LaSalle Twp	10	1	00:11:28	90	0
London Twp	8	5	00:11:25	37.5	3
Luna Pier City	4	0	00:07:53	100	0
Maybee Village	2	0	00:12:22	100	1
Milan City - Monroe County	10	3	00:13:13	70	1
Milan Twp	5	2	00:10:48	60	2
Monroe City	153	10	00:05:38	93.46	5
Monroe Twp	96	6	00:06:21	93.75	3
Petersburg City	7	0	00:12:27	100	1
Raisinville Twp	15	2	00:09:37	86.67	0
South Rockwood Village	5	1	00:12:37	80	0
Summerfield Twp	4	2	00:14:11	50	0
Whiteford Twp	16	4	00:11:31	75	2

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response
Ash Twp	15	1	93.33	00:13:28
Bedford Twp	84	1	98.81	00:08:35
Berlin Twp	6	0	100	00:20:23
Carleton Village	13	1	92.31	00:11:49
Dundee Twp	3	0	100	00:13:14
Dundee Village	22	0	100	00:07:42
Erie Twp	12	0	100	00:09:38

Exeter Twp	6	1	83.33	00:21:37
Frenchtown Twp	95	1	98.95	00:09:13
Ida Twp	5	0	100	00:08:02
LaSalle Twp	4	0	100	00:18:43
London Twp	2	0	100	00:17:00
Luna Pier City	1	1	0	00:30:39
Maybee Village	0	0		00:00:00
Milan City - Monroe County	8	1	87.5	00:19:18
Milan Twp	5	0	100	00:13:12
Monroe City	109	0	100	00:07:54
Monroe Twp	43	1	97.67	00:12:12
Petersburg City	0	0		00:00:00
Raisinville Twp	11	0	100	00:13:34
South Rockwood Village	1	0	100	00:08:49
Summerfield Twp	2	0	100	00:14:37
Whiteford Twp	9	1	88.89	00:18:48

Unit Based Where	Mutual Aid Received in Monroe County
Lenawee County	5
Washtenaw County	9
Wayne County	13
Total	27

Mutual Aid From Monroe County To	Total Aid From Monroe County
Lenawee County	2
Washtenaw County	14
Wayne County	17
Total	33

Monroe County Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response
790	604	73	00:08:46	90.76	98.03	00:11:00

Monroe County General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1248	345	0	898	42

Patient Transport Destinations (>3 Dropoffs)	Total Transports	% of Total
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	4	0.66%
HAEE - St Anne- ER	25	4.14%
HFLE - Promedica Flower- ER	26	4.30%
HMME - Promedica Monroe- ER	345	57.12%
HOSE - Beaumont Trenton- ER	47	7.78%
HSJE - St Joseph Ypsilanti- ER	23	3.81%
HSVE - St Vincent- ER	17	2.81%
HTHE - Promedica Toledo- ER	97	16.06%
HTHP - Promedica Toledo-Pediatric ER	3	0.50%
HUME - University of Michigan- ER	10	1.66%
HUTE - University of Toledo- ER	3	0.50%
Total (including hidden)	606	

Monthly Fractile Report for Monroe County

04/01/2022 - 04/30/2022

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp	22	1	00:09:04	95.45	1
Bedford Twp	117	3	00:05:47	97.44	4
Berlin Twp	23	6	00:12:37	73.91	2
Carleton Village	14	2	00:10:13	85.71	0
Dundee Twp	9	1	00:12:25	88.89	0
Dundee Village	26	2	00:08:01	92.31	2
Erie Twp	13	3	00:10:06	76.92	0
Exeter Twp	9	4	00:14:07	55.56	1
Frenchtown Twp	162	27	00:07:37	83.33	13
Ida Twp	13	1	00:09:36	92.31	0
LaSalle Twp	19	2	00:11:04	89.47	2
London Twp	7	6	00:16:44	14.29	1
Luna Pier City	3	0	00:08:58	100	0
Maybee Village	0	0	00:00:00		0
Milan City - Monroe County	5	1	00:13:21	80	0
Milan Twp	8	2	00:12:08	75	0
Monroe City	171	10	00:05:33	94.15	9
Monroe Twp	84	9	00:06:49	89.29	4
Petersburg City	3	1	00:13:42	66.67	0
Raisinville Twp	30	4	00:02:49	86.67	2
South Rockwood Village	6	0	00:12:27	100	1
Summerfield Twp	15	1	00:13:37	93.33	1
Whiteford Twp	8	2	00:13:36	75	1

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response
Ash Twp	14	0	100	00:15:38
Bedford Twp	63	0	100	00:07:58
Berlin Twp	15	0	100	00:13:13
Carleton Village	6	0	100	00:12:54
Dundee Twp	4	0	100	00:11:11
Dundee Village	13	0	100	00:10:48
Erie Twp	5	0	100	00:10:19

Exeter Twp	7	0	100	00:13:34
Frenchtown Twp	90	1	98.89	00:11:03
Ida Twp	11	1	90.91	00:17:16
LaSalle Twp	5	0	100	00:11:15
London Twp	4	0	100	00:21:16
Luna Pier City	0	0		00:00:00
Maybee Village	1	0	100	00:17:34
Milan City - Monroe County	7	0	100	00:18:48
Milan Twp	3	0	100	00:05:13
Monroe City	94	1	98.94	00:07:57
Monroe Twp	36	0	100	00:09:49
Petersburg City	0	0		00:00:00
Raisinville Twp	11	0	100	00:14:01
South Rockwood Village	1	0	100	00:09:37
Summerfield Twp	9	1	88.89	00:18:22
Whiteford Twp	8	1	87.5	00:18:54

Unit Based Where	Mutual Aid Received in Monroe County
Lenawee County	5
Washtenaw County	6
Wayne County	16
Total	27

Mutual Aid From Monroe County To	Total Aid From Monroe County
Lenawee County	2
Washtenaw County	12
Wayne County	13
Total	27

Monroe County Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response
767	618	88	00:08:40	88.53	98.77	00:11:45

Monroe County General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1174	279	0	894	44

Patient Transport Destinations (>3 Dropoffs)	Total Transports	% of Total
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HAEE - St Anne- ER	17	2.75%
HFLE - Promedica Flower- ER	23	3.72%
HMME - Promedica Monroe- ER	370	59.87%
HOSE - Beaumont Trenton- ER	58	9.39%
HSJE - St Joseph Ypsilanti- ER	29	4.69%
HSVE - St Vincent- ER	21	3.40%
HTHE - Promedica Toledo- ER	78	12.62%
HTHP - Promedica Toledo-Pediatric ER	3	0.49%
HUME - University of Michigan- ER	7	1.13%
HUMP - University of Michigan - Mott- ER	4	0.65%
Total (including hidden)	618	