

ORGANIZATIONAL MEETING AGENDA
MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
WEDNESDAY, JANUARY 27, 2021 – 6:00 P.M.
ELECTRONIC VIDEO/TELECONFERENCE VIA ZOOM MEETING

Pursuant to Michigan Public Health Orders, this meeting will be held using remote participation via Zoom Meeting.

Meeting link for the Public is [here](#). Password is ema.

Telephone access: 1-312-626-6799. Webinar ID: 849 1856 6655 Password: 969962

***Public Comments** may be submitted to the Board of Commissioners Deputy Clerk at lisa_sanders@monroemi.org until 4:00 p.m. on Wednesday, January 27, 2021 to be included as part of the public record for this meeting. Click [here](#) for the required format.*

***ASL Interpreters** are available by request. Please click [here](#) to request an accommodation. Requests for accommodation must be submitted by 8:00 a.m. on Tuesday, January 26, 2021.*

- I. CALL TO ORDER BY LISA SANDERS, DEPUTY CLERK
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE LED BY LISA SANDERS, DEPUTY CLERK
- IV. ELECTION OF CHAIRPERSON—**ROLL CALL**
Chairperson takes over the meeting after being elected
- V. ELECTION OF VICE-CHAIRPERSON—**ROLL CALL**
- VI. ELECTION OF SECRETARY—**ROLL CALL**
Note: This is not the Deputy Clerk. Deputy Clerk serves as Recording Secretary only
- VII. ELECTION OF TREASURER—**ROLL CALL**
- VIII. ELECTION OF MEDICAL CONTROL REPRESENTATIVE—**ROLL CALL**
- IX. APPOINTMENT OF OPERATIONS COMMITTEE MEMBERS BY CHAIRPERSON
No less than three people will sit on the Operations Committee. Chairperson is an ex-officio member of the Committee
- X. APPROVAL OF AGENDA (01/27/21 Organizational Meeting)
- XI. APPROVAL OF MINUTES (11/18/20 Regular Meeting)
- XII. CENTRAL DISPATCH REPORT
- XIII. PUBLIC COMMENT

XIV. LOCAL GOVERNMENT MEMBERS COMMENTS

XV. COMMUNICATIONS

1. Information

- A. Letter dated December 15, 2020 from Deputy Clerk, Lisa Sanders regarding reappointments of Keith Masserant, David Brown and Mike Demski which were approved by the Monroe County Board of Commissioners.
- B. Meeting schedule for 2021:
 - January 27, 2021
 - March 24, 2021
 - May 26, 2021
 - July 28, 2021
 - September 22, 2021
 - November 17, 2021

XVII. OLD BUSINESS

XVIII. NEW BUSINESS

- 1. Updated Report – MCA
- 2. Bedford Township Fire Department Transport Report

XIX. COMMITTEE CHAIRPERSON’S AND MEMBER’S REPORT

- 1. November and December 2020, Operation Reports
- 2. Medical Control Board Report

XX. PUBLIC COMMENT

XXI. OTHER ITEMS FROM MEMBERS

XXII. NEXT MEETING

March 24, 2021

XXIII. ADJOURNMENT

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
NOVEMBER 18, 2020

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held electronically by remote participation via Zoom Meeting, pursuant to Michigan Public Health orders. Chairman Brown called the meeting to order at 6:09 p.m.

II. ROLL CALL

Roll call by Clerk as follows:

Present: James Bennett, David Brown, Michael Demski, Rick Grassley, Keith Masserant, Robin Miller, James Neorr, R.J. Schall and Douglas Steinman

Absent: None

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—James Neorr led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Robin Miller, seconded by James Neorr to approve the November 18, 2020, Regular Meeting Agenda. Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (09/16/2020 Regular Meeting)

Motion by R.J. Schall, seconded by Douglas Steinman to approve the September 16, 2020 Regular Meeting minutes as ***amended*** to add a statement as follows: James Neorr asked Chief Massingill to provide the number of transports that Bedford Fire Department did that resulted in the cancellation of a ProMedica run(s), and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Ms. Kuti was not present at the meeting.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—

1. Letter dated September 22, 2020 from Mr. Rick Grassley, regarding his intention to resign from the Emergency Medical Authority effective December 31, 2020.

X. OLD BUSINESS—

1. Update on Mutual Aid Agreement between Bedford Fire Department and MCA—
The Mutual Aid Agreement between Bedford Township and Monroe Community Ambulance has been completed, approved and signed by both parties. Both Ron Slagell (MCA) and Chief Massingill (Bedford FD) commented on the willingness of everyone to work together.

XI. NEW BUSINESS—

1. Discussion and vote for reappointments of members whose terms expire on December 31, 2020: David Brown, Michael Demski and Keith Masserant.
2. Discussion of recruitment for new members—
Chairman Brown spoke to Mr. Lehr Welch who recently applied for a seat on the EMA. He explained to Mr. Welch who is from the south part of the county that the EMA is looking for members in the north part of the county to balance out the membership. Chairman Brown has also contacted township supervisors to let them know the EMA is looking for members in the north part of the county. Discussion commenced. It was mentioned that it is difficult to find links to Board applications on the website. Clerk will talk to the Director of IT to see what, if anything can be done.
3. Annual Report of MCA by Mr. Ron Slagell—
 - Today, we operate five MCA around-the-clock ambulances plus two 12-hour 7-day ALS units with MCA stations in Monroe City, Monroe Township, Ash Township, Bedford Township and Dundee. Our 12-hour units operate from Bedford and Monroe Twp.
 - Our HVA units provide back-up coverage, as well as our mutual aid agreement with Bedford Township FD.
 - Our response time is 10 minutes or less, 90% in urban areas, and 15 minutes or less, 90% in rural areas and we have been regularly meeting this standard. 2020 – 90.8%
 - 13,956 ambulance transports by MCA in FY20
 - **Impact of COVID-19**
 - FY 2020 (June) -12%decrease
 - 2nd wave not as much impact
 - On track for a1%Net Income for FY 2020 until the pandemic
 - Increasing pressures to find ways to be more efficient. Annual Surplus Goal is 2-3%. Why?

- Ability to purchase replacement equipment and cover growth without additional borrowing
- Ability to increase wages for staff
- Maintenance and upkeep of stations
- Build fund balance to cover future uncertain years (like 2020!).
- Medicare has cut inflationary increases by 1% under the ACA
- Cost of a 24-hour ambulance/station: \$ 650,000
- Cost of a 12-hour/7-day ambulance: \$ 450,000
- **Clinical Care Recent Improvements**
 - 2018 - Trained all staff as "stop the bleed" instructors
 - 2019 - Upgraded portable oxygen tanks to include integrated regulators to minimize disruption during CPAP administration
 - 2019 - Upgraded to power lift stretchers
- **Customer Satisfaction**
 - Emergent Health surveys over 38,000 patients annually
 - About 6,300 surveys returned company-wide (16% return rate)
 - Nationally over 160 services' data create the benchmark
 - National Benchmark: 93.4 Emergent System: 93.1
 - MCA Survey Results: 91.1 for 2020; 90.3 last year, and 90.4 in 2018
 - MCA Overall Survey Results: 91.1 score
- **MCA's strengths:**
 - Skill of the medics – 94.8
 - Care shown by the medics who arrived with the ambulance – 94.4
 - Extent to which medics cared for you as a person – 94.0
 - Cleanliness of the ambulance – 93.5
 - Degree to which the medics listened to you and/or your family – 93.4
- **Lowest scores:**
 - Comfort of the ride –83.2(Nationally 88.2)
 - Caller was told what to do until ambulance arrived –86.9(Nationally 92.0)
 - Ambulance arrived in a timely manner –86.8 (Nationally 92.9)
 - Willingness of billing staff to address your needs -86.5(Nationally 89.4)
- **Staffing**
 - 38 full time equivalent positions at MCA
 - About 55 full-and part-time employees
 - Non-ambulance staff in-county: 2 full-time supervisors
 - Annual turnover of MCA full time staff: 11%
- **Community Benefit**

- \$12,000 in uncompensated standby ambulance coverage for organizations such as the Monroe County Fair and other events.
 - Standby at structure fires and other fire department training exercises at no charge –a value of about \$10,000.
 - \$ 1.4 million subsidy for charity care and bad debt.
 - **Priorities for Upcoming Years**
 - Prepare for changes in health care delivery
 - COVID-19
 - Alternative Treatment models
 - Identify opportunities to add value for our customers
 - Work to maintain a financially EMS system for the community
4. Bedford Township Fire Department Transport Report—Chief Massingill commented that October was the second busiest month ever. Target date of January 1, 2021 to increase minimum staffing and add a second full-time ALS ambulance for their eastern districts. Discussion commenced.

Bedford Township Fire Department Transport Report		
Month/Year	September 2020	October 2020
Total EMS Responses	191	217
BTFD First on Scene	129	152
Total Transports	15	25
Mutual Aid Requests	1	3
Transport-Multiple Victims	2	2
Transport-Extended Responses	Not included	Not included
Transport-Backup ALS Service	12	20

XII. COMMITTEE CHAIRPERSON’S AND MEMBER’S REPORT—

1. Michael Demski read the September and October 2020 Operation Reports into the record. Discussion commenced.

September 2020	
Priority 1-3 Calls	1138
Priority 1-3 Calls Patient Transports	842

Priority 1 Fractile %	91.06%
Priority 1 Average Response Time	7.88 minutes
Responses > 25 minutes w/o exception	0
Mutual Aid Received	31
October 2020	
Priority 1-3 Calls	1157
Priority 1-3 Calls Patient Transports	878
Priority 1 Fractile %	91.11%
Priority 1 Average Response Time	8 minutes
Responses > 25 minutes w/o exception	0
Mutual Aid Received	34
Mutual Aid Given	30

Motion by Robin Miller, seconded by James Neorr to accept the Operations Reports as presented and place them on file. Voice vote taken. Motion carried.

2. Medical Control Board Report-

Rick Grassley attended the November 12 meeting. Minutes are included in the packet. Rick Grassley and Dr. Kemple gave the report.

- New or Upgraded EMS Agency Policy effective 1/1/2021
- Increased number of Covid cases, state level/regional levels of PPE low
- Discussion of Community Integrated Paramedicine-Paramedics doing scheduled home visits. Should free up 2-5 hospital beds per day. Care limited to certain diagnoses (asthma, COPD, pneumonia, UTI, GI infection and skin infection).
- Next meeting is January 14, 2021 @ 8:30 a.m.

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS

James Neorr—Complimented Chairman Brown for his part in getting the Mutual Aid Agreement between Bedford Township and MCA completed.

Michael Demski—Thanked MCA and its staff for the good job they do for our residents.

No other members made comments.

Clerk, Lisa Sanders noted an attendee named “Jon” was recording the meeting and questioned if it’s allowed. No one seemed to know who he was and he did not respond. Clerk will ask Legal Counsel about recording of Zoom meetings by attendees.

XIV. NEXT MEETING—January 27, 2021

XV. ADJOURNMENT—Chairman Brown adjourned the meeting at 7:03 p.m. without any further business.



Monroe County
Board of Commissioners

Monroe County Courthouse

125 East Second Street Monroe, Michigan 48161-2197

Telephone: 734.240.7003 – Fax: 734.240.7004

J. Henry Lievens, Chairman – Jerry A. Oley, Vice-Chairman

Lisa Sanders, Deputy Clerk

December 23, 2020

Via Electronic Mail Transmission

David Brown, Chairman
Monroe County Emergency Medical Authority
Monroe, MI 48161

Dear Mr. Brown:

At a Regular Meeting of the Monroe County Board of Commissioners held electronically, on Tuesday, December 15, 2020, the Board approved the the reappointment of Mr. David Brown, Mr. Michael Demski and Mr. Keith Masserant for terms beginning January 1, 2021 and ending December 31, 2022 to the Monroe County Emergency Medical Authority and accepted the resignation of Mr. Duane Grassley effective December 31, 2020.

Sincerely,

Lisa E. Sanders

Lisa E. Sanders, Deputy Clerk
Monroe County Board of Commissioners



Bedford Township Fire Department

Assistant Chief Kirk Keane

Fire Chief Adam Massingill

Fire Inspector Doug Steinman

01/14/2021

EMA Board Members,

Below is a breakdown of EMS service for Bedford Township for November and December, 2020.

	November 2020	December 2020
Total EMS Responses	260	265
BTFD Initial EMS Provider (First On-Scene):	188	198
Total Transports:	24	21
Mutual Aid Requests Outside Township:	2	3
Transport-Multiple Victims	2	1
Transport-Backup ALS Service	20	18

For the months of November and December, no response times exceeded our standard of cover that would necessitate review. For mutual aid requests outside Bedford Township, no response times exceeded the county requirement that would necessitate review.

At Mr. Neorr's request, we have initiated tracking and find no instances of Promedica Transport being dispatched and cancelled for November and December, 2020. Tracking responses prior to November and December proved difficult.

On January 3, 2021 we initiated 24-7 Advanced Life Support coverage from Station 3 on Lewis Avenue. Station 2 on Dean Road in Lambertville continues with 24-7 ALS staffing under the new model. Station 1 on Temperance Road has part-time ALS staffing at this time.

If you have any questions, please let me know.

Respectfully,

Adam Massingill

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp, Carleton Village, Monroe County	11	0	10.22	10.22	100	2
Ash Twp, Monroe County	25	3	10.2	10.2	88	1
Bedford Twp, Monroe County	156	12	7.09	7.09	92.31	13
Berlin Twp, Monroe County	26	1	10.3	10.3	96.15	5
Berlin Twp, South Rockwood Village, Monroe County	3	0	8.46	8.46	100	0
Dundee Twp, Dundee Village, Monroe County	27	1	6.97	6.97	96.3	1
Dundee Twp, Monroe County	7	0	9.61	9.61	100	2
Erie Twp, Monroe County	17	0	9.35	9.35	100	2
Exeter Twp, Monroe County	9	2	14.15	14.15	77.78	0
Frenchtown twp, Monroe County	163	19	7.87	7.87	88.34	18
Ida Twp, Monroe County	12	1	12.02	12.02	91.67	0
LaSalle Twp, Monroe County	27	2	14.6	14.6	92.59	4
London Twp, Monroe County	10	7	16.89	16.89	30	1
Luna Pier City, Monroe County	3	1	13.67	13.67	66.67	1
Milan City, Monroe County	18	7	13.85	13.85	61.11	3
Monroe City, Monroe County	155	6	5.84	5.84	96.13	15
Monroe City, Monroe Twp, Monroe County	1	0	0.47	0.47	100	0
Monroe Twp, Monroe County	84	3	7.39	7.39	96.43	7
Petersburg City, Summerfield Twp, Monroe County	0	0	0	0		0
Raisinville Twp, Monroe County	18	0	8.94	8.94	100	3
Summerfield Twp, Monroe County	13	2	11.32	11.32	84.62	1
Whiteford Twp, Monroe County	19	3	12.7	12.7	84.21	1

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response Time
Ash Twp, Carleton Village, Monroe County	7	0	100	9.05
Ash Twp, Monroe County	11	0	100	18.24
Bedford Twp, Monroe County	66	0	100	8.74
Berlin Twp, Monroe County	16	0	100	13.59
Berlin Twp, South Rockwood Village, Monroe County	2	0	100	12.96

Dundee Twp, Dundee Village, Monroe County	6	0	100	15.09
Dundee Twp, Monroe County	3	0	100	13.91
Erie Twp, Monroe County	8	0	100	12.26
Exeter Twp, Monroe County	2	0	100	18.93
Frenchtown twp, Monroe County	75	1	98.67	10.44
Ida Twp, Monroe County	8	0	100	16.45
LaSalle Twp, Monroe County	5	2	60	25.07
London Twp, Monroe County	8	1	87.5	19.94
Luna Pier City, Monroe County	1	0	100	6.88
Milan City, Monroe County	5	1	80	24.23
Monroe City, Monroe County	90	2	97.78	8.54
Monroe City, Monroe Twp, Monroe County	0	0		0
Monroe Twp, Monroe County	36	0	100	11.49
Petersburg City, Summerfield Twp, Monroe County	1	0	100	11.75
Raisinville Twp, Monroe County	7	0	100	18.94
Summerfield Twp, Monroe County	10	0	100	10.36
Whiteford Twp, Monroe County	8	0	100	12.72

Monroe Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response Time	Transports With Siren
804	631	70	8.29	91.29	98.13	11.23	80

Monroe General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1179	305	1	873	80

Patient Transport Destinations	Total Transports	Percent
	3	0.48%
"St Anne, St Anne- ER, W Sylvania Ave-, 43623, Toledo, OH (Lucas)"	18	2.85%
"Beaumont Wayne, Beaumont Wayne- ER, Annapolis St-, 48184, Wayne, MI (Wayne)"	36	5.71%

"Bronson Battle Creek, Bronson Battle Creek- ER, North Ave-, 49017, Battle Creek, MI (Calhoun)"	2	0.32%
"Bronson Kalamazoo, Bronson Kalamazoo- ER, John St-, 49007, Kalamazoo, MI (Kalamazoo)"	17	2.69%
"Borgess Kalamazoo, Borgess- ER, Gull Rd-, 49048, Kalamazoo, MI (Kalamazoo)"	13	2.06%
"Beaumont Royal Oak, Beaumont Royal Oak- ER, W 13 Mile Rd-, 48073, Royal Oak, MI (Oakland)"	4	0.63%
"Beaumont Farmington, Beaumont Farmington- ER, Grand River Ave-, 48336, Farmington Hills, MI	1	0.16%
"St Joseph Chelsea, St Joseph Chelsea- ER, Main St S-, 48118, Chelsea, MI (Washtenaw)"	86	13.63%
"Promedica Flower, Promedica Flower- ER, Harroun Rd-, 43560, Sylvania, OH (Lucas)"	33	5.23%
"Henry Ford Allegiance, Henry Ford Allegiance- ER, N East Ave-, 49201, Jackson, MI (Jackson)"	727	115.21%
"Henry Ford Brownstown, Henry Ford Brownstown- ER, West Rd-, 48183, Brownstown, MI (Wayne)"	9	1.43%
"Promedica Hickman Hospital, N Adrian Hwy-, 49221, Adrian, MI (Lenawee)"	23	3.65%
"Promedica Hickman Hospital, Promedica Hickman Hospital-ER, N Adrian Hwy-, 49221, Adrian, MI	57	9.03%
"Beaumont Taylor, Beaumont Taylor- ER, Telegraph Rd-, 48180, Taylor, MI (Wayne)"	3	0.48%
"Huron Valley Hospital, Huron Valley Hospital- ER, William Carls Dr-, 48382, Commerce, MI (Oakland)"	1	0.16%
"McLaren Lansing, McLaren Lansing- ER, W Greenlawn Ave-, 48910, Lansing, MI (Ingham)"	1	0.16%
"Promedica Monroe, Promedica Monroe- ER, N Macomb St-, 48162, Monroe, MI (Monroe)"	340	53.88%
"Beaumont Dearborn, Beaumont Dearborn- ER, Oakwood Blvd-, 48124, Dearborn, MI (Wayne)"	8	1.27%
"Beaumont Trenton, Beaumont Trenton- ER, Fort St-, 48183, Trenton, MI (Wayne)"	103	16.32%
"Parkview Community Hospital LaGrange, Parkview Community Hospital LaGrange- ER, N Townline Rd-,	4	0.63%
"Ascension Providence- Novi, Ascension Providence- Novi-ER, Grand River Ave-, 48374, Novi, MI (Oakland)"	120	19.02%
"Ascension Providence-Southfield, Ascension Providence-Southfield-ER, W 9 Mile Rd-, 48075, Southfield,	4	0.63%
"St Joseph Ypsilanti, St Joseph Ypsilanti- ER, Mcauley Dr-, 48197, Ypsilanti, MI (Washtenaw)"	764	121.08%
"St Mary's Livonia, St Mary's Livonia- ER, Five Mile Rd-, 48154, Livonia, MI (Wayne)"	79	12.52%
"Sparrow Hospital, Sparrow Hospital- ER, E Michigan Ave-, 48912, Lansing, MI (Ingham)"	1	0.16%
"Sturgis Hospital, Sturgis Hospital- ER, Myrtle St-, 49091, Sturgis, MI (St Joseph)"	49	7.77%
"St Vincent, St Vincent- ER, Cherry St-, 43608, Toledo, OH (Lucas)"	25	3.96%
"Promedica Toledo, Promedica Toledo- ER, N Cove Blvd-, 43606, Toledo, OH (Lucas)"	105	16.64%
"Three Rivers Hospital, Three Rivers Hospital- ER, S Health Pkwy-, 49093, Three Rivers, MI (St Joseph)"	25	3.96%
"Beaumont Troy, Beaumont Troy- ER, Dequindre Rd-, 48085, Troy, MI (Oakland)"	1	0.16%
"University of Michigan, University of Michigan- ER, E Medical Center Dr-, 48109, Ann Arbor, MI	471	74.64%
"University of Michigan, University of Michigan- Womens, Simpson Rd-, 48109, Ann Arbor, MI	2	0.32%
"University of Michigan - Mott, University of Michigan - Mott- ER, E Medical Center Dr-, 48109, Ann Arbor,	65	10.30%
"University of Michigan, University of Michigan- Psych, E Medical Center Dr-, 48109, Ann Arbor, MI	2	0.32%
"University of Toledo, University of Toledo- ER, Arlington Ave-, 43614, Toledo, OH (Lucas)"	2	0.32%
"VA Hospital Ann Arbor, VA Hospital Ann Arbor- ER, Fuller Rd-, 48105, Ann Arbor, MI (Washtenaw)"	13	2.06%

Total

3217

509.83%

Unit Based Where	Mutual Aid Received in Monroe
Jackson	1
Lenawee	5
Promedica Northeast	1
Washtenaw	15
Wayne	11
Total	33

Mutual Aid From Monroe To	Total Aid From Monroe
Jackson	1
Lenawee	3
Washtenaw	10
Wayne	15
Total	29

Response Area	A1 Units At Scene	A1 Late	Avg A1 Response Time	Avg A1 Response Time	A1 Fractile	Transports With Siren
Ash Twp, Carleton Village, Monroe County	16	2	10.14	10.14	87.5	0
Ash Twp, Monroe County	26	2	9.76	9.76	92.31	3
Bedford Twp, Monroe County	161	15	7.26	7.26	90.68	12
Berlin Twp, Estral Beach Village, Monroe County	0	0	0	0		0
Berlin Twp, Monroe County	34	6	12.76	12.76	82.35	5
Berlin Twp, South Rockwood Village, Monroe County	1	0	14.52	14.52	100	0
Dundee Twp, Dundee Village, Monroe County	28	3	8.15	8.15	89.29	2
Dundee Twp, Monroe County	9	2	9.73	9.73	77.78	0
Erie Twp, Monroe County	15	0	11.45	11.45	100	0
Exeter Twp, Maybe Village, Monroe County	1	0	16.62	16.62	100	0
Exeter Twp, Monroe County	4	0	17.39	17.39	100	1
Frenchtown twp, Monroe County	145	14	7.76	7.76	90.34	13
Ida Twp, Monroe County	16	0	9.99	9.99	100	1
LaSalle Twp, Monroe County	24	3	10.43	10.43	87.5	1
London Twp, Monroe County	11	5	16.08	16.08	54.55	1
Luna Pier City, Monroe County	7	0	13.77	13.77	100	1
Milan City, Monroe County	13	2	15.46	15.46	84.62	2
Monroe City, Monroe County	145	5	5.15	5.15	96.55	13
Monroe Twp, Monroe County	79	10	7.08	7.08	87.34	6
Petersburg City, Summerfield Twp, Monroe County	2	0	9.11	9.11	100	0
Raisinville Twp, Monroe County	21	0	9.56	9.56	100	2
Summerfield Twp, Monroe County	12	4	13.25	13.25	66.67	0
Whiteford Twp, Monroe County	13	5	31.71	31.71	61.54	4

Response Area	A3 Units At Scene	A3 Late	A3 Fractile	Avg A3 Response Time
Ash Twp, Carleton Village, Monroe County	10	0	100	10.99
Ash Twp, Monroe County	12	0	100	13.95
Bedford Twp, Monroe County	77	1	98.7	9.85
Berlin Twp, Estral Beach Village, Monroe County	2	0	100	22.54

Berlin Twp, Monroe County	6	0	100	16.12
Berlin Twp, South Rockwood Village, Monroe County	3	0	100	16.44
Dundee Twp, Dundee Village, Monroe County	13	1	92.31	12.16
Dundee Twp, Monroe County	3	0	100	9.93
Erie Twp, Monroe County	13	0	100	11.79
Exeter Twp, Maybe Village, Monroe County	0	0		0
Exeter Twp, Monroe County	5	1	80	19.52
Frenchtown twp, Monroe County	70	0	100	10.45
Ida Twp, Monroe County	9	1	88.89	15.74
LaSalle Twp, Monroe County	11	0	100	19.71
London Twp, Monroe County	4	1	75	23.95
Luna Pier City, Monroe County	2	0	100	12.12
Milan City, Monroe County	7	0	100	19.14
Monroe City, Monroe County	99	0	100	7.94
Monroe Twp, Monroe County	38	0	100	12.63
Petersburg City, Summerfield Twp, Monroe County	2	0	100	21.47
Raisinville Twp, Monroe County	12	0	100	11.37
Summerfield Twp, Monroe County	6	0	100	20.15
Whiteford Twp, Monroe County	12	0	100	16.38

Monroe Totals

Total A1 Units At Scene	Total A1 Transports	A1 Late	Avg A1 Response Time	A1 Fractile	A3 Fractile	Avg A3 Response Time	Transports With Siren
783	636	78	8.57	90.04	98.8	11.47	67

Monroe General Information

Total A1A3 Units At Scene	Total A1A3 Cancelled At Scene	Total A1 Responses > 25 mins	Total A1A3 Transports	Transports With Siren
1199	294	0	905	67

Patient Transport Destinations	Total Transports	Percent
HAEE - St Anne- ER	14	2.20%
HFLE - Promedica Flower- ER	28	4.40%

HMME - Promedica Monroe- ER	332	52.20%
HOSE - Beaumont Trenton- ER	62	9.75%
HSJE - St Joseph Ypsilanti- ER	38	5.97%
HSVE - St Vincent- ER	23	3.62%
HTHE - Promedica Toledo- ER	113	17.77%
HUME - University of Michigan- ER	11	1.73%
HUMP - University of Michigan - Mott- ER	3	0.47%
HUTE - University of Toledo- ER	1	0.16%
Total	625	98.27%

Unit Based Where	Mutual Aid Received in Monroe	Mutual Aid From Monroe To	Total Aid From Monroe
Jackson	1		
Lenawee	12	7	
Washtenaw	17	15	
Wayne	14	10	
Total	44	32	