

AGENDA  
MONROE COUNTY EMERGENCY MEDICAL AUTHORITY  
REGULAR MEETING  
WEDNESDAY, JULY 27, 2022 – 6:00 P.M.  
125 EAST SECOND STREET, MONROE, MI 48161  
(734) 240-7003

- I. CALL TO ORDER
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE
- IV. APPROVAL OF AGENDA (07/27/2022 Regular Meeting)
- V. APPROVAL OF MINUTES (05/25/2022 Regular Meeting)
- VI. CENTRAL DISPATCH REPORT
- VII. PUBLIC COMMENT
- VIII. LOCAL GOVERNMENT MEMBERS COMMENTS
- IX. COMMUNICATIONS
- X. OLD BUSINESS
- XI. NEW BUSINESS
  - 1. Updated Report--MCA
  - 2. Bedford Township Fire Department Transport Reports
- XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT
  - 1. May and June 2022, Operation Reports
  - 2. Medical Control Board Report
- XIII. PUBLIC COMMENT
- XIV. OTHER ITEMS FROM MEMBERS
- XV. NEXT MEETING—September 28, 2022
- XVI. ADJOURNMENT

The County of Monroe will provide necessary auxiliary aids and services, such as signers for the hearing impaired and audiotapes of printed materials at the meeting to individuals with disabilities upon one week's notice to the County of Monroe. Individuals with disabilities requiring auxiliary aids or services should contact the County of Monroe by writing or calling the following: Human Resources - 125 East Second Street, Monroe, MI 48161 - Voice (734) 240-7295 or visit our website at [www.co.monroe.mi.us](http://www.co.monroe.mi.us)

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY  
REGULAR MEETING MINUTES  
MAY 25, 2022

I. CALL TO ORDER

A Regular Meeting of the Monroe County Emergency Medical Authority was held in the Monroe County Board of Commissioners Chambers in the City of Monroe, on Wednesday, May 25, 2022. Chairman David Brown, called meeting to order at 6:00 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, David Brown, Sara Kandler, Keith Masserant, Robin Miller  
and R.J. Schall

Absent: Michael Demski and Douglas Steinman (Both excused)

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—Robin Miller led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Robin Miller, seconded by Sara Kandler to approve the May 25, 2022, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (01/26/2022 Organizational Meeting)

Motion by Robin Miller, seconded by R.J. Schall to approve the 01/26/2022 Organizational Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Director Donna Kuti updated the members.

- Mobile CAD about 6 months in and there have been some intermittent issues with address mapping. They are working with GIS on getting corrected.
- Dispatchers reporting that some intermittent calls are not populating to the correct screen and they are working with Central Square to correct that.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—None

X. OLD BUSINESS--None

XI. NEW BUSINESS

1. Annual Report of MCA by Mr. Ron Slagell

- Today, MCA operates five MCA around-the-clock ambulances plus two 12-hour 7-day ALS units.
- MCA stations are in Monroe City, Monroe Township, Ash Township, Bedford Township and Dundee. 12-hour units operate from Bedford and Monroe Twp.
- HVA units provide back-up coverage, as well as our mutual aid agreement with Bedford Township FD.
- 38 full time equivalent positions at MCA
- About 55 full- and part-time employees
- 2 full-time supervisors
- Annual turnover of MCA full time paramedics: 8%
- Impacts of Covid:
  - Patients delayed or avoided medical care
  - Initial drop in call volumes followed by increase
  - Increased acuity of patients
  - # of transports decreased
  - Income dropped but is recovering slowly
- Current challenges:
  - Staffing shortage
  - Inflation
  - Fuel costs
  - Inadequate reimbursement from Federal & State government and insurance companies
- Emergency Priority 1 Response Times in 2021 = 90.1% compliance, 8:24 minutes average
- Changes in EMS care
  - ET3
  - Community Paramedic
- Priorities for Upcoming Years:
  - Prepare for changes in health care delivery
    - Retention & recruiting staff
    - Transition from pandemic to endemic mode for COVID-19
  - Identify opportunities to add value for our customers
  - Work to maintain a financially stable EMS system for the community

Karl Rock of MCA added that the implementation of the stroke protocol created in 2017 which Monroe County was first to use is now being used across the State of Michigan.

In the slide show that Ron Slagell showed is a photo of cardiac arrest patient debrief from a cardiac arrest patient and the next year that patient came up and said thank-you for saving my life.

2. Bedford Township Fire Department Transport Report—Lt. Bob Vanklingeren commented that since Chief Massingill left they are in the process of obtaining a new chief. Hopes to have more information in 2 months.

| Bedford Township Fire Department Transport Report |              |               |
|---------------------------------------------------|--------------|---------------|
| Month/Year                                        | January 2022 | February 2022 |
| Total EMS Responses                               | 256          | 215           |
| BTFD First on Scene                               | 177          | 130           |
| Total Transports                                  | 39           | 40            |
| Mutual Aid Requests                               | 5            | 1             |

3. Discussion of new member to fill the seat vacated due to James Neorr's resignation and subsequent passing. Chairman Brown has sent out email to Fire Chiefs in various departments in the County and as of yet there has been no response. Would like someone from North County if possible. Let Chairman Brown know if you know of anyone and he will get them an application.

## XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT

1. March and April 2022, Operation Reports—R.J. Schall explained the March and April 2022 Operations Reports.

| March 2022                            |                 |
|---------------------------------------|-----------------|
| Priority 1-3 Calls                    | 1248            |
| Priority 1-3 Calls Patient Transports | 898             |
| Priority 1 Fractile %                 | 90.76%          |
| Average Response Time                 | 8:46<br>minutes |
| Responses > 25 minutes w/o exception  | 0               |
| Mutual Aid Received                   | 27              |
| Mutual Aid Given                      | 33              |

| April 2022                            |                 |
|---------------------------------------|-----------------|
| Priority 1-3 Calls                    | 1174            |
| Priority 1-3 Calls Patient Transports | 894             |
| Fractile %                            | 88.53%          |
| Average Response Time                 | 8.40<br>minutes |
| Responses > 25 minutes w/o exception  | 0               |
| Mutual Aid Received                   | 27              |
| Mutual Aid Given                      | 27              |

Motion by Keith Masserant, seconded by Sara Kandler to accept and place on file.

Voice vote taken. Motion carried.

2. Medical Control Board Report—Dr. Kemple gave the report.

- Frenchtown now doing transports. Chairman Brown would like a report of how many.
- BVM updates. Training is finishing up in Monroe County
- Protocol Committee for 3-year review as follows:  
Dr. Kemple, Chair, Wendy Stevens, Jeff Hayford, Joe Bentley, Doug Steinman, Jodi Cousino
- MCA MICU pharmacy box-using the State approved drug sheet in the box. MCA adding a few items to the box.
- Grant money for a First Aid tent
- Dispatch protocols

XIII. PUBLIC COMMENT—None

XIV. OTHER ITEMS FROM MEMBERS

Deputy Clerk will be out of the office for a medical leave beginning next week but if anyone needs anything she will be here the rest of the week and should be back for the July meeting.

Chairman Brown wants to recognize Keith Masserant for his product design that is being used across the country.

XV. NEXT MEETING—July 27, 2022

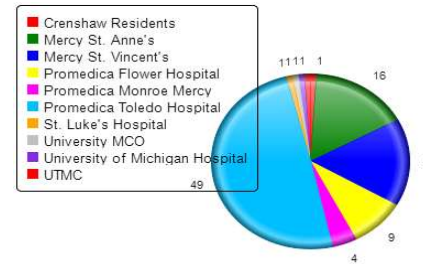
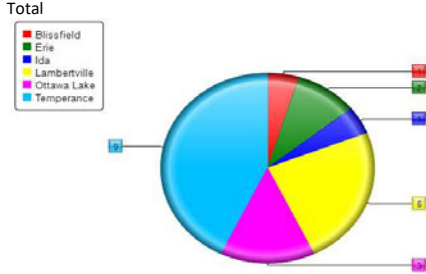
XVI. ADJOURNMENT

Motion by R.J. Schall, seconded by Keith Masserant to adjourn the meeting. Voice vote taken. Motion carried. With no further business, Chairman Brown adjourned the meeting at 6:42 p.m.

# Bedford Township EMA Board Operations Committee Report

2022

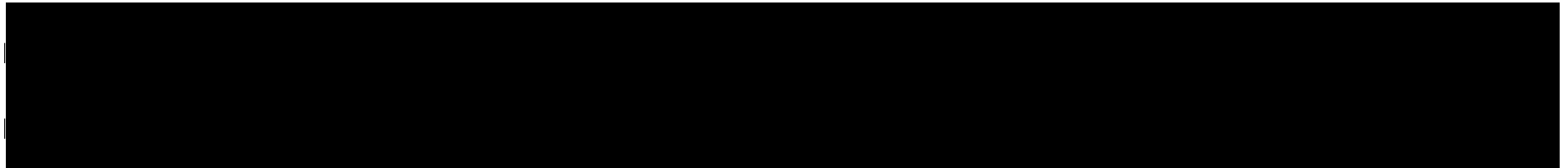
| Area        | Mutual Aid | Average Disp Time | Average Response Time | Hospital             | Count | Percentage |
|-------------|------------|-------------------|-----------------------|----------------------|-------|------------|
| Erie        | 2          | 2:45              | 15:59                 | ProMedica Toledo     | 49    |            |
| Frenchtown  |            |                   |                       | ProMedica Flower     | 9     |            |
| Ida         | 1          | 3:19              | 18:19                 | ProMedica Monroe     | 4     |            |
| LaSalle     |            |                   |                       | Mercy St. Annes      | 16    |            |
| Luna Pier   |            |                   |                       | St. Lukes            | 1     |            |
| Monroe City |            |                   |                       | Mercy St. Charles    | 0     |            |
| Monroe Twp  |            |                   |                       | Mercy St. Vincent    | 16    |            |
| Summerfield |            |                   |                       | University of Toledo | 1     |            |
| Whiteford   | 4          | 8                 | 18                    | Mercy Sylvania       | 0     |            |
| Total       |            |                   |                       |                      | 96    |            |



## Bedford Township EMA Board Operations Committee Report

**2022**

| Month     | Medical Calls | First Arrival | First Arrival % | EMS Mutual Aid | Patients Transported | Transport Percentage |
|-----------|---------------|---------------|-----------------|----------------|----------------------|----------------------|
| January   | 256           | 177           | 69.1%           | 6              | 38                   | 14.8%                |
| February  | 215           | 130           | 60.5%           | 5              | 39                   | 18.1%                |
| March     | 239           | 131           | 54.8%           | 2              | 31                   | 13.0%                |
| April     | 189           | 108           | 57.1%           | 3              | 24                   | 12.7%                |
| May       | 232           | 147           | 63.4%           | 2              | 52                   | 22.4%                |
| June      | 235           | 137           | 58.3%           | 3              | 45                   | 19.1%                |
| July      |               |               |                 |                |                      |                      |
| August    |               |               |                 |                |                      |                      |
| September |               |               |                 |                |                      |                      |
| October   |               |               |                 |                |                      |                      |
| November  |               |               |                 |                |                      |                      |
| December  |               |               |                 |                |                      |                      |
| Totals    | 1366          | 830           | 60.8%           | 21             | 229                  | 16.8%                |





## Monthly Fractile Report for Monroe County

05/01/2022 - 05/31/2022

| Response Area              | A1 Units At Scene | A1 Late | Avg A1 Response Time | A1 Fractile | Transports With Siren |
|----------------------------|-------------------|---------|----------------------|-------------|-----------------------|
| Ash Twp                    | 29                | 5       | 00:11:32             | 82.76       | 1                     |
| Bedford Twp                | 116               | 6       | 00:05:58             | 94.83       | 4                     |
| Berlin Twp                 | 40                | 4       | 00:10:36             | 90          | 3                     |
| Carleton Village           | 23                | 6       | 00:11:12             | 73.91       | 2                     |
| Dundee Twp                 | 13                | 2       | 00:12:16             | 84.62       | 0                     |
| Dundee Village             | 40                | 5       | 00:09:03             | 87.5        | 0                     |
| Erie Twp                   | 17                | 1       | 00:09:59             | 94.12       | 0                     |
| Estral Beach Village       | 0                 | 0       | 00:00:00             |             | 0                     |
| Exeter Twp                 | 15                | 3       | 00:13:01             | 80          | 0                     |
| Frenchtown Twp             | 172               | 39      | 00:07:30             | 77.33       | 10                    |
| Ida Twp                    | 12                | 2       | 00:12:55             | 83.33       | 0                     |
| LaSalle Twp                | 21                | 2       | 00:13:04             | 90.48       | 2                     |
| London Twp                 | 11                | 3       | 00:16:22             | 72.73       | 2                     |
| Luna Pier City             | 5                 | 0       | 00:10:33             | 100         | 1                     |
| Maybee Village             | 1                 | 0       | 00:18:52             | 100         | 0                     |
| Milan City - Monroe County | 9                 | 1       | 00:12:03             | 88.89       | 0                     |
| Milan Twp                  | 5                 | 0       | 00:08:49             | 100         | 0                     |
| Monroe City                | 168               | 7       | 00:05:45             | 95.83       | 8                     |
| Monroe Twp                 | 117               | 9       | 00:07:21             | 92.31       | 4                     |
| Petersburg City            | 3                 | 1       | 00:12:51             | 66.67       | 0                     |
| Raisinville Twp            | 34                | 2       | 00:10:25             | 94.12       | 2                     |
| South Rockwood Village     | 6                 | 4       | 00:16:04             | 33.33       | 0                     |
| Summerfield Twp            | 12                | 1       | 00:13:35             | 91.67       | 1                     |
| Whiteford Twp              | 15                | 0       | 00:11:15             | 100         | 1                     |

| Response Area    | A3 Units At Scene | A3 Late | A3 Fractile | Avg A3 Response |
|------------------|-------------------|---------|-------------|-----------------|
| Ash Twp          | 17                | 1       | 94.12       | 00:13:41        |
| Bedford Twp      | 87                | 0       | 100         | 00:09:34        |
| Berlin Twp       | 19                | 0       | 100         | 00:16:22        |
| Carleton Village | 11                | 0       | 100         | 00:18:25        |
| Dundee Twp       | 5                 | 0       | 100         | 00:10:15        |
| Dundee Village   | 19                | 0       | 100         | 00:12:07        |

|                            |     |   |       |          |
|----------------------------|-----|---|-------|----------|
| Erie Twp                   | 10  | 1 | 90    | 00:20:24 |
| Estral Beach Village       | 1   | 0 | 100   | 00:00:00 |
| Exeter Twp                 | 1   | 0 | 100   | 00:30:13 |
| Frenchtown Twp             | 106 | 3 | 97.17 | 00:10:16 |
| Ida Twp                    | 7   | 0 | 100   | 00:15:57 |
| LaSalle Twp                | 15  | 0 | 100   | 00:14:35 |
| London Twp                 | 5   | 0 | 100   | 00:22:07 |
| Luna Pier City             | 5   | 0 | 100   | 00:09:54 |
| Maybee Village             | 2   | 0 | 100   | 00:15:22 |
| Milan City - Monroe County | 10  | 0 | 100   | 00:17:00 |
| Milan Twp                  | 4   | 0 | 100   | 00:13:08 |
| Monroe City                | 100 | 0 | 100   | 00:09:51 |
| Monroe Twp                 | 57  | 5 | 91.23 | 00:09:24 |
| Petersburg City            | 3   | 0 | 100   | 00:15:49 |
| Raisinville Twp            | 9   | 1 | 88.89 | 00:13:28 |
| South Rockwood Village     | 7   | 0 | 100   | 00:10:29 |
| Summerfield Twp            | 3   | 0 | 100   | 00:17:17 |
| Whiteford Twp              | 14  | 0 | 100   | 00:19:03 |

| Unit Based Where     |
|----------------------|
| Bedford Fire Station |
| Lenawee County       |
| Washtenaw County     |
| Wayne County         |
| <b>Total</b>         |

| Mutual Aid Received in Monroe County |
|--------------------------------------|
| 1                                    |
| 15                                   |
| 26                                   |
| 28                                   |
| <b>70</b>                            |

| Mutual Aid From Monroe County To | Total Aid From Monroe County |
|----------------------------------|------------------------------|
| Lenawee County                   | 2                            |
| Washtenaw County                 | 24                           |
| Wayne County                     | 17                           |
| <b>Total</b>                     | <b>43</b>                    |

#### Monroe County Totals

| Total A1 Units At Scene | Total A1 Transports | A1 Late | Avg A1 Response Time | A1 Fractile | A3 Fractile | Avg A3 Response |
|-------------------------|---------------------|---------|----------------------|-------------|-------------|-----------------|
| 856                     | 645                 | 103     | 00:09:07             | 87.97       | 97.7        | 00:12:10        |

#### Monroe County General Information

| Total A1A3 Units At Scene | Total A1A3 Cancelled At Scene | Total A1 Responses > 25 mins | Total A1A3 Transports | Transports With Siren |
|---------------------------|-------------------------------|------------------------------|-----------------------|-----------------------|
| 1335                      | 398                           | 2                            | 934                   | 41                    |

| Patient Transport Destinations (>3 Dropoffs) | Total Transports | % of Total |
|----------------------------------------------|------------------|------------|
| HAEE - St Anne- ER                           | 17               | 2.64%      |
| HFLE - Promedica Flower- ER                  | 23               | 3.57%      |
| HMME - Promedica Monroe- ER                  | 364              | 56.43%     |
| HOSE - Beaumont Trenton- ER                  | 86               | 13.33%     |
| HSJE - St Joseph Ypsilanti- ER               | 23               | 3.57%      |
| HSVE - St Vincent- ER                        | 20               | 3.10%      |
| HTHE - Promedica Toledo- ER                  | 86               | 13.33%     |
| HUME - University of Michigan- ER            | 13               | 2.02%      |
| HUMP - University of Michigan - Mott- ER     | 4                | 0.62%      |
| <b>Total (including hidden)</b>              | <b>646</b>       |            |

# Monthly Fractile Report for Monroe County

06/01/2022 - 06/30/2022

| Response Area              | A1 Units At Scene | A1 Late | Avg A1 Response Time | A1 Fractile | Transports With Siren |
|----------------------------|-------------------|---------|----------------------|-------------|-----------------------|
| Ash Twp                    | 22                | 0       | 00:10:25             | 100         | 0                     |
| Bedford Twp                | 142               | 2       | 00:06:06             | 98.59       | 4                     |
| Berlin Twp                 | 23                | 1       | 00:11:14             | 95.65       | 4                     |
| Carleton Village           | 10                | 0       | 00:10:03             | 100         | 1                     |
| Dundee Twp                 | 12                | 1       | 00:06:54             | 91.67       | 0                     |
| Dundee Village             | 34                | 8       | 00:09:15             | 76.47       | 2                     |
| Erie Twp                   | 12                | 1       | 00:10:28             | 91.67       | 2                     |
| Exeter Twp                 | 8                 | 1       | 00:11:38             | 87.5        | 0                     |
| Frenchtown Twp             | 152               | 11      | 00:07:36             | 92.76       | 14                    |
| Ida Twp                    | 19                | 2       | 00:14:06             | 89.47       | 2                     |
| LaSalle Twp                | 19                | 1       | 00:10:23             | 94.74       | 2                     |
| London Twp                 | 12                | 2       | 00:15:00             | 83.33       | 1                     |
| Luna Pier City             | 10                | 0       | 00:12:15             | 100         | 0                     |
| Maybee Village             | 2                 | 2       | 00:16:49             | 0           | 0                     |
| Milan City - Monroe County | 6                 | 0       | 00:12:39             | 100         | 2                     |
| Milan Twp                  | 2                 | 0       | 00:12:58             | 100         | 0                     |
| Monroe City                | 179               | 10      | 00:05:58             | 94.41       | 8                     |
| Monroe Twp                 | 104               | 8       | 00:06:51             | 92.31       | 8                     |
| Petersburg City            | 5                 | 1       | 00:13:04             | 80          | 1                     |
| Raisinville Twp            | 20                | 0       | 00:05:28             | 100         | 2                     |
| South Rockwood Village     | 1                 | 0       | #VALUE!              | 100         | 0                     |
| Summerfield Twp            | 13                | 4       | 00:14:34             | 69.23       | 1                     |
| Whiteford Twp              | 28                | 3       | 00:12:12             | 89.29       | 0                     |

| Response Area              | A3 Units At Scene | A3 Late | A3 Fractile | Avg A3 Response |
|----------------------------|-------------------|---------|-------------|-----------------|
| Ash Twp                    | 12                | 0       | 100         | 00:13:28        |
| Bedford Twp                | 80                | 1       | 98.75       | 00:10:01        |
| Berlin Twp                 | 8                 | 0       | 100         | 00:15:45        |
| Carleton Village           | 20                | 0       | 100         | 00:14:50        |
| Dundee Twp                 | 6                 | 0       | 100         | 00:12:08        |
| Dundee Village             | 9                 | 0       | 100         | 00:06:03        |
| Erie Twp                   | 9                 | 0       | 100         | 00:13:13        |
| Exeter Twp                 | 6                 | 0       | 100         | 00:14:34        |
| Frenchtown Twp             | 102               | 3       | 97.06       | 00:11:08        |
| Ida Twp                    | 4                 | 0       | 100         | 00:10:24        |
| LaSalle Twp                | 9                 | 1       | 88.89       | 00:19:18        |
| London Twp                 | 8                 | 0       | 100         | 00:15:39        |
| Luna Pier City             | 0                 | 0       |             | 00:00:00        |
| Maybee Village             | 2                 | 0       | 100         | 00:19:43        |
| Milan City - Monroe County | 8                 | 0       | 100         | 00:18:22        |
| Milan Twp                  | 5                 | 2       | 60          | 00:21:12        |
| Monroe City                | 107               | 1       | 99.07       | 00:08:07        |
| Monroe Twp                 | 52                | 1       | 98.08       | 00:11:26        |
| Petersburg City            | 1                 | 0       | 100         | 00:19:37        |
| Raisinville Twp            | 4                 | 0       | 100         | 00:11:00        |
| South Rockwood Village     | 5                 | 0       | 100         | 00:13:01        |
| Summerfield Twp            | 3                 | 1       | 66.67       | 00:30:48        |
| Whiteford Twp              | 14                | 0       | 100         | 00:14:19        |

## Monroe County Totals

| Total A1 Units At Scene | Total A1 Transports | A1 Late | Avg A1 Response Time | A1 Fractile | A3 Fractile | Avg A3 Response |
|-------------------------|---------------------|---------|----------------------|-------------|-------------|-----------------|
| 835                     | 630                 | 58      | 00:08:51             | 93.05       | 97.89       | 00:11:33        |

Monroe County General Information

| Total A1A3 Units At Scene | Total A1A3 Cancelled At Scene | Total A1 Responses > 25 mins | Total A1A3 Transports | Transports With Siren |
|---------------------------|-------------------------------|------------------------------|-----------------------|-----------------------|
| 1309                      | 393                           | 0                            | 913                   | 54                    |

| Patient Transport Destinations (> 3 Dropoffs) | Total Transports | % of Total |
|-----------------------------------------------|------------------|------------|
| HAEE - St Anne- ER                            | 38               | 6.03%      |
| HFLE - Promedica Flower- ER                   | 23               | 3.65%      |
| HHCE - Promedica Hickman Hospital-ER          | 3                | 0.48%      |
| HMME - Promedica Monroe- ER                   | 342              | 54.29%     |
| HOSE - Beaumont Trenton- ER                   | 62               | 9.84%      |
| HSJE - St Joseph Ypsilanti- ER                | 33               | 5.24%      |
| HSVE - St Vincent- ER                         | 23               | 3.65%      |
| HTHE - Promedica Toledo- ER                   | 84               | 13.33%     |
| HTHP - Promedica Toledo-Pediatric ER          | 6                | 0.95%      |
| HUME - University of Michigan- ER             | 5                | 0.79%      |
| HUMP - University of Michigan - Mott- ER      | 3                | 0.48%      |
| <b>Total (including hidden)</b>               | <b>630</b>       |            |

**MONROE COUNTY PSRO MEETING  
APRIL 27, 2022, AT 0830AM**

**DEVIATION REPORT:**

- Incident# 22-0459 on 2.10.22 – No action needed
- Incident# 22-0496 on 2.13.22 – No action needed
- Incident# 22-0520 on 2.15.22 – No action needed
- Incident# 21-0802 on 3.17.22 – No action needed - Parent initially refused care
- Incident# 21-0811 on 3.18.22 – No action needed

**MONROE COUNTY PSRO MEETING  
JUNE 1, 2022, AT 0830AM**

**DEVIATION REPORT:**

**MOTION:** A motion was made by Jeff Hayford and supported by Wendy Stevens to vote on all three incidents in one vote as No Action Needed.

**Approved By All**

Incident# 22-1056 on 4.12.22    **No Action Needed**  
Incident# 22-1227 on 4.28.22    **No Action Needed**  
Incident# 22-1298 on 5.5.22    **No Action Needed**