

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
SEPTEMBER 27, 2023

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, September 27, 2023. Vice-Chairman R.J. Schall called meeting to order at 6:00 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, Keith Masserant, Robin Miller, Brian Paules, R.J. Schall

Absent: David Brown, Michael Demski, Sara Kandler and Douglas Steinman (All Excused)

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—R.J. Schall led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Robin Miller, supported by Keith Masserant to approve the September 27, 2023, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (07/19/2023 Regular Meeting)

Motion by Robin Miller, supported by James Bennett to approve the July 19, 2023 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Donna Kuti, Director gave the report.

- During the August 24, 2023 storm, from approximately 10:00 a.m. – 12:30 p.m., the lines were overloaded and they couldn't get a call out. R.J. Schall from Summerfield assisted in dispatching calls to MCA during that time
- Because of this they are looking at alternate ways to dial out
- Some employees volunteered to come in from home and help out
- They believe some calls were coming in from outside they County
- Staffing—16 spots/16 filled or in pre-hire status
- YTD 911 calls = 54,000 calls and 64,000 non-emergency calls. 10% more than last year.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—None

X. OLD BUSINESS—None

XI. NEW BUSINESS—

1. Update by MCA—Karl Rock gave the report:

- Tabletop exercise for train derailment
- Active Shooter exercise at Monroe High
- Staffing is okay—Still have some open positions. Recently hired a full-time paramedic. 10 people enrolled in paramedic class.
- County Fair-EMD had giant command post that was very beneficial.
- Joe and his bike teams have been providing coverage for the events in St. Mary's park.
- Courtney Millar and Jessica Hinneburg recognized as 2023 Stars of Life.
- In October will be presenting a Life Saver award to a dentist's office in Monroe for performing CPR on a patient who went into cardiac arrest in the dental chair and he was discharged from the hospital neurologically intact.
- Advocate for wellness for staff, i.e. debriefing. Some staff held Yoga for First Responders.
- Emergency Preparedness—thanks to R.J. standing up and recognizing that a job needed to be done.

2. Bedford Township Fire Department Transport Reports—Chief Vanklingeren reported that Fire Prevention Week is October 8. Some type of activity happening in your local fire department if you want to check it out.

Month/Year	July 2023	August 2023
Patients Transported Lights/Siren	2	4
Patients Transported No Lights/Siren	38	45
Total Patients	42	52
Patients Treated/Transported by Private Vehicle	1	3

Patients Treated/Transported by Law Enforcement	1	0
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3. Medical Director's Award—Dispatcher Nicole Bomia. A 19 year-old special needs adult was choking and she handled the case with calm, poise and professionalism.
4. Appointment of Ad hoc Committee for evaluation of MCA Agreement—Vice-Chairman Schall advised that the Operations Committee would be the Ad hoc Committee to look at and evaluate the contract between the County and MCA. It has been 17 years since the contract was updated.
5. Terms expiring as of 12/31/2023:
 - James Bennett
 - Robin Miller
 - Brian Paules
 - R.J. Schall
 - Douglas Steinman

Get applications in to David Brown and he will get them to the Clerk. They are due by October 13, 2023.

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT—

1. Vice-Chairman Schall explained the July and August 2023 Operations Reports. Discussion in the Operations Committee meeting of what to review in the future and what will be most beneficial. Watch for trends and opportunities for improvement.

July 2023	
Priority 1-3 Calls	1475
Total Priority 1-3 Transports	1055
Responses > 25 minutes w/o exception (Letter to Clerk)	1
Priority 1 Fractile %	84.82%
Average Response Time	8:49 minutes
Mutual Aid Received	41
Mutual Aid Given	37

August 2023	
Priority 1-3 Calls	1442
Priority 1-3 Transports	1004
Responses > 25 minutes w/o exception (Letters to Clerk)	4
Priority 1 Fractile %	84.47%
Average Response Time	8:44 minutes
Mutual Aid Received	41
Mutual Aid Given	32

2. Medical Control Board Report—Dr. Kemple gave the report.

- Lights and sirens are not always the best and we might be reducing the use of them down the road.
- State gave new protocols and he and Med Control are reviewing them.
- The State has also given options for using lights and sirens and it's possible you will see the reduction in 4-6 years down the road.
- Congratulations again to Niki.

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS—

Brian Paules congratulated and thanked Dispatcher Bomia. He was overwhelmed and impressed when he was assigned to observe at Central Dispatch and Dispatcher Bomia was showing him around.

XXI. NEXT MEETING—November 15, 2023

XXII. ADJOURNMENT

Motion to adjourn by Brian Paules, supported by Keith Masserant. Voice vote taken. Motion carried. Vice-Chairman Schall adjourned the meeting at 6:30 p.m. with no further business.