

ORGANIZATIONAL MEETING AGENDA
MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
WEDNESDAY, JANUARY 24, 2024 – 6:00 P.M.
125 EAST SECOND STREET—MONROE, MI 48161
BOARD OF COMMISSIONERS COMMITTEE ROOM
(734) 240-7003

- I. CALL TO ORDER BY LISA SANDERS, DEPUTY CLERK
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE LED BY LISA SANDERS, DEPUTY CLERK
- IV. ELECTION OF CHAIRPERSON
- V. ELECTION OF VICE-CHAIRPERSON
- VI. ELECTION OF SECRETARY
- VII. ELECTION OF TREASURER
- VIII. ELECTION OF MEDICAL CONTROL REPRESENTATIVE
- IX. APPOINTMENT OF OPERATIONS COMMITTEE MEMBERS BY CHAIRPERSON
- X. APPROVAL OF AGENDA (01/24/24 Organizational Meeting)
- XI. APPROVAL OF MINUTES (11/15/23 Regular Meeting)
- XII. CENTRAL DISPATCH REPORT
- XIII. PUBLIC COMMENT
- XIV. LOCAL GOVERNMENT MEMBERS COMMENTS
- XV. COMMUNICATIONS
 - 1. Letter dated January 8, 2024 from Ms. Donna Kuti, Central Dispatch Director, regarding Frenchtown Township ETA Requests on MCA.
- XVII. OLD BUSINESS
 - 1. Review of 9-1-1 Agreement update
 - 2. Frenchtown Township concerns

XVIII. NEW BUSINESS

1. Updated Report – MCA
2. Bedford Township Fire Department Transport Report
3. Medical Director's Award

XIX. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT

1. November & December 2023, Operation Reports
2. Medical Control Board Report

XX. PUBLIC COMMENT

XXI. OTHER ITEMS FROM MEMBERS

XXII. NEXT MEETING

March 27, 2024

XXIII. ADJOURNMENT

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
NOVEMBER 15, 2023

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, November 15, 2023. Chairman David Brown called meeting to order at 6:00 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, David Brown, Michael Demski, Sara Kandler, Keith Masserant, Robin Miller

Absent: Brian Paules, R.J. Schall and Douglas Steinman (All Excused)

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—Keith Masserant led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Michael Demski, supported by Sara Kandler to approve the November 15, 2023, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (09/27/2023 Regular Meeting)

Motion by Robin Miller, supported by Keith Masserant to approve the September 27, 2023 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Donna Kuti, Director gave the report.

- A week ago a 110 question assessment went out to the Dispatchers to determine what they know and what they don't know for use in any additional training
- Quality Improvement Specialist is in the process of updating the guidelines for Dispatchers for various calls of services. Also re-establishing the Dispatcher Review and Steering Committee
- Looking at creating their own Social media pages focused on public education
- Call volume—YTD end of October = 65,683 911 calls and 79,930 administrative calls. 8% increase over last year
- Fire communications work group reconvened

- Worked with Road Commission on last August's storm. Best way to communicate needed and are going to use a shared Google Doc for everyone to access.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—None

X. OLD BUSINESS

1. Reappointment of members update—Chairman Brown discussed the process that is being used this year. Announced that Doug Steinman and Robin Miller will not be returning. He thanked Robin Miller for her time spent and the Board.
2. Review of 9-1-1 Agreement update—Working on it in the Operations Committee. Will identify issues and sit down with Ron Slagell and Karl Rock of MCA. Once the topics are identified, Legal Advisor, Phil Goldsmith will start attending the meetings.

XI. NEW BUSINESS—

1. Update by MCA—Karl Rock gave the report:

- Took delivery of new replacement ambulance
- 7 EMTs in Paramedic classes
- Senior Paramedics lost to other agencies
- Recently pushed through salary increases to staff
- Getting ready for the Christmas in Ida Parade
- Nationwide initiative to cut down on the use of lights and sirens (for safety)

Ron Slagell added that as Contract discussions are going on some of the issues are as follows:

- Success in EMS care is due to a systems approach
- Finite pot of revenues which can affect the response times

2. Bedford Township Fire Department Transport Reports—Chief Vanklengeren was not in attendance however, the stats below were sent to the Clerk by Chief Vanklengeren:

Month/Year	Sept. 2023	Oct. 2023
Patients Transported	4	1
Lights/Siren		
Patients Transported No Lights/Siren	28	37

Total Patients	34	39
Patients Treated/Transported by Private Vehicle	N/A	1
Patients Treated/Transported by Law Enforcement	N/A	N/A

3. Consideration of proposed meeting schedule for 2024:

- January 24, 2024
- March 27, 2024
- May 22, 2024
- July 24, 2024
- September 25, 2024
- November 20, 2024 (one week early due to Thanksgiving week)

Motion by Keith Masserant, supported by Robin Miller to approve the 2024 meeting schedule as presented.

Voice vote taken. Motion carried.

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT—

1. Operations Committee meeting cancelled due to absences on the Committee.
2. Medical Control Board Report—Dr. Kemple gave the report.
 - Hospital volumes are up 10-20%; trying not to go on bypass
 - New protocols-20-40 hours spent reviewing
 - February 1 rollout date for updated protocols
 - Next meeting will be another Medical Director's Award if anyone knows of a nominee

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS—None

XXI. NEXT MEETING—January 24, 2024 (Organizational Meeting)

XXII. ADJOURNMENT

Motion to adjourn by Robin Miller, supported by Keith Masserant. Voice vote taken. Motion carried. Chairman Brown adjourned the meeting at 6:31 p.m. with no further business.



MONROE COUNTY CENTRAL DISPATCH

Office of Director

987 S. Raisinville Rd. • Monroe Michigan 48161-2164

(734) 457-6701 • Fax (734) 457-6781

9-1-1 • Police • Fire / Rescue • EMS

January 8, 2024

Sheriff Troy Goodnough
9-1-1 Board Chairman
100 E. Second St.
Monroe, MI 48161

Via Email: troy_goodnough@monroemi.org

Mr. Dave Brown, Chairman
Monroe County Emergency Medical Authority
125 E. Second St.
Monroe, MI 48161

Via Email: david@dbrowncompany.com

Dr. Daniel Kemple, Medical Director
Monroe County Medical Control Authority
718 N. Macomb
Monroe, MI 48162

Via Email: Daniel.kemple@promedica.org

Re: Frenchtown Township ETA Requests on MCA

Dear Sheriff Goodnough, Mr. Brown, and Dr. Kemple:

Frenchtown Township Fire Department, at the behest of Frenchtown Township, is requesting Central Dispatch employees contact Monroe Community Ambulance (MCA) to obtain an estimated time of arrival (ETA) and ambulance location on every fire/medical call for service in Frenchtown regardless of the priority level.

While Dispatch has always obtained ETAs upon request, those requests have been intermittent and usually occur when the situation directly presents a legitimate need to the patient as determined by the responders. Continuing to accommodate Frenchtown's requests affects our work flow and puts an unnecessary burden on my team. Additionally, the door would be open for all other departments to do the same.

I am requesting this topic be placed on the Agenda for both the upcoming 9-1-1 Board meeting on January 23, 2025 and Emergency Medical Authority Board meeting on January 24, 2024 for consideration and discussion.

Sincerely,

A handwritten signature in cursive script that reads "Donna L. Kuti".

Donna L. Kuti, Director
Monroe County Central Dispatch

cc: Chief Wendy Stevens, Frenchtown Fire Department

MISSION STATEMENT

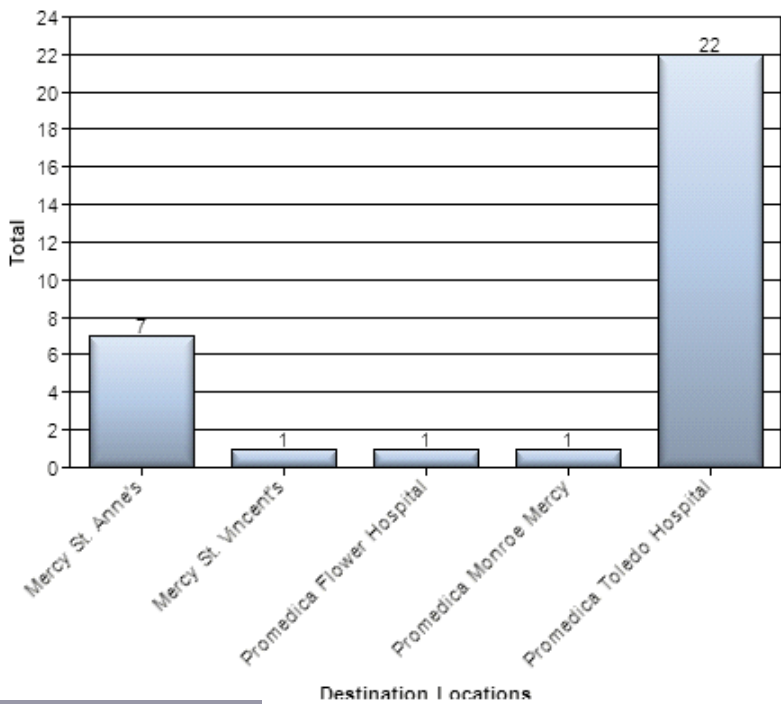
"To coordinate Law-Enforcement, Fire, and EMS emergency service requests in Monroe County for the safety and protection of our citizens and public safety providers. Through our actions, we help save lives, protect property, assist the public in their time of need and proudly know that we made a difference."

Disposition Breakdown

Disposition	Total Incidents	Total Patients
Transported Lights/Siren	3	3
Patient Treated, Transported by Private Vehicle	3	6
Transported No Lights/Siren	29	29
		38

Destination Breakdown

Destination Locations	Total
Mercy St. Anne's	7
Mercy St. Vincent's	1
Promedica Flower Hospital	1
Promedica Monroe Mercy	1
Promedica Toledo Hospital	22
	32



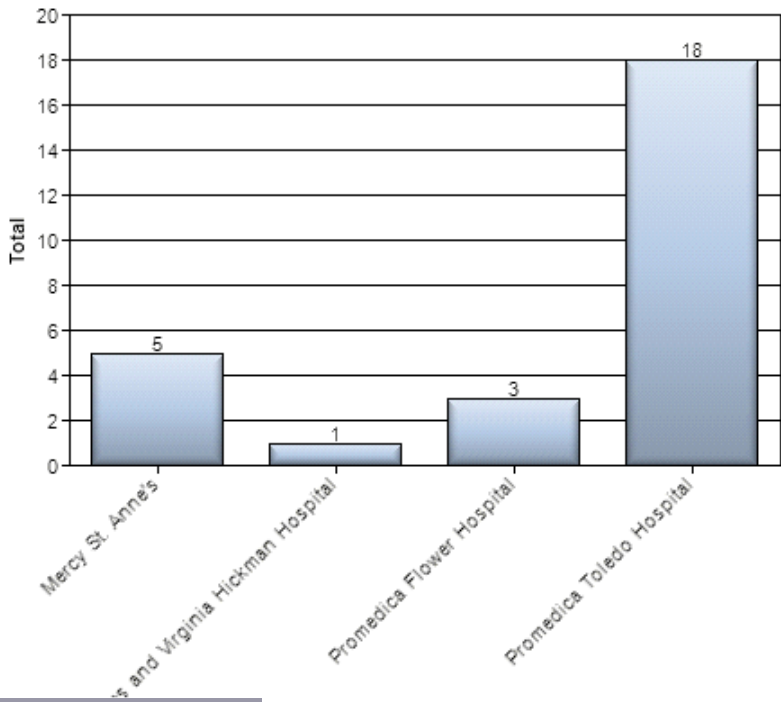
Impressions	2024-01-01	
Other	5	5
None	3	3
Trauma	1	1
Medical	5	5
Cardiac	1	1
	15	15

Disposition Breakdown

Disposition	Total Incidents	Total Patients
Transported No Lights/Siren	25	25
Transported Lights/Siren	2	2
		27

Destination Breakdown

Destination Locations	Total
Mercy St. Anne's	5
ProMedica Charles and Virginia Hickman Hospital	1
Promedica Flower Hospital	3
Promedica Toledo Hospital	18
	27



Impressions	2024-01-01	
Other	5	5
None	3	3
Trauma	1	1
Medical	5	5
Cardiac	1	1
	15	15