

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
MAY 22, 2024

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, May 22, 2024. Chairman David Brown called meeting to order at 6:00 p.m.

II. ROLL CALL

Roll call by Chairman Brown in the absence of the Deputy Clerk:

Present: James Bennett, David Brown, Michael Demski, Misty Green, Sara Kandler, Bruce Kral, Keith Masserant, Brian Paules and R.J. Schall

Absent: None

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—David Brown led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Mike Demski, supported by Keith Masserant to approve the May 22, 2024, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (03/27/2024 Regular Meeting and 01/24/2024 Amended)

Motion by R.J. Schall, supported by Sara Kandler to approve the January 24, 2024 Amended Organizational Meeting and March 27, 2024 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT—Director Donna Kuti gave the report.

- One new dispatcher in the shadow phase. Another is in training and phase one of training and an applicant is going through the pre-hire process and slated to start the second week. Still have three openings. With one more hire, we could be at a comfort level that we have been used to since she started with Dispatch.
- January total for service across the board was about 39,836 calls, 4,542 medical calls, 269 were overdose specific in the Pro QA, 65 for suicidal subjects, 89 mental health and 189 medical alarms, which most of the time do not result in dispatch. Received 19,528 9-1-1 calls, 252 text to 9-1-1 into dispatch and just about 28,000 admin calls.

- The QA coordinator has been working shifts in the room due to staffing shortages so there are not QA statistics currently.
- A GIS employee who recently retired from the County, has been working part-time to help to help dispatch with GIS and addressing data. It should be very helpful to have that updated database as he works through it.

VII. PUBLIC COMMENT—None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None

IX. COMMUNICATIONS—None

X. OLD BUSINESS—None

XI. NEW BUSINESS—

1. Presentation of Medical Director's Award—Dr. Kemple presented the Medical Director's Award this quarter to Shawna Hester, Monroe County Sheriff's Office. She was instrumental in leading applying a tourniquet and stayed with the patient as they went along, helping make sure that everything went smoothly until MCA arrived. Monroe County Medical Control and the EMA thank you. Congratulations and thank you for all you do.
2. Update by MCA—Karl Rock gave the report:
 - Jeff (Hayford) has been slaving away this week cooking for the crews as we celebrate EMS week.
 - A new transport unit has been purchased; it will be a transit style van.
 - In the past we identified a new uniform supplier for ourselves and part of that was to institute a change in our polo shirt color and so as it gets warmer out, obviously we prefer to wear something that's a little lighter than a button down shirt.
 - We had a formal agreement with Frenchtown that we are going to keep an eye on. We have another 60 day meeting. We will be discussing modifications.
 - Our bicycle crews will be back out soon, going through training; part is driving through a series of cones with bicycle carrying 50 pounds of gear. Hopefully they'll see some of the various parades and fireworks.
3. Bedford Township Fire Department Transport Reports—Chief VanKlingeren gave the report:
 - Staffing, we added 3 paramedics so that'll help us out.
 - Thank you and Jeff and all your team out there and we appreciate everything and wish them the best this week and every week.

- The training program took final practical on Saturday for their final grad program

Month/Year	March 2024	April 2024
Transported Lights/Siren	4	3
Transported No Lights/Siren	35	26
Total Patients	39	30
Patient Treated/Transported by Law Enforcement	N/A	1

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT—

1. R.J. Schall explained the March and April 2024 Operations Reports.

March 2024	
Priority 1-3 Calls	1314
Priority 1-3 Calls Patient Transports	932
Priority 1 Fractile %	85.51%
Average Response Time	8.40 minutes
Responses > 25 minutes w/o exception (Letter to Clerk)	0
Mutual Aid Received	42
Mutual Aid Given	N/A

April 2024	
Priority 1-3 Calls	1288
Priority 1-3 Calls Patient Transports	945
Priority 1 Fractile %	85.93%
Average Response Time	8.52 minutes

Responses > 25 minutes w/o exception (Letters to Clerk)	1
Mutual Aid Received	53
Mutual Aid Given	N/A

2. Medical Control Board Report—Dr. Kemple gave the report.

- We did recently approve state protocols; we went through it with MCA and what they thought they'd be able to train their paramedics on
- Critical care--certain things like insulin drips, chest tubes that are not hooked to suction can be handled by a critical paramedic or an enhanced paramedic so a paramedic hopefully could alleviate some of those transports
- We are looking to form a response committee to see if there is any way that we can help alleviate responses to priority three fire calls when EMS is already being dispatched.
- Frenchtown has that agreement and because of that they are no longer transferred to protocol deviations. They are not going to be reviewed after the date signed so if you choose to have them do something like what Bedford does then you want to talk with Chief Stevens about those updates
- There was a lot of great teamwork and a lot of great effort by multiple organizations and fire departments, EMS, and helicopters at the Swan Creek Boat Club tragedy. Kudos to our team of firefighters, our EMS group, and all the police for all their hard work on that call. That's not easy call to handle. It was out in a remote area which makes getting resources to and from more difficult.

Motion by Michael Demski, supported by Brian Paules to accept and place on file the Operations Committee and Medical Control Reports as referenced above.

Voice vote taken. Motion carried.

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS—

Brian Paules--I will personally testify that when Deputy Hester has a voice of reason.

David Brown--said he would echo Dr. Kemple's comments and support of his letter that he sent out for Med Control to all those involved in the Swan Creek incident. It's a difficult call when children are involved so we appreciate everyone that came to the call that got in and get taken care of what had to be done. We appreciate everyone.

XX. NEXT MEETING—July 24, 2024. We will put Ron Slagell back on the Agenda and hopefully Lisa Sanders is feeling better. Thank you to Jeff McBee for his help this evening.

XXI. ADJOURNMENT

Motion to adjourn by Keith Masserant, supported by R.J. Schall. Voice vote taken. Motion carried. Chairman Brown adjourned the meeting.