

AGENDA  
MONROE COUNTY EMERGENCY MEDICAL AUTHORITY  
REGULAR MEETING  
WEDNESDAY, NOVEMBER 20, 2024 – 6:00 P.M.  
125 EAST SECOND STREET, MONROE, MI 48161  
(734) 240-7003

- I. CALL TO ORDER
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE
- IV. APPROVAL OF AGENDA (11/20/2024 Regular Meeting)
- V. APPROVAL OF MINUTES (07/24/2024 Regular Meeting)
- VI. CENTRAL DISPATCH REPORT
- VII. PUBLIC COMMENT
- VIII. LOCAL GOVERNMENT MEMBERS COMMENTS
- IX. COMMUNICATIONS
- X. OLD BUSINESS
- XI. NEW BUSINESS
  - 1. Bedford Township Fire Department Transport Reports
  - 2. Frenchtown Township Fire Department Transport Reports
- XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT
  - 1. September and October Operations Committee Reports
  - 2. Medical Control Board Report
- XIII. PUBLIC COMMENT
- XIV. OTHER ITEMS FROM MEMBERS
- XV. NEXT MEETING— January 22, 2025
- XVI. ADJOURNMENT

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY

REGULAR MEETING MINUTES

JULY 24, 2024

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, July 24, 2024. Chairman David Brown called the meeting to order at 6:07 p.m.

II. ROLL CALL Roll call by Deputy Clerk:

Present: James Bennett, David Brown, Michael Demski, Misty Green, Sara Kandler, Bruce Kral, Keith Masserant, Brian Paules and R.J. Schall

Absent: James Bennett

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE - RJ Schall led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by RJ Schall, supported by Keith Masserant to approve the July 24, 2024, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (05/22/2024 Regular Meeting)

Motion by Brian Paules, supported by Sara Kandler to approve the May 22, 2024 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT-Director Donna Kuti gave the report.

- We have 16 full-time dispatchers and one temporary part-time dispatcher. We lost one trainee, we have one in training and one person is completing the pre-hire exams. That leaves four openings. We would be at a comfortable level if we had two more full-time dispatchers. The QA Coordinator has been working shifts in the room due to staffing shortages
- We received 32, 101 calls to 9-1-1, 371 text to 9-1-1 and 43,792 administrative non-emergency calls. Monroe County Emergency Medical Authority Regular Meeting Minutes May 22, 2024 Page 2

- We are looking at reforming the review process - looking to add the fire dispatch protocol for next year's budget.
- We are at an 80% compliance rate with non-compliance being 8%. The rest did not hit all the boxes to be included in compliance or non-compliance.

VII. PUBLIC COMMENT-None

VIII. LOCAL GOVERNMENT MEMBERS COMMENTS-None

IX. COMMUNICATIONS-None

X. OLD BUSINESS-None

XI. NEW BUSINESS-

1. Presentation of Medical Director's Award.

Dr. Kemple presented the Medical Director's Award this quarter to Capt. DeBarr. During the response to the April 20, 2024 Swan Creek Boat Club accident, Capt. DeBarr did an exceptional job with communications and organizing the workers. While all the responders did a great job, the Medical Director felt Capt. DeBarr's actions rose above the rest. Monroe County Medical Control and the EMA thank you. Congratulations and thank you for all you do.

2. Presentation of MCA's 2023 Annual Report. Mr. Ron Slagel, President and CEO presented a slide show to the Board.

- MCA began serving the County in May 2006.
- The current structure of MCA ownership is 25% each by Emergent Health Partners, Promedica Monroe Regional Hospital, Promedica Transportation Network and Mercy Health - Life Flight.
- There are five stations located in Monroe County.
- MCA completed 19,720 ambulance transports in 2023 with similar numbers projected for this year.
- There are some challenges with Senior Paramedic staffing shortages, inflation and inadequate reimbursement from federal and state governments and insurance companies.
- They have been regularly meeting the response time standard of 10 minutes or less at 90% in urban areas and 15 minutes or less at 90% in rural areas.
- MCA is one of only 180 services in the country that has remained nationally accredited by CAAS.
- Emergent Health has a Board Committee devoted to system quality improvement.
- MCA has provided community education programs, event coverage and standbys at structure fires and other fire department training exercises at no charge.

3. Update by MCA-Karl Rock gave the report:
- We are receiving more applications (even one from out-of-state) and are hearing positive remarks about the work environment with MCA.
  - Two people have graduated the EMA Academy.
  - We will be at the fair next week - after all these years participating we have it down to a science.
  - Monroe Evening News is doing an article about our paramedic bike program.

4. Bedford Township Fire Department Reports - No report.

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT-

- R.J. Schall explained the May and June 2024 Operations Reports. See attached.
- Medical Control Board Report - Dr. Kemple gave the report.
- The committee is looking at different codes and how to dispatch going through various entities. It's a huge undertaking but it worthwhile. Changes would not affect patient care

Motion by Michael Demski, supported by Brian Paules to accept and place on file the Operations Committee and Medical Control Reports as referenced above.

Voice vote taken. Motion carried.

XIII. PUBLIC COMMENT- None

XIV. OTHER ITEMS FROM MEMBERS-

RJ Schall - We need to take a look at the air ambulance policy to be sure everything is in order since Promedica has partnered with Metro Life Flight. Dr. Kemple will look into this. He believes Promedica sold to Metro about a year ago but they are under one certification.

XV. NEXT MEETING - September 25, 2024.

XVI. ADJOURNMENT-

Motion to adjourn by Keith Masserant, supported by Brian Paules.

Voice vote taken. Motion carried.

With no further business to discuss, Chairman Brown adjourned the meeting at 6:52 p.m.



**Bedford Township Fire Department**

**Fire Chief** Bob Vanklingeren

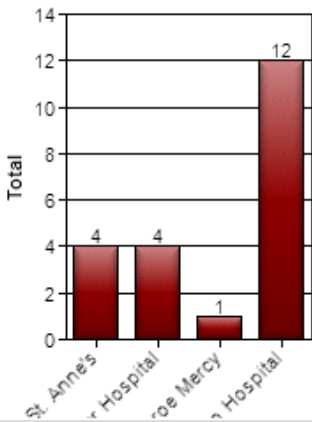
**Assistant Chief** Kirk Keane

**Fire Inspector** Doug Steinman

| Disposition                                     | Total Incidents | Total Patients |
|-------------------------------------------------|-----------------|----------------|
| Transported No Lights/Siren                     | 17              | 17             |
| Transported Lights/Siren                        | 4               | 4              |
| Patient Treated, Transported by Private Vehicle | 1               | 1              |
|                                                 |                 | 22             |

**Destination Breakdown**

| Destination Locations     | Total |
|---------------------------|-------|
| Mercy St. Anne's          | 4     |
| Promedica Flower Hospital | 4     |
| Promedica Monroe Mercy    | 1     |
| Promedica Toledo Hospital | 12    |
|                           | 21    |



| Impressions | 2024-01-01 | 2024-02-01 | 2024-03-01 | 2024-04-01 | 2024-05-01 | 2024-06-01 | 2024-07-01 | 2024-08-01 | 2024-09-01 | 2024-10-01 | 2024-11-01 |     |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----|
| Other       | 12         | 5          | 11         | 4          | 3          | 3          | 1          | 4          | 5          | 6          | 1          | 55  |
| None        | 6          | 6          | 4          | 6          | 2          |            | 1          | 2          | 2          | 4          | 1          | 34  |
| Trauma      | 2          | 4          | 5          | 2          | 1          | 5          | 4          | 6          | 6          | 2          | 4          | 41  |
| Medical     | 7          | 18         | 15         | 17         | 15         | 6          | 10         | 5          | 10         | 10         | 3          | 116 |
| Cardiac     | 1          | 4          | 5          | 3          | 3          |            | 1          | 1          | 1          | 2          | 1          | 22  |
|             | 28         | 37         | 40         | 32         | 24         | 14         | 17         | 18         | 24         | 24         | 10         | 268 |



**Bedford Township Fire Department**

Fire Chief Bob Vanklingeren

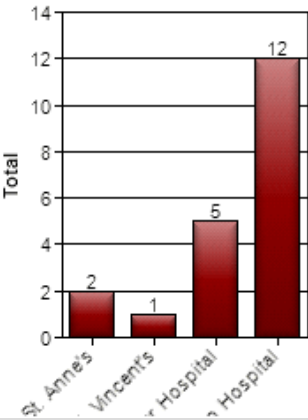
Assistant Chief Kirk Keane

Fire Inspector Doug Steinman

| Disposition                                     | Total Incidents | Total Patients |
|-------------------------------------------------|-----------------|----------------|
| Transported No Lights/Siren                     | 14              | 14             |
| Transported Lights/Siren                        | 6               | 6              |
| Patient Treated, Transported by Law Enforcement | 1               | 1              |
|                                                 |                 | 21             |

**Destination Breakdown**

| Destination Locations     | Total |
|---------------------------|-------|
| Mercy St. Anne's          | 2     |
| Mercy St. Vincent's       | 1     |
| Promedica Flower Hospital | 5     |
| Promedica Toledo Hospital | 12    |
|                           | 20    |



| Impressions | 2024-01-01 | 2024-02-01 | 2024-03-01 | 2024-04-01 | 2024-05-01 | 2024-06-01 | 2024-07-01 | 2024-08-01 | 2024-09-01 | 2024-10-01 | 2024-11-01 |     |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----|
| Other       | 12         | 5          | 11         | 4          | 3          | 3          | 1          | 4          | 5          | 6          | 1          | 55  |
| None        | 6          | 6          | 4          | 6          | 2          |            | 1          | 2          | 2          | 4          | 1          | 34  |
| Trauma      | 2          | 4          | 5          | 2          | 1          | 5          | 4          | 6          | 6          | 2          | 4          | 41  |
| Medical     | 7          | 18         | 15         | 17         | 15         | 6          | 10         | 5          | 10         | 10         | 3          | 116 |
| Cardiac     | 1          | 4          | 5          | 3          | 3          |            | 1          | 1          | 1          | 2          | 1          | 22  |
|             | 28         | 37         | 40         | 32         | 24         | 14         | 17         | 18         | 24         | 24         | 10         | 268 |

| <b>Date</b> | <b>Dispatch Time</b> | <b>MCA Location</b>                     | <b>Total Transports</b>        |
|-------------|----------------------|-----------------------------------------|--------------------------------|
| 9-1-24      | 0657                 | HVA 20 min ETA no location              | <b>September Transports 20</b> |
| 9-1-24      | 1106                 | MCA Lewis & Samaria no ETA              |                                |
| 9-4-24      | 0938                 | Corewell Trenton                        |                                |
| 9-4-24      | 1538                 | 5801 was diverted from FFD incident     |                                |
| 9-4-24      | 1929                 | Extended ETA                            |                                |
| 9-5-24      | 1403                 | Telegraph & Samaria                     |                                |
| 9-7-24      | 1904                 | Dundee                                  |                                |
| 9-7-24      | 2139                 | HVA 18 min ETA Huron Station            |                                |
| 9-8-24      | 1628                 | Multiple Pts MCA & FFD transported      |                                |
| 9-9-24      | 2110                 | Priority 3 diversion                    |                                |
| 9-14-24     | 0149                 | NB75/Luna Pier, nav error +10 more mins |                                |
| 9-14-24     | 1438                 | BLS unit ALS 5811 Bedford               |                                |
| 9-16-24     | 0953                 | Mutual Aid to MCA location LMR          |                                |
| 9-20-24     | 2031                 | 75/Otter Creek                          |                                |
| 9-22-24     | 1517                 | M50/Gieger                              |                                |
| 9-22-24     | 2251                 | US23/Ida Center                         |                                |
| 9-22-24     | 2306                 | Lift Assist turned Medical              |                                |
| 9-23-24     | 1636                 | Mutual Aid to MCA location Monroe Twp   |                                |
| 9-27-24     | 1544                 | Mutual Aid to MCA location Monroe City  |                                |
| 9-27-24     | 1757                 | No location given                       |                                |

| <b>Date</b> | <b>Dispatch Time</b> | <b>MCA Location</b>                     | <b>Total Transports</b>      |
|-------------|----------------------|-----------------------------------------|------------------------------|
| 10-3-24     | 1316                 | BLS Unit - ALS Incident FFD Transported | <b>October Transports 29</b> |
| 10-5-24     | 1707                 | No MCA unit Dispatched                  |                              |
| 10-5-24     | 1850                 | BLS Unit - ALS Incident FFD Transported |                              |
| 10-6-24     | 2235                 | HVA Sibley/275                          |                              |
| 10-8-24     | 1529                 | No MCA Data Recorded                    |                              |
| 10-8-24     | 1552                 | MCA 20 min ETA                          |                              |
| 10-9-24     | 1748                 | MCA from Bedford                        |                              |
| 10-10-24    | 0938                 | MCA 1st/Conant diverted next 7th/tele   |                              |
| 10-10-24    | 1107                 | Corewell Trenton                        |                              |
| 10-10-24    | 1253                 | No MCA Data Recorded                    |                              |
| 10-10-24    | 1724                 | No MCA units available                  |                              |
| 10-11-24    | 1738                 | Mutual Aid to MCA location Berlin Twp   |                              |
| 10-11-24    | 1825                 | Multitple calls in county no MCA        |                              |
| 10-11-24    | 1827                 | Multitple calls in county no MCA        |                              |
| 10-12-24    | 0217                 | MCA from Dundee                         |                              |
| 10-13-24    | 0856                 | MCA from S Otter Creek/Telegraph        |                              |
| 10-15-24    | 1213                 | MCA from Flower Hospital                |                              |
| 10-18-24    | 0956                 | No MCA Data Recorded                    |                              |
| 10-18-24    | 1705                 | Mutual Aid to MCA location Monroe Twp   |                              |
| 10-19-24    | 1957                 | MCA Diverted next from Bedford          |                              |
| 10-22-24    | 1203                 | Telegraph & Dunbar                      |                              |
| 10-25-24    | 1659                 | Blue Bush & Sumpter                     |                              |
| 10-26-24    | 0849                 | No MCA unit Available                   |                              |
| 10-26-24    | 1005                 | BLS unit, No ALS Mutual Aid Monroe Twp  |                              |

|          |      |                                      |                              |
|----------|------|--------------------------------------|------------------------------|
| 10-26-24 | 1728 | HVA unit, 22 minute ETA              |                              |
| 10-27-24 | 1854 | No MCA units available               |                              |
| 10-27-24 | 2005 | Extended ETA from MCA                |                              |
| 10-29-24 | 1414 | MCA from M50 Raisinville             |                              |
| 10-31-24 | 1342 | MCA from Dundee                      |                              |
|          |      |                                      |                              |
| 11-01-24 | 1706 | MCA diverted next unit from Dundee   | <b>November Transports 9</b> |
| 11-01-24 | 2348 | MCA not dispatched                   |                              |
| 11-02-24 | 1212 | Lift Assist turned Medical           |                              |
| 11-10-24 | 1448 | Extended ETA                         |                              |
| 11-10-24 | 1557 | MCA Dundee, 22 minute ETA            |                              |
| 11-12-24 | 1637 | No MCA Units, Mutual Aid Monroe City |                              |
| 11-14-24 | 0811 | MCA Extended ETA                     |                              |
| 11-15-24 | 1804 | MCA ALS from Bedford                 |                              |
| 11-17-24 | 2224 | BLS Unit, MCA ALS 22 min ETA         |                              |