

AGENDA
MONROE COUNTY
EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING
WEDNESDAY, JULY 23, 2025 – 6:00 P.M.
125 EAST SECOND STREET, MONROE, MI 48161
(734) 240-7003

- I. CALL TO ORDER
- II. ROLL CALL
- III. PLEDGE OF ALLEGIANCE
- IV. APPROVAL OF AGENDA (07/23/2025 Regular Meeting)
- V. APPROVAL OF MINUTES (05/28/2025 Regular Meeting)
- VI. CENTRAL DISPATCH REPORT
- VII. PUBLIC COMMENT
- VIII. LOCAL GOVERNMENT MEMBERS COMMENTS
- IX. COMMUNICATIONS
- X. OLD BUSINESS
 - 1. EMA-MCA Agreement Update
- XI. NEW BUSINESS
 - 1. Update by MCA
 - 2. Bedford Township Fire Department Transport Reports
 - 3. Frenchtown Fire Department Report
- XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT
 - 1. May and June 2025, Operations Committee Reports
 - 2. Medical Control Board Report
 - 3. Monroe County Fire Chief's Report
- XIII. PUBLIC COMMENT
- XIV. OTHER ITEMS FROM MEMBERS
- XV. NEXT MEETING—September 24, 2025
- XVI. ADJOURNMENT

MONROE COUNTY EMERGENCY MEDICAL AUTHORITY
REGULAR MEETING MINUTES
MAY 28, 2025

I. CALL TO ORDER

At a Regular Meeting of the Monroe County Emergency Medical Authority held in the City of Monroe, Michigan on Wednesday, May 28, 2025. Chairman David Brown called the meeting to order at 6:04 p.m.

II. ROLL CALL

Roll call by Deputy Clerk as follows:

Present: James Bennett, David Brown, Michael Demski, Bruce Kral, R.J. Schall, Keith Masserant, Misty Green, Sara Kandler and Brian Paules

Absent: None.

A quorum being present the board proceeded to conduct business.

III. PLEDGE OF ALLEGIANCE—David Brown led the Pledge of Allegiance.

IV. APPROVAL OF AGENDA

Motion by Bruce Kral, supported by Sara Kandler to approve the May 28, 2025, Regular Meeting agenda as presented.

Voice vote taken. Motion carried.

V. APPROVAL OF MINUTES (03/26/2025 Regular Meeting)

Motion by R.J. Schall, supported by Michael Demski to approve the March 26, 2025 Regular Meeting minutes as presented and waive the reading thereof.

Voice vote taken. Motion carried.

VI. CENTRAL DISPATCH REPORT— Donna Kuti gave report

- Staffing: There has been continuous testing and interviewing. Another round of testing will be available in the next couple of weeks.
 - 17 Full Time Dispatchers and Supervisors
 - 2 Part Time Dispatchers
 - 1 Dispatch Trainee
 - 3 people in the Background Phase of hiring
- Call Statistics: Year to Date
 - 43,672 (including self-initiated CFS)
 - 911 – 25,278 (L/L 794, VOIP 2276, W/L 22, 208)
 - Admin – 34,802
 - Text to 911 – 340 caller initiated; 484 agency initiated

- Quality Improvement – EMD Protocol:
 - Most Utilized Protocols: 17 – Falls, 26 – Sick persons
 - Compliance Levels: 4-month average is 77.5% compliance, and 9.75 Non-Compliance
- Medical Control
 - Medical Protocol 41 Activated: New EMD protocol used for First Party callers having a Mental Health Crisis or is Suicidal.
 - Once approved, the goal is to send out the Crisis Response Team along with the Police Department, minimizing the use of an EMS Response.
- Technology Updates
 - EFD: Emergency Fire Protocol is in its implementation phase with a go live date of July 8th.

Discussion was held.

- VII. PUBLIC COMMENT—None
- VIII. LOCAL GOVERNMENT MEMBERS COMMENTS—None
- IX. COMMUNICATIONS—None
- X. OLD BUSINESS—
 - 1. Update on Contract (Ambulance Service Agreement)

Chairman Brown explained this is still ongoing since they are looking at the whole system and having multiple meetings. He stated he would update the members as things started to develop.

- 2. Monroe County Fire Chief's Association

Vice-Chairman R.J. Schall explained reciprocating reports back and forth with the Fire Chief's Association could be the missing link we have as far as public safety goes. Mr. Schall informed the Board the Fire Chiefs Association have no opposition to this. He explained to the members that attending these meetings are for information purposes. They have no authority to vote. They are there to share information discussed at our meetings that may be relevant to the groups business and vice versa. Mr. Schall informed the Board members that the Fire Chiefs Association usually meet the week before this Board does.

Chairman David Brown thanked him for all his work on this.

- 3. EMA New Member Workshop

Vice-Chairman R.J. Schall explained the idea of having a workshop for the newer members as well as an orientation for the members coming in next to help better

understand what this board does. He further explained that he would like all current members to participate in a workshop for a refresher.

Keith Masserant stated this was a good idea.

Sara Kandler and Misty Green both stated they are on board with this.

XI. NEW BUSINESS—

1. Presentation of Medical Director's Award

Dr. Kemple and Wendy Stevens mentioned a situation that occurred at a basketball game in November. Ms. Stevens apologized up front and explained that many people were involved, but the 15 people receiving the award are people that were hands on and physically helping. She read a letter aloud that explained the event and how each citizen contributed to helping Doug Sanders. Ms. Stevens further explained that Mr. Sanders would have been here tonight but because of these 15 amazing individuals he is reffing a district game currently. Ms. Stevens also explained the AED used to save Doug's life was donated by Wes Leonard Heart Team. Leonard's son passed away when he was 16 years old due to sudden cardiac arrest while playing a high school basketball game. Since then, she has donated almost 400 AED's to Michigan schools and athletic organizations to memorialize her son and help this from happening to another family. This was the first time a donated AED contributed to saving a person's life. Dr. Dan Kemple explained what the purpose of this award is and how proud he is to be here to award them. He then called each person up to receive their certificate and a challenge coin. The 15 individuals were:

- Jefferson Athletic Director Alyssa Eppler
- Jefferson Coach Joe Radford
- Jefferson Superintendent Amy Gee
- Summerfield Athletic Director Kelly Kalb
- Summerfield fathers First Assistant Chief Medical First Responder Matt LaRocca
- Lieutenant Medical First Responder Aaron Myshock
- Berlin Firefighter EMT Andrew Niemi
- Frenchtown Firefighter Paramedics Matt Diehl and Mike Guyor
- Monroe County Central Dispatchers Megan Shotwell and Mindy Comment
- Respiratory Therapist Angela Prush
- Summerfield graduate and Nurse Brendan Dafoe
- Monroe Community Ambulance Crew, Paramedic Eric Farris and EMT Jered Emery

2. Presentation of MCA's 2024 Annual Report by Mr. Ron Slagell, President & CEO Mr.

Ron Slagell presented the Annual Report and elaborated on important topics.

- MCA began serving the county in May 2006, except for the City of Monroe which began in July 2010.
- The current structure of MCA ownership is 25% each by EHP, ProMedica Monroe Regional Hospital, ProMedica Transportation Network, and Mercy Health – Life Flight
- In 2006, there were originally four MCA 24-hour units around the clock – plus two provided by LifeStar & ProMedica from Toledo.
- Today, we operate four MCA around-the-clock ambulances plus two 12-hour 7-day, and one 14-hour 7-day ALS units.
- 15,469 ambulance transports by MCA in 2024
- There are current challenges with Senior Paramedic staffing shortages, inflation and inadequate reimbursement from federal and state governments and insurance companies.
- The response time standard of 10 minutes or less at 90% in urban areas and 15 minutes or less at 90% in rural areas is not being met.
- Our average response time for 2024 was 7:25 in the 10”, and 11:57 in the 15’ zone.
- MCA remains one of only 180 services in the Country that are nationally accredited by CAAS.
- Emergent Health has a Board Committee devoted to system quality improvement.
- MCA Survey Results: 91.8% in 2024
 - 91.8% in 2024
 - 92.3% in 2023
 - 94.4% in 2022
- Staffing:
 - About 70 full and part-time employees
 - 1 full-time supervisor, 1 part-time supervisor
 - 2024 annual turnover rate of MCA full time paramedics was 8%
- Priorities for upcoming years
 - Identify opportunities to ensure a financially stable EMS system for the community
 - Improve response times
 - Retain current team members and recruit new individuals into EMS
 - Prepare for changes in health care delivery

Discussion was held.

3. Update by MCA—Karl Rock gave the report

- Kickoff bike team season with Memorial Day parade
- Bike Team is looking for more members to do the qualification ride

- Qualification ride: 10-mile bike ride with obstacle course and involves going over curbs and carrying all the medical equipment on the saddlebags of the bicycles.
- Promoted 4 Senior paramedics - Jered Emery was an EMT and now he is a paramedic
- New ambulance getting prepped, should be on the streets soon
- Main survey item that could be improved is the patient's comfort during the ride – they are focusing on the shocks on ambulances to better this
- No sterling state fireworks
- Car show first week of June
- Going to cover the Monroe County Fair

4. Bedford Township Fire Department Transport Reports

Chief Vanklenger had nothing to report.

Month/Year	March 2025	April 2025
Transported Lights/Siren	12	11
Transported No Lights/Siren	35	21
Total Patients	47	32
Patient Treated/Transported by Private Vehicle	N/A	N/A

5. Frenchtown Fire Department Transport Reports

Wendy Stevens had nothing to report.

XII. COMMITTEE CHAIRPERSON'S AND MEMBER'S REPORT—

1. March and April 2025 Operations Reports

March 2025	
Priority 1-3 Calls	2,057
Priority 1-3 Calls Patient Transports	1,023
Priority 1 Fractile %	73.5%
Average Response Time	9.45 minutes
Responses > 25 minutes w/o exception (Letter to Clerk)	1

Mutual Aid Received	140
Mutual Aid Given	N/A

April 2025	
Priority 1-3 Calls	1965
Priority 1-3 Calls Patient Transports	982
Priority 1 Fractile %	80.95%
Average Response Time	9.09 minutes
Responses > 25 minutes w/o exception (Letters to Clerk)	1
Mutual Aid Received	101
Mutual Aid Given	N/A

Discussion held regarding what they are going to look into and pay closer attention to.

2. Medical Control Board Report

Dr. Dan Kemple explained the different protocols they are implementing.

- Protocols – State Quality Assurance Task Force approved our Behavioral Health Alternative Response Protocol which allows crisis response teams to go out. Once we get MDHHS approval, we can set an invitation date.
- Trying to limit the EMS responses if they can to keep those services for other calls and get a more appropriate response.
- Crisis response team can provide resources on scene and they don't always have to transport.
- Monroe County Mental Health is opening a Mental Health Urgent Care.
- Added 3 new medications to our Enhanced Paramedic Protocol.
- There are about 25 protocols the State sent out that they want updated by November.
- Lights and siren usage is not making as much of a difference as we previously thought – partly because the capabilities of the EMS units are so much greater now than they ever were.
- Had meeting with hospital that was very fruitful. Very informational.

- Hospitals implemented a NEDOS, which is a National Emergency Department of Overcrowding Score

Brian Paules stated there was nothing else to report.

Motion by Brian Paules, supported by Bruce Kral to accept the Operations Committee and Medical Control Reports as referenced above and place them on file.

Voice vote taken. Motion carried.

XIII. PUBLIC COMMENT – None

XIV. OTHER ITEMS FROM MEMBERS—

Vice-Chairman R.J. Schall explained it was cool to see everyone here awarded with the Medical Directors Award. This was the largest award he believes and it hits close since two of which were his guys. Thank you Wendy and Dr. Kemple for putting this together, it was a lot of work. This helps us realize that this really does works in its own way.

Chairman David Brown stated that it goes back to what Dr. Kemple said about the system being so interconnected.

XX. NEXT MEETING — July 23, 2025

XXI. ADJOURNMENT

Motion to adjourn by Keith Masserant, supported by R.J. Schall.

Voice vote taken. Motion carried.

Chairman Brown adjourned the meeting at 7:22 p.m. with no further business to conduct.

Respectfully submitted by:



Grace Miles
Deputy Clerk/Administrative Assistant
Monroe County Board of Commissioners

Date	Time	MCA Location or Mutual Aid Request	
05-17-25	1218	Mutual Aid Request from MCA	May Total Transports - 24
05-19-25	1649	No Units Available	
05-21-25	1648	No units then one arrived and transported	
05-21-25	1919	No Units Available	
05-21-25	2038	No ALS units available RX administered	
05-21-25	2313	2 Pts - 1 with HVA 1 with FFD	
05-23-25	1243	Mutual Aid Request from MCA	
05-23-25	1306	Lift Assist turned transport	
05-24-25	1921	MCA in route from Sigler/75 after FFD Arrival	
05-31-25	0602	Ready/Sweitzer diverted next from Dundee	
05-31-25	1110	No Units Available	
06-01-25	1820	No MCA Unit Available	June Transports - 26
06-02-25	0925	Delayed response MCA from Ready/Sweitzer	
06-02-25	2304	MCA didn't call enroute until after A1 on scene	
06-03-25	0942	Extended ETA	
06-07-25	1131	Extended ETA	
06-07-25	1555	Mutual Aid for MCA	
06-08-25	1302	Extended ETA	
06-12-25	1406	No MCA Unit Available	
06-13-25	1056	MCA From Stein/Telegraph	
06-16-25	1638	No MCA Unit Available	
06-18-25	0124	BLS from 50/Telegraph	
06-18-25	1056	No MCA Unit Available	
06-20-25	0726	BLS on Scene no ALS RX administered	
06-20-25	0730	Mutual Aid for MCA	
06-20-25	1647	Mutual Aid for MCA	
06-20-25	1655	No MCA Unit Available	
06-21-25	2236	Mutual Aid for MCA	
06-22-25	1816	Mutual Aid for MCA	
06-24-25	1353	Mutual Aid for MCA	
06-26-25	1017	Mutual Aid for MCA	
06-26-25	1455	Mutual Aid for MCA	
06-26-25	1506	No Response from MCA	
06-27-25	0655	Mutual Aid for MCA	
06-29-25	1425	Not Recorded	
06-30-25	0540	MCA didn't call enroute Disp contacted	
06-30-25	1004	Not Recorded	
07-03-25	1420	Mutual Aid for MCA	June Transports to date - 15
07-04-25	0300	Mutual Aid for MCA	
07-05-25	1202	Mutual Aid for MCA	
07-05-25	1654	Mutual Aid for MCA	
07-05-25	1952	Mutual Aid for MCA	
07-05-25	0749	Mutual Aid for MCA	

07-12-25	0028	Mutual Aid for MCA
07-13-25	1252	MCA from Dundee 22 minute ETA
07-13-25	1253	No MCA Units Available
07-13-25	1359	No MCA Units Available
07-13-25	1402	No MCA Units Available
07-14-25	0944	Mutual Aid for MCA
07-14-25	0944	Mutual Aid for MCA
07-16-25	1329	Extended ETA from MCA

Dispatched Time between 2025-05-01

and 2025-06-01



Bedford Township Fire Department

Fire Chief Bob Vanklengeren

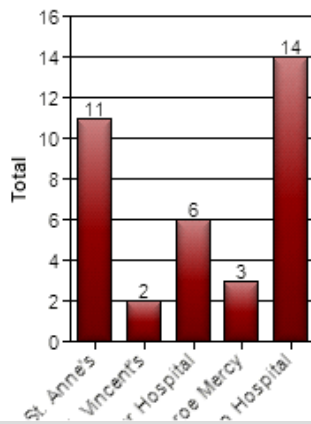
Assistant Chief Kirk Keane

Fire Inspector Doug Steinman

Disposition	Total Incidents	Total Patients
Transported Lights/Siren	3	3
Transported No Lights/Siren	33	33
		36

Destination Breakdown

Destination Locations	Total
Mercy St. Anne's	11
Mercy St. Vincent's	2
Promedica Flower Hospital	6
Promedica Monroe Mercy	3
Promedica Toledo Hospital	14
	36



Impressions	2025-01-01	2025-02-01	2025-03-01	2025-04-01	2025-05-01	2025-06-01	2025-07-01	
Medical	21	16	20	14	14	19	9	113
Other	14	9	10	6	9	13	1	62
Trauma	8	13	12	5	6	7	3	54
Cardiac	3	5	2	5	3	2	2	22
None	6	5	7	5	4	5	1	33
	52	48	51	35	36	46	16	284

Dispatched Time between 2025-06-01

and 2025-07-01



Bedford Township Fire Department

Fire Chief Bob Vanklengeren

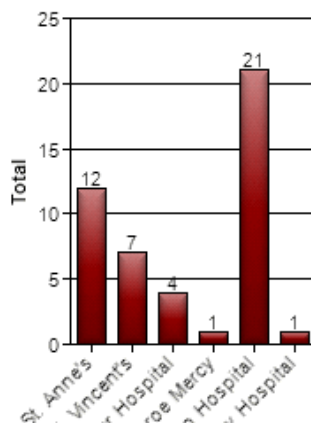
Assistant Chief Kirk Keane

Fire Inspector Doug Steinman

Disposition	Total Incidents	Total Patients
Transported Lights/Siren	8	10
Transported No Lights/Siren	35	35
Transported No Lights/Siren, Upgraded	1	1
		46

Destination Breakdown

Destination Locations	Total
Mercy St. Anne's	12
Mercy St. Vincent's	7
Promedica Flower Hospital	4
Promedica Monroe Mercy	1
Promedica Toledo Hospital	21
St. Anne's Mercy Hospital	1
	46



Impressions	2025-01-01	2025-02-01	2025-03-01	2025-04-01	2025-05-01	2025-06-01	2025-07-01	
Medical	21	16	20	14	14	19	9	113
Other	14	9	10	6	9	13	1	62
Trauma	8	13	12	5	6	7	3	54
Cardiac	3	5	2	5	3	2	2	22
None	6	5	7	5	4	5	1	33
	52	48	51	35	36	46	16	284

EHP - Incident Level Fractile
Incident Level Fractile Report for Monroe County
05/01/2025 - 05/31/2025
[Incident Level Recon](#)
[Response Area Recon](#)

County	Response Priority	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response
Monroe County	P1	814	178	78.13	00:09:16	7
	P3	447	7	98.43	00:12:19	
	Total	1261	185	85.33	00:10:21	7

County	First Response Time Target	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute
Monroe County	P1 - Monroe County 10 min	522	103	80.27	00:07:48	6
	P1 - Monroe County 15 min	292	75	74.32	00:11:57	1
	P3 - Monroe County 30 min	447	7	98.43	00:12:19	
Total		1261	185	85.33	00:10:21	7

Unit Level Transports				
County	Call Class	Dispatched	Scenes	Transports
Monroe County	A1	1055	839	648
	A3	800	490	329
	B1	39	33	14
	B3	91	75	45
	BLS SCHED	0	0	0
	ECHO1	14	9	4
	ECHO3	10	6	1
	S1	2	2	0
	S3	1	1	0
	Total	2012	1455	1041

County	City Village Township	Response Priority	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response Time
Monroe County	Ash Twp	P1	37	10	72.97	00:11:37	
		P3	17		100.00	00:17:06	
	Bedford Twp	P1	142	28	80.28	00:08:23	3
		P3	81	1	98.77	00:10:33	
	Berlin Twp	P1	39	12	69.23	00:12:24	1
		P3	10		100.00	00:16:34	
	Carleton Village	P1	15		100.00	00:10:08	
		P3	7	1	85.71	00:17:14	
	Dundee Twp	P1	7	1	85.71	00:10:30	
		P3	2		100.00	00:19:38	
	Dundee Village	P1	23	6	73.91	00:09:33	
		P3	21	2	90.48	00:10:32	
	Erie Twp	P1	17	2	88.24	00:10:41	
		P3	13		100.00	00:11:51	
	Estral Beach Village	P1	3	2	33.33	00:17:13	
		P3	10	7	30.00	00:15:24	
	Exeter Twp	P1	1		100.00	00:22:59	
		P3	182	45	75.27	00:08:44	1
	Frenchtown Twp	P1	95		100.00	00:11:45	
		P3	13	5	61.54	00:15:27	
	Ida Twp	P1	1		100.00	00:12:05	
		P3	13	2	84.62	00:12:04	
	LaSalle Twp	P1	10		100.00	00:12:25	
		P3	8	5	37.50	00:16:20	
	London Twp	P1	8		100.00	00:18:18	
		P3	5	2	60.00	00:13:28	
	Luna Pier City	P1	4		100.00	00:19:13	
		P3	2	1	50.00	00:15:47	
	Maybee Village	P1	1		100.00	00:01:16	
		P3	8	3	62.50	00:13:47	
	Milan City - Monroe County	P1	5		100.00	00:16:39	
		P3	3	1	66.67	00:09:51	
	Milan Twp	P1	2	1	50.00	00:25:39	
		P3	153	23	84.97	00:06:51	1
	Monroe City	P1	83	1	98.80	00:09:58	
		P3	87	12	86.21	00:07:47	1
	Monroe Twp	P1	59	1	98.31	00:12:21	
		P3	4	1	75.00	00:12:36	
	Petersburg City	P1	1		100.00	00:16:33	
		P3	17	3	82.35	00:10:54	
	Raisinville Twp	P1	9		100.00	00:13:31	
		P3	3	1	66.67	00:14:19	
	South Rockwood Village	P1	1		100.00	00:14:58	
		P3	6	1	83.33	00:13:32	
	Summerfield Twp	P1	5		100.00	00:18:48	
		P3	17	5	70.59	00:13:41	
	Whiteford Twp	P1	11		100.00	00:19:34	
		P3					
Total			1261	185	85.33	00:10:21	7

County	City Village Township	First Response Time Target	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response Time
Monroe County	Ash Twp	P1 - Monroe County 15 min	37	10	72.97	00:11:37	
		P3 - Monroe County 30 min	17		100.00	00:17:06	
	Bedford Twp	P1 - Monroe County 10 min	128	27	78.91	00:08:25	3
		P1 - Monroe County 15 min	14	1	92.86	00:08:11	
	Berlin Twp	P3 - Monroe County 30 min	81	1	98.77	00:10:33	
		P1 - Monroe County 15 min	39	12	69.23	00:12:24	1
	Carleton Village	P3 - Monroe County 30 min	10		100.00	00:16:34	
		P1 - Monroe County 15 min	15		100.00	00:10:08	
	Dundee Twp	P3 - Monroe County 30 min	7	1	85.71	00:17:14	
		P1 - Monroe County 15 min	7	1	85.71	00:10:30	
	Dundee Village	P3 - Monroe County 30 min	2		100.00	00:19:38	
		P1 - Monroe County 15 min	23	6	73.91	00:09:33	
	Erie Twp	P3 - Monroe County 30 min	21	2	90.48	00:10:32	
		P1 - Monroe County 15 min	17	2	88.24	00:10:41	
	Estral Beach Village	P3 - Monroe County 30 min	13		100.00	00:11:51	
		P1 - Monroe County 15 min	3	2	33.33	00:17:13	
	Exeter Twp	P3 - Monroe County 30 min	10	7	30.00	00:15:24	
		P1 - Monroe County 15 min	1		100.00	00:22:59	
	Frenchtown Twp	P3 - Monroe County 30 min	162	42	74.07	00:08:18	1
		P1 - Monroe County 15 min	20	3	85.00	00:11:59	
	Ida Twp	P3 - Monroe County 30 min	95		100.00	00:11:45	
		P1 - Monroe County 15 min	13	5	61.54	00:15:27	
	LaSalle Twp	P3 - Monroe County 30 min	1		100.00	00:12:05	
		P1 - Monroe County 15 min	13	2	84.62	00:12:04	
	London Twp	P3 - Monroe County 30 min	10		100.00	00:12:25	
		P1 - Monroe County 15 min	8	5	37.50	00:16:20	
	Luna Pier City	P3 - Monroe County 30 min	8		100.00	00:18:18	
		P1 - Monroe County 15 min	5	2	60.00	00:13:28	
	Maybee Village	P3 - Monroe County 30 min	4		100.00	00:19:13	
		P1 - Monroe County 15 min	2	1	50.00	00:15:47	
	Milan City - Monroe County	P3 - Monroe County 30 min	1		100.00	00:01:16	
		P1 - Monroe County 15 min	8	3	62.50	00:13:47	
	Milan Twp	P3 - Monroe County 30 min	5		100.00	00:16:39	
		P1 - Monroe County 15 min	3	1	66.67	00:09:51	
	Monroe City	P3 - Monroe County 30 min	2	1	50.00	00:25:39	
		P1 - Monroe County 10 min	153	23	84.97	00:06:51	1
	Monroe Twp	P3 - Monroe County 30 min	83	1	98.80	00:09:58	
		P1 - Monroe County 10 min	78	11	85.90	00:07:34	1
	Petersburg City	P3 - Monroe County 30 min	9	1	88.89	00:09:42	
		P1 - Monroe County 15 min	59	1	98.31	00:12:21	
	Raisinville Twp	P3 - Monroe County 30 min	4	1	75.00	00:12:36	
		P1 - Monroe County 15 min	1		100.00	00:16:33	
	South Rockwood Village	P3 - Monroe County 30 min	1		100.00	00:07:11	
		P1 - Monroe County 15 min	16	3	81.25	00:11:08	
	Summerfield Twp	P3 - Monroe County 30 min	9		100.00	00:13:31	
		P1 - Monroe County 15 min	3	1	66.67	00:14:19	
	Whiteford Twp	P3 - Monroe County 30 min	1		100.00	00:14:58	
		P1 - Monroe County 15 min	6	1	83.33	00:13:32	
	Whiteford Twp	P3 - Monroe County 30 min	5		100.00	00:18:48	
		P1 - Monroe County 15 min	17	5	70.59	00:13:41	
	Total	P3 - Monroe County 30 min	11		100.00	00:19:34	
			1261	185	85.33	00:10:21	7

Unit Level Transports					
County	City Village Township	Call Class	Dispatched	Scenes	Transports
Monroe County	Ash Twp	A1	40	36	31
		A3	36	20	14
		B3	2	1	0
		ECHO1	2	1	0
	Bedford Twp	A1	180	142	117
		A3	140	86	60
		B3	2	1	1
		ECHO3	1	1	1
	Berlin Twp	A1	47	40	31
		A3	27	11	5
		B3	4	4	4
	Carleton Village	A1	18	16	13
		A3	11	7	4
		B3	1	1	0
	Dundee Twp	A1	8	7	4
		A3	3	2	0
	Dundee Village	A1	29	22	13
		A3	29	22	12
		B1	1	1	1
		B3	1	1	1
		ECHO1	1	1	0
		ECHO3	1	0	0
	Erie Twp	A1	22	20	16
		A3	23	13	10
		B1	1	1	1
		B3	2	2	1
	Estral Beach Village	A1	3	3	3
	Exeter Twp	A1	16	10	9
		A3	4	1	0
		B3	2	1	1
		ECHO1	1	0	0
	Frenchtown Twp	A1	252	187	133
		A3	176	108	73
		B1	19	17	4
		B3	27	23	15
		ECHO1	5	4	3
		ECHO3	2	1	0
		S1	1	1	0
	Ida Twp	A1	18	13	11
		A3	4	2	1
		B1	1	0	0
	LaSalle Twp	A1	19	14	7
		A3	18	11	8
	London Twp	A1	12	8	7
		A3	11	8	5
	Luna Pier City	A1	9	5	5
		A3	5	4	3
		B3	1	1	0
	Maybee Village	A1	2	2	2
		A3	3	1	0
		B3	1	0	0
	Milan City - Monroe County	A1	9	8	7
		A3	8	6	3
		B3	2	2	1
		ECHO1	1	0	0
		ECHO3	1	0	0
	Milan Twp	A1	4	3	2
		A3	5	2	2
		B3	1	1	1
	Monroe City	A1	186	159	132
		A3	145	93	65
		B1	13	11	6
		B3	25	21	11
		BLS SCHED	0	0	0
		ECHO1	4	3	1
		ECHO3	2	2	0
		S3	1	1	0
	Monroe Twp	A1	113	94	70
		A3	96	64	43
		B1	3	3	2
		B3	15	11	8
		ECHO3	3	2	0
	Petersburg City	A1	5	4	2
		A3	3	1	1
	Raisinville Twp	A1	22	19	12
		A3	18	11	7
		B3	4	4	1
		S1	1	1	0
	South Rockwood Village	A1	3	3	3
		A3	1	1	0
	Summerfield Twp	A1	10	7	6
		A3	14	5	5
		B3	1	1	0
	Whiteford Twp	A1	28	17	12
		A3	20	11	8
		B1	1	0	0
		Total	2012	1455	1041

Trans To	Transports	% of Total
HMME - Promedica Monroe- ER	591	56.8%
HTHE - Promedica Toledo- ER	145	13.9%
HOSE - Corewell Health Trenton Hospital - ER	112	10.8%
HFLE - Promedica Flower- ER	51	4.9%
HAEE - St Anne- ER	40	3.8%
HSJE - St Joseph Ypsilanti- ER	35	3.4%
HSVE - St Vincent- ER	28	2.7%
HTHP - Promedica Toledo-Pediatric ER	14	1.3%
HUMP - University of Michigan - Mott- ER	6	0.6%
HUME - University of Michigan- ER	5	0.5%
HHBE - Henry Ford Brownstown- ER	3	0.3%
BLANK	2	0.2%
HUTE - University of Toledo- ER	2	0.2%
HWYE - Henry Ford Wyandotte- ER	1	0.1%
HSJL - St Joseph Ypsilanti-Labor and Delivery	1	0.1%
HUMZ - University of Michigan- Psych	1	0.1%
HOKE - Corewell Health Dearborn Hospital - ER	1	0.1%
HMMI - Promedica Monroe- IP	1	0.1%
HCDE - Children's Hospital of Michigan- ER	1	0.1%
HSCE - St. Charles Hospital-ER	1	0.1%
Total	1041	100.0%

Patient Condition	Incidents	% of Total	Transports
Sick Person (Specific Diagnosis)	262	16.2%	204
Falls	184	11.4%	135
Traffic Collision / Transportation Incident	148	9.2%	48
Breathing Problems	120	7.4%	96
Unknown Problem (Person Down)	98	6.1%	24
Unconscious / Fainting (Near)	86	5.3%	63
Psychiatric / Mental Health Conditions / Suicide Attempt	81	5.0%	44
Chest Pain / Chest Discomfort (Non-Traumatic)	80	4.9%	66
Interfacility Evaluation / Transfer	80	4.9%	72
Convulsions / Seizures	50	3.1%	34
Hemorrhage (Bleeding) / Lacerations	48	3.0%	34
Stroke (CVA) / Transient Ischemic Attack (TIA)	42	2.6%	36
Abdominal Pain / Problems	42	2.6%	38
Diabetic Problems	36	2.2%	21
Overdose / Poisoning (Ingestion)	32	2.0%	20
Cardiac or Respiratory Arrest / Death	31	1.9%	9
Assault / Sexual Assault / Stun Gun	30	1.9%	8
Heart Problems / A.I.C.D.	26	1.6%	21
Back Pain (Non-Traumatic or Non-Recent Trauma)	26	1.6%	22
Burns (Scalds) / Explosion (Blast)	24	1.5%	2
Traumatic Injuries (Specific)	22	1.4%	15
Allergies (Reactions) / Envenomations (Stings, Bites)	14	0.9%	8
Other	9	0.6%	1
Choking	8	0.5%	1
Pregnancy / Childbirth / Miscarriage	6	0.4%	7
Electrical Hazard	5	0.3%	0
Headache	5	0.3%	4
Carbon Monoxide / Inhalation / HAZMAT / CBRN	4	0.2%	2
Animal Bites / Attacks	3	0.2%	0
Water / Ice / Mud Rescue	3	0.2%	1
Eye Problems / Injuries	3	0.2%	2
Mutual Aid / Assist Outside Agency	2	0.1%	0
Heat / Cold Exposure	2	0.1%	1
Service Call	1	0.1%	0
Vegetation / Wildland / Brush / Grass Fire	1	0.1%	0
Stab / Gunshot / Penetrating Trauma	1	0.1%	2
Inaccessible Incident / Other Entrapments (Non-Traffic)	1	0.1%	0
Electrocution / Lightning	1	0.1%	0
Total	1617	100.0%	1041

Mutual Aid to County From (Units making Scene)	Incidents	% of Total	Transports	Scenes
Washtenaw County	45	2.1%	19	60
Wayne County	24	1.1%	21	24
Lenawee County	12	0.6%	8	12
Bedford Fire Station	3	0.1%	0	3
Total	82	5.1%	48	99

EHP - Incident Level Fractile
Incident Level Fractile Report for Monroe County
06/01/2025 - 06/30/2025
[Incident Level Recon](#)
[Response Area Recon](#)

County	Response Priority	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response Time
Monroe County	P1	902	181	79.93	00:09:05	2
	P3	416	10	97.60	00:12:13	4
	Total	1318	191	85.51	00:10:04	6

County	First Response Time Target	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute
Monroe County	P1 - Monroe County 10 min	552	105	80.98	00:07:28	
	P1 - Monroe County 15 min	350	76	78.29	00:11:41	2
	P3 - Monroe County 30 min	416	10	97.60	00:12:13	4
	Total	1318	191	85.51	00:10:04	6

Unit Level Transports				
County	Call Class	Dispatched	Scenes	Transports
Monroe County	A1	1188	920	729
	A1E	1	0	0
	A3	792	457	290
	B1	72	62	18
	B3	69	46	31
	ECHO1	14	11	6
	ECHO3	10	6	0
	S1	1	0	0
	S3	1	1	1
	Total	2148	1503	1075

County	City Village Township	Response Priority	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response Time
Monroe County	Ash Twp	P1	32	6	81.25	00:11:38	1
		P3	13		100.00	00:13:25	
	Bedford Twp	P1	115	18	84.35	00:07:48	
		P3	78		100.00	00:08:51	
	Berlin Twp	P1	28	5	82.14	00:11:58	
		P3	20		100.00	00:13:23	
	Carleton Village	P1	26	6	76.92	00:11:53	
		P3	8	1	87.50	00:18:15	
	Dundee Twp	P1	12	4	66.67	00:11:07	
		P3	5		100.00	00:11:27	
	Dundee Village	P1	43	8	81.40	00:08:40	1
		P3	15	1	93.33	00:13:27	1
	Erie Twp	P1	30	2	93.33	00:10:26	
		P3	8		100.00	00:11:38	
	Estral Beach Village	P1	1	1	0.00	00:17:58	
		P3	1		100.00	00:20:27	
	Exeter Twp	P1	8	3	62.50	00:16:00	
		P3	5		100.00	00:18:06	
	Frenchtown Twp	P1	189	42	77.78	00:08:36	
		P3	81	3	96.30	00:12:57	
	Ida Twp	P1	11	5	54.55	00:13:41	
		P3	5		100.00	00:14:35	
	LaSalle Twp	P1	19	2	89.47	00:11:43	
		P3	6		100.00	00:15:26	
	London Twp	P1	11	5	54.55	00:15:57	
		P3	2		100.00	00:20:40	
	Luna Pier City	P1	4	1	75.00	00:14:10	
		P3	3		100.00	00:13:19	
	Milan City - Monroe County	P1	13	5	61.54	00:13:36	
		P3	7		100.00	00:15:25	
	Milan Twp	P1	4	1	75.00	00:13:35	
		P3	3		100.00	00:14:32	
	Monroe City	P1	181	23	87.29	00:06:22	
		P3	79	2	97.47	00:09:40	1
	Monroe Twp	P1	109	24	77.98	00:08:11	
		P3	46	3	93.48	00:13:31	2
	Petersburg City	P1	4		100.00	00:10:15	
		P3	1		100.00	00:27:49	
	Raisinville Twp	P1	14	5	64.29	00:10:48	
		P3	8		100.00	00:12:59	
	South Rockwood Village	P1	5	3	40.00	00:14:43	
		P3	3		100.00	00:16:11	
	Summerfield Twp	P1	16	5	68.75	00:13:22	
		P3	5		100.00	00:16:10	
	Whiteford Twp	P1	27	7	74.07	00:13:39	
		P3	14		100.00	00:19:37	
	Total		1318	191	85.51	00:10:04	6

County	City Village Township	First Response Time Target	Incidents	Late	Fractile (Adj.)	Avg EMS Response Time	P1>25 P3>40 Minute Response Time
Monroe County	Ash Twp	P1 - Monroe County 15 min	32	6	81.25	00:11:38	1
		P3 - Monroe County 30 min	13		100.00	00:13:25	
	Bedford Twp	P1 - Monroe County 10 min	103	17	83.50	00:07:33	
		P1 - Monroe County 15 min	12	1	91.67	00:09:44	
		P3 - Monroe County 30 min	78		100.00	00:08:51	
	Berlin Twp	P1 - Monroe County 15 min	28	5	82.14	00:11:58	
		P3 - Monroe County 30 min	20		100.00	00:13:23	
	Carleton Village	P1 - Monroe County 15 min	26	6	76.92	00:11:53	
		P3 - Monroe County 30 min	8	1	87.50	00:18:15	
	Dundee Twp	P1 - Monroe County 15 min	12	4	66.67	00:11:07	
		P3 - Monroe County 30 min	5		100.00	00:11:27	
	Dundee Village	P1 - Monroe County 15 min	43	8	81.40	00:08:40	1
		P3 - Monroe County 30 min	15	1	93.33	00:13:27	1
	Erie Twp	P1 - Monroe County 15 min	30	2	93.33	00:10:26	
		P3 - Monroe County 30 min	8		100.00	00:11:38	
	Estral Beach Village	P1 - Monroe County 15 min	1	1	0.00	00:17:58	
		P3 - Monroe County 30 min	1		100.00	00:20:27	
	Exeter Twp	P1 - Monroe County 15 min	8	3	62.50	00:16:00	
		P3 - Monroe County 30 min	5		100.00	00:18:06	
	Frenchtown Twp	P1 - Monroe County 10 min	158	38	75.95	00:08:09	
		P1 - Monroe County 15 min	31	4	87.10	00:11:05	
		P3 - Monroe County 30 min	81	3	96.30	00:12:57	
	Ida Twp	P1 - Monroe County 15 min	11	5	54.55	00:13:41	
		P3 - Monroe County 30 min	5		100.00	00:14:35	
	LaSalle Twp	P1 - Monroe County 15 min	19	2	89.47	00:11:43	
		P3 - Monroe County 30 min	6		100.00	00:15:26	
	London Twp	P1 - Monroe County 15 min	11	5	54.55	00:15:57	
		P3 - Monroe County 30 min	2		100.00	00:20:40	
	Luna Pier City	P1 - Monroe County 15 min	4	1	75.00	00:14:10	
		P3 - Monroe County 30 min	3		100.00	00:13:19	
	Milan City - Monroe County	P1 - Monroe County 15 min	13	5	61.54	00:13:36	
		P3 - Monroe County 30 min	7		100.00	00:15:25	
	Milan Twp	P1 - Monroe County 15 min	4	1	75.00	00:13:35	
		P3 - Monroe County 30 min	3		100.00	00:14:32	
	Monroe City	P1 - Monroe County 10 min	181	23	87.29	00:06:22	
		P3 - Monroe County 30 min	79	2	97.47	00:09:40	1
	Monroe Twp	P1 - Monroe County 10 min	103	24	76.70	00:08:08	
		P1 - Monroe County 15 min	6		100.00	00:09:11	
		P3 - Monroe County 30 min	46	3	93.48	00:13:31	2
	Petersburg City	P1 - Monroe County 15 min	4		100.00	00:10:15	
		P3 - Monroe County 30 min	1		100.00	00:27:49	
	Raisinville Twp	P1 - Monroe County 10 min	7	3	57.14	00:09:27	
		P1 - Monroe County 15 min	7	2	71.43	00:11:58	
		P3 - Monroe County 30 min	8		100.00	00:12:59	
	South Rockwood Village	P1 - Monroe County 15 min	5	3	40.00	00:14:43	
		P3 - Monroe County 30 min	3		100.00	00:16:11	
	Summerfield Twp	P1 - Monroe County 15 min	16	5	68.75	00:13:22	
		P3 - Monroe County 30 min	5		100.00	00:16:10	
	Whiteford Twp	P1 - Monroe County 15 min	27	7	74.07	00:13:39	
		P3 - Monroe County 30 min	14		100.00	00:19:37	
Total			1318	191	85.51	00:10:04	6

Unit Level Transports					
County	City Village Township	Call Class	Dispatched	Scenes	Transports
Monroe County	Ash Twp	A1	44	34	25
		A3	22	15	6
		B1	2	2	1
		B3	3	2	2
		ECHO1	1	1	1
		ECHO3	1	1	0
	Bedford Twp	A1	168	113	100
		A3	124	82	54
		B1	3	1	0
		B3	3	1	1
		ECHO3	1	0	0
	Berlin Twp	A1	42	29	20
		A3	35	22	7
		B3	3	2	2
		ECHO3	1	1	0
	Carleton Village	A1	27	26	20
		A3	13	8	5
		B1	1	1	0
		B3	3	2	0
		ECHO1	1	0	0
	Dundee Twp	A1	12	12	8
		A3	7	5	4
	Dundee Village	A1	49	43	32
		A3	35	16	9
		B3	1	0	0
	Erie Twp	A1	40	30	22
		A3	22	11	8
		B1	1	1	0
	Estral Beach Village	A1	1	1	1
		A3	1	1	0
		B3	1	0	0
	Exeter Twp	A1	11	8	6
		A3	7	5	3
	Frenchtown Twp	A1	262	197	151
		A3	176	91	64
		B1	28	25	7
		B3	21	15	11
		ECHO1	4	3	1
		ECHO3	2	2	0
		S1	1	0	0
	Ida Twp	A1	15	12	8
		A3	8	4	1
		B1	1	0	0
	LaSalle Twp	A1	24	21	18
		A3	16	6	5
		B1	1	1	0
		B3	1	1	0
		ECHO1	1	1	0
	London Twp	A1	13	11	11
		A3	4	2	1
		B1	1	1	0
		ECHO3	1	0	0
	Luna Pier City	A1	7	4	3
		A3	4	3	1
		ECHO3	1	0	0
	Milan City - Monroe County	A1	16	13	11
		A3	16	8	6
		B3	2	1	1
		ECHO1	1	1	0
		S3	1	1	1
	Milan Twp	A1	6	4	3
		A3	6	4	1
	Monroe City	A1	233	183	153
		A3	144	86	63
		B1	18	16	4
		B3	18	12	7
		ECHO1	3	2	2
	Monroe Twp	A1	134	110	90
		A3	97	53	33
		B1	13	11	5
		B3	11	8	6
		ECHO1	2	2	1
	Petersburg City	ECHO3	2	2	0
		A1	4	4	4
	Raisinville Twp	A3	1	1	1
		A1	17	14	9
	South Rockwood Village	A3	11	9	5
		B3	2	2	1
		A1	4	4	3
	Summerfield Twp	A3	4	3	1
		B1	2	2	0
		ECHO1	1	1	1
		A1	22	19	14
	Whiteford Twp	A3	8	6	5
		B1	1	1	1
		A1	37	28	17
		A1E	1	0	0
		A3	31	16	7
		ECHO3	1	0	0
		Total	2148	1503	1075

Trans To	Transports	% of Total
HMMME - Promedica Monroe- ER	596	55.4%
HTHE - Promedica Toledo- ER	133	12.4%
HOSE - Corewell Health Trenton Hospital - ER	132	12.3%
HSJE - St Joseph Ypsilanti- ER	48	4.5%
HFLE - Promedica Flower- ER	42	3.9%
HAEE - St Anne- ER	41	3.8%
HSVE - St Vincent- ER	35	3.3%
HUME - University of Michigan- ER	19	1.8%
BLANK	8	0.7%
HTHP - Promedica Toledo-Pediatric ER	8	0.7%
HUMP - University of Michigan - Mott- ER	6	0.6%
HUMZ - University of Michigan- Psych	1	0.1%
HHCE - Promedica Hickman Hospital-ER	1	0.1%
HSJP - St Joseph Ypsilanti- Pediatric ER	1	0.1%
HSCE - St. Charles Hospital-ER	1	0.1%
HBRE - Corewell Health William Beaumont University	1	0.1%
HHBE - Henry Ford Brownstown- ER	1	0.1%
HWBE - Henry Ford West Bloomfield- ER	1	0.1%
Total	1075	100.0%

Patient Condition	Incidents	% of Total	Transports
Sick Person (Specific Diagnosis)	300	17.4%	226
Falls	219	12.7%	156
Traffic Collision / Transportation Incident	205	11.9%	61
Breathing Problems	130	7.5%	109
Unknown Problem (Person Down)	92	5.3%	11
Unconscious / Fainting (Near)	91	5.3%	69
Chest Pain / Chest Discomfort (Non-Traumatic)	83	4.8%	68
Psychiatric / Mental Health Conditions / Suicide Attempt	77	4.5%	32
Interfacility Evaluation / Transfer	69	4.0%	64
Hemorrhage (Bleeding) / Lacerations	54	3.1%	45
Convulsions / Seizures	48	2.8%	37
Abdominal Pain / Problems	38	2.2%	35
Heart Problems / A.I.C.D.	37	2.1%	31
Stroke (CVA) / Transient Ischemic Attack (TIA)	34	2.0%	27
Cardiac or Respiratory Arrest / Death	32	1.9%	6
Traumatic Injuries (Specific)	27	1.6%	18
Overdose / Poisoning (Ingestion)	26	1.5%	11
Assault / Sexual Assault / Stun Gun	25	1.4%	7
Diabetic Problems	25	1.4%	15
Burns (Scalds) / Explosion (Blast)	19	1.1%	1
Back Pain (Non-Traumatic or Non-Recent Trauma)	19	1.1%	17
Other	12	0.7%	1
Heat / Cold Exposure	11	0.6%	6
Stab / Gunshot / Penetrating Trauma	6	0.3%	2
Eye Problems / Injuries	5	0.3%	4
Pregnancy / Childbirth / Miscarriage	5	0.3%	5
Water / Ice / Mud Rescue	5	0.3%	2
Choking	4	0.2%	2
Alarms	4	0.2%	0
Vehicle Fire	4	0.2%	0
Service Call	3	0.2%	0
Animal Bites / Attacks	3	0.2%	2
Allergies (Reactions) / Envenomations (Stings, Bites)	3	0.2%	2
Headache	3	0.2%	2
Carbon Monoxide / Inhalation / HAZMAT / CBRN	3	0.2%	0
Electrical Hazard	2	0.1%	0
Structure Fire	1	0.1%	0
Outside / Other Fires	1	0.1%	0
Inaccessible Incident / Other Entrapments (Non-Traffic)	1	0.1%	1
Drowning / Near Drowning / Diving / SCUBA Accident	1	0.1%	0
Total	1727	100.0%	1075

Mutual Aid to County From (Units making Scene)	Incidents	% of Total	Transports	Scenes
Washtenaw County	54	2.3%	18	79
Wayne County	34	1.5%	27	34
Lenawee County	17	0.7%	10	18
Bedford Fire Station	2	0.1%	0	2
Dundee Fire	1	0.0%	0	1
*PIFD	1	0.0%	0	1
Frenchtown Fire Dept	1	0.0%	0	1
Total	107	6.2%	55	136